Fingerprint and Background Check Process





Comprehensive Background Checks

Comprehensive Background Checks are broader in scope than Criminal Records Checks, ensuring more thorough vetting to uncover past criminal, sexual, abuse, or neglect offenses that require exclusions from access to licensed Adult Day Services Centers.

Comprehensive Background Check Searches

- National fingerprint-based criminal files (NICS)
- TN fingerprint-based criminal files
- TN child abuse and neglect registry (DCS)
- TN Vulnerable Persons Registry (VPR)
- TN sex offender registry
- National sex offender registry



Who Needs a Background Check?

- Anyone who works in an adult care services licensed by Tennessee Department of Human Services (DHS) with unsupervised access to adults, no matter what age, MUST complete a background check Tenn. Code Ann.§71-2-403
- This includes:
 - All new employees or volunteers who are counted in the staff/adult participant ratio and those volunteers who have unsupervised access to the adult participants in adult day services centers who serve as a volunteer for more than 36 hours in one calendar year.



Fingerprinting Process

- Prior to getting fingerprinted, ALL applicants must complete the Adult Day Services Criminal/Juvenile History & State Registry Review Disclosure Form: https://www.tn.gov/content/dam/tn/hu man-services/hs/hs-2680-ADSDisclosureForm.pdf
- <u>ALL</u> applicants must complete this form.
 - This form must be kept in the applicant's file at the Adult Day Services Facility for licensing purposes. Rule 1240-07-10-.12

Fingerprint Registration Website & Call Numb	er: http://www.idento	go.com 1-855-226-2937
IE YOU FALSIFY INFOR YOU WILL BE SUBJECT TO		
Note to Applicant: Log on to <u>www.identogo.com</u> or call background check, and to schedule an appointment to provide the information on this form when you register federal photo ID (driver's license, passport, military ID) you have submitted your fingerprint sample, and you n attach the receipt to this form, which must be filed with	provide your fingerprin online or by phone. Yo . The fingerprint techni nust return this receipt	nt sample. Be prepared to ou must bring a valid state or cian will give you a receipt afte to the agency. The agency must
DHS ORI #: TN DHS 000Z TRANSACTION TYPE - DT	Part 1 Applicant Infe	ormation:
Name of Agency:	Last Name	
	First Name	
Full Provider ID (FEIN) # (including extension / suffix):	Full Middle Name	
Street Address of Agency:	Please list any other including maiden nar	names you have ever used, ne:
	Date of Birth:	
Start Date & Position Verification (information in this	Social Security Number:	
box to be completed by the agency director): Prospective Start Date: / /	Home Address:	
Position: I acknowledge that the law requires a fingerprint application to be submitted for this individual and attest that the information within this box is accurate		
and the morning of morning box is decided.	City:	County:
Agency Director Signature Date	State:	Zip Code:
TCN # (from receipt):	Daytime Phone: Alternate Phone:	
Fingerprint Date: / /	Alternate Phone.	
For Drivers ONLY Will the duties of the person identified in Part 1 include drivi If yes, please provide the following Driver's License #	ing for the agency?	Yes 🗌 NO 🗍
List work history for the last five (5) years. If you need more		sheet of paper.
Employer Name From	То	Your Position
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criminal h	nation on this page serves as written notification that your fingerprints will be used to check the sistory records of the FBI. If you have a criminal history record, and you wish to complete or the accuracy of the information in the record, please follow the procedures outlined below.
	NONCRIMINAL JUSTICE APPLICANT'S PRIVACY RIGHTS
oncrimin	blicant who is the subject of a national fingerprint-based criminal history record check for a al justice purpose (such as an application for a job or license, an immigration or naturalization scurity clearance, or adoption), you have certain rights which are discussed below.
•	You must be provided written notification ¹ that your fingerprints will be used to check the criminal history records of the FBI.
•	If you have a criminal history record, the officials making a determination of your suitability for the job, license, or other benefit must provide you the opportunity to complete or challenge the accuracy of the information in the record.
•	The officials must advise you that the procedures for obtaining a change, correction, or updating of your criminal history record are set forth at Title 28, Code of Federal Regulations (CFR), Section 16.34.
•	If you have a criminal history record, you should be afforded a reasonable amount of time to correct or complete the record (or decline to do so) before the officials deny you the job, license, or other benefit based on information in the criminal history record. ¹
only for a executive	the right to expect that officials receiving the results of the criminal history record check will use it uthorized purposes and will not retain or disseminate it in violation of federal statute, regulation or order, or rule, procedure or standard established by the National Crime Prevention and Privacy Council. ²
fo re In	agency palicy permits, the officials may provide you with a copy of your FBI criminal history record review and possible challenge. If agency policy does not permit it to provide you a copy of the cord, you may obtain a copy of the record by submitting integrations and a fee to the FBI. formation regarding this process may be obtained at <u>http://www.lb.gov/about-us/cjs/background- eds.</u>
send you may send contribute Upon reo changes/	side to challenge the accuracy or completeness of your FBI criminal history record, you should r challenge to the agency that contributed the questioned information to the FBI. Attensitively, you your challenge directly to the FBI. The FBI will then forward your challenge to the agency that d the questioned information and request the agency to verify or correct the challenged entry. age of an official communication from that agency, the FBI will make any necessary corrections to your record in accordance with the information supplied by that agency. (See 28 0 through 15.24.)
Turner	volfication includes electronic notification. but excludes oral notification.
² See 28 C	Validation includes electronic noncation, but excludes or a nonincation. JFR 50.12(b). S.C. 552a(b); 28 U.S.C. 534(b); 42 U.S.C. 14616, Article IV(c); 28 CFR 20.21(c), 20.33(d)

Scheduling Fingerprint Appointment

- To schedule the applicant's fingerprint appointment, go to: <u>www.identogo.com</u> or call **1-855-226-2937**.
 - When scheduling the appointment, provide the information listed on the applicant's Adult Day Services Criminal/Juvenile History & State Registry Review Disclosure Form.
 - A payment is required before completing the registration – TN Department of Human Services does not cover this payment.
 - The applicant must bring a state or federal I.D. (driver's license, passport, military I.D., etc.) to their fingerprint appointment.
 - Once finished, the fingerprint technician will hand the applicant a receipt. This receipt must be given to the adult care agency for proof of fingerprinting and kept in the applicant's file.







Excludable Crimes

General crimes that would exclude an applicant from working in adult day services centers are listed below:

- Physical, sexual, or emotional abuse or neglect of an adult or child.
- Any crime of violence against any human being.
- Any offense involving the manufacture, sale, distribution or possession of any illegal drug (including lesser offenses).
- If the applicant is found listed on the Vulnerable Person's Registry.
- Any offense that presents a threat to the health, safety or welfare of adults or children.
- financial exploitation or misuse of funds or theft from any person.



Waivers and Appeals

- If an applicant is excluded, they will receive an exclusion letter in the mail.
- If the applicant can prove extenuating circumstances that clearly warrant an exception from the automatic exclusion and is legitimate, they may apply for a waiver or an appeal.
 - However, *<u>Pending Crimes</u>: DHS will <u>not, under any circumstances</u>, grant a waiver while a criminal charge, juvenile proceeding, or perpetrator indication is pending. Individuals with a record showing a "pending" status of any type will not be granted a hearing before the Committee.*
- Burden of Proof: the burden is <u>on the appellant</u> to prove the extenuating circumstances which clearly warrant an exception.



Waivers and Appeals (cont)

- Types of information that may be provided for Burden of Proof include:
 - Statements by the appellant and/or a representative of the appellant;
 - Statements from witnesses, e.g., a character witness who can speak regarding the appellant's activities since the last criminal violation;
 - Documentary evidence, e.g., certificate of completion for a treatment program, employer recommendations, etc.
- If there's no pending charges, the applicant must write a letter regarding the circumstances surrounding the charge, and why they would like to be granted a waiver and submit it to DHS along with proof extenuating circumstances.



Waivers

- For those who opt to request a Waiver Hearing, there is a Waiver Advisory Committee to assist DHS in the waiver decision. Committee members include law enforcement personnel, persons experienced in child protective services, persons experienced in child development issues, childcare providers, and persons representing elder care issues.
- After the informal meeting, the Advisory Committee will make their recommendations to the DHS Licensing Director. The DHS Licensing Director will make the final decision of whether to approve the Waiver or not.
- If the waiver is DENIED, the applicant will receive instructions on how to appeal the decision and receive an Administrative Hearing.



Appeals

 If the waiver request is denied, the appellant will be sent a notice letter, which will include instructions on how to appeal the denial and receive an Administrative Hearing.

- Should the applicant choose to request an Appeal or Administrative Hearing rather than a Waiver Hearing, they must provide proof extenuating circumstances that challenge the accuracy of the report of the Criminal Background Report by showing:
 - The conviction is improperly classified as an excludable offense;
 - Show that you are not the person identified on the record.



QUESTIONS?

 If you have any questions regarding the fingerprint/background check process, or waiver hearing, you may contact the Out-of-State Background Unit at:

Phone: 615-253-4170

Email: <u>CCBackground.dhs@tn.gov</u>

