



June 30th, 2025

[Ann.R.Reed@tn.gov](mailto:Ann.R.Reed@tn.gov)

[Wanda.E.Hines@tn.gov](mailto:Wanda.E.Hines@tn.gov)

The purpose of this email is to notify you of an unexpected loss of our Administrator Andrew Taylor Jackson, TN LNHA 3589, with his last day of employment on June 29<sup>th</sup>, 2025 at Lebanon Center for Rehabilitation & Healing. Effective June 30<sup>th</sup>, 2025, *the current Director of Nursing*, Marissa L Thompson, RN Multistate license # 228663, will assume the temporary role of "Administrator".

Date of hire and name of temporary administrator to become our permanent administrator:

**Kaycee Loucka FL LNHA # NH6730, will be available at the center effective July 21<sup>st</sup> 2025.** Her current LNHA license in Florida, NH6730, is clear/active. She is currently seeking permanent Nursing Home Administrator licensure in Tennessee and will submit her application with all required documentation required for the Tennessee BENHA Board meeting in July.

Kaycee is scheduled to be the temporary to Tennessee licensed LHNA of Lebanon Center for Rehabilitation and Healing which is a 60-bed facility.

Please feel free to contact me at [mfriedman@careritecenters.com](mailto:mfriedman@careritecenters.com) or 201-731-1701 if you have any questions pertaining to this request.

Signed,

A handwritten signature in blue ink, appearing to read "Mark Friedman", is written over a light blue horizontal line.

Mark Friedman

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609 2ND ST UNIT 801, WEST PALM BEACH, US, 33401 •  
KAYCEELOUCKA89@GMAIL.COM • (757) 572-1897

# KAYCEE LOUCKA

*Executive Director*

## PROFESSIONAL SUMMARY

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Executive Director with over a decade of extensive expertise in healthcare management, renowned for spearheading initiatives that significantly reduce staff turnover and enhance patient care quality. Demonstrates visionary leadership in strategic planning and operations management, with a proven track record of boosting facility revenue and compliance through innovative solutions. Passionate about fostering collaborative cultures and developing future-ready healthcare teams, aiming to drive transformative growth and excellence in patient care.

## EMPLOYMENT HISTORY

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### EXECUTIVE DIRECTOR

*Aston Healthcare*

Jul 2024 - Present  
*Wellington, FL*

- ♦ Managing 120 bed facility that is 100% short term rehabilitation, with facility admissions averaging 140-150 patients per month, while also managing and overseeing attached 52 bed ALF which is currently 97% occupied
- ♦ Implemented data-driven strategies for patient admissions, resulting in improved efficiency and a smoother onboarding process for new patients.
- ♦ Developed a concierge program that elevated the customer experience, leading to measurable improvements in patient satisfaction scores.
- ♦ Orchestrated the successful evacuation of multiple skilled nursing facilities during the 2025 hurricane season, safeguarding residents and staff.

### EXECUTIVE DIRECTOR

*Palm Garden of Largo*

Nov 2022 - May 2024  
*Largo, FL*

Spearheaded initiatives to reduce staff turnover from 121% to 42%, fostering a stable environment and enhancing patient care quality.

- Analyzed operational processes to ensure compliance with regulations, achieving substantial improvements in departmental performance.
- Cultivated strong physician relationships, driving a rise in patient census from 115 to 135, significantly boosting facility revenue.
- Implemented strategic operational changes that led to a marked increase in monthly MCR from 18 to 33, optimizing financial outcomes.
- Promoted a collaborative culture among staff, enhancing teamwork and communication, which contributed to overall facility success.
- Directed operations at a 140-bed skilled nursing facility, achieving enhanced compliance and operational efficiency.

### DIRECTOR OF SPECIAL PROJECTS, REGIONAL (VA, GA, KY, FL)

*Signature HealthCARE*

Sep 2018 - Nov 2022

Covering as Administrator intermittently at facility when vacancies would occur. Trained new Administrators on company policies, company expectations, and daily operations. Assisted Administrators with streamlining processes and ensuring success in all aspects of operating. Assisted with special projects for facilities with any outstanding needs, and ensuring regulatory compliance of facilities. Worked in each market to develop strategic business develop plans to become provider of choice in each market. Worked with home office HR to develop programs to assist facilities in community and staff engagement and development to become the employer of choice.

### ADMINISTRATOR

*Signature HealthCARE*

Oct 2015 - Sep 2018  
*Kentucky*

Oversaw operations of skilled nursing facilities, enhancing patient care quality and ensuring compliance with healthcare regulations.

- Analyzed patient feedback to identify care gaps, leading to targeted staff training and improved service delivery.
- Cultivated a collaborative environment among staff to foster exceptional patient care, resulting in a noticeable improvement in team morale and service quality.
- Streamlined administrative processes, enhancing operational efficiency and significantly reducing patient intake time.
- Evaluated regulatory compliance metrics, ensuring adherence to standards and minimizing potential legal risks within the facility.

- Led community outreach initiatives, strengthening relationships with local organizations and increasing awareness of available services.
- Orchestrated staff training programs, enhancing care delivery and achieving substantial improvements in patient satisfaction ratings.
- Fostered a positive workplace culture, boosting team morale and encouraging collaborative efforts that elevated service quality.

## **EDUCATION**

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**B.S. HEALTH ADMINISTRATION AND MANAGEMENT**  
*George Mason University*

**May 2012**

## **COURSES**

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**VIRGINIA, KENTUCKY, AND FLORIDA**  
*Licensed Nursing Home Administrator*

## **SKILLS**

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Budget Management, Strategic Planning, Regulatory Compliance, Staff Development, Problem Solving, Communication, Operations Management, Business Development.



KAYCEE LOUCKA

License Number: NH6730

*Data As Of 6/25/2025*

Profession	Nursing Home Administrator
License	NH6730
License Status	Clear/Active
Qualifications	Preceptor
License Expiration Date	9/30/2026
License Original Issue Date	05/13/2021
Address of Record	10330 Nu Vista Ave WELLINGTON, FL 33414
Discipline on File	No
Public Complaint	No

#### Secondary Locations

No secondary locations found.

#### Discipline/Admin Action

##### Emergency Actions

No Emergency Actions Found

##### Discipline Cases

No Discipline Found

##### Public Complaints

No Public Complaint Found

If a link does not appear for the case number, we do not have a scanned copy of the final order available in our database. To obtain a paper copy, please contact Public Records by clicking the link below:

[Discipline Public Records Request](#)

You may also contact Public Records by telephone at (850) 245-4252, option 4 or by written correspondence at:  
Division of Medical Quality Assurance  
Public Records  
4052 Bald Cypress Way, Bin C01  
Tallahassee, FL 32399-3251

Please include the following:

1. Full name and license number of the practitioner;
2. Name and address where documents are to be sent; and
3. If you require certification of the documents, a \$25 fee will be charged, in addition to the duplicating charges. Certification of the requested records will not be done unless specifically requested. An invoice will be sent to you and payment will be expected within thirty days. Upon receipt of payment, material will be sent to you.

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