

# TOA Evaluation Update

JULY 17, 2025





# Agenda

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## Update on Evaluation Activities:

- Implementation Study
- Cost Study
- Impact Study

## Published Materials

- Interim Report
- Data Dashboard

# Implementation Study

## Goals:

- Document and describe local context, design, and operational structure of the pilots;
- Assess implementation information to help us interpret impact findings;
- Identify lessons learned and recommendations for future programs and policies.

## Status:

- Currently describing program implementation in 2024.
- Qualitative coding is complete, and analysis is underway
- Analysis of pilot MIS data is underway

## Final products:

- Pilot-specific reports anticipated Fall 2025
- Cross-site analysis will be included in final report that capture what we know about post-2024 implementation and to augment the impact findings.

# Cost Study

## Goals:

- Provide information about the costs incurred by each pilot relative to the number of participants (per-participant costs) as well as separated by service.

## Status:

- The team is currently analyzing information from the general ledgers and staff timesheets. The team will incorporate information from the MIS systems this summer/ early fall.

## Final Products:

- The final portion of the cost study will be completed in 2026 when the impact study analysis is complete.
- Findings will be incorporated in the final report.

# Impact Study

We've finished enrolling people in the study, and the pilots are still providing services to those who joined.

We are continuing to gather data from a variety of data sources to measure participant outcomes.

Administrative data through P20 Connect.

MIS data from pilots.

Follow-up survey data.

- Connecting Forward 4-month survey concluded in May.
- AFIRM 6-month follow-up survey will conclude in July.
- MEF and our partners at ETSU will continue implementing the 12-month follow-up survey for STRONG Families NETN and the 18-month follow-up surveys for Our ChanceTN and Empower Upper Cumberland.

# Published Materials

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Second Interim Report: [Evaluating Tennessee's TANF Opportunity Act: Data Collection in a State Learning Laboratory](#)

*Includes pilot program participant characteristics, summary of evaluation progress in 2024, and next steps.*



Data Dashboard: [Tennessee Data Dashboard](#)

*Integrates demographic information including Tennessee residents' income measures, poverty rates, employment and education data, safety net program caseloads, and health indicators.*