

PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies and 9 Regional Representatives that meet regularly to improve the investigation, response, and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

BENEFITS

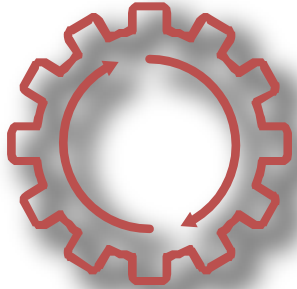
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
- Improves the effective use of limited financial and social service resources
- Affords greater attention to a neglected and under-resourced population through a community-wide response, regionally and statewide, to create solutions to gaps
- Delivers better protection to older and vulnerable adults

OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. Holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.



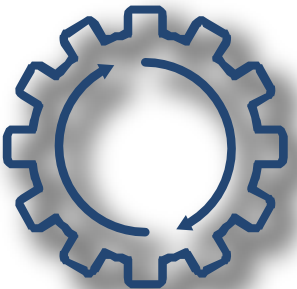
**2024 EXECUTIVE
SUMMARY**
July 2024



SOLUTIONS & ACTIONS

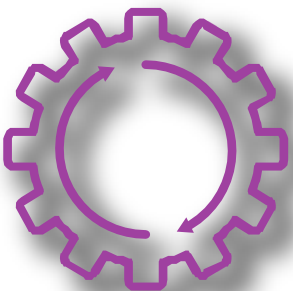
- Developed resources focused on Financial Exploitation/Fraud, Joint Investigations, Mental Health Services and Safe & Affordable Housing.
- Updated the APS website (<https://www.tn.gov/humanservices/adults/adult-protective-services/state-coordinated-community-response--ccr-.html>) to include information specific to the State CCR.
- Provided training about Unlicensed Facilities Registry and Homeless and Geriatric Services for Veterans.
- Traveled to nine (9) areas across the state providing opportunities for greater collaboration, sharing resources and offering training specific to regional needs.
- Disseminated a survey to gather information regarding hospital discharge practices.
- Provided information to local communities regarding Tennessee statutes governing financial exploitation.

STATE AGENCIES



- TN Office of the Attorney General
- TN Dept of Disability and Aging
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- TN Dept of Financial Institutions
- TN Public Utility Commission
- TN State University
- TennCare
- TN Dept of Mental Health and Substance Abuse Services
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Human Services, Adult Protective Services and TN Technology Access Program
- Health Facilities Commission
- Disability Rights TN
- TN Dept of Veterans Services
- US Dept of Veterans Affairs

IMPACT



- Supported a multi-agency coordination to improve connection to housing resources.
- Enhanced educational and media initiatives in coordination with the 2024 World Elder Abuse Awareness Day (WEAAD) and the CARES Conference.
- The updated website provides easier access to resources for regional use.
- Increased awareness and access for housing funding through THDA's Emergency Solutions Grant Program.
- Included additional CCR agencies to support collaboration for increased knowledge of services for veterans across the state.
- Improved relationships across agencies statewide, and regionally, for enhanced communication, coordination, resources and efficiency.