

From: [Ann R. Reed](#)
To: [Wanda E. Hines](#)
Cc: [Courtney Lilly](#)
Subject: FW: [EXTERNAL] Decision
Date: Wednesday, March 4, 2026 2:03:10 PM
Attachments: [image001.png](#)

Additional information related to the Serenity Surgical Recovery agenda item for the Discussion section.

****Please note our mailing address has changed. Effective immediately, please direct all mail to the new address listed in the signature block below.**



Ann Rutherford Reed RN, BSN, MBA
Deputy Director, Licensure & Regulation
Health Facilities Commission
Andrew Jackson Building
502 Deaderick Street, 9th Floor
Ph: 615-532-6595
Email: ann.r.reed@tn.gov
<https://tn.gov/hfc>

Mission Statement: Protecting patients and promoting quality in healthcare facilities.

From: Caroline Tippens <Caroline.Tippens@tn.gov>
Sent: Tuesday, March 3, 2026 3:04 PM
To: Nathaniel Flinchbaugh <Nathaniel.R.Flinchbaugh@tn.gov>; Ann R. Reed <Ann.R.Reed@tn.gov>
Subject: FW: [EXTERNAL] Decision

From: Audra Allen <audra@serenitysurgicalrecovery.com>
Sent: Tuesday, March 3, 2026 10:06 AM
To: Caroline Tippens <Caroline.Tippens@tn.gov>
Subject: Re: [EXTERNAL] Decision

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Please exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email - STS-Security

Good morning Ms. Tippens,

I wanted to provide a clarification in advance of the March 25 discussion regarding Serenity Surgical Recovery.

After further structuring of the business model, I will be moving forward exclusively with a mobile service model. Serenity Surgical Recovery will provide nurse-led post-operative support services only within patients' private residences. There will be no physical recovery location, no overnight housing, and no admission process associated with the current model.

I wanted to ensure the Commission reviews the most accurate and updated structure prior to the meeting. The PowerPoint submission will reflect this mobile-only model.

Please let me know if this clarification changes any of the materials the Commission would like included.

Thank you again for your guidance.

Respectfully,
Audra M. Allen, DNP, RN

On Mon, Mar 2, 2026 at 12:53 PM Caroline Tippens <Caroline.Tippens@tn.gov> wrote:

Ms. Allen,

I believe you are going to have to come to the Commission in March and present your business plan to the Commission to render further interpretative guidance, as this is a case of first impression. Our next meeting is March 25, 2026 at the Tennessee Tower. Please be prepared to bring and share a PPT in advance regarding your business model.

<https://www.tn.gov/content/dam/tn/hfc/documents/2026%20HFC%20Hearing%20Schedule.pdf>

Thanks,

Caroline Tippens

From: Audra Allen <audra@serenitysurgicalrecovery.com>

Sent: Monday, March 2, 2026 12:23 PM

To: Caroline Tippens <Caroline.Tippens@tn.gov>

Subject: [EXTERNAL] Decision

Greetings Ms. Tippens

Has a decision been made on what classification my business falls under?

Audra Allen