Greetings from your partners at the Tennessee Department of Human Services, Adult Day Services Team!

Program Spotlight: Centennial Adultcare Center

This segment is a new item about one of the ADS services provided throughout Tennessee.

Centennial Adultcare Center is an organization of trained professionals providing members with high quality, innovative, and comprehensive program of mental, health, and rehabilitative services in safe and supervised environments. Since 1991, the programs offered by Centennial in Nashville, Murfreesboro and Mt. Juliet allow members to participate in a structured daily program including a wide range of physical and mental activities, socialization, and games designed to put the mind at ease and keep the body active.

We continue working to update and reorganize the ADS background check materials at the TDHS website to have all applicable materials supporting this process on the ADS webpage. Once completed, information about the overall process, transferring results, laws/rules, waiver/appeals, FAQ, and applicable forms will be more user-friendly. We hope these changes will help ADS applicants.

When registering for fingerprints, ADS applicants need to select the first option noted in the tracking system. As we noted in our last newsletter, IdentoGO, our fingerprint vendor, updated "applicant type" option in its registration system to accommodate ADS applicants. We have received feedback, and we are happy to note these changes will make the process more user-friendly. Tennessee Department of Human Services (TDHS) officers will be more streamlined in processing fingerprint requests, and we have simplified processing fingerprint data and providing reports and passing them to the ADS officer. ADS applicants need to complete the initial step, including the fingerprinting step, before the ADS officer creates an account in the tracking system. ADS applicants need to file the paperwork giving the ADS office permission to access the results.

To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Licensing Violations or Illegal Operations Complaint Hotline at 1-800-462-8261 or email AdultDayServices.DHS@tn.gov. To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Licensing Violations or Illegal Operations Complaint Hotline at 1-800-462-8261.