

## PURPOSE & VISION

The State Coordinated Community Response (CCR) is comprised of approximately 20 state agencies and 9 Regional Representatives that meet regularly to improve the investigation, response, and delivery of services to older and vulnerable adults by developing innovative and efficient approaches to protect Tennesseans.

## BENEFITS

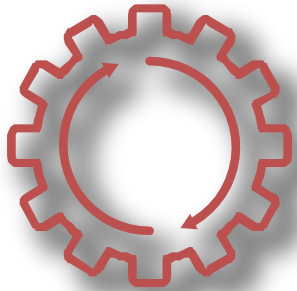
- Provides a structure for agencies to communicate, collaborate and respond to the needs of older and vulnerable adults
- Improves the effective use of limited financial and social service resources
- Affords greater attention to a neglected and under-resourced population through a community-wide response, regionally and statewide, to create solutions to gaps
- Delivers better protection to older and vulnerable adults

## OPPORTUNITY

One agency alone cannot solve the issues of older and vulnerable adult abuse and neglect. The system is fragmented which leaves gaps in care and creates duplicative, inefficient processes. When holding members accountable, a CCR assists with the coordination and development of streamlined and responsive, not reactive, approaches to better meet the needs and protection of older and vulnerable adults across Tennessee.



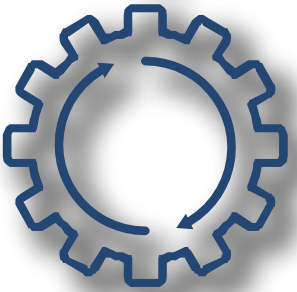
**2025 EXECUTIVE  
SUMMARY**  
July 2025



## SOLUTIONS & ACTIONS

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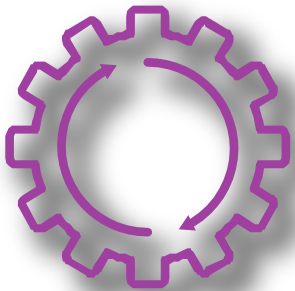
- Began piloting the Financial Abuse Specialized Team (FAST) toolkit.
- Composed a summary findings report regarding data collected on hospital discharge practices.
- Revised and distributed the VAPIT Toolkit and First Responder cards.
- Updated the CCR Agency Document for better internal knowledge and communication.
- Provided information alongside local communities regarding housing resources (for greater understanding and enhanced utilization).



## STATE AGENCIES

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- TN Office of the Attorney General
- TN Dept of Disability and Aging
- TN Bureau of Investigation
- TN Dept of Transportation
- TN Dept of Commerce and Insurance
- TN Housing and Development Agency
- TN Dept of Health
- TN Dept of Financial Institutions
- TN Public Utility Commission
- TN State University
- TennCare
- TN Dept of Mental Health and Substance Abuse Services
- TN Administrative Office of the Courts
- TN Dept of Finance and Administration, Office of Criminal Justice Programs
- TN District Attorneys Generals Conference
- TN Dept of Human Services, Adult Protective Services and TN Technology Access Program
- Health Facilities Commission
- TN State Library and Archives
- TN Dept of Veterans Services
- US Dept of Veterans Affairs



## IMPACT

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- Increased support to local communities so they can respond to financial abuse and exploitation of older and vulnerable adults.
- Utilized hospital survey data which prompted the need for a Healthcare Services workgroup to address the coordination needed to prevent unsafe discharges.
- Ensured law enforcement officers and DA's have the most up-to-date statutes and knowledge of best practices related to vulnerable populations.
- Improved knowledge and understanding of roles amongst agencies involved with elder abuse and abuse of people with disabilities.
- Offered greater understanding, enhanced utilization and more services offered to direct service providers, including APS.