PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies that meet regularly to improve the investigation, response and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

BENEFITS

Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
 Improves the effective use of limited financial and social service resources
 Affords greater attention to neglected and under-resourced issues through a community response – locally and statewide – to create solutions
 Delivers better protection to older and vulnerable adults

OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.

2022 EXECUTIVE SUMMARY July 2022





SOLUTIONS & ACTIONS

- Conducted a collaborative in-person training with seven (7) Area Agencies on Aging and Disability (AAAD)
- Continued virtual meetings with local groups to understand their needs and provide support
- Shared information, resources, and toolkits across the state
- Provided a process for communities to address ongoing concerns related to older and vulnerable adults
- Disseminated a quick reference card of abuse indicators and investigative agencies for first responders and other external stakeholders
- Provided information to local communities regarding the defined areas of responsibility among financial exploitation of vulnerable adults
- Established a system to communicate amongst state agencies to resolve challenging case situations

PARTNERS

- TN Dept of Human Services
- TN Office of the Attorney General
- TN Commission on Aging and Disability
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- TN Association of Chiefs of Police

- TN Dept of Mental Health and Substance Abuse Services
- TN Dept of Intellectual and Developmental Disabilities
- TN Public Utility Commission
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Division of TennCare and Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Financial Institutions

IMPACT

- Ability to provide immediate and meaningful agency updates during unprecedented situations
 Enhances educational and media initiatives in coordination with World Elder Abuse Awareness Day 2022 (WEAAD)

• Offers a resource for reporting unlicensed entities, networks and refers to appropriated state entities as needed

• Connects state agencies that respond to financial exploitation of vulnerable adults with local communities across the state to enhance education

- Provides resource distribution and opportunities for educational outreach
- · Improves relationships across agencies, locally and statewide, for greater efficiency