PURPOSE & VISION

The State Coordinated Community Response (CCR) comprised of approximately 20 state agencies that meet regularly to improve the investigation, response and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

BENEFITS OF CCR

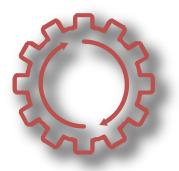
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
 - Improves the effective use of limited financial and social service resources
- Affords greater attention to neglected and under-resourced issues through a community response – locally and statewide – to create solutions
 - Delivers better protection to older and vulnerable adults

OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.

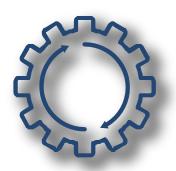


Protecting Vulnerable Adults in Tennessee



SOLUTIONS & ACTIONS

- Create and Share CCR toolkit with all partners; assist with development and implementation of local, community-based CCRs
- Build Tools for Vulnerable Adult Protection Investigative Team (VAPIT) and CCR
- $\bullet Strengthen\ communication\ and\ coordination\ among\ agencies\ in\ the\ reporting\ and\ investigation\ through\ improved\ forms\ or\ processes$
- Streamline investigations as it relates to prosecution and Abuse Registry placement through joint cooperative agreements with Adult Protective Services and other CCR investigative agencies
- Identify unlicensed facilities, create system for tracking, and establish multi-prong approach to investigations across all appropriate agencies



PARTNERS

- TN Dept of Human Services
- TN Office of the Attorney General
- TN Commission on Aging and Disability
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- Disability Rights TN
- TN Association of Chiefs of Police

- TN Dept of Mental Health and Substance Abuse Services
- TN Dept of Intellectual and Developmental Disabilities
- TN Public Utility Commission
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Division of TennCare and Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Financial Institutions
- TN Council on Developmental Disabilities



IMPACT

- Statewide Coordinated Response Model (SCRM) rollout
- Statewide Media Campaign: Statewide Tour, Published Frameworks Report, Public Service Announcement, Provider Webinar, Press Releases, Joint CCR Logo, and Conference Presentations
- Community level partnerships and integration including the Rural areas of the State
- Funding partnerships among CCR members: APS, OCJP, TDOT, and TCAD
- Developed and implemented a brochure for the District Attorney General's Conference to assist with investigations across multiple agencies
- Updated Statewide Vulnerable Adult Resource Directory
- Streamlined investigations through the development of a joint cooperative agreement between APS and TBI.