



Greetings from your partners at the Tennessee Department of Human Services (TDHS), Adult Day Services Team!

Welcome to the Adult Day Services (ADS) Quarterly Newsletter. This newsletter shares information on topics related to your day-to-day operations as a licensed Adult Day Services (ADS) provider.

[In this edition of the newsletter](#), we would like to provide information on upcoming events, welcome a newly licensed agency, and provide updates on changes within DHS.

Fall Regional Meetings Happening Soon!

The Tennessee Association of Adult Day Services have been hosting Fall regional meetings. If you are in the East or Central regions, it's not too late to check it out. It's a great way to network with providers in your area.



East Region

Wednesday, October 16, 2024

9 AM -Noon (ET)

Knoxville Rehabilitation Hospital Conference Room

1250 Tennova Medical Way

Knoxville, TN 37909

Central Region

Thursday, December 5, 2024

9 AM-Noon (CT)

Centennial Adultcare Center - Murfreesboro

230 Glenis Drive, Suite 302

Murfreesboro, TN 37129

Welcome!

Kingsport Adult Day Care was recently licensed as an ADS provider. They are located in Kingsport and can serve up to 24 participants. Welcome to the ADS team!

Meet our Specialized Licensing Consultants for ADS Agencies

DHS has been working to provide more consistency in licensing consultants for our Adult Day Services agencies. We have selected one LC for each region of the state and will be providing specialized training for them specific to Adult Day Services. We expect this shift to occur before the end of the year and will let you know a definite date as soon as everyone is trained. Below is a list of ADS Licensing Consultants by region:

West Region – Annette Walker

Southwest Region – Kristen Alexander

East Region – Amy Carmon

Northeast Region – Ansley Taylor

Southeast Region – Christy Young

Middle Region – Heather Ratliff

Northern Middle Region – Shaqonda Lewis

Adult Day Services Advisory Group Coming for 2025

DHS will be introducing an ADS Advisory Group in January 2025. This group will consist of licensed ADS providers that will meet with DHS on a regular basis to discuss current topics, policies, etc. that affect our providers. One of the first projects for the group will be to assist us with feedback on the upcoming rules revision for the Adult Day Services rules. Be on the lookout for more details coming soon!

Licensing Violations or Illegal Operations

To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Complaint Hotline at 1-800-462-8261 or email AdultDayServices.DHS@tn.gov.

Reminders

We will feature existing and newly opened ADS agencies in the Program Spotlight section of each issue. If you wish to be featured, have ideas about potential topics or general feedback please reach out to us by email at, AdultDayServices.DHS@tn.gov.

Quarterly ADS Newsletters are posted at the ADS webpage of the TDHS website for your reference at, <https://www.tn.gov/humanservices/adults/adult-day-services.html>.