

Greetings from your partners at the Tennessee Department of Human Services (TDHS), Adult Day Services Team!

Welcome to the Adult Day Services (ADS) Quarterly Newsletter. This newsletter shares information on topics related to your day-to-day operations as a licensed Adult Day Services (ADS) provider.

<u>In this edition of the newsletter</u>, we would like to provide information on an exciting new program offered by the Department of Health, welcome a newly licensed agency, and provide some DHS updates.

## Tennessee Dementia ECHO Program

The <u>TN Dementia ECHO</u> (Extension for Community Healthcare Outcomes) is a 12-week virtual learning platform designed to equip healthcare professionals with knowledge and strategies to improve dementia diagnosis and care. Through expert-led sessions and case discussions, participants gain practical tools to enhance care and implement evidence-based practices in resource-limited communities, improving care equity across TN. The program targets doctors, nurses, nurse practitioners, physician assistants, therapists, and medical students, but is open to all providers. Participants also learn how to connect individuals to community resources and promote healthy aging, earning up to 12 CME credits for professional development. The next cohort will begin on Thursday, January 23, 2025 at 7-8 am CST.





# Welcome!

Auxilium Health Services, LLC was recently licensed as an Adult Day Service provider in Bartlett. Their target population is adults with intellectual disabilities, and they can serve up to 15 participants. Welcome to the ADS team!

### **Our Specialized Licensing Consultants are Official!**

DHS has been working to provide more consistency in licensing consultants for our Adult Day Services agencies. We have selected one LC for each region of the state and will be providing specialized training for them specific to Adult Day Services. All ADS cases should be shifted to the LCs as of the end of 2024, except for our newly licensed agencies. Those agencies will stay with their pre-licensure program specialist until their temporary license ends. Below is a list of ADS Licensing Consultants by region (in case you missed the listing in our last issue):

West Region – Annette Walker

Southwest Region – Kristen Alexander

East Region – Amy Carmon

Northeast Region – Ansley Taylor

Southeast Region – Christy Young

Middle Region - Heather Ratliff

Northern Middle Region – Shaqonda Lewis

### We Need Your Help!

Our new group of ADS Licensing Consultants will begin a project this month. We want to make sure all forms that we use internally and any DHS forms that our providers are required to complete are consistent, up-to-date, and specific for our Adult Day Service providers. If you are aware of any forms that are outdated or have child care language instead of adult day language, please send those to your LC or our Adult Day Services email box so we can get them updated.

#### **Licensing Violations or Illegal Operations**

To report suspected adult day services licensing violations or possible illegal operations call the Child and Adult Care Complaint Hotline at 1-800-462-8261 or email AdultDayServices.DHS@tn.gov.

#### Reminders

We will feature existing and newly opened ADS agencies in the Program Spotlight section of each issue. If you wish to be featured, have ideas about potential topics or general feedback please reach out to us by email at, AdultDayServices.DHS@tn.gov.

Quarterly ADS Newsletters are posted at the ADS webpage of the TDHS website for your reference at, https://www.tn.gov/humanservices/adults/adult-day-services.html.