



Tennessee Department of Human Services

Adult Day Services

Newsletter

Greetings from your partners at the Tennessee Department of Human Services, Adult Day Services Team!

Welcome to the Quarter 3 2022 edition of the Adult Day Services (ADS) Quarterly Newsletter.

This newsletter shares information on topics supporting your day-to-day operations as a licensed ADS provider. If you have ideas about potential topics or issues for the newsletter, please send us your ideas! We will feature an existing ADS agency in the Program Spotlight section of each issue. If you wish to be featured, please reach out to us by email at: AdultDayServices.DHS@tn.gov.

Quarterly ADS Newsletters will be released the last week of each quarter and will soon be posted at the ADS webpage of the TDHS website for your reference at <https://www.tn.gov/humanservices/adults/adult-day-services.html>.

As a reminder, our webpage is in the process of being updated, and the information below may not yet be reflected at the TDHS website.

Program Spotlight: Centennial Adultcare Center

In this segment we learn more about some of the ADS services provided throughout Tennessee.



Centennial Adultcare Center is an organization of trained professionals providing members with a high quality, innovative, and comprehensive program of social, health, and therapeutic services in a safe and caring environment.

Since 1991, the programs offered by Centennial in Nashville, Murfreesboro and Mt. Juliet allow members to participate in a structured daily program including a wide range of physical and mental activities, socialization, and games designed to put the fun and activity back into their lives.

They provide members assistance with the day-to-day activities of daily life, and health-related care management and personal care services delivered by nursing staff who emphasize preserving individual dignity and providing respite and peace of mind for families and caregivers alike.

Centennial seeks to fill the gap between living alone at home or with a caregiver, and full-time institutionalization in a nursing facility.

Centennial Adultcare Center

1808 8th Ave South
Nashville, TN 37203-5012
Office: 615-383-3399
Fax: 615-298-5884

Centennial Adultcare Center - Murfreesboro

230 Glenis Drive, Ste 302
Murfreesboro, TN 37129
615-713-1339

Centennial Adultcare Center - Mt. Juliet

4112 N. Mt. Juliet Road
Mt. Juliet, TN 37122
615-288-8189

Modernization Resources

Please note that if your license expiration date/anniversary month is within 90 days and before December 31, 2022, you are required to complete an Annual Report. If not, you are required to complete a Change Report. User-friendly quick reference guides are available to assist you with account creation and registration, completion of annual and change reports, and provider access requests. ADS Providers have **until October 31, 2022 to complete their change/annual reports**.

Quick Reference Guides and Descriptions

[Account Creation and Registration](#) - This Quick Reference Guide shows Providers how to create an account in the Provider Portal and gain access to a Provider site page.

[Completing a Change Report](#) - This Quick Reference Guide shows Providers how to complete a change report in the Provider Portal.

[Completing Your Annual Report](#) - This Quick Reference Guide shows Providers how to complete their annual report in the Provider Portal.

[Provider Site User Access Requests](#) - This Quick Reference Guide outlines the different processes for granting users access to your Provider Site.

More information about our modernization resources may be found at <https://www.tn.gov/humanservices/for-families/child-care-services/child-care-resources-for-providers/modernization-project-resources.html>.

Modernization Help Desk

We have partnered with University of Tennessee Social Work Office of Research and Public Service (SWORPS) to provide modernization support to child care and adult day service providers. The TN Child and Adult Care Help Desk Team will assist system End Users who encounter questions with system navigation, experience an incident requiring further assistance, or need general system utilization supports.

The Help Desk operates Monday-Saturday, 7am-9pm Central.
Contact the Help Desk by phone (toll free) at 833-834-7227 or email at tdhs@utk.edu.

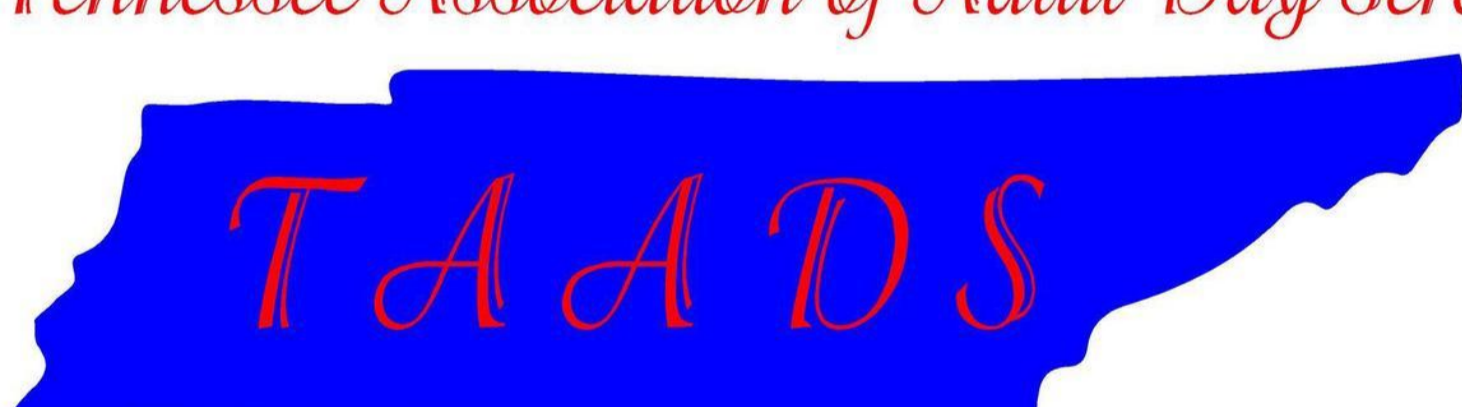
Do you need to report suspected abuse of a vulnerable or elderly adult?

Adult Protective Services staff investigate reports of abuse, neglect (including self-neglect) or financial exploitation of adults who are unable to protect themselves due to a physical or mental limitation. APS staff assess the need for protective services and provide services to reduce the identified risk to the adult. To report suspected abuse, call **1-888-APS-TENN** (1-888-277-8366) or report online at our secure site: <https://reportadultabuse.dhs.tn.gov/>

Licensing Violations or Illegal Operations

To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Complaint Hotline at 1-800-462-8261 or email AdultDayServices.DHS@tn.gov.

Tennessee Association of Adult Day Services



A Unified Voice in Tennessee

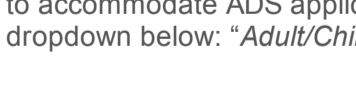
Tennessee Association of Adult Day Services (TAADS)

The Tennessee Association of Adult Day Services (TAADS) acts as a planning, researching, and training body for adult day services across the state of Tennessee. TAADS offers a forum for the exchange of information and services for ADS services and promotes the concept of ADS as viable community-based options for adults who may need assistance supervising their own activities. To learn more, visit www.taads.net.

Criminal Background Checks

We continue working to update and reorganize the ADS background check materials at the TDHS website to have all applicable materials supporting this process on the ADS webpage. Once completed, information about the overall process, transferring results, laws/rules, waiver/appeals, FAQ, and applicable forms will be more user-friendly. We hope these changes will help clarify requirements and the process for conducting ADS criminal background checks.

As we noted in our last newsletter, Identogo, our fingerprint vendor, updated "applicant type" option in its registration system to accommodate ADS applicants. When registering for fingerprints, ADS applicants need to select the first option noted in the dropdown below: "Adult/Child Care Worker."

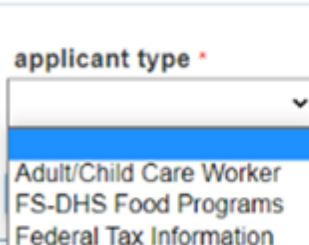


Tennessee

agency name *

Department of Human Services

applicant type *



National Adult Day Services Association Updates

The national association maintains a page dedicated to industry updates. You can access that information here: <https://www.nadsa.org/important-ads-updates/>



Department of
Human Services



[Manage](#) your preferences | [Opt Out](#) using TrueRemove™
Got this as a forward? [Sign up](#) to receive our future emails.
View this email [online](#).

505 Deaderick Street, 17th Floor | Nashville, TN 37243 US

This email was sent to .
To continue receiving our emails, add us to your address book.

emma

[Subscribe](#) to our email list.