

## Child Care Services Daily Update – August 20, 2020

The Tennessee Department of Human Services is committed to supporting child care agencies in providing programs that are safe, healthy and educationally rich. The impact of the COVID-19 pandemic has created many challenges over the past several months and many opportunities to approach the delivery of services in different ways. Thank you for remaining flexible and attentive to health and safety protections, while also remaining responsive to family needs.

The Department is very pleased to announce that we will be extending the Child Care Payment Assistance program that was launched April 15 in response to the COVID-19 pandemic through **December 31, 2020**. This category of care has no income limits, and is designed to serve children 6 weeks to age 13 in TDHS licensed or Department Of Education approved care settings.

For a list of employment categories eligible for this payment assistance, please visit our website [here](#). If a family in your care is not already receiving this child care payment assistance and they wish to apply, the application is available online: <https://www.tn.gov/humanservices/covid-19/child-care-services-and-covid-19.html>.

**Please Note:** Due to the extension of payment assistance for essential employees, some reimbursement payments may be delayed over the next two weeks. We apologize for any inconvenience and are working diligently to return to regular reimbursement timelines soon.

### **Child Care Certificate Program Update:**

The Department will continue to reimburse at the maximum reimbursement rates based on the child's care level according to the Child Care Certificate Program Provider Reimbursement Rates found [here](#) for all child care payment assistance categories.

**Please Note:** The Child Care Certificate Program will continue to waive all parent co-pay fees for all pay periods through December 31, 2020. We want to support families and child care providers during this time by paying the full cost of care up to the maximum Child Care Certificate Program Provider Reimbursement Rates established by the Department.

Additionally, TDHS will continue to make subsidy payments for all children enrolled in the certificate program as usual for participating providers who are open, even if the child is not attending, perhaps due to family impact. However, if you are aware that a child has been disenrolled with your agency, please indicate on your EAV the child has terminated with a "T" when submitting. This will allow the opportunity for another family who may be in need of child care to utilize the slot with your agency.

If you are not currently enrolled in the Child Care Certificate Program, we encourage you to do so in order to provide these new supports for families of children who work in essential services and are



enrolled in your care. We are prepared to expedite the Child Care Certificate Program enrollment to provide timely payment.

We will be happy to assist you with enrollment. Please submit your agency contact information including name of agency, name of person to contact, and telephone number in the request for enrollment to [ChildCare.Certificate.DHS@tn.gov](mailto:ChildCare.Certificate.DHS@tn.gov). You will then be contacted by a Child Care Services staff member to discuss participation and complete the contract for enrollment. This one-on-one contact will allow the opportunity to discuss the procedures and answer any questions you may have about the program and the benefit for families, the community and you.