

Covenant Health Advanced Care at Home

HEALTH FACILITIES COMMISSION

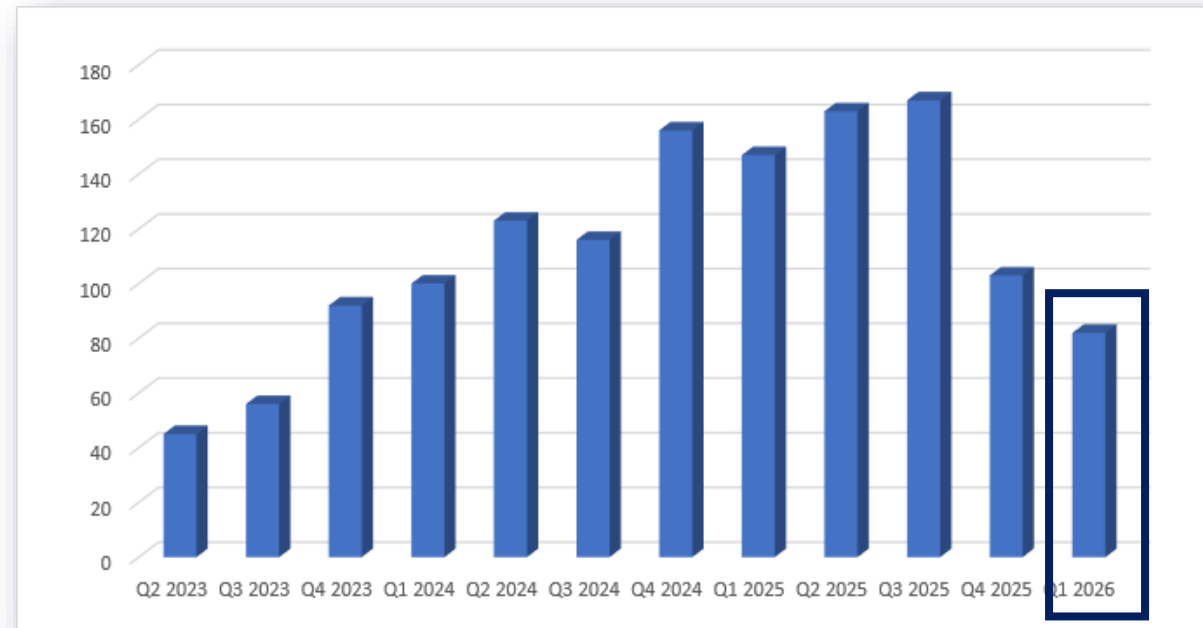
2026 DATA



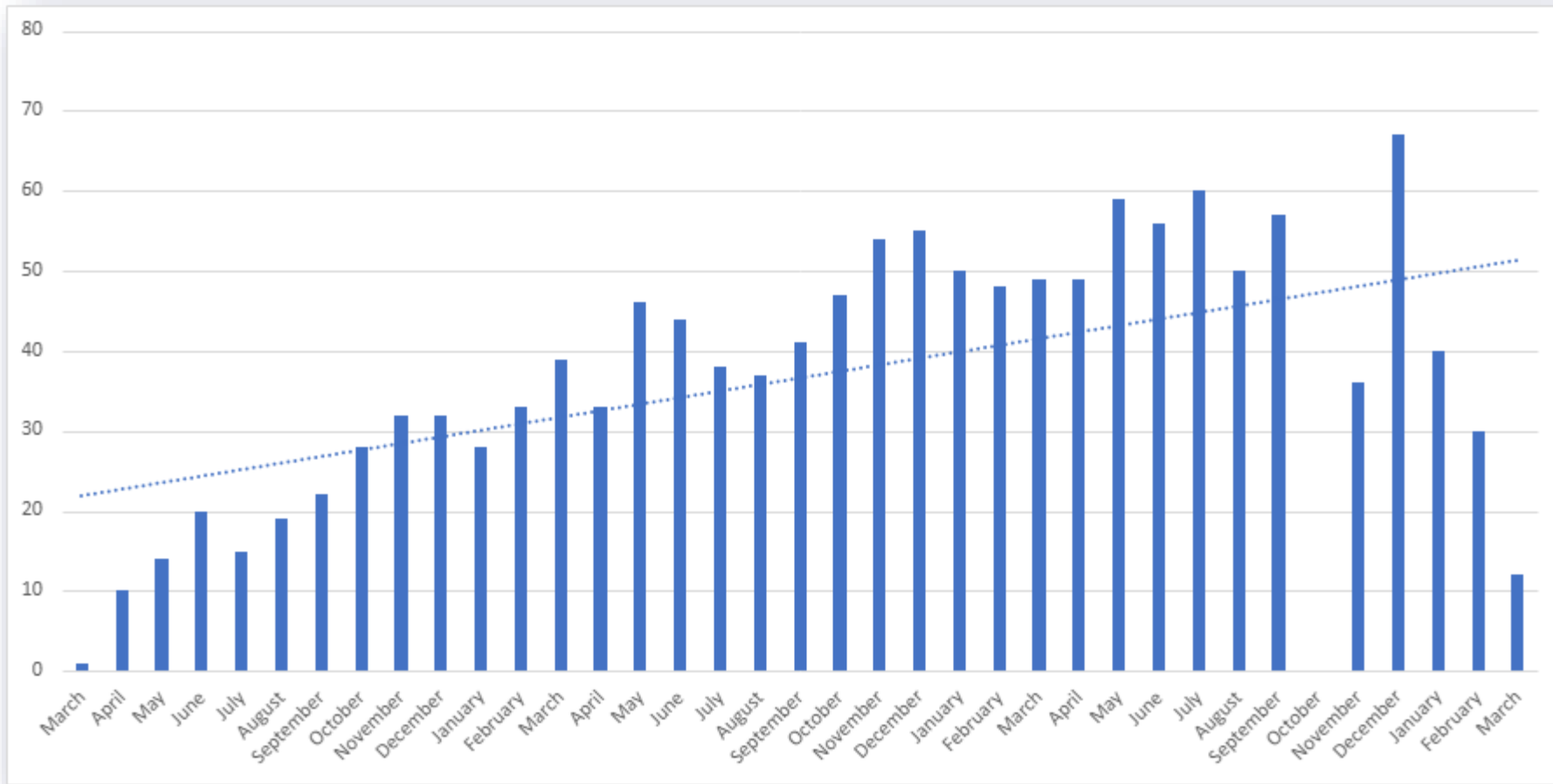
Patient Metrics

1st Quarter Data

| | |
|--------------------------|------|
| Admissions | 82 |
| Patient Days | 507 |
| Average Daily Census | 5.63 |
| Av. Total Length of Stay | 5.52 |
| Unanticipated Mortality | 0 |
| Escalation of Care | 9 |



Monthly Admission Volumes



Data by Hospital: Q1

Fort Sanders Regional Medical Center

| | |
|--------------------------|------|
| Admissions | 24 |
| Patient Days | 129 |
| Average Daily Census | 1.43 |
| Av. Total Length of Stay | 5.16 |
| Unanticipated Mortality | 0 |
| Escalation of Care | 1 |

Parkwest Medical Center

| | |
|--------------------------|------|
| Admissions | 33 |
| Patient Days | 243 |
| Average Daily Census | 2.7 |
| Av. Total Length of Stay | 6.08 |
| Unanticipated Mortality | 0 |
| Escalation of Care | 7 |

Data by Hospital: Q1

| Fort Loudoun Medical Center | |
|-----------------------------|------|
| Admissions | 16 |
| Patient Days | 93 |
| Average Daily Census | 1.03 |
| Av. Total Length of Stay | 5.53 |
| Unanticipated Mortality | 0 |
| Escalation of Care | 1 |

| Methodist Medical Center of Oak Ridge | |
|---------------------------------------|------|
| Admissions | 9 |
| Patient Days | 42 |
| Average Daily Census | 0.47 |
| Av. Total Length of Stay | 4.20 |
| Unanticipated Mortality | 0 |
| Escalation of Care | 0 |

Patient Demographics: Q1 2026



| Demographics | |
|--|----|
| Average Patient Age | 74 |
| Counties of Origin | 8 |
| Counties include: Knox, Loudon, Anderson, Blount, Roane, Jefferson, Monroe, Sevier | |

| Top DRGs | |
|-----------------------------|----|
| Septicemia or Severe Sepsis | 25 |
| Heart Failure | 15 |
| Pneumonia | 15 |

Escalations by Diagnoses: Q1 2026



| MS DRG | Escalation | No Escalation | Grand Total |
|---|------------|---------------|-------------|
| 163-MAJOR CHEST PROCEDURES WITH MCC | 1 | | 1 |
| 189-PULMONARY EDEMA AND RESPIRATORY FAILURE | | 2 | 2 |
| 190-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH MCC | | 11 | 11 |
| 191-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH CC | | 1 | 1 |
| 193-SIMPLE PNEUMONIA AND PLEURISY WITH MCC | 1 | 14 | 15 |
| 291-HEART FAILURE AND SHOCK WITH MCC | 1 | 13 | 14 |
| 292-HEART FAILURE AND SHOCK WITH CC | | 1 | 1 |
| 373-MAJOR GASTROINTESTINAL DISORDERS AND PERITONEAL INFECTIONS WITHOUT CC-MCC | | 1 | 1 |
| 386-INFLAMMATORY BOWEL DISEASE WITH CC | | 1 | 1 |
| 392-ESOPHAGITIS GASTROENTERITIS AND MISCELLANEOUS DIGESTIVE DISORDERS WITHOUT MCC | | 1 | 1 |
| 602-CELLULITIS WITH MCC | 1 | | 1 |
| 603-CELLULITIS WITHOUT MCC | | 4 | 4 |
| 637-DIABETES WITH MCC | | 1 | 1 |
| 660-KIDNEY AND URETER PROCEDURES FOR NON-NEOPLASM WITH CC | 1 | 1 | 2 |
| 682-RENAL FAILURE WITH MCC | | 1 | 1 |
| 683-RENAL FAILURE WITH CC | | 2 | 2 |
| 689-KIDNEY AND URINARY TRACT INFECTIONS WITH MCC | | 1 | 1 |
| 690-KIDNEY AND URINARY TRACT INFECTIONS WITHOUT MCC | | 2 | 2 |
| 698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC | 1 | | 1 |
| 699-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH CC | | 1 | 1 |
| 831-OTHER ANTEPARTUM DIAGNOSES WITHOUT O.R. PROCEDURES WITH MCC | | 1 | 1 |
| 853-INFECTIOUS AND PARASITIC DISEASES WITH O.R. PROCEDURES WITH MCC | | 1 | 1 |
| 871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC | 1 | 18 | 19 |
| 872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC | 1 | 5 | 6 |
| 916-ALLERGIC REACTIONS WITHOUT MCC | | 1 | 1 |

**Escalation by diagnosis data is based on discharge date and may not necessarily align with data based on admission date.*



Patient Events



| Event | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | Q1 2026 |
|--|------------|------------|------------|------------|------------|------------|
| CAUTI | 0 | 0 | 0 | 0 | 0 | 0 |
| CLABSI | 0 | 0 | 0 | 0 | 0 | 0 |
| MRSA | 0 | 0 | 0 | 0 | 0 | 0 |
| Surgical site infections | 0 | 0 | 0 | 0 | 0 | 0 |
| C. Diff | 0 | 0 | 0 | 0 | 0 | 0 |
| Falls with Injury | 1 | 1 | 1 | 1 | 0 | 1 |
| Pressure Injuries (not present on admission) | 0 | 0 | 0 | 0 | 0 | 0 |

Readmission Rates



| Readmissions | ACH | *Hospital |
|------------------------------------|--------|-----------|
| Inpatient 30 day Readmit (Q1 2026) | 11.96% | 14.95% |

**Combined Data for Fort Sanders Regional, Parkwest, Fort Loudoun Medical Centers and Methodist Medical Center*

Program Totals

Patient Volume by Quarter



| Patient Metrics | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | Q1 2026 |
|--------------------------|---------|---------|---------|---------|---------|---------|
| Admissions | 156 | 147 | 163 | 167 | 103 | 82 |
| Patient Days | 522 | 503 | 488 | 563 | 332 | 507 |
| Average Daily Census | 5.7 | 5.6 | 5.4 | 6.1 | 3.6 | 5.63 |
| Av. Total Length of Stay | 5.6 | 5.3 | 4.9 | 5.5 | 5.6 | 5.52 |
| Unanticipated Mortality | 0 | 0 | 0 | 0 | 0 | 0 |
| Escalation of Care | 12 | 14 | 15 | 19 | 7 | 9 |
| Average Age | 74 | 74 | 73 | 75 | 73 | 74 |

Admissions by DRG



| Top DRGs | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | Q1 2026 |
|--|---------|---------|---------|---------|---------|---------|
| 871-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITH MCC | 25 | 25 | 28 | 32 | 19 | 19 |
| 291-HEART FAILURE AND SHOCK WITH MCC | 26 | 20 | 21 | 25 | 9 | 14 |
| 177-RESPIRATORY INFECTIONS AND INFLAMMATIONS WITH MCC | 6 | 10 | 3 | 4 | 2 | - |
| 193-SIMPLE PNEUMONIA AND PLEURISY WITH MCC | 9 | 15 | 14 | 8 | 9 | 15 |
| 872-SEPTICEMIA OR SEVERE SEPSIS WITHOUT MV GREATER THAN 96 HOURS WITHOUT MCC | 6 | 13 | 15 | 17 | 3 | 6 |
| 189-PULMONARY EDEMA AND RESPIRATORY FAILURE | 11 | 13 | 11 | 9 | 3 | 2 |
| 603-CELLULITIS WITHOUT MCC | 6 | 8 | 9 | 16 | 3 | 4 |
| 190-CHRONIC OBSTRUCTIVE PULMONARY DISEASE WITH MCC | 10 | 12 | 18 | 8 | 4 | 11 |
| 698-OTHER KIDNEY AND URINARY TRACT DIAGNOSES WITH MCC | 2 | - | 4 | 1 | 4 | 1 |
| 602-CELLULITIS WITH MCC | 1 | - | - | 1 | - | 1 |

Patient Satisfaction Scores



| Survey Question | Q3 2023 | Q4 2023 | Q1 2024 | Q2 2024 | Q3 2024 | Q4 2024 |
|----------------------------|---------|---------|---------|---------|---------|---------|
| Overall rating of care | 71.43 | 85.71 | 84.21 | 86.67 | 95.83 | 92.31 |
| Likelihood of recommending | 76.92 | 85.71 | 89.47 | 93.33 | 100 | 89.47 |

**In efforts to condense our patient survey length, Hospital at Home specific questions were removed from the Press Ganey surveys in 2025. Please see the following slide for surveys specifically given to Advanced Care at Home patients.*

Patient Experience Scores



| Survey Question | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | Q1 2026 |
|--|------------|------------|------------|------------|------------|
| # Survey Responses | 43 | 51 | 35 | 9 | 9 |
| Hospital at Home is a safe place to receive care | 99.5 | 100 | 99.4 | 100 | 100 |
| My caregiver is well supported | 99 | 94.7 | 94.1 | 96.5 | 100 |
| I would want to be hospitalized at home again | 92.6 | 94.9 | 98.9 | 97.5 | 100 |
| Care rating for my in- home team | 99.5 | 97.6 | 99.4 | 100 | 100 |
| Care rating for my virtual care team | 98.1 | 97.3 | 99.4 | 100 | 100 |
| Equipment easy for me to use | 99 | 94.9 | 97.1 | 100 | 89 |

Readmissions by Quarter

| Readmissions | Q4 2024 | Q1 2025 | Q2 2025 | Q3 2025 | Q4 2025 | Q1 2026 |
|--------------------------------------|------------|------------|------------|------------|------------|------------|
| Inpatient 30 day Readmissions (%) | 16.3 | 14.2 | 11.5 | 16.2 | 15.7 | 11.9 |