



## Families First Community Advisory Board Meeting

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October 19<sup>th</sup>, 2023

### **Board Members Present:**

- Commissioner Clarence Carter (DHS)
- Commissioner Ralph Alvarado (TDH) (Virtual)
- Ashleigh McFadden: Designee for Commissioner Lizzette Reynolds (Virtual)
- Tia Xixi: Designee for Commissioner Denice Thomas (DLWD)
- Jamie Stitt: Designee for Commissioner Stuart McWhorter (ECD)
- Representative David Hawk
- Jack Bailey
- Elizabeth Fournet (Virtual)
- Annie Cacheiro
- Dr. Jerry Askew (Virtual)
- Brittany Cleveland (Virtual)
- Rachael Corry
- Steven Gentile

### **Staff Present:**

- Trevor Lauri
- Eric Dunn
- Suzanne Carr
- Shannon Rosedale
- Todd McKinney
- Callon Schmid

### **Board Members**

#### **Absent:**

- Executive Jim Mangubat
- Bishop Edward Stephens
- Frank Lawrence
- Senator Raumesh Akbari
- Representative Bryan Terry
- Senator Bo Watson

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**1:07 p.m. Welcome and Commissioner's Update**

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Commissioner Carter called the meeting to order and welcomed the Advisory Board.

Commissioner Carter discussed having the Pilot programs come to DHS leadership meetings to discuss their progress.

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**1:10 p.m. DHS Update**

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Dakota Simpson has a new position and will no longer be the TDHS point person for the FFCAB. Eric Dunn will be sending out a follow-up email will contact information.

Suzanne Carr detailed travelling to Salt Lake City with Mike Fishman, Dakota, Megan Spurgeon, and Marielle Loveccio for the NAWRS Workshop to present on the work of the Advisory Board and the TOA legislation.

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**1:13 p.m. Program Integrity Update**

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Todd McKinney gave an update on the TDHS Program Integrity efforts behind the pilot initiatives and the contract monitoring (not auditing) that his team will be executing. Todd's team has completed field work on the first pilot engagement and is working on their second.

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**1:24 p.m. PCG Update**

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Tracy Bell and his team gave an update on their work with the pilots. He detailed their office hours they hold with the pilots and their discovery sessions to understand best practices.

Suzanne Carr noted that there have also been bugs with the UAT system that PCG is working to resolve.

Todd Muffley gave an update on the Marketing & Communications PCG has worked on for the pilots, including the new TOPI website.

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**1:45 p.m. MEF Update**

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Mike Fishman gave an update on MEF's work with the pilots. They have been conducting site visits and monitoring.

Ashweeta shared baseline data from their research of enrolled populations.

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**2:09 p.m. Pilot Spotlight: United Way of Knoxville**

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Kaki Reynolds gave an update on the work that their pilot has done and how they have utilized the EMPATH model and the demographics of their work.

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**2:41 p.m. Adjournment**

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The Board meeting was adjourned at 2:41 p.m. The next Advisory Board meeting will take place on January 18<sup>th</sup>, 2024.