

PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies that meet regularly to improve the investigation, response and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

BENEFITS

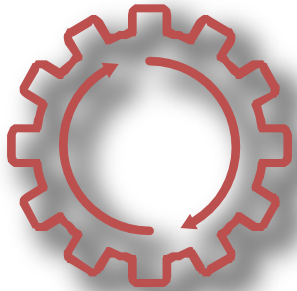
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
- Improves the effective use of limited financial and social service resources
- Affords greater attention to neglected and under-resourced issues through a community response – locally and statewide – to create solutions
- Delivers better protection to older and vulnerable adults

OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.



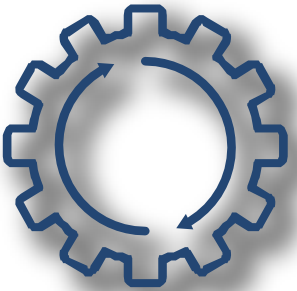
**2020 EXECUTIVE
SUMMARY**
July 2020



SOLUTIONS & ACTIONS

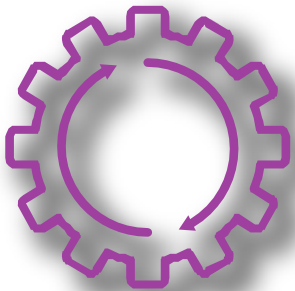
- Create and share toolkits and resources with local multi-disciplinary teams and the Vulnerable Adult Protective Investigation Team (VAPIT)
- Strengthen communication and coordination among agencies in reporting and investigation through improved forms or processes
- Streamline investigations as it relates to prosecution and Abuse Registry placement through joint cooperative agreements with Adult Protective Services and other CCR investigative agencies
- Identify unlicensed facilities, create system for tracking, and establish multi-prong approach to investigations across all appropriate agencies
- Coordinate financial exploitation protocols and notification system

PARTNERS



- TN Dept of Human Services
- TN Office of the Attorney General
- TN Commission on Aging and Disability
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- Disability Rights TN
- TN Association of Chiefs of Police
- TN Dept of Mental Health and Substance Abuse Services
- TN Dept of Intellectual and Developmental Disabilities
- TN Public Utility Commission
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Division of TennCare and Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Financial Institutions
- TN Council on Developmental Disabilities

IMPACT



- Ability to provide an immediate agency update and response during COVID-19
- Enhanced educational and media initiatives: financial exploitation, fraud and scams and the promotion of 2020 World Elder Abuse Awareness Day (WEAAD)
- Shared and collaborated on funding opportunities among CCR member agencies
- Developed quick reference card of abuse indicators and investigative agencies for first responders and Social Service Block Grant (SSBG) providers
- Disseminated and provided feedback to a first responder web-based application
- Improved relationships across agencies for enhanced and timely collaboration
- Representation on the Federal Elder Justice Task Force and Tennessee's Elder Abuse Task Force including presentations on the state CCR strategy