

# Covenant Health Advanced Care at Home

**HEALTH FACILITIES COMMISSION**

**2025 DATA**

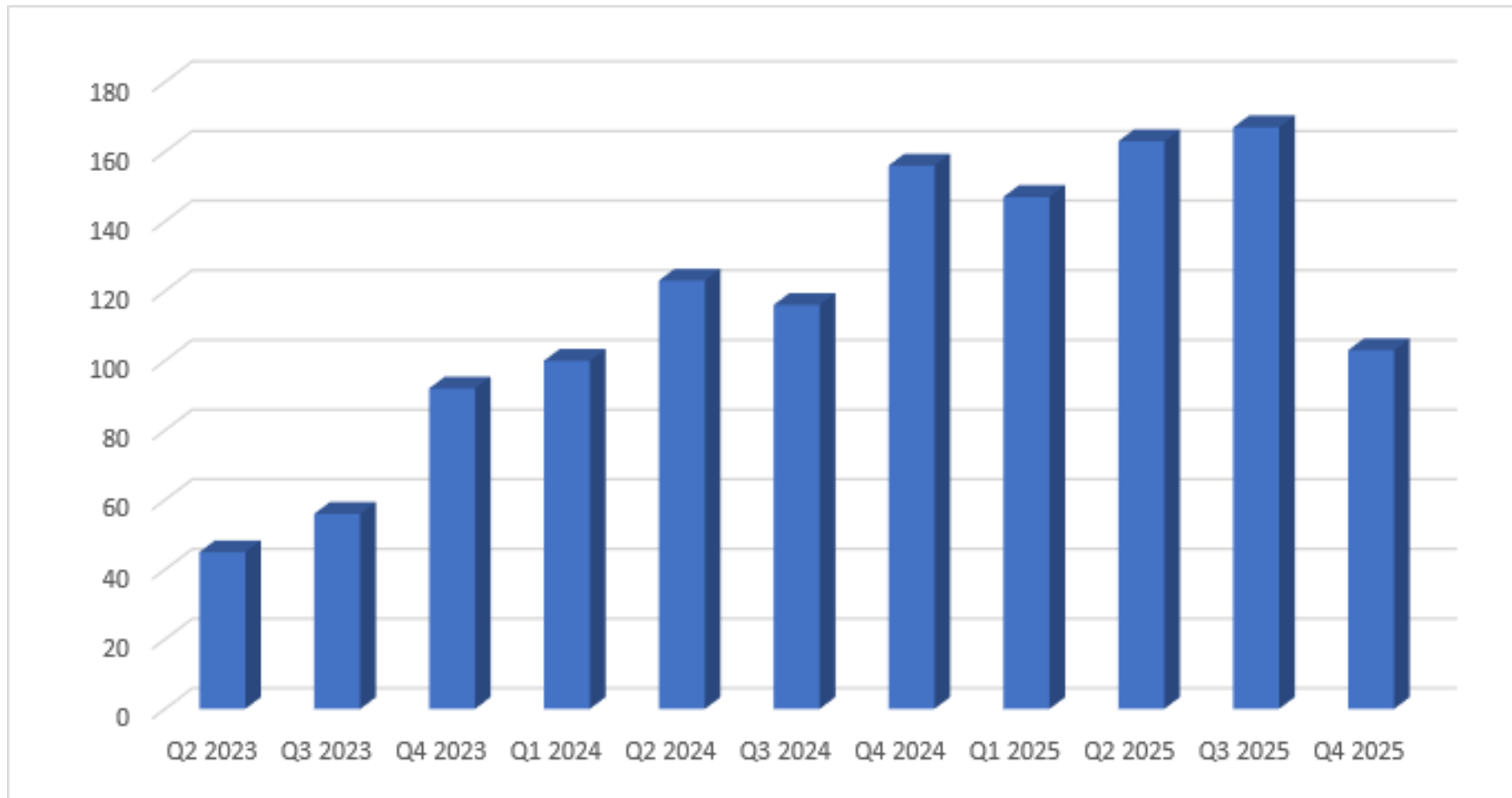
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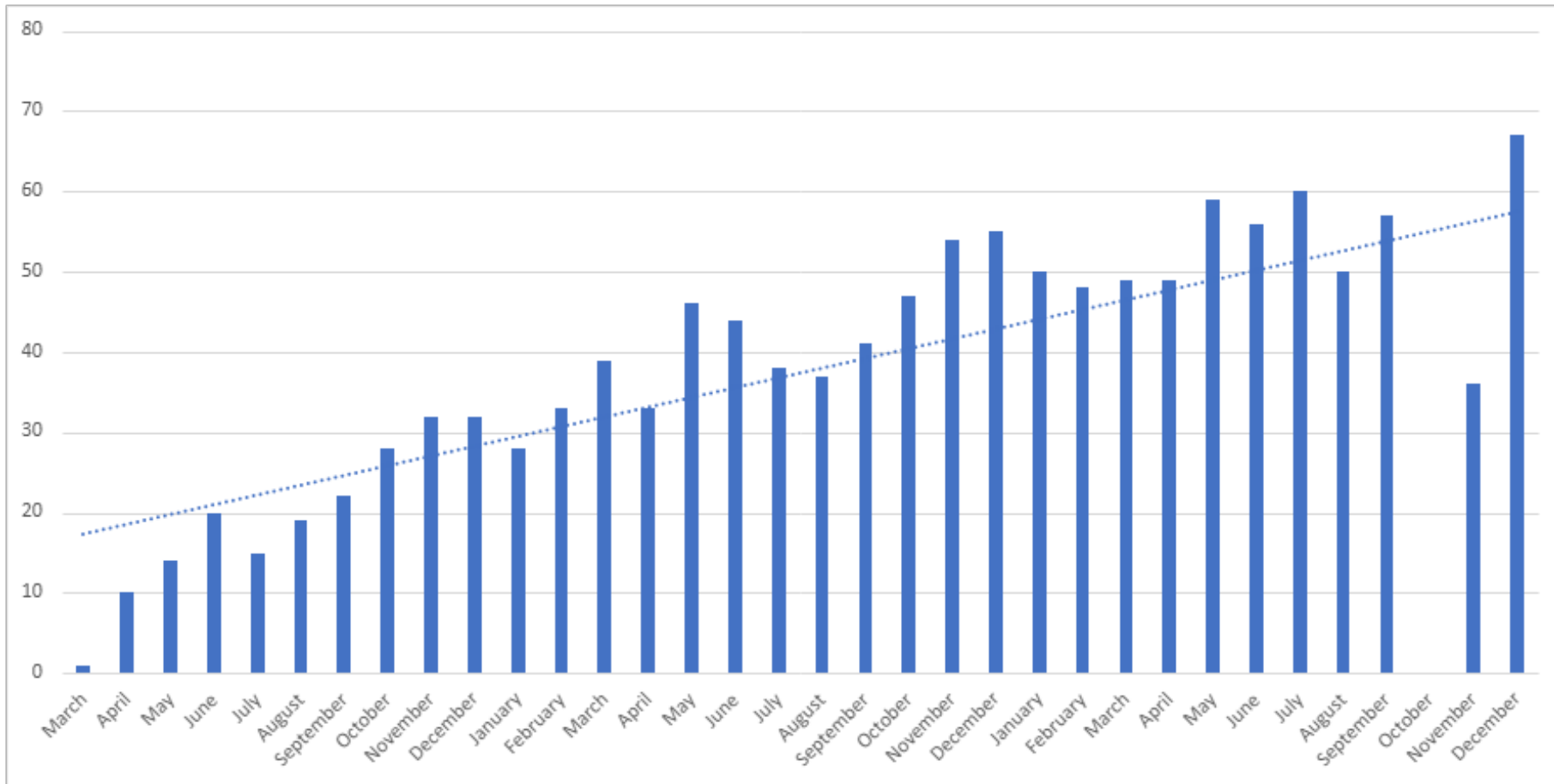
# Patient Metrics

3 <sup>rd</sup> Quarter Data		4 <sup>th</sup> Quarter Data	
Admissions	167	Admissions	103
Patient Days	563	Patient Days	332
Average Daily Census	6.1	Average Daily Census	3.6
Av. ACH Length of Stay	3.3	Av. ACH Length of Stay	3.3
Av. Total Length of Stay	5.49	Av. Total Length of Stay	5.58
Unanticipated Mortality	0	Unanticipated Mortality	0
Escalation of Care	19	Escalation of Care	7

# Quarterly Admission Volumes



# Monthly Admission Volumes



# Data by Hospital: Q3

## Fort Sanders Regional Medical Center

Admissions	58
Patient Days	218
Average Daily Census	2.4
Av. ACH Length of Stay	3.6
Av. Total Length of Stay	5.11
Unanticipated Mortality	0
Escalation of Care	9

## Parkwest Medical Center

Admissions	70
Patient Days	234
Average Daily Census	2.5
Av. ACH Length of Stay	3.3
Av. Total Length of Stay	5.99
Unanticipated Mortality	0
Escalation of Care	7

# Data by Hospital: Q3

Fort Loudoun Medical Center	
Admissions	21
Patient Days	62
Average Daily Census	0.7
Av. ACH Length of Stay	3.0
Av. Total Length of Stay	4.83
Unanticipated Mortality	0
Escalation of Care	2

Methodist Medical Center of Oak Ridge	
Admissions	18
Patient Days	49
Average Daily Census	0.5
Av. ACH Length of Stay	2.7
Av. Total Length of Stay	5.67
Unanticipated Mortality	0
Escalation of Care	1

# Data by Hospital: Q4

## Fort Sanders Regional Medical Center

Admissions	40
Patient Days	109
Average Daily Census	1.2
Av. ACH Length of Stay	2.8
Av. Total Length of Stay	4.56
Unanticipated Mortality	0
Escalation of Care	3

## Parkwest Medical Center

Admissions	41
Patient Days	149
Average Daily Census	1.6
Av. ACH Length of Stay	3.7
Av. Total Length of Stay	5.97
Unanticipated Mortality	0
Escalation of Care	3

# Data by Hospital: Q4

Fort Loudoun Medical Center	
Admissions	11
Patient Days	41
Average Daily Census	0.4
Av. ACH Length of Stay	4.0
Av. Total Length of Stay	5.67
Unanticipated Mortality	0
Escalation of Care	0

Methodist Medical Center of Oak Ridge	
Admissions	11
Patient Days	33
Average Daily Census	0.4
Av. ACH Length of Stay	3.2
Av. Total Length of Stay	7.5
Unanticipated Mortality	0
Escalation of Care	1

# Patient Demographics: Q3 2025



Demographics	
Average Patient Age	75
Counties of Origin	11
Counties include: Knox, Loudon, Anderson, Roane, Sevier, Blount, Jefferson, Morgan, Union, Grainger, Monroe	

Top DRGs	
Septicemia or Severe Sepsis	49
Heart Failure	26

# Patient Demographics: Q4 2025



Demographics	
Average Patient Age	73
Counties of Origin	9
Counties include: Knox, Loudoun, Anderson, Roane, Sevier, Blount, Monroe, Jefferson, Union	

Top DRGs	
Septicemia or Severe Sepsis	22
Pneumonia	11
Heart Failure	10

# Escalations by Diagnoses: Q3 2025



MS DRG	Escalation	No Escalation	Grand Total
071-OTHER CEREBROVASCULAR DISORDERS WITH CC	-	1	1
177-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH MCC	-	4	4
178-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH CC	-	2	2
189-PULMONARY EDEMA AND RESPIRATORY FAILURE	1	8	9
190-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH MCC	2	6	8
191-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH CC	-	4	4
193-SIMPLE PNEUMONIA AND PLEURISY WITH MCC	-	8	8
194-SIMPLE PNEUMONIA AND PLEURISY WITH CC	-	2	2
195-SIMPLE PNEUMONIA AND PLEURISY WITHOUT CC-MCC	-	1	1
196-INTERSTITIAL LUNG DISEASE WITH MCC	-	1	1
206-OTHER RESPIRATORY SYSTEM DIAGNOSES WITHOUT MCC	-	1	1
280-ACUTE MYOCARDIAL INFARCTION DISCHARGED ALIVE WITH MCC	-	2	2
291-HEART FAILURE AND SHOCK WITH MCC	2	23	25
292-HEART FAILURE AND SHOCK WITH CC	-	1	1
315-OTHER CIRCULATORY SYSTEM DIAGNOSES WITH CC	-	1	1
371-MAJOR GASTROINTESTINAL DISORDERS AND PERITONEAL INFECTIONS WITH MCC	-	1	1
373-MAJOR GASTROINTESTINAL DISORDERS AND PERITONEAL INFECTIONS WITHOUT CC-MCC	-	1	1
383-UNCOMPLICATED PEPTIC ULCER WITH MCC	1	-	1
391-ESOPHAGITIS GASTROENTERITIS AND MISCELLANEOUS DIGESTIVE DISORDERS WITH MCC	-	1	1
392-ESOPHAGITIS GASTROENTERITIS AND MISCELLANEOUS DIGESTIVE DISORDERS WITHOUT MCC	-	4	4
432-CIRRHOSIS AND ALCOHOLIC HEPATITIS WITH MCC	-	1	1

# Escalations by Diagnoses (cont.)



MS DRG	Escalation	No Escalation	Grand Total
602-CELLULITIS WITH MCC	-	1	1
603-CELLULITIS WITHOUT MCC	1	15	16
638-DIABETES WITH CC	1	-	1
640-MISCELLANEOUS DISORDERS OF NUTRITION METABOLISM FLUIDS AND ELECTROLYTES WITH MCC	-	3	3
641-MISCELLANEOUS DISORDERS OF NUTRITION METABOLISM FLUIDS AND ELECTROLYTES WITHOUT MCC	-	1	1
659-KIDNEY AND URETER PROCEDURES FOR NON-NEOPLASM WITH MCC	-	1	1
683-RENAL FAILURE WITH CC	1	2	3
689-KIDNEY AND URINARY TRACT INFECTIONS WITH MCC	-	1	1
690-KIDNEY AND URINARY TRACT INFECTIONS WITHOUT MCC	1	6	7
698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC	1	2	3
699-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH CC	-	1	1
728-INFLAMMATION OF THE MALE REPRODUCTIVE SYSTEM WITHOUT MCC	1	-	1
853-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH MCC	1	2	3
854-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH CC	-	1	1
863-POSTOPERATIVE AND POST-TRAUMATIC INFECTIONS WITHOUT MCC	-	1	1
871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC	2	30	32
872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC	2	15	17

*\*Escalation by diagnosis data is based on discharge date and may not necessarily align with data based on admission date.*

# Escalations by Diagnoses: Q4 2025



MS DRG	Escalation	No Escalation	Grand Total
152-OTITIS MEDIA AND URI WITH MCC	-	1	1
175-PULMONARY EMBOLISM WITH MCC OR ACUTE COR PULMONALE	-	1	1
177-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH MCC	-	2	2
178-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH CC	-	1	1
189-PULMONARY EDEMA AND RESPIRATORY FAILURE	-	3	3
190-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH MCC	-	4	4
193-SIMPLE PNEUMONIA AND PLEURISY WITH MCC	-	9	9
194-SIMPLE PNEUMONIA AND PLEURISY WITH CC	-	2	2
196-INTERSTITIAL LUNG DISEASE WITH MCC	-	1	1
202-BRONCHITIS AND ASTHMA WITH CC-MCC	-	2	2
203-BRONCHITIS AND ASTHMA WITHOUT CC-MCC	-	1	1
264-OTHER CIRCULATORY SYSTEM O.R. PROCEDURES	-	1	1
280-ACUTE MYOCARDIAL INFARCTION DISCHARGED ALIVE WITH MCC	-	1	1
291-HEART FAILURE AND SHOCK WITH MCC	1	8	9
392-ESOPHAGITIS GASTROENTERITIS AND MISCELLANEOUS DIGESTIVE DISORDERS WITHOUT MCC	-	1	1
433-CIRRHOSIS AND ALCOHOLIC HEPATITIS WITH CC	-	1	1
603-CELLULITIS WITHOUT MCC	-	3	3
659-KIDNEY AND URETER PROCEDURES FOR NON-NEOPLASM WITH MCC	-	2	2
682-RENAL FAILURE WITH MCC	-	1	1
683-RENAL FAILURE WITH CC	-	2	2
684-RENAL FAILURE WITHOUT CC-MCC	-	1	1

# Escalations by Diagnoses (cont.)



MS DRG	Escalation	No Escalation	Grand Total
689-KIDNEY AND URINARY TRACT INFECTIONS WITH MCC	1	1	2
690-KIDNEY AND URINARY TRACT INFECTIONS WITHOUT MCC	-	2	2
698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC	1	3	4
699-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH CC	-	2	2
853-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH MCC	-	1	1
854-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH CC	-	1	1
871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC	2	17	19
872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC	-	3	3
689-KIDNEY AND URINARY TRACT INFECTIONS WITH MCC	1	1	2
690-KIDNEY AND URINARY TRACT INFECTIONS WITHOUT MCC	-	2	2
698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC	1	3	4
699-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH CC	-	2	2
853-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH MCC	-	1	1
854-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH CC	-	1	1
871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC	2	17	19
872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC	-	3	3

*\*Escalation by diagnosis data is based on discharge date and may not necessarily align with data based on admission date.*

# Patient Events

Event	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025
CAUTI	0	0	0	0	0	0
CLABSI	0	0	0	0	0	0
MRSA	0	0	0	0	0	0
Surgical site infections	0	0	0	0	0	0
C. Diff	0	0	0	0	0	0
Falls with Injury	1	1	1	1	1	0
Pressure Injuries (not present on admission)	0	0	0	0	0	0

# Readmission Rates



Readmissions	ACH	*Hospital
% Inpatient 30 day Readmit (Q3)	16.18%	17.19%
% Inpatient 30 day Readmit (Q4)	15.66%	16.99%

*\*Combined Data for Fort Sanders Regional, Parkwest, Fort Loudoun Medical Centers and Methodist Medical Center*

# Program Totals

# Patient Volume by Quarter



Patient Metrics	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025
Admissions	112	156	147	163	167	103
Patient Days	459	522	503	488	563	332
Average Daily Census	5.0	5.7	5.6	5.4	6.1	3.6
Av. ACH Length of Stay	4.1	3.4	3.4	3.0	3.3	3.3
Av. Total Length of Stay	6.5	5.6	5.3	4.9	5.5	5.6
Unanticipated Mortality	0	0	0	0	0	0
Escalation of Care	9	12	14	15	19	7
Average Age	72	74	74	73	75	73

# Admissions by DRG



Top DRGs	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025
871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC	17	25	25	28	32	19
291-HEART FAILURE AND SHOCK WITH MCC	16	26	20	21	25	9
177-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH MCC	9	6	10	3	4	2
193-SIMPLE PNEUMONIA AND PLEURISY WITH MCC	2	9	15	14	8	9
872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC	8	6	13	15	17	3
189-PULMONARY EDEMA AND RESPIRATORY FAILURE	7	11	13	11	9	3
603-CELLULITIS WITHOUT MCC	6	6	8	9	16	3
190-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH MCC	4	10	12	18	8	4
698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC	1	2	-	4	1	4
602-CELLULITIS WITH MCC	2	1	-	-	1	-

# Patient Satisfaction Scores



Survey Question	Q2 2023	Q3 2023	Q4 2023	Q1 2024	Q2 2024	Q3 2024	Q4 2024
Overall rating of care	84.62	71.43	85.71	84.21	86.67	95.83	92.31
Likelihood of recommending	76.92	76.92	85.71	89.47	93.33	100	89.47

*\*In efforts to condense our patient survey length, Hospital at Home specific questions were removed from the Press Ganey surveys in 2025. Please see the following slide for surveys specifically given to Advanced Care at Home patients.*

# Patient Experience Scores - Update



Survey Question	Q1 2025	Q2 2025	Q3 2025	Q4 2025
# Survey Responses	43	51	35	9
Hospital at Home is a safe place to receive care	99.5%	100%	99.4%	100%
My caregiver is well supported	99%	94.7%	94.1%	96.5%
I would want to be hospitalized at home again	92.6%	94.9%	98.9%	97.5%
Care rating for my in-home team	99.5%	97.6%	99.4%	100%
Care rating for my virtual care team	98.1%	97.3%	99.4%	100%
Equipment easy for me to use	99%	94.9%	97.1%	100%

# Readmissions by Quarter



Readmissions	Q3 2024	Q4 2024	Q1 2025	Q2 2025	Q3 2025	Q4 2025
% Inpatient 30 day Readmissions	11.8%	16.3%	14.2%	11.5%	16.2%	15.7%