

Adult Protective Services Ongoing Services

Policy 8.14

Effective: September 1, 2024

Introduction

If it is determined that the client remains at risk of harm and would benefit from continued involvement by Adult Protective Services, ongoing services will be offered at the conclusion of the Adult Protective Services investigation.

Scope

This policy provides guidelines for the implementation of ongoing services, if needed, after completion of the investigation to ensure risk reduction to the client.

Policy

An investigation must be completed within sixty (60) days, but if the client remains at risk of harm and would benefit from continued involvement by Adult Protective Services (APS), ongoing services may be offered at the conclusion of the investigation.

Prior to providing ongoing services:

- all allegations must be disposed,
- all alleged perpetrators must be determined, if applicable,
- the investigation must be completed and approved by the team coordinator, and
- the investigation must be classified as valid or valid threat of harm.

Periodic Assessment

Periodic assessments reflect:

- the progress and/or changes in the case,
- if the services being provided are effective in lowering risk and continue to be needed, and
- the client's current needs and strengths.

For more information, see [8.07 APS Assessment Procedures](#)

Action Plan

An Action Plan is required for cases which remain open for ongoing services. The action plan documents the safety risks identified and the need for services after the investigation. Elements of the action plan as outlined in the case management system (CMS) are:

- Presenting Problem(s)
- Risk Level
- Plan of Action
- Desired Outcome

The least restrictive means of lowering the safety risks of the client must be utilized.

Supporting Documents[8.07 APS Assessment Procedures](#)[8.14 APS Ongoing Services Procedures](#)**Definitions/Acronyms**

Term	Definition
APS	Adult Protective Services
A/N/E	Abuse, Neglect, and/or Exploitation
CMS	Case Management System
Valid	If credible evidence demonstrates "substantial and material" evidence of the occurrence of abuse, neglect, and/or exploitation.
Valid Threat of Harm	Determination that no substantiation of allegations that abuse, neglect, and/or exploitation has occurred but there is reason to believe that, without intervention, there is a substantial probability that harm will occur to the client in the immediate or foreseeable future. This classification permits the provision of protective services with the client's consent.

Supersedes

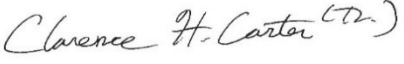
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Approval History

Approved By	Approver Title	Approved Date	Effective Date
Clarence H. Carter	Commissioner	08/27/2024	09/01/2024
Clarence H. Carter	Commissioner	06/01/2023	06/15/2023

Revision History

Date	Version	Location of Change	Description/Reason for Change
07/02/2025	09/01/2024	Review conducted	No revisions identified during review.
08/27/2024	09/01/2024	Policy Section	This policy revision incorporated SDM changes.
06/01/2023	06/15/2023	N/A	New Policy

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