

Adult Protective Services Interstate

Policy 8.10

Effective: June 1, 2023

Introduction

Tennessee Adult Protective Services may respond to requests from an Adult Protective Services agency in another state as a matter of courtesy. Likewise, Tennessee Adult Protective Services may make similar requests of other states.

Scope

To ensure the protection of vulnerable adults, Tennessee Adult Protective Services responds to and requests assistance from other states on case-related issues in the absence of an Interstate Compact Agreement.

Policy

Procedures

A. Adult Protective Services (APS) Requests for Assistance

During an investigation, the investigative specialist may contact a client's family member or the appropriate agency directly to obtain information or assistance.

B. Home Studies

An adult protective agency in another state may request a home study. These requests shall be processed by the Centralized Intake Unit. Supervisory and Office of General Counsel (OGC) approval must be obtained.

1. Upon completion of the home study, a report of findings shall be provided to the requesting state agency with supervisory and OGC approval.
2. APS does not make recommendations regarding home studies unless ordered by a Tennessee court.

See the Requests Received from Other States section in [APS Intake Procedures](#)

C. Courtesy Interviews

An adult protective agency in another state may request APS to conduct an interview with a Tennessee resident. Investigative specialists shall:

1. Interview the individual to obtain the information requested.
2. Upon completion of the courtesy interview, provide a report of findings to the requesting state agency with supervisory and OGC approval.

D. Court Orders Received from Another State

1. APS may receive a court order from another state requesting one or more of the following:
 - a. Home study,
 - b. Courtesy interview/visit,
 - c. Placement recommendation,

Note: The recommendation should include whether the living environment/arrangement is suitable and appropriate to meet the needs of the client.

2. Court-ordered requests from another state must be processed by the Centralized Intake Unit. The court order shall be sent to OGC for vetting, review, and approval after supervisory review.

E. Out-of-State Allegations

If allegations are received at Centralized Intake that occurred in another state, APS staff must enter the report in the case management system (CMS) and make a report to the appropriate out-of-state APS agency or its equivalent. In addition, the [HS-1215 APS Report of Alleged Abuse, Neglect, or Exploitation of an Adult](#) should be sent to law enforcement with appropriate jurisdiction in the state where the allegation occurred, unless the only allegation is self-neglect.

Supporting Documents

[APS Intake Procedures](#)

[hs-1215 APS Report of Alleged Abuse, Neglect, or Exploitation of an Adult](#)

[APS Interstate Procedures](#)

Definitions/Acronyms

Term	Definition
Courtesy Interview/Visit (Out-of-State)	A request from an APS agency in another state or court with jurisdiction in another state for an interview/visit with a Tennessee resident.
Home Study	An evaluation of the home environment to determine whether the environment would be suitable for the needs of the vulnerable adult.
Interstate Compact Agreement	An understanding between states regarding state-to-state cooperation.
Placement	A suitable living arrangement
APS	Adult Protective Services
OGC	Office of General Counsel

Supersedes

8.10 APS Interstate Policy, eff. date 05/19/2022

Approval History

Approved By	Approver Title	Approved Date	Effective Date
Cherrell Campbell-Street	Deputy Commissioner	05/16/2023	06/01/2023
Clarence Carter	Commissioner	05/19/2022	06/01/2022
Danielle Barnes	Commissioner	03/23/2018	04/15/2018

Revision History

Date	Version	Location of Change	Description/Reason for Change
06/21/2024	06/01/2023	Review conducted	No revisions required
05/16/2023	06/01/2022	Policy Section	Updated Home Studies section to align with Intake procedure
05/19/2022	06/01/2022	Policy Section	Policy updated
03/23/2018	04/15/2018	N/A	New Policy

Approved By	<i>Clarence H. Carter</i> 	Approval Date	05/16/2023
Authority	Tenn. Code Ann. §§ 71-6-101, et seq.	Effective Date	06/01/2023
Application	Adult Protective Services Investigative Specialists		