

Tennessee Employee Mediation Program

The Tennessee Employee Mediation Program offers a form of alternative dispute resolution where a trained, neutral mediator assists parties involved in workplace conflict by helping them achieve a voluntary, mutual resolution to their issue.

Mediation is a voluntary process



DID YOU KNOW?

- 92%** of total mediations reached a successful settlement
- 90%** of employees to employee issues and supervisor to employee issues reach a settlement agreement
- 100%** voluntary. Employees who participate in or opt out of mediation shall do so without interference, coercion, reprisal, discrimination, retaliation, or harassment
- 5** locations for mediation across the state: Nashville, Knoxville, Chattanooga, Memphis, Jackson

Mediation is appropriate for issues such as:

- Disciplinary actions
- Workplace harassment and discrimination
- Violations of Abusive Conduct Policy
- Performance and/or conduct issues
- Relational, communication, or values conflict

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<https://www.tn.gov/hr/employees1/employee-dispute-resolution/mediation-program-faqs.html>