



# Adult Protective Services Collaborative Response to End Self-Neglect in Tennessee (CREST) Program

**Policy 8.21**

**Effective: July 01, 2022**

## Introduction

The Collaborative Response to End Self-Neglect in Tennessee provides a seamless network of protective services to self-neglecting clients who need and agree to services. In some situations, the Collaborative Response to End Self-Neglect program may provide services to other clients who are being abused, neglected, and/or exploited.

## Scope

The purpose of the policy is to provide guidance on the operational aspects of the Collaborative Response to End Self-Neglect program.

## Policy

### Program Mission

The Collaborative Response to End Self-Neglect in Tennessee (CREST) program will address unmet needs resulting from self-neglect of older or vulnerable adults as allowed by the American Rescue Plan Act (ARPA). The CREST program will respond to the emotional and physical needs of self-neglecting clients in order to stabilize their lives and reduce the risk of harm. CREST will seamlessly locate, coordinate, and ensure the provision of both emergency and long-term client-centered services and resources to Adult Protective Services (APS) clients in the planning and service area.

In the event of a discrepancy or ambiguity regarding the CREST providers' duties, responsibilities, and performance hereunder, these items shall govern in Order of precedence below:

1. Any and all American Rescue Plan Act rules, regulations, policies, or appropriate guidance,
2. CREST Grant Contract,
3. TDHS/APS policy.

### Program Non-Discrimination

All CREST providers receiving ARPA funds from the Administration of Community Living (ACL) must comply with the federal statutes and regulations that prohibit discrimination in federally assisted programs or activities. It is unlawful to discriminate against any employee, applicant for employment, or recipient or potential recipient of services pursuant to several federal acts, including but not limited to, the Federal Civil Rights Act of 1964, the Rehabilitations Act of 1973, USCA Title 38, Section 2012, the Age Discrimination Act of 1975 as amended. In addition, CREST program funds may not be used to discriminate against or denigrate the religious or moral beliefs of any client or potential client.

### Program Confidentiality of Records and Release of Information

CREST advocates shall comply with obligations under HIPAA, Health Information Technology for Economic and Clinical Health Act (HITECH), and any other relevant laws and regulations regarding privacy.

[HS-3506 CREST Participant Authorization](#)

### Supporting Documents

[APS Collaborative Response to End Self-Neglect in Tennessee \(CREST\) Program Procedure](#)

[HS-3505 CREST Referral](#)

[HS-3506 CREST Participant Authorization](#)

**Definitions/Acronyms**

<b>Term</b>	<b>Definition</b>
<b>APS</b>	Adult Protective Services
<b>ARPA</b>	American Rescue Plan Act
<b>CREST</b>	Collaborative Response to End Self-Neglect
<b>CREVAA</b>	Collaborative Response to Elder and Vulnerable Adult Abuse
<b>DA</b>	District Attorney
<b>HIPAA</b>	Health Insurance Portability and Accountability Act of 1996
<b>HITECH</b>	Health Information Technology for Economic and Clinical Health Act
<b>LEP</b>	Limited English Proficiency
<b>OIG</b>	Office of Inspector General
<b>PII</b>	Personally Identifiable Information
<b>SSBG</b>	Social Services Block Grant
<b>TDHS</b>	Tennessee Department of Human Services
<b>APS</b>	Adult Protective Services
<b>A/N/E</b>	Abuse, Neglect, and/or Exploitation
<b>CCR</b>	Coordinated Community Response
<b>CMS</b>	Case Management System
<b>DNR</b>	Do Not Resuscitate
<b>OGC</b>	Office of General Counsel
<b>RNS</b>	Registered Nurse Specialist
<b>TDHS</b>	Tennessee Department of Human Services
<b>VAPIT</b>	Vulnerable Adult Protective Investigative Team

**Supersedes**

N/A

**Approval History**

<b>Approved By</b>	<b>Approver Title</b>	<b>Approved Date</b>	<b>Effective Date</b>
Clarence H. Carter	Commissioner	06/29/2022	07/01/2022

## Revision History

Date	Version	Location of Change	Description/Reason for Change
06/29/2022	07/01/2022	N/A	New Policy

  

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<b>Application</b>	Adult Protective Services staff, Collaborative Response to End Self-Neglect in Tennessee providers		