

PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies and 9 Regional Representatives that meet regularly to improve the investigation, response and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

BENEFITS

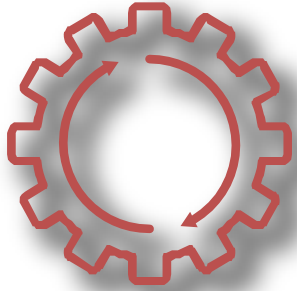
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
- Improves the effective use of limited financial and social service resources
- Affords greater attention to neglected and under-resourced issues through a community response – locally and statewide – to create solutions
- Delivers better protection to older and vulnerable adults

OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.



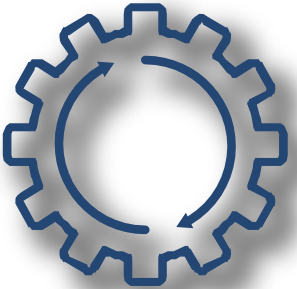
**2023 EXECUTIVE
SUMMARY**
July 2023



SOLUTIONS & ACTIONS

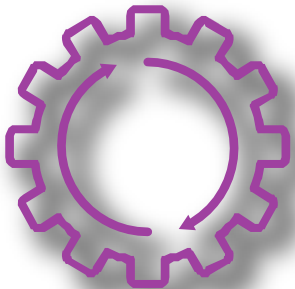
- Increased collaboration from seven (7) to nine (9) areas across the state and provided three (3) virtual meetings per region, per year.
- Engaged nine (9) regional representatives to join the State CCR and act as a liaison with their community.
- Completed a gap analysis and adjusted the focus to include mental health services and safe and affordable housing.
- Disseminated a survey to gather information about the Vulnerable Adult Protective Investigation Team (VAPIT) meetings across the state and to update the VAPIT toolkit.
- Provided information to local communities regarding scams and fraud committed against older and vulnerable adults.

STATE AGENCIES



- TN Office of the Attorney General
- TN Commission on Aging and Disability
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- TN Dept of Financial Institutions
- TN Public Utility Commission
- TN Dept of Mental Health and Substance Abuse Services
- TN Dept of Intellectual and Developmental Disabilities
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Division of TennCare and Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Human Services, Adult Protective Services and TN Technology Access Program
- Health Facilities Commission
- Disability Rights TN

IMPACT



- Replicated the law enforcement resource card for use by other social service agencies and health care workers.
- Enhanced educational and media initiatives in coordination with the 2023 World Elder Abuse Awareness Day (WEAAD) and the CARES Conference.
- Communicated statute and legal changes impacting various agencies policies and practices.
- Learned about Human Trafficking, the nexus between older and vulnerable adults, the signs to look for and resources to help prevent it.
- Connected state agencies that respond to financial exploitation and provided resource materials.
- Improved relationships across agencies statewide for better communication and efficiency.