

TENNESSEE QUALITY CARE EAST TENNESSEE

Lebanon, Wilson County

CN2402-005 | April 24, 2024

EXPERIENCED TN PROVIDER



- Serving TN since 1984 nearly 40 years of home health experience.
- Since 2023, part of Addus HomeCare – national provider of home care and support services.
 - 40+ years experience
 - > 40,000 patients weekly
 - 210 locations, 22 states

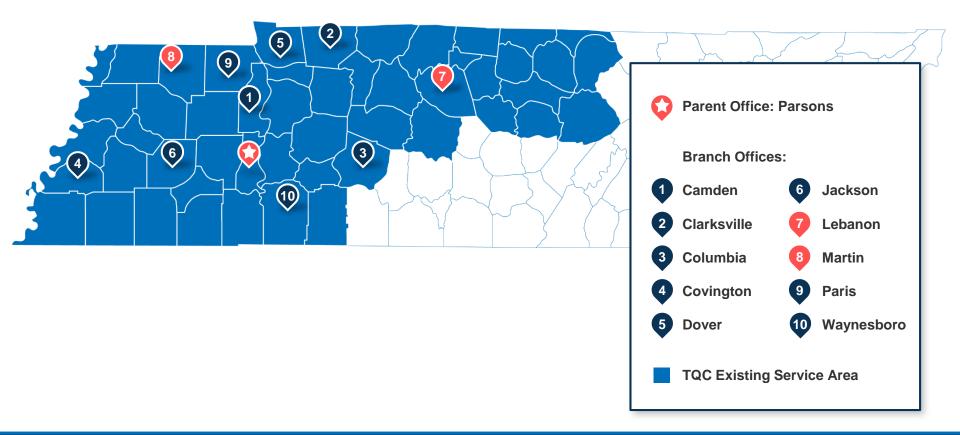
Current Tennessee Operations

- **51-county** licensed service area.
- 1 parent: Parsons, TN (Decatur Co.)
- 10 branches statewide.
- Provides traditional HH and private duty nursing services.
 - 4,978 patients
 - ~145,000 visits
 - ~280 employees

CURRENT TN OPERATIONS



TQC is licensed to serve **51** *counties* through **1** *parent office* and **10** *branch offices*.



THE PROJECT



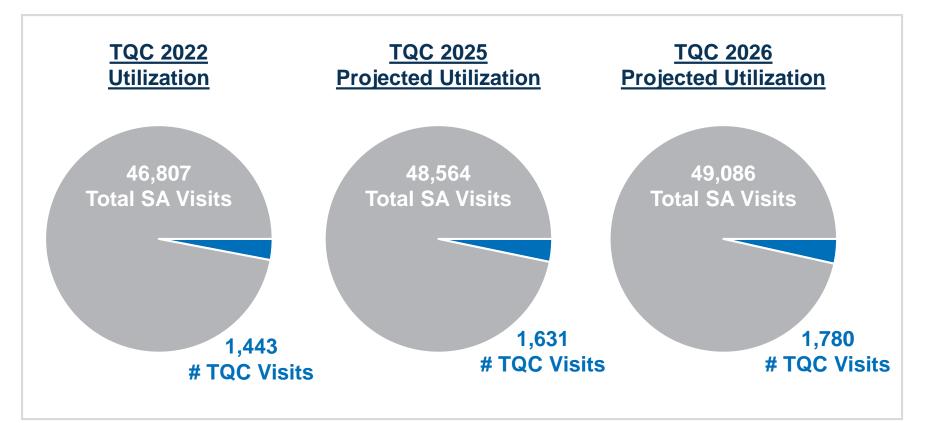
TQC East will remove a **21-county** service area from the eastern region of TQC's **51-county** licensed service area.



CLEAR NEED & NO HARM TO EXISTING HHAS

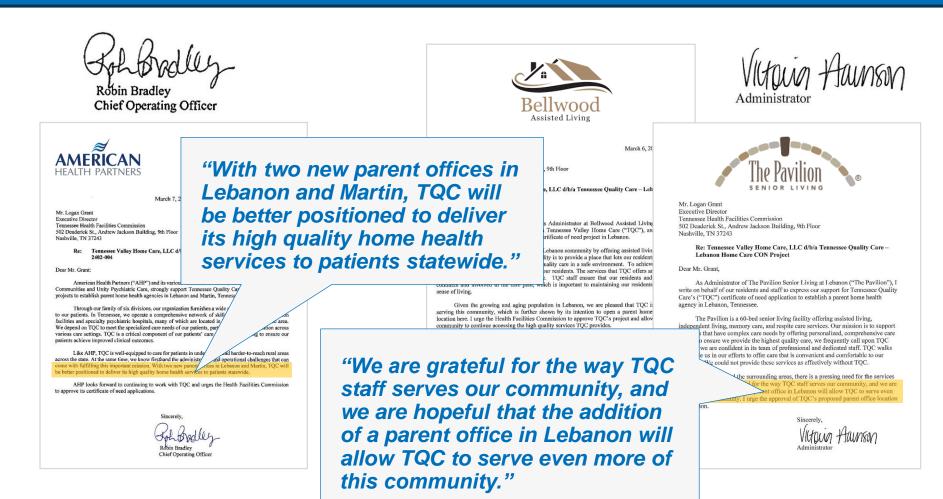


In 2025 and 2026, TQC East will continue to provide approximately **3%** of service area home health visits.



STRONG PROVIDER SUPPORT





STRONG PROVIDER SUPPORT





February 29, 2024

Mr. Logan Grant Executive Director Tennessee Health Facilities Commission 502 Deaderic St., Andrew Jackson Building, 9th Floor Nashville, TN 37243

> Re: Tennessee Valley Home Care, LLC d/b/a Tennessee Quality Care – Lek Home Care CON Project

Dear Mr. Grant,

Phone 615-444-6203

My name is Richard Kincaid, and I am a primary care nurse practitioner practic Family Medical Associates & Pediatrics in Lebanon, Tennessee. I am writing to expre support for Tennessee Valley Home Care's ("Tennessee Quality Care") certificate o application to establish a new parent home health agency in Lebanon.

I have seen first-hand the quality home health services that Tennessee Quality Care to patients in our community. I also know how critical and challenging it is for patients in areas to access necessary healthcare services. Tennessee Quality Care has the staff membe resources required to furnish home health and private duty nursing services that meet the cc care needs of our patients.

By establishing a new parent office in Lebanon, Tennessee Quality Care can bette patients and healthcare providers in the service area. For these and other reasons, I urge the Facilities Commission to approve the project.

> Web www.FamilyMedicalDocs.com



Email

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FAMILY MEDICAL ASSOCIATES & PEDIATRICS

February 29, 2024

Mr. Logan Grant Executive Director Tennessee Health Facilities Commission 502 Deaderick St., Andrew Jackson Building, 9th Floor Nashville, TN 37243

> Re: Tennessee Valley Home Care, LLC d/b/a Tennessee Quality Care – Lebanon Home Care CON Project

Dear Mr. Grant:

C Phone 615-444-6203

On behalf of my patients, I write this letter to express my strong support for Tennes Care's (TQC) proposed project to convert its existing Lebanon branch office location home care organization.

Through over 40 years of living and practicing as a family medicine physiciani to Le uniquely positioned to understand our community's healthcare needs. Our practice at range of patients suffering from a variety of health conditions, and, with all patients, deliver comprehensive, personalized cure. We also know well the importance of pre in maximizing patients' overall health and wellness.

TQC is a critical partner to us as we seek to provide our patients access to a continu quality care across settings. We frequently count on their attentive and dedicated and the long-term and complex medical conditions that many end region's rapidly growing and aging patients services is more important than ever.

I look forward to continuing to work with TQC, and I urge the Health reapprove its certificate of need application to establish a new parent office location re-

> Web www.FamilyMedicalDocs.com

Sincerely, Roger McKinney, M.D. VZ & W. Juny W.D.

> Email info@familymedicaldocs.com

"[W]ith our region's rapidly growing and aging patient population, maintaining access to TQC's home health services is more important than ever."

Roger McKinney, M.D. REMM

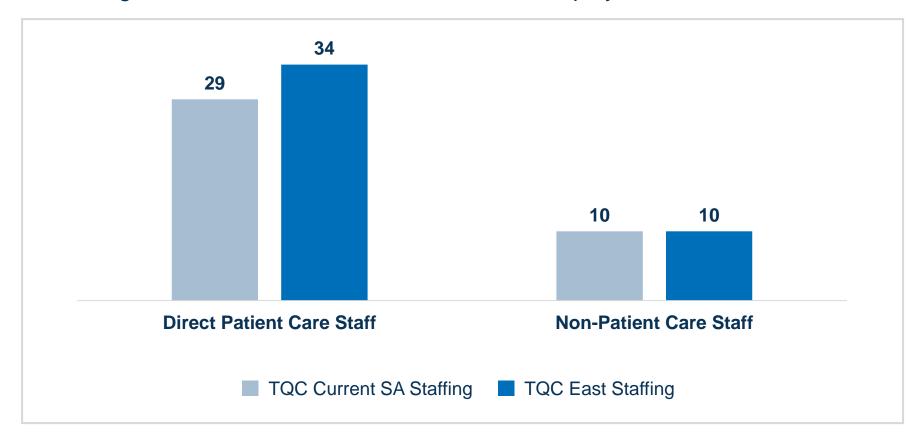
MAJOR CONSUMER BENEFITS



- Improved access for vulnerable patient populations:
 - Rural patients
 - Patients ≥ 65
 - Veterans
 - Private duty patients
- Committed to serving *all patients*.
- More timely specialized care, leading to improved health outcomes.
 - Deep understanding of service area patients' needs.
- More targeted *local outreach* efforts and enhanced *care coordination*.
- More efficient use of existing staffing resources.
- Competitive charges for patients and payors.

IMPROVED STAFFING RESOURCES

TQC East will add **5** employees to the 21-county East Tennessee region, increasing the total number of service area TQC employees to **44**.



COMMITTED TO QUALITY



- Seeking HFC licensure.
- Seeking Medicare/TennCare certification.
- Seeking Joint Commission accreditation.
 - TQC Parsons holds *Joint Commission Gold Seal of Approval*.



- Significant investment in care-focused software and technology.
- Integrated with Addus's comprehensive operational infrastructure.
 - Robust quality-focused policies and procedures.
 - Highly qualified personnel.
- Greater administrative oversight and staff supervision.
 - Enhanced focus on clinical competencies and training.



APPENDIX

PROJECTED UTILIZATION



TQC East 2026 Projected Utilization by Service Area County					
County	# Pts	County	# Pts	County	# Pts
Cheatham	69	Macon	13	Rutherford	44
Clay	1	Maury	24	Smith	27
Cumberland	11	Montgomery	551	Sumner	104
Davidson	513	Overton	3	Trousdale	11
DeKalb	4	Pickett	1	White	4
Fentress	5	Putnam	12	Williamson	103
Jackson	2	Robertson	71	Wilson	208
	Total # Service	1,780			

Source: CON Application, Table 6N-10R2.

HFC LAWS PERMIT ELECTRONIC PUBLICATION



TCA § 68-11-1607(c)(1)

(c)(1) For each application, a letter of intent must be filed between the first day of the month and the fifteenth day of the month prior to the application's submission. At the time of filing, the applicant shall cause the letter of intent to be published in a newspaper of general circulation in the proposed service area of the project. The published letter of intent must contain a statement that any:

(A) Healthcare institution wishing to oppose the application must file written notice with the commission no later than fifteen (15) days before the commission meeting at which the application is originally scheduled; and

(B) Other person wishing to oppose the application may file a written objection with the commission at or prior to the consideration of the application by the commission, or may appear in person to express opposition.

HFC LAWS PERMIT ELECTRONIC PUBLICATION



Tenn. Comp. R. & Regs. 0720-10-.02(2)(d)

(d) The Letter of Intent shall be published for one day in a newspaper of general circulation in the county where the proposed project is to be located. The Letter of Intent shall be published in the Legal Notice section in a space which should be no smaller than four (4) column inches. Publication must be in the same form and format as the Publication of Intent form provided by the Commission.

1. Both filing and publication must occur between the first and fifteenth day of the month preceding the filing of the application, except for applications seeking simultaneous review, which must be filed and published between the sixteenth and the last day of the month. If the last day for filing the Letter of Intent is a Saturday, Sunday or State holiday, filing must occur no later than the next regular business day. If both filing and publication do not occur within the required time period, the Letter of Intent will be null and void, and the applicant will be notified in writing.

2. For the purpose of these rules, "newspaper of general circulation" means a publication with the following characteristics:

- (i) Is regularly issued at least once a week;
- (ii) Has at least a periodicals mailing privilege;
- (iii) Includes a Legal Notice Section;
- (iv) Is not fewer than four (4) pages in length;
- (v) Has been published continuously during the immediately preceding one year period;
- (vi) Is published for dissemination of news of general interest; and
- (vii) Is circulated generally in the county in which it is published.

HFC LAWS PERMIT ELECTRONIC PUBLICATION



Tenn. Comp. R. & Regs. 0720-10-.02(2)(d)(4)

4. In the case of an application for or by a home care organization, the Letter of Intent shall be published in each county in which the agency will be licensed or in a regional newspaper which qualifies as a newspaper of general circulation in each county. In those cases where the Letter of Intent is published in more than one newspaper, the earliest date of publication shall be the date of publication for the purpose of determining the date for the timely filing of the application. Both the Letter of Intent and the application must specify the counties to be served.

HFC GUIDELINES PERMIT **ELECTRONIC PUBLICATION**





State of Tennessee **Health Facilities Commission** 502 Deaderick Street, Andrew Jackson Building, 9th Floor, Nashville, TN 37243 www.tn.gov/hfc Phone: 615-741-2364 hsda.staff@tn.gov

GENERAL GUIDELINES FOR FILING LETTER OF INTENT/PUBLICATION OF INTENT TO FILE A CERTIFICATE OF NEED APPLICATION

Please read the following, the Rules and Regulations of the Commission, and Tennessee Code Annotated, §68-11-1601 et seq., prior to preparation of the Letter of Intent/Publication of Intent (LOI/POI). All Letter of Intents must be filed through HFC's Certificate of Need electronic portal.

REVIEW CYCLES: A review cycle is no more than sixty (60) days. The review cycle begins on the fifteenth day of each month.

COMMUNICATIONS: All documents for filing a LOI/POI with the Health Facilities Commission must be received at the Commission by close of day (4:30pm) on the 15th of the month. For the purpose of filing LOI/POIs, the filing date is the actual date of filing electronically through HFC's e-application portal. In the event that the last appropriate filing date falls on a Saturday, Sunday, or legal holiday, such filing should occur on the next business day.

LETTER OF INTENT: Applications shall be commenced by the filing of the Letter of Intent. The Letter of Intent must be filed electronically through the e-application portal between the first day and the fifteenth day of the month prior to the beginning of the review cycle in which the application is to be considered. This allowable filing period includes the first day and the fifteenth day of the month involved.

Any Letter of Intent that fails to include all information requested in the Letter of Intent instructions and form, or is not timely filed, will be deemed void and the applicant will be notified in writing. The Letter of Intent may be refiled, but if refiled, is subject to the same requirements as set out above.

PUBLICATION OF INTENT: Simultaneously with the Letter of Intent filing, the Letter of Intent should be published in a newspaper of general circulation in the county where the proposed project is to be located. The proof of Publicati

should be placed occur between th

> 1. A "newspa as frequer than four published which it is 2. In any cor Director is newspape primarily "newspap

PUBLICATION OF INTENT: Simultaneously with the Letter of Intent filing, the Letter of Intent should be published in a newspaper of general circulation in the county where the proposed project is to be located. The proof of Publication of Intent will be filed as an attachment with the electronic application. The Letter of Intent should be placed in the Legal Section in the space no smaller than four (4) column inches. Publication must occur between the first day and the fifteenth day of the month, inclusive.

3. In the cas

each couliny ит which the agency will be incensed of it a regional newspaper which qualities as a newspaper of general circulation in each county. In those cases where the Letter of Intent is published in more than one newspaper, the earliest date of publication shall be the date of publication for the purpose of determining competition deadlines and filing the application. RDA 1651

HF 51 (Revised 3/26/2024)

HFC POI FORM PERMITS ELECTRONIC PUBLICATION





State of Tennessee Health Facilities Commission

502 Deaderick Street, Andrew Jackson Building, 9th Floor, Nashville, TN 37243 www.tn.gov/hsda Phone: 615-741-2364 hsda.staff@tn.gov

PUBLICATION OF INTENT

The following shall be published in the "Lega than two (2) columns by two (2) inches.

NOTIFICATION OF INTENT TO

This is to provide official notice to the Health F with T.C.A. §68-11-1601 et seq., and the Rules Home Care, LLC, dvba rennessee Quality Care by American Home Care, LLC with an ownersh itself intends to file an application for a Certific and the initiation of home health services in Cumberland, Davidson, DeKalb, Fentress, Jack Robertson, Rutherford, Smith, Summer, Trousdal this project, these 21 counties will be removed f Home Care, LLC, dvba Tennessee Quality Car organization located at 580 Tennessee Avenue, I by American Home Care, LLC. The address County, Tennessee, 37087. The estimated project

The anticipated date of filing the application is 0

The contact person for this project is Mr. Jeff St Inc. - 1335 Environ Way, Chapel Hill, North Car

PUBLICATION OF INTENT

The following shall be published in the "Legal Notices" section of the newspaper in a space no smaller than two (2) columns by two (2) inches.

NOTIFICATION OF INTENT TO APPLY FOR A CERTIFICATE OF NEED

This is to provide official notice to the Health Facilities Commission and all interested parties, in accordance with T.C.A. §68-11-1601 et seq., and the Rules of the Health Facilities Commission, that Tennessee Valley Home Care, LLC, d/b/a Tennessee Quality Care – Home Health, a/an proposed home care organization owned by American Home Care, LLC with an ownership type of Limited Liability Company and to be managed by

The published Letter of Intent must contain the following statement pursuant to T.C.A. §68-11-607 (c)(1). (A) Any healthcare institution wishing to oppose a Certificate of Need application must file a written notice with the Health Facilities Commission no later than fifteen (15) days before the regularly scheduled Health Facilities Commission meeting at which the application is originally scheduled; and (B) Any other person wishing to oppose the application may file a written objection with the Health Facilities Commission at or prior to the consideration of the application by the Commission, or may appear in person to express opposition. Written notice of opposition may be sent to: Health Facilities Commission, Andrew Jackson Building, 9th Floor, 502 Deaderick Street, Nashville, TN 37243 or email at hsda.staff@in.gov.

TQC COMPLIED WITH NOTICE REQUIREMENTS



Hartsville Vidette 115 N. Castle Heights Ave., Ste. 206 Lebanon, TN 37087 Ad# 70889467 Bass, Berry & Sims C/O Laura Bilbrey 150 Third Avenue South, Suite 2800 Chattanooga, TN 37201 Acct# 70078835 State of Tennessee County of Trousdale ss Joyce Taylor, in said county and state, being duly sworn, on her oath says that she is the Publisher of the Hartsville Vidette, a one-time weekly newspaper of general circulation published in Hartsville, and that the notice, a printed copy of which is hereto annexed, was published in said newspaper ONE (1) time which publication was made on February 17, 2024 This legal notice was published online February 12, 2024 at www.lebanondemocrat.com/hartsville/ and www.publicnoticeads.com during the duration of the run dates listed. -Publisher Subscribed and sworn to before me this 17th day of February, 2024. Notary Public, Putnam County State of Tennessee My commission expires 12/22/2026 AMOUNT DUE \$98.00 STATE O NOTARY

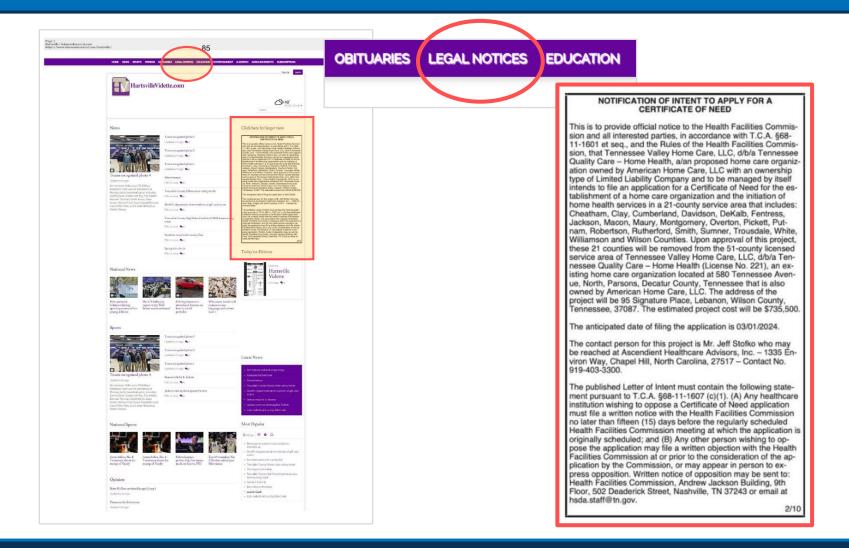
This legal notice was published online February 12, 2024 at <u>www.lebanondemocrat.com/hartsville/</u> and <u>www.publicnoticeads.com</u> during the duration of the run dates listed.

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-Publisher

TQC COMPLIED WITH NOTICE REQUIREMENTS





TENNESSEE QUALITY CARE | EAST TENNESSEE

TQC COMPLIED WITH NOTICE REQUIREMENTS



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