

Uninsured Adult Healthcare Safety Net Annual Report 2024

Presented to the General Assembly State of Tennessee

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On behalf of the Tennessee Department of Health, the State Office of Rural Health wishes to express gratitude to our stakeholders, partners, policy and decision makers, healthcare professionals, and advocates for your ongoing support and contributions to this annual report.

We also wish to express gratitude to the Uninsured Adult Healthcare Safety Net provider network of Community Health Centers, Community and Faith-Based Organizations, Non-Profit Rural Health Centers, and Project Access Network entities, as well as their respective clinical and administrative professionals for their continued collaboration in collecting and reporting the data and information used to complete this report.

Additionally, we appreciate the hard work and dedication of both the Tennessee Primary Care Association and the Tennessee Charitable Care Network, whose memberships include Uninsured Adult Healthcare Safety Net providers. They are instrumental in providing support, advocating on behalf of the members, and making informed policy recommendations and decisions to enhance equitable access to care for uninsured, underinsured, and low-income adults in Tennessee.

We also recognize the contributions of additional Tennessee State Government Departments to this report, including the Tennessee Department of Mental Health and Substance Abuse Services, Tennessee Department of Economic and Community Development, Tennessee Department of Finance and Administration, and Division of TennCare.

Lastly, we owe gratitude for the efforts of the Tennessee Department of Health State Offices and Program Areas which have provided current data, metrics, and relevant information for the compilation of this report. These include Community Health Services, Ryan White Part B Program, Oral Health Services, Children's Special Services, and the Uninsured Adult Healthcare Safety Net Program.

Executive Summary

The Uninsured Adult Healthcare Safety Net Program, administered by the Tennessee Department of Health, State Office of Rural Health (SORH), delivers access to healthcare for uninsured adults ages 19-64 who reside in Tennessee. Services are implemented by Federally Qualified Health Centers (FQHC), Community and Faith-Based Organizations (CFB), Dental Care Organizations, Non-Profit Rural Health Centers, and Project Access Network entities. Local Health Departments (LHD) also provide primary care, acute care, and dental care services to Tennessee's uninsured population through funding from the Tennessee Department of Health annual departmental budget. The Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS) receives separate Safety Net funding and administers the Behavioral Health Safety Net Program described herein.

During Fiscal Year 2024 (FY24), July 1, 2023, to June 30, 2024, the Tennessee Department of Health, Tennessee Department of Mental Health and Substance Abuse Services, Tennessee Department of Finance and Administration, and the Division of TennCare allocated State funding to support Safety Net services in rural and underserved areas. This funding increases equitable access to primary medical, dental, and behavioral healthcare, as well as care coordination services, which connects patients to specialty care and other support services.

Beginning in Fiscal Year 2021 (FY21), with input from FQHC and CFB partners, the overall Uninsured Adult Healthcare Safety Net Program funding was no longer divided into separate allocations. Instead, primary medical, dental, mental, and behavioral healthcare services were funded through a single "Primary Care Plus" category. This strategy was implemented to recognize these services are often delivered at the same clinical sites and are growing service needs. The funding distributed for Primary Care Plus services is eighty-two and a half percent (82.5%) of the Uninsured Adult Healthcare Safety Net funding historically, and this percentage has remained constant. Project Access Network (Care Coordination) for specialty services remains a separate allocation at seventeen and a half percent (17.5%) of the Uninsured Adult Healthcare Safety Net Program base recurring budget. Additional recurring State appropriation was used to increase the per encounter reimbursement for service providers and expanded Project Access Care Coordination's reach for specialty services across Tennessee, specifically the rural regions of the State.

The Uninsured Adult Healthcare Safety Net program was allocated a total of \$29,090,000 in recurring funding for Fiscal Year 2024 (FY24) and divided into two service categories, Primary Care Plus and Project Access Network per the above description. The Primary Care Plus program provided care for 183,127 unduplicated patients for a total of 341,897 encounters of primary medical care and dental care services. Primary medical services accounted for 79.35%, dental services accounted for 15.17% and behavioral health services accounted for 5.48% of the total encounters. The Primary Care Plus encounters were further analyzed to show 94.82% were in person visits and 5.18% were telehealth visits.

Rural Local Health Departments exist in eighty-nine rural counties across Tennessee. Fifty-six (56) of those 89 LHDs provided 89,219 primary medical encounters to 41,699 unduplicated, uninsured patients ages 19-64 years. Of the 56 LHDs that provide primary medical care, 40 are not designated as FQHCs and do not directly receive State Uninsured Adult Healthcare Safety Net Program funding. However, these non-FQHC LHDs provided 50,034 primary medical care encounters to 23,126

unduplicated, uninsured patients ages 19-64 years old and are supported by State funding through the Tennessee Department of Health, Division of Community Health Services. The remaining sixteen (16) LHDs that provide primary medical care are FQHCs and received funding from the Uninsured Adult Healthcare Safety Net Program.

The Tennessee Project Access Network serves all 95 counties but has provided specialty care services to patients in 86 counties with central offices located in five centralized metropolitan areas: Chattanooga, Johnson City, Knoxville, Nashville, and Memphis. The Tennessee Project Access Network does not provide direct clinical health care services, but is affiliated with networks of physicians, clinical care providers, hospitals, and other facilities, and assists patients with comprehensive care management, access to specialty care, diagnostic services, preventative care, and management of social service needs.

In FY24, Project Access received a total of \$5,709,048.89 in Uninsured Adult Health Care Safety Net funding. Project Access programs have provided over \$875 million in donated healthcare services provided by 7,882 volunteer physicians and 63 hospital campuses, coordinating for patients from 321 health centers and clinics. The network of volunteers provides free primary and specialty care services, as well as ancillary lab and diagnostic services to 4,200-4,700 uninsured adult Tennesseans per month. The Project Access Network provided 352,549 care coordination service encounters to 18,121 unduplicated patients across Tennessee [\(Figure 14\)](#).

During Fiscal Year 2024, The Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS) administered over \$36 million in state funding to the Behavioral Health Safety Net (BHSN) program. The BHSN program provides essential outpatient mental health services for uninsured adults and uninsured/underinsured children who meet program eligibility criteria. In FY24, 34,325 adults and 1,855 children were served through the Behavioral Health Safety Net program. [Figure 18](#) shows the number of unduplicated patients served by the Behavioral Health Safety Net program from FY19-24.

Introduction

In 2005, the Tennessee General Assembly approved Tennessee Code Annotated (TCA) § 71-5-148, **Healthcare Safety Net for Uninsured**. The statutes authorize funding for provision of aid to individuals lacking insurance and in need of medical and/or emergency dental care, including services to support continuity of care through referrals for specialist care coordination. Pursuant to TCA § 68-1-123, adopted in 2006, the Commissioner of Health, in consultation with the TN Department of Finance and Administration and other State agencies, such as the Department of Mental Health and Substance Abuse Services (TDMHSAS), provides an annual report to the General Assembly regarding access to care through Uninsured Adult Healthcare Safety Net Program service providers, including the adequacy of access and the array of services available.

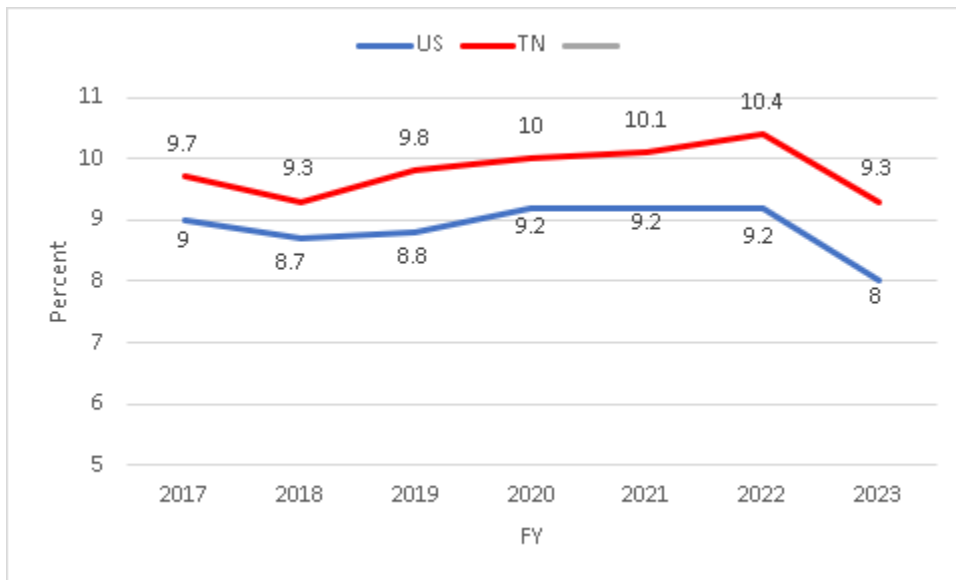
The Uninsured Adult Healthcare Safety Net Program advances the Tennessee Governor’s priority goal of promoting healthy behavior and providing high quality services to our most vulnerable populations; and the Tennessee Department of Health’s Strategic Plan: (1) to achieve better health by increasing both primary prevention and access to health care services, (2) advancing equity, and (3) leveraging innovation through telehealth.

The Tennessee Department of Health, the Tennessee Department of Finance and Administration, Division of TennCare, and TDMHSAS each administer funds allocated to support Healthcare Safety Net programs and services. Each agency contracts with qualified service providers to delivery primary medical care, dental care, mental and behavioral healthcare, case management, and care coordination services to eligible adults in Tennessee.

Each year, the United Health Foundation publishes America’s Health Rankings® Annual Report which is a comprehensive set of data that provides a state-by- state analysis of the nation’s health. According to the latest published report¹, Tennessee ranked 40th among the 50 states with an estimated 9.3% of Tennesseans that are uninsured, as shown in [Figure 1](#).

¹ Tennessee’s Uninsured Adult Population - [Explore Uninsured in the United States | AHR \(americashealthrankings.org\)](#)

Figure 1: Uninsured Adult Population Proportion, United States and Tennessee, 2017-2023



¹ Tennessee’s Uninsured Adult Population - [Explore Uninsured in the United States | AHR \(americashealthrankings.org\)](https://americashealthrankings.org/explore/uninsured-in-the-us)

A lack of adequate health insurance and/or poor access to healthcare services can lead to overall poorer health outcomes. The disparities caused by lack of access to quality healthcare impacts all Tennesseans across the state, regardless of location in urban vs. rural areas, race, ethnicity, gender, sexual orientation, insurance status, or age. Having adequate access to quality primary care and coordinated health services including telehealth remains a primary goal for Tennessee.²

The Boyd Center for Business and Economic Research at the University of Tennessee, Knoxville, reports that Tennessee ranks near the bottom of all U.S. states in terms of poverty rates, access to care, use of preventive care, incidence of multiple chronic health conditions, and premature death. These measures indicate a need for increased access to medical care, yet many Tennesseans lack affordable health insurance preventing them from receiving needed care to reach their full potential as workers and citizens of their communities. Estimates for 2019 placed the uninsured rate in Tennessee at 12.6%³ or 716,011 among the nonelderly population. The TennCare Expansion Report⁴ published in February 2023 noted that one of the primary reasons Tennesseans may not have health insurance, despite the immediate financial protection and long-run benefits, is cost. Additionally, the SARS-CoV-2 pandemic (COVID-19), significantly impacted unemployment rates, and, in turn, health insurance.

Tennessee’s Uninsured Adult Healthcare Safety Net’s Primary Care Plus and Project Access Network providers have primary or satellite service locations in 93 of 95 counties offering primary care, behavioral healthcare, dental care, and care coordination services to uninsured Tennesseans between ages 19-64:

- Primary Care Access:
 - 56 Local Health Department (LHD) clinics, of which 16 are designated as Federally Qualified Health Centers (FQHC).
 - 118 Federally Qualified Health Centers (non LHD clinics).
 - 44 Community and Faith-Based (CFB) clinics.

² Summary of Tennessee - [Explore Health Measures and Rankings in Tennessee | AHR \(americashealthrankings.org\)](https://americashealthrankings.org/explore/health-measures-and-rankings-in-tennessee)

³ https://aspe.hhs.gov/sites/default/files/migrated_legacy_files/198861/trends-in-the-us-uninsured.pdf

⁴ <https://haslam.utk.edu/publication/an-economic-assessment-of-tenncare-expansion-in-2023/>

- Dental Care Access:
 - 45 Local Health Department (LHD) clinics, of which six are designated as Federally Qualified Health Centers (FQHC).
 - 20 Federally Qualified Health Centers (non LHD clinics).
 - 20 Community and Faith Based (CFB) clinics.

- Specialty Care Access includes five Project Access Network entities serving 86 counties

A complete list of Uninsured Adult Healthcare Safety Net Program **medical** clinics with county location, facility type, service type, and addresses of main facilities and any satellite sites, if applicable, can be found in [Appendix 1](#). A complete list of Uninsured Adult Healthcare Safety Net Program **dental** clinics with county location, facility type, service type, and addresses of main facilities and any satellite sites, if applicable, can be found in [Appendix 2](#). In addition, Community Mental Health Centers provide **outpatient mental and behavioral health** services, as well as case management and necessary health services for eligible Tennesseans statewide. A complete listing of Behavioral Health Safety Net locations can be found in [Appendix 6](#).

Figure 2: Uninsured Adult Healthcare Safety Net Locations by Service and Type, FY24

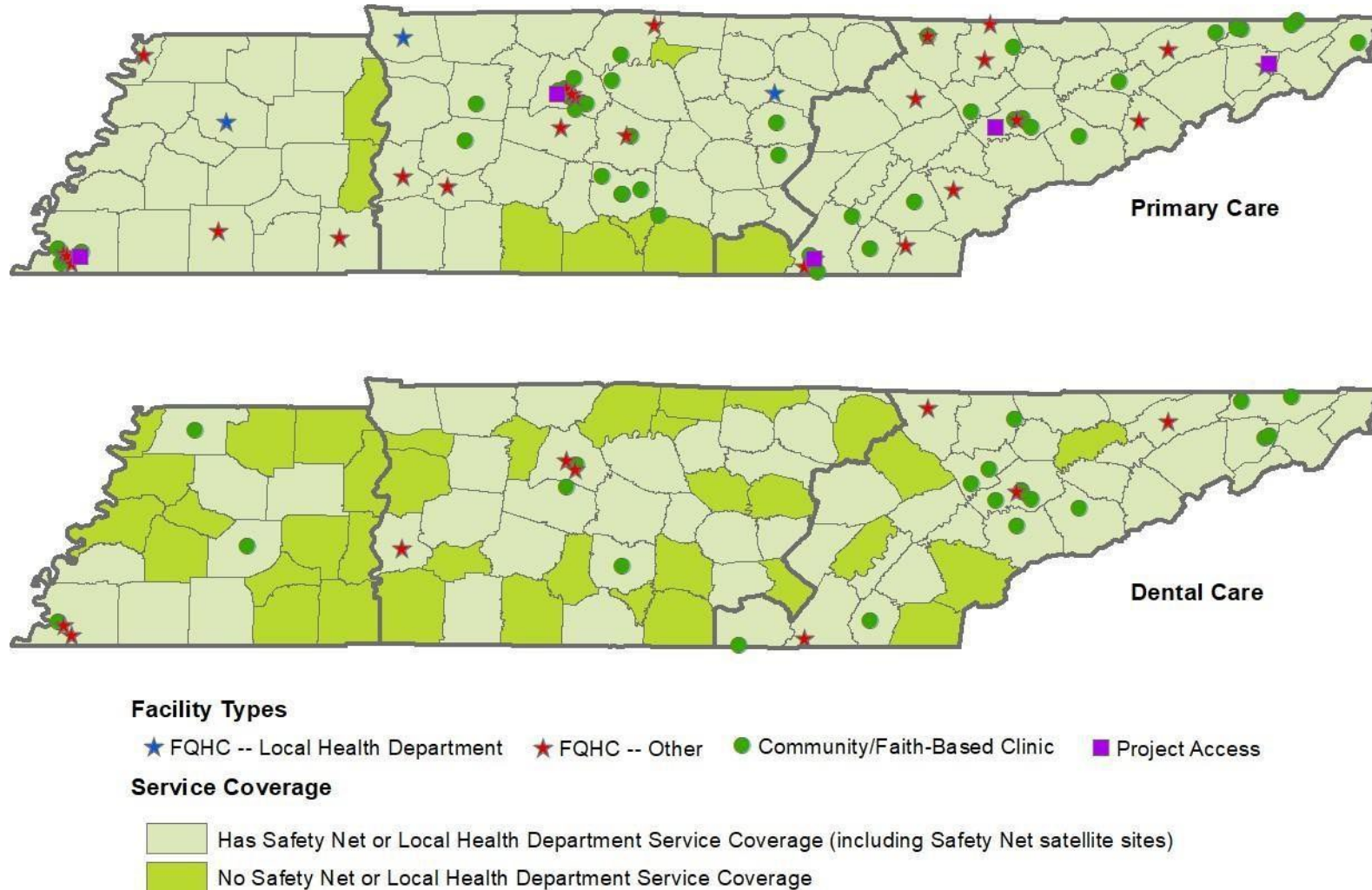
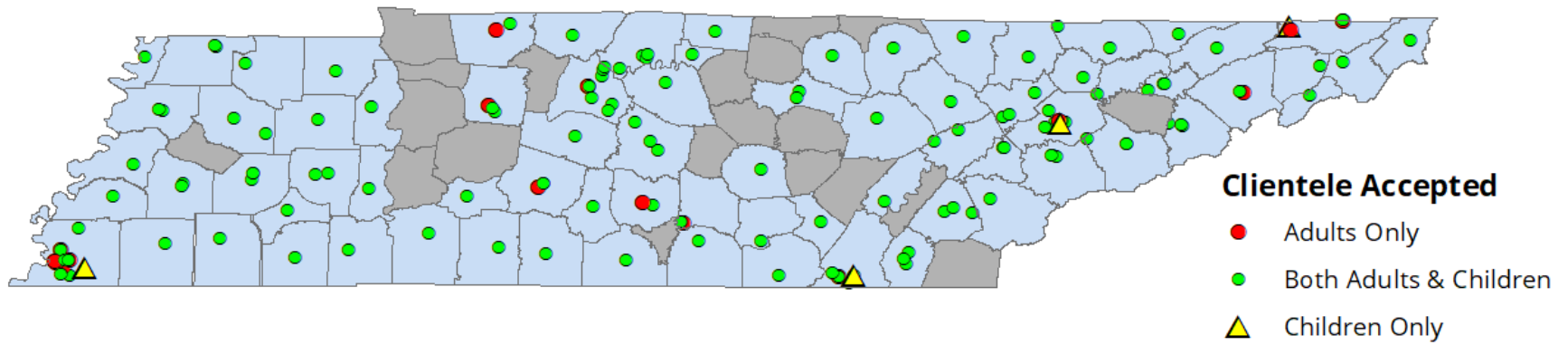


Figure 3: Tennessee Department of Mental Health and Substance Abuse Services Behavioral Health Safety Net Locations, FY24

Behavioral Safety Net Providers by Clientele Accepted, FY24



Safety Net Population

The Uninsured Adult Healthcare Safety Net Primary Care Plus and Project Access Network programs collect data on an annual basis from all Safety Net partners regarding the population served. However, the population reporting, and analysis methodology utilized has changed over the years. Thus, care should be exercised in comparing current and historical estimates as these reflect changes in reporting guidelines, as well as variation in the population seeking services and the ability of Safety Net providers to accurately extract patient demographics.

As in years past, for the End of Year FY24 Reports, all Uninsured Adult Healthcare Safety Net providers were asked to provide data specific to their patient population. Based upon feedback regarding barriers and challenges from providers, beginning in FY24, the Safety Net program has elected to compare the proportion of adult patients accessing care through Safety Net providers to the entire adult population of Tennesseans. We requested specific data from Safety Net Primary Care Providers on three common chronic diseases/conditions that affect a large proportion of Tennesseans: Diabetes, Hypertension, and Chronic Obstructive Pulmonary Disorder (COPD). We requested only hypertension data from the Safety Net Dental Providers. We assessed Diabetes and COPD prevalence in Safety Net providers' patient populations compared to state-level data gathered from the Tennessee *Behavioral Risk Factor Surveillance System (BRFSS)* ([Figure 4](#)).

The BRFSS is a national data collection system focused on health behaviors, chronic health conditions, used for preventive services and other factors that affect the health of adults in the United States. The Uninsured Adult Healthcare Safety Net Program uses data from the BRFSS to monitor changes in the health status of the Safety Net population relative to the total adult population of the state. In order to facilitate this assessment, state level BRFSS data collected from Tennesseans was compared to data reported on the whole adult population of Safety Net provider clinics, rather than limited to patients receiving Safety Net services.

[Figure 5](#) shows the distribution of hypertension by age group among Safety Net provider clinic populations and reported BRFSS data collected from Tennesseans. [Figure 6](#) shows the distribution of COPD by age group among Safety Net provider clinic populations and reported BRFSS data collected from Tennesseans. [Figure 7](#) shows the distribution of diabetes by age group among Safety Net provider clinic populations and reported BRFSS data collected from Tennesseans.

Figure 4: Patients Served by Safety Net Providers and Chronic Conditions Identified in Total Patient Population, FY24

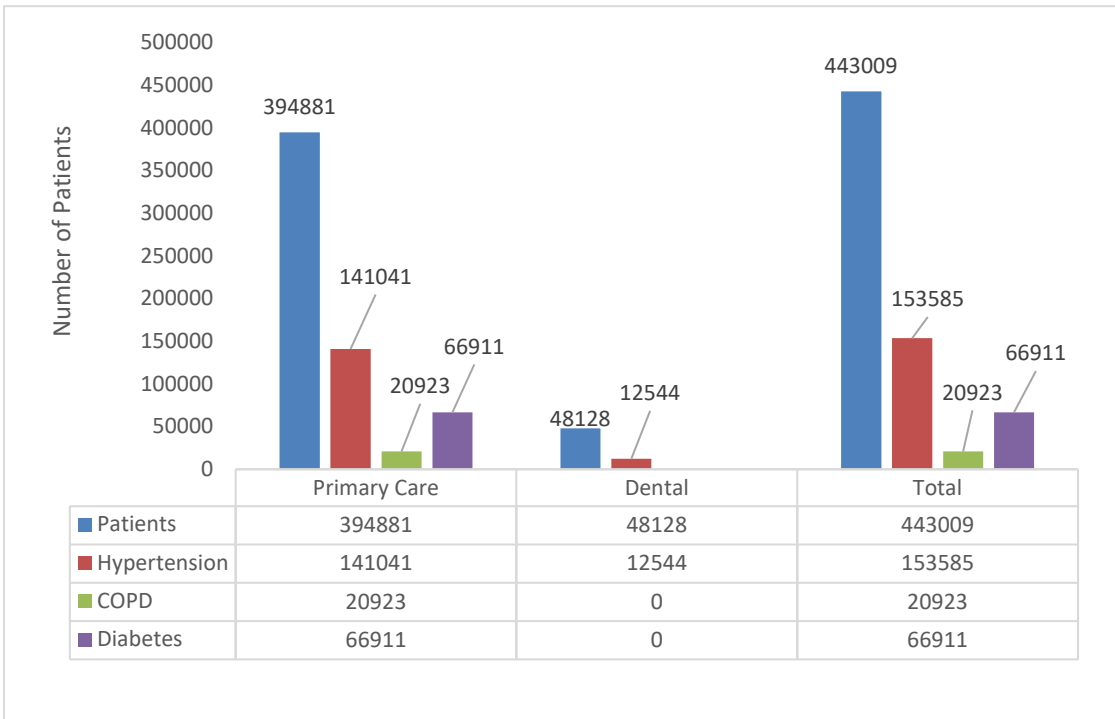


Figure 5: Distribution of Hypertension Diagnoses in Safety Net Clinic Population (FY24) and Tennessee Adult Population Behavioral Risk Factor Surveillance System (BRFSS, 2021), by Age Group

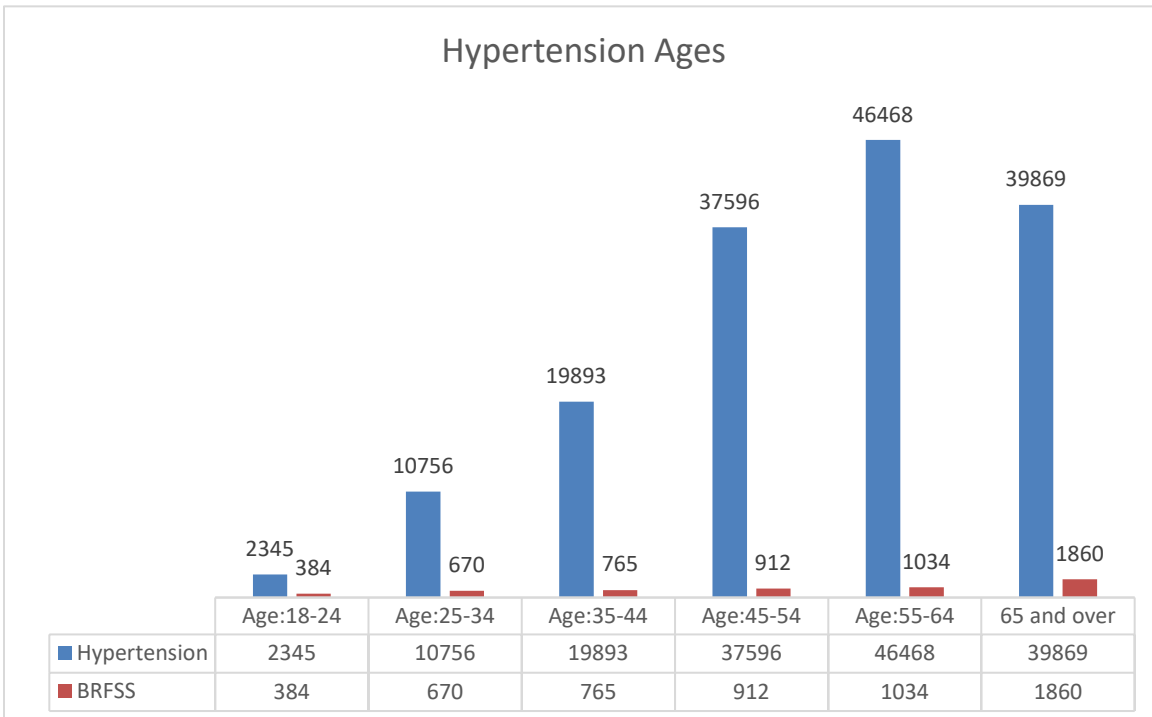


Figure 6: Distribution of Chronic Obstructive Pulmonary Disorder (COPD) Diagnoses in Safety Net Clinic Population (FY24) and Tennessee Adult Population Behavioral Risk Factor Surveillance System (BRFSS, 2021), by Age Group

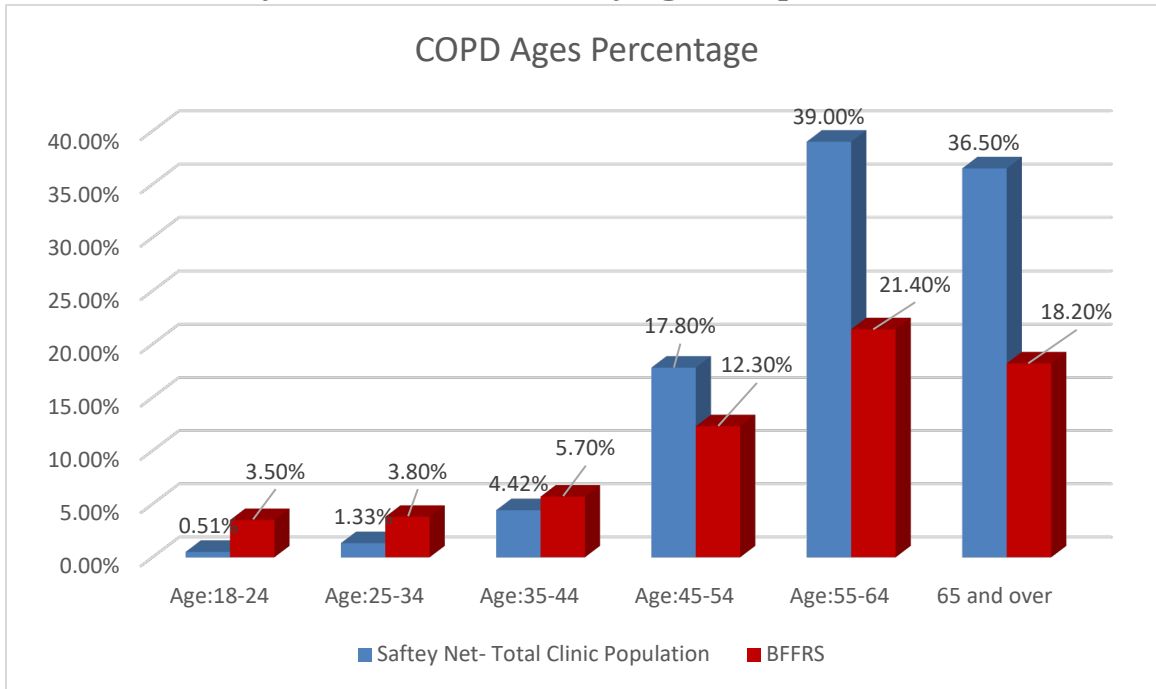
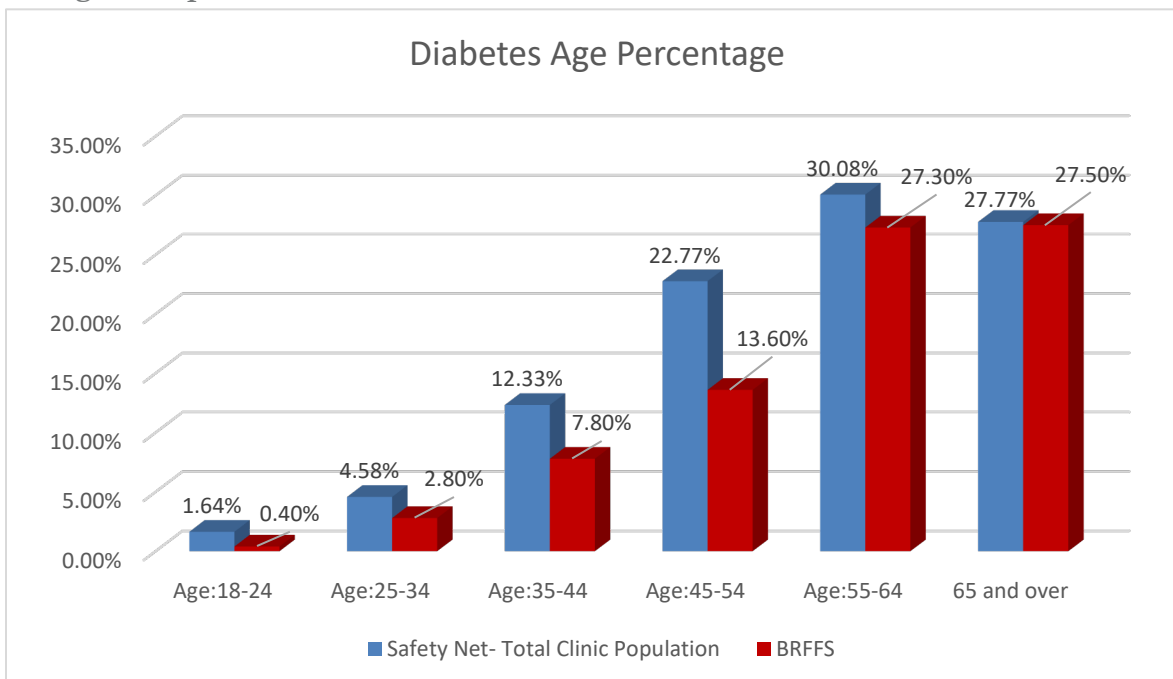


Figure 7: Distribution of Diabetes Diagnoses in Safety Net Clinic Population (FY24) and Tennessee Adult Population Behavioral Risk Factor Surveillance System (BRFSS, 2021), by Age Group



Safety Net Funding Distribution

During Fiscal Year 2024, the Tennessee Department of Health, Division of Health Disparities Elimination, State Office of Rural Health administered a total of \$29.09 million in state-allocated funding to support the Uninsured Adult Healthcare Safety Net Program. The total amount includes a base recurring \$24.09 million for Primary Care Plus (CFBs and FQHCs that provide medical and dental care services), and the Project Access Network. [Figure 8](#) shows the division of the Uninsured Adult Healthcare Safety Net Fund among the partnering agencies. The Division of Health Disparities Elimination divides funding between three types of program partners: Community and Faith-Based Organizations (CFBs), Federally Qualified Health Centers (FQHCs), and the Project Access Network as shown below. [Figure 9](#) details the distribution of funding across program partner types for FY20-FY24. In FY24, CFBs and FQHCs were allocated 82.5% of the total Uninsured Adult Healthcare Safety Net funding and Project Access Network entities were allocated 17.5%.

Figure 8: Distribution of Uninsured Adult Healthcare Safety Net Funds

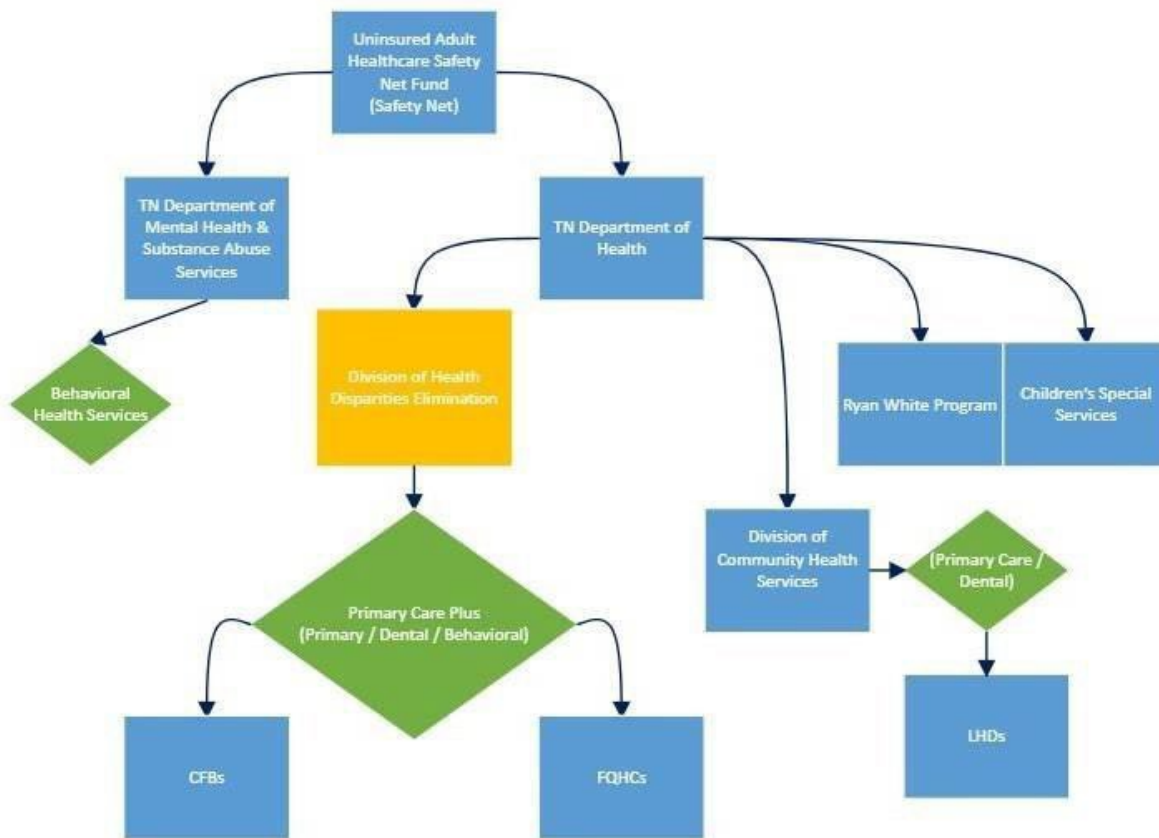
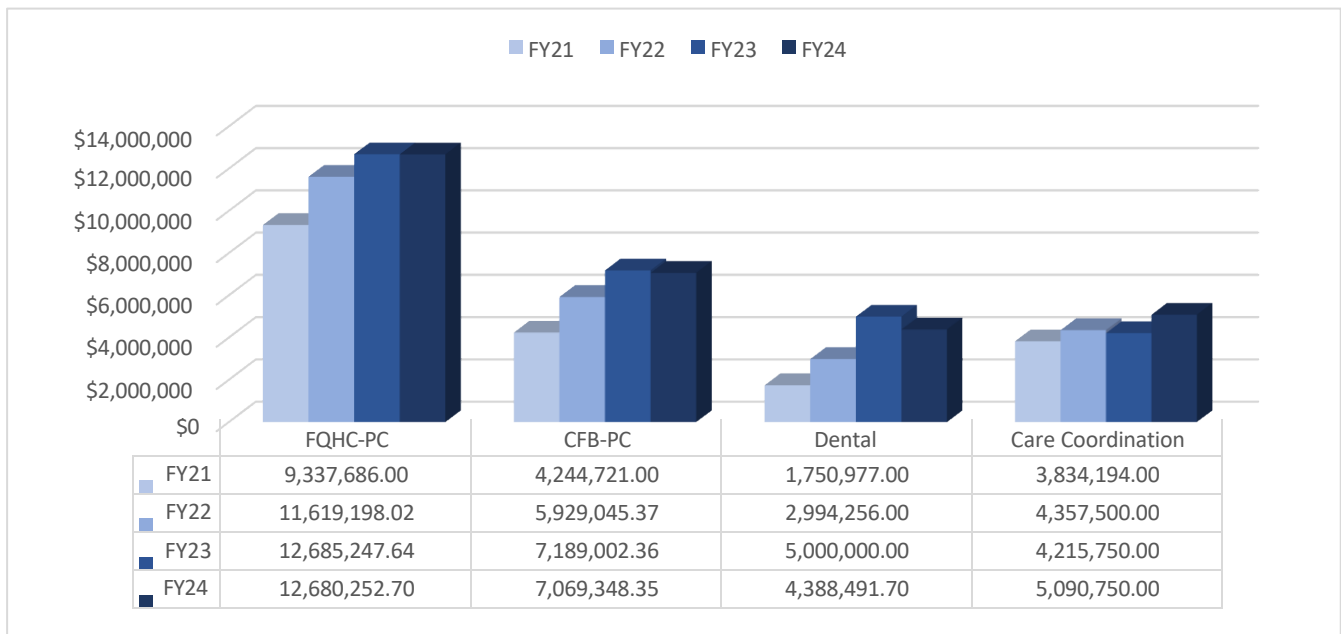
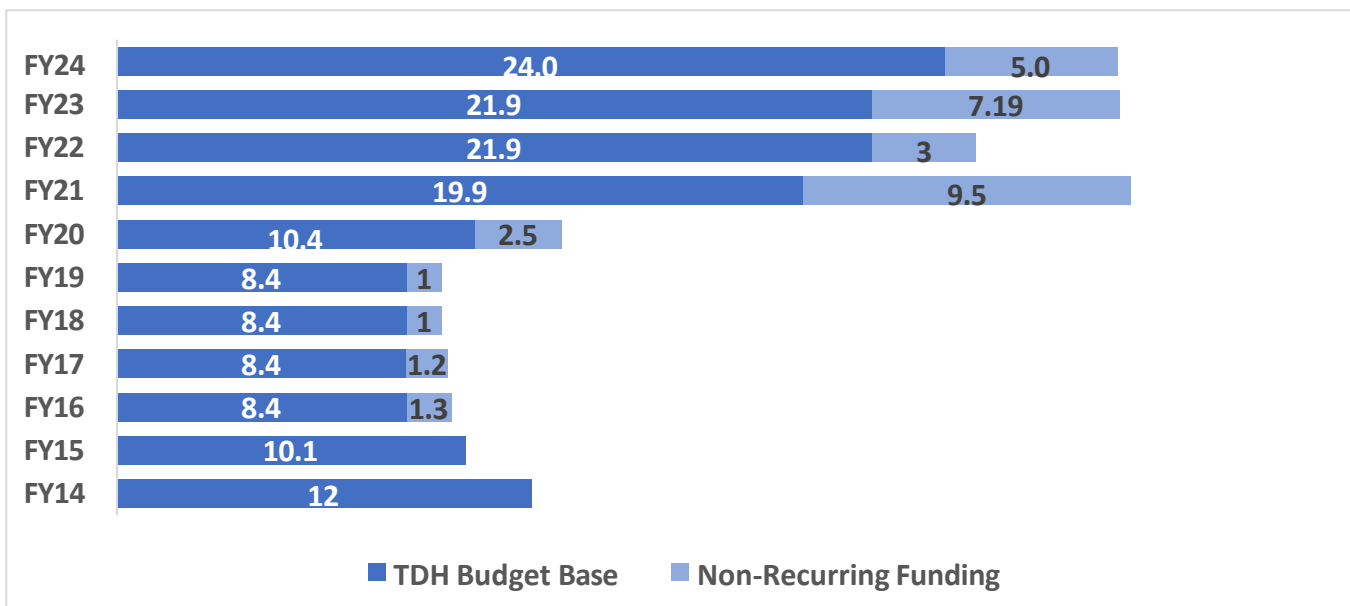


Figure 9: Distribution of Funding for Uninsured Adult Healthcare Safety Net FY21-24



The total Primary Care Plus funding was evenly distributed across the quarters of the fiscal year. The volume of patient care services determines the individual patient encounter rate and may fluctuate from quarter to quarter. The Uninsured Adult Healthcare Safety Net Program funding methodology assures that all appropriated funds are distributed in a manner proportional to the number of encounters provided to uninsured adults in Tennessee. [Figure 10](#) gives a breakdown of historical Uninsured Adult Healthcare Safety Net funding since 2014.

Figure 10: Historical Safety Net Funding (in Millions), FY14-FY24



Healthcare Service Delivery

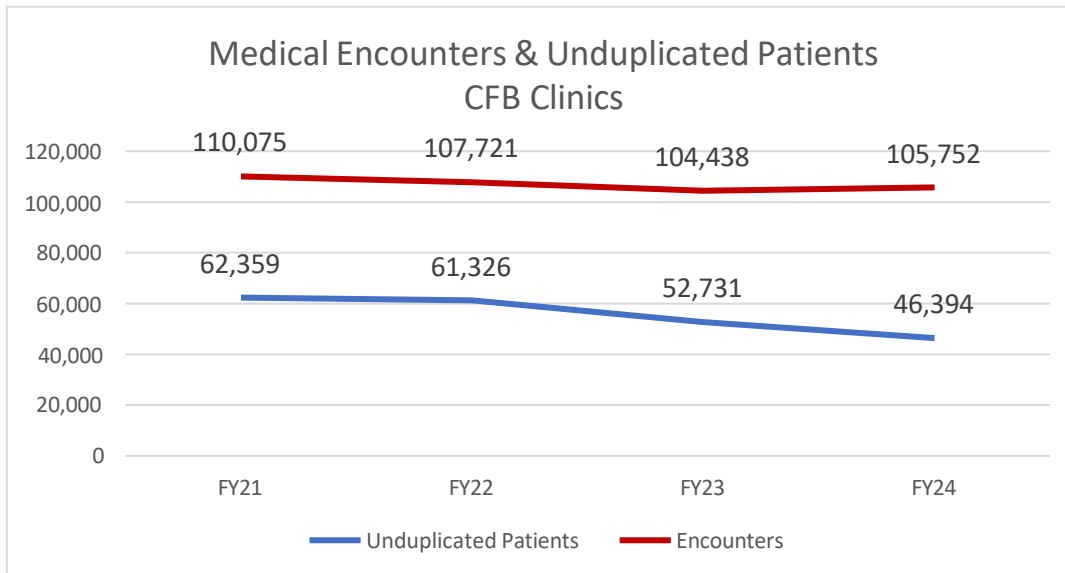
Community and Faith-Based Clinics

The overarching purpose of Community and Faith-Based (CFB) clinics is to provide consistent, culturally sensitive healthcare in order to minimize costly utilization of emergency room services and other hospital resources while providing vulnerable Tennesseans with a compassionate medical home and continuity of care. Community and Faith-Based clinics provide an array of preventive and wellness services, primary medical care, specialty care, oral health, mental health, substance abuse, vision, diagnostic, and pharmaceutical services free or at a significantly reduced cost. [Figure 11](#) compares the number of total care encounters provided by CFB clinics and the total number of unduplicated patients served from Fiscal Year 2020 through Fiscal Year 2024.

Testimonial

A patient note of appreciation for the free primary medical care provided by Volunteers in Medicine Chattanooga - "A simple thank you would be an understatement for the gratitude I have for all the volunteer medical providers and staff members at VIM Chattanooga. Every night when I say my prayers, I thank God for you all and the wonderful service you are doing for our community. May God bless each and everyone of you."
- Volunteers in Medicine

Figure 11: Total Medical Service Encounters provided by CFB Clinics and Unduplicated Patients served by CFB Clinics, FY21- FY24



The patients served by CFB clinics frequently have conditions impacted by a lack of preventive care services, lack of social support networks, and limited financial resources. Community and Faith-Based clinics are important partners in Tennessee’s Uninsured Adult Healthcare Safety Net Program and amplify their impact by leveraging the services of volunteer licensed professionals to fulfill both clinical and administrative functions. Additionally, these organizations optimize donated resources, equipment, and supplies to further advance care for the uninsured and underserved populations across the State of Tennessee. With no direct federal funding to serve the uninsured population, State funding from the Uninsured Adult Healthcare Safety Net is vital to support Community and Faith-Based organizations in fulfilling their mission.

Tennessee’s CFB organizations are primarily funded through a combination of private donations, event fundraising, foundation and other targeted grants, and safety net funding. The Tennessee Charitable Care Network (TCCN) is the statewide membership association which serves as the collective voice for Tennessee’s Community and Faith-Based organizations and clinics. TCCN includes 42 member organizations, 53 locations, and a growing number of mobile clinics across the state, which provide healthcare in 64 of Tennessee’s 95 counties.

Federally Qualified Health Centers

Federally Qualified Health Centers (FQHCs) or Community Health Centers, are federally funded, non-profit organizations providing comprehensive preventive and primary care in underserved urban and rural areas. By mission and statute, Community Health Centers care for all patients that come through their doors, regardless of the patient’s insurance status or ability to pay. There are 30 Federally Qualified Health Center organizations in Tennessee, with approximately 175 satellite sites across the state. The 30 Community Health Centers in Tennessee have sites in 68 of the state’s 95 counties.

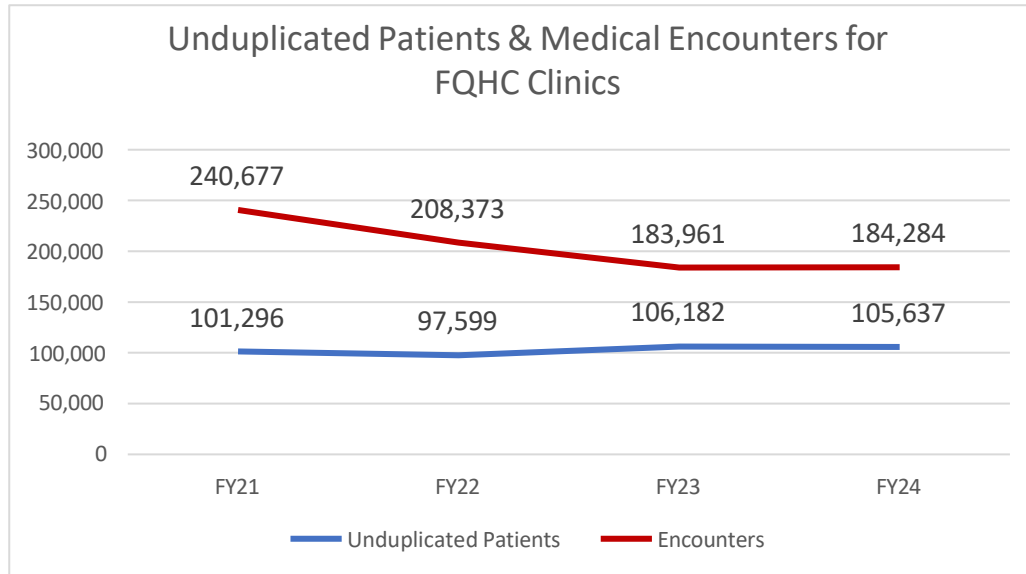
FQHCs provide a wider range of services to patients including behavioral health, treatment for substance abuse disorder, dental, and pharmacy services. FQHCs also promote a Patient-Centered Medical Home model of care, emphasizing whole-person, team-based care that seeks to improve health outcomes for patients. Finally, these health centers continue to implement programs to meet the social determinants of health needs of their patients and community. The Tennessee Primary Care Association (TPCA) is the membership association for FQHCs across Tennessee. TPCA provides training, support, leadership, and advocacy for health centers. In addition to Uninsured Adult Healthcare Safety Net Program funding, health centers receive federal funding to support providing care to underserved patients. TPCA receives federal and state funding through grants and contracts.

Community Health Centers have continued to provide high-quality, comprehensive, and affordable services to more patients while contending with several challenges. FQHCs are struggling to recruit and retain a qualified workforce. It is becoming increasingly difficult to recruit medical, dental, and behavioral health providers. Health center patients face a wide range of challenges related to social drivers of health. Health centers implement creative solutions and partnerships to help meet patient needs and work heavily on patient engagement.

Figure 12 compares the number of medical encounters provided by Federally Qualified Health Centers and the total number of unduplicated patients served from FY20 through FY24. Both of these measures include

those patients seen at any of the sixteen Local Health Departments (LHDs) that are also Federally Qualified Health Centers (FQHCs).

Figure 12: Total Medical Service Encounters provided by FQHC Clinics (Community Health Centers), and Unduplicated Patients served by FQHC Clinics, FY21-FY24



Local Health Departments

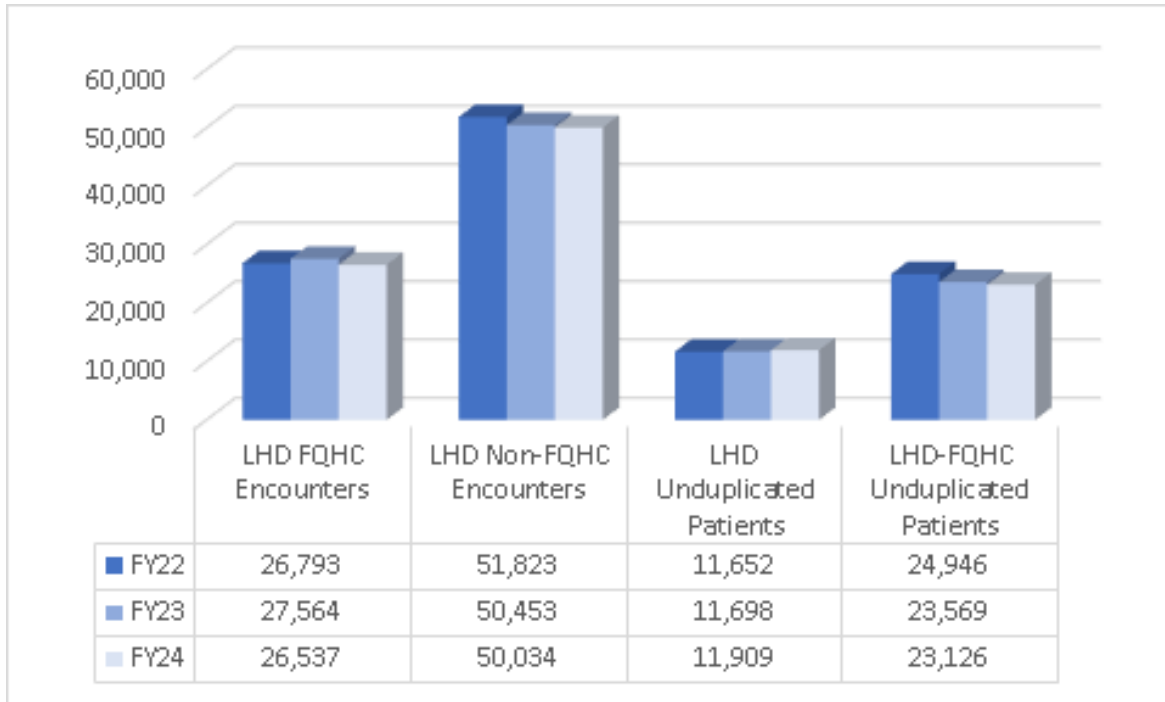
During Fiscal Year 2024, a total of 56 Local Health Departments provided primary care services, while 33 LHDs provided dental care services. Of these LHD clinics, 16 primary care clinics and 7 dental care clinics are designated as Federally Qualified Health Centers. The sixteen (16) LHDs that provide primary medical care, designated as FQHCs, received funding from the Uninsured Adult Healthcare Safety Net Program and provided 26,537 encounters to 11,909 unduplicated, uninsured patients ages 19-64 years. The 40 non-FQHC LHD clinics provided 50,034 medical service encounters to 23,126 unduplicated patients. The total number of encounters and unduplicated patients for all Local Health Departments⁵ (both FQHC and Non-FQHC) can be seen below in [Figure 13](#).

The 40 Non-FQHC Local Health Department clinics do not receive funding directly through the Uninsured Adult Healthcare Safety Net Program within the Division of Health Disparities Elimination. The funding is allocated to the Division of Community Health Services to offer primary care and emergency dental services for uninsured adults. The Local Health Departments also offer traditional public health services such as immunizations, family planning services, screening for breast and cervical cancers, case management, and supplemental nutrition services for pregnant women,

⁵ Medical Service Encounters and Unduplicated Patients must meet eligibility criteria for the Uninsured Adult Healthcare Safety Net Program reported by the 16 LHD/FQHC clinics.

infants, and children through the federal WIC (Women, Infants, and Children) program.

Figure 13: Total Primary Care Service Encounters and Unduplicated Adult (19-64) Patients Served by All Local Health Departments across Tennessee FY22-24



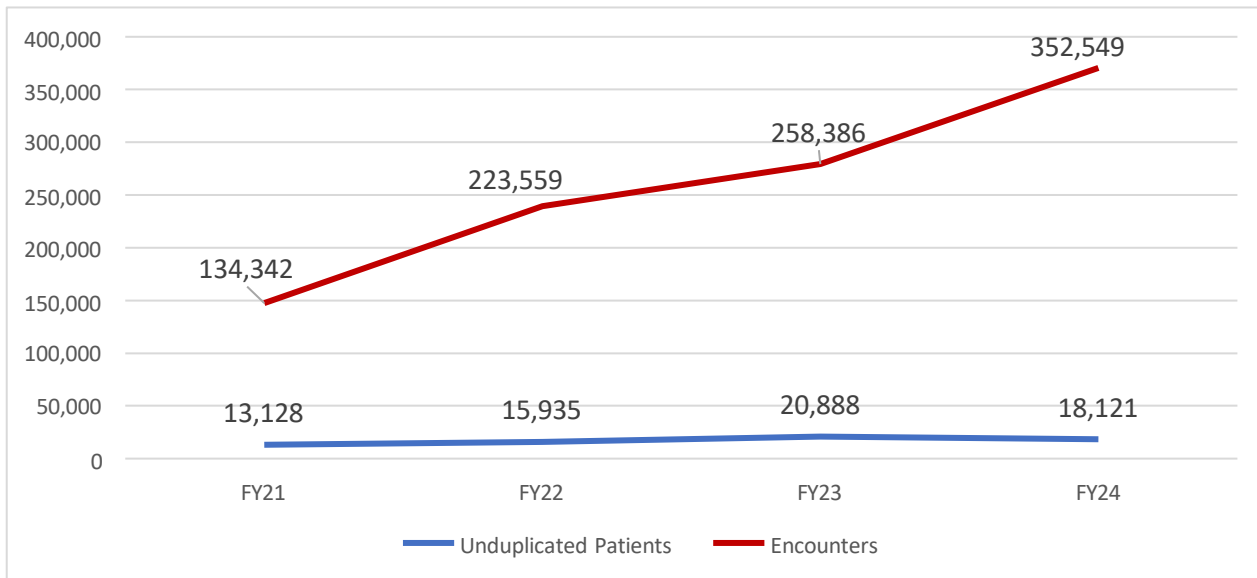
Project Access

The Tennessee Project Access Network provides specialty care services to patients in 86 counties with central offices located in five centralized metropolitan areas: Chattanooga, Johnson City, Knoxville, Nashville, and Memphis. The Tennessee Project Access Network does not provide direct clinical health care services, but is affiliated with networks of physicians, clinical care providers, hospitals, and other facilities, and assists patients with comprehensive care management, access to specialty care, diagnostic services, preventative care, and management of social service needs.

In FY24, Project Access was funded separately from other service delivery types, receiving a total of \$5,709,048.89 in Uninsured Adult Health Care Safety Net funding. Project Access programs have provided \$874.7 million in donated healthcare services provided by 7,882 volunteer physicians and 63 hospital campuses, coordinating for patients from 321 health centers and clinics.

The network of volunteers provides free primary and specialty care services, as well as ancillary lab and diagnostic services to 3,500-5,200 uninsured adult Tennesseans per month. The Project Access Network provided 352,549 care coordination service encounters to 18,121 unduplicated patients across Tennessee [\(Figure 14\)](#).

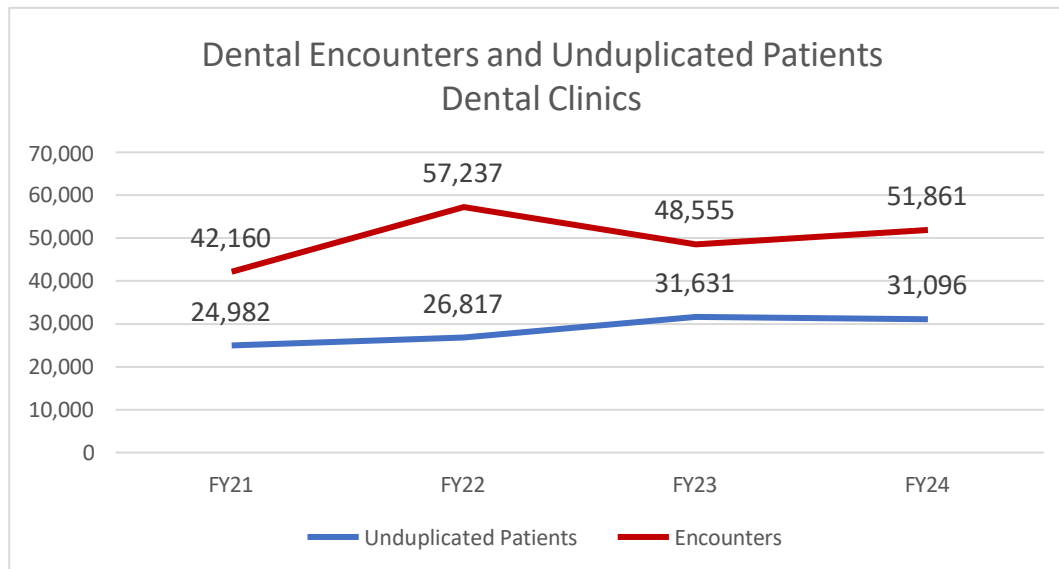
Figure 14: Total Care Coordination Encounters provided by the Project Access Network and Unduplicated Patients served by the Project Access Network across Tennessee during FY21-24



Oral Health Services

Oral Health Services provide education on oral health and the prevention of oral disease. During Fiscal Year 2024, a total of 30 Primary Care Plus providers (including both CFBs and FQHCs) received funding to support 48,555 dental care encounters for 31,631 unduplicated adult patients ages 19-64 across Tennessee, as shown in [Figure 15](#). Of that total in-office encounters, 53.68% or 25,807 encounters were provided in an FQHC dental clinic, 46.32% or 22,274 encounters were provided in a CFB dental clinic, and teledentistry accounted for 474 encounters. Of the total teledentistry encounters, 439 (92.62%) were provided by a Community and Faith-Based dental clinic while the remaining 35 (7.38%) were provided by a Federally Qualified Health Center dental clinic.

Figure 15: Total Dental Service Encounters provided by CFB and FQHC Clinics and Unduplicated Dental Patients served by FQHC and CFB Clinics FY21-24



Dental Health Care Service Delivery

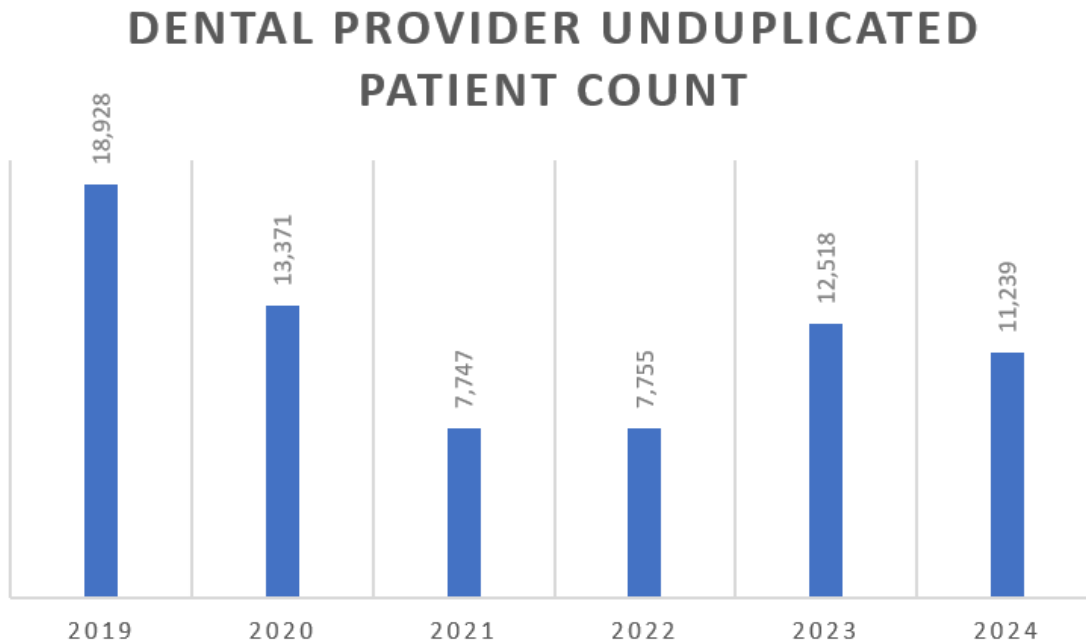
In addition to the oral health services supported by the Uninsured Adult Healthcare Safety Net, other public and non-profit organizations provide a variety of dental services for uninsured Tennesseans. Tennessee Department of Health Oral Health Services (OHS) provides programs for the prevention of oral disease and education of the public regarding the value of good oral health. In addition, the program identifies those without access to dental care and attempts to assure basic care, as well as care for acute dental conditions.

Oral Health Services is working on expanding recruitment and retention efforts across the state. This initiative includes increasing recruitment activities, developing staff satisfaction surveys, offering staff incentives such as sign-on bonuses, student loan repayment options, and partnering with dental schools for student rotations. While OHS has made significant progress in filling dental vacancies in FY24, staffing the state health department dental clinics continues to be a challenge in certain areas. Out of 45 public health dental clinics, only 28 facilities were staffed and open 1-5 days per week in FY24, due to lack of staff.

On January 1, 2023, OHS implemented the expansion of dental services to uninsured adults while continuing to provide services to uninsured pediatric populations across the state. Dental services were expanded for adults to include preventive and basic restorative care in addition to the current offering of emergency dental services. Standardized scheduling was implemented which increased capacity and opportunities for patients within TDH’s existing dental clinics. In addition, OHS focused on retention of current staff, more aggressively marketed vacant positions, and highlighted the benefits of public health as a career. OHS Dental Providers have provided services to 11,239 unduplicated patients in Tennessee

during Fiscal Year 2024, a decrease from FY23 of 1,279 unduplicated patients as shown below in [Figure 16](#).

Figure 16: Unduplicated Dental Patients served by Oral Health Services in all locations FY19-24



Smile on 65+ Program, Interfaith Dental Clinic, Nashville

Smile on 65+ is an innovative, statewide initiative with the goal of improving the overall health and quality of life of low-income, mobile seniors ages 65 and older through access to oral healthcare services and oral healthcare education. Interfaith Dental is the lead agency, as well as a care provider. Their vision is that Tennessee’s older adults have the opportunity to unlock a vibrant life through a healthy smile. Smile on 65+ began providing care in August of 2022. For the 2023-2024 fiscal year, individuals from 91 counties accessed services through the network.

Older Tennesseans in need of a dental home are connected to an oral health provider that meets their needs and is affordable. The Smile on 65+ network consists of provider partners present in all regions of the state. Community Dental Health Coordinators (dental professionals with case management and care navigation training) help older adults navigate, from start to finish, their journey toward improved oral health. Case management occurred through the program hotline and regional Community Dental Health Coordinators. Participants in Smile on 65+ live healthier, happier lives by alleviating the pain, embarrassment, and health risks caused by untreated oral decay and disease. Smile on 65+ Dental Providers include 21 partners with 38 locations. Specifically, Health Department sites in Maury and Lawrence counties provided direct care to 44 unique patients, completing 151 visits during the 2023-2024 year. The Warren County Health Department joined the program on 5/15/2024 and provided care to 4 unique patients during 7 visits.

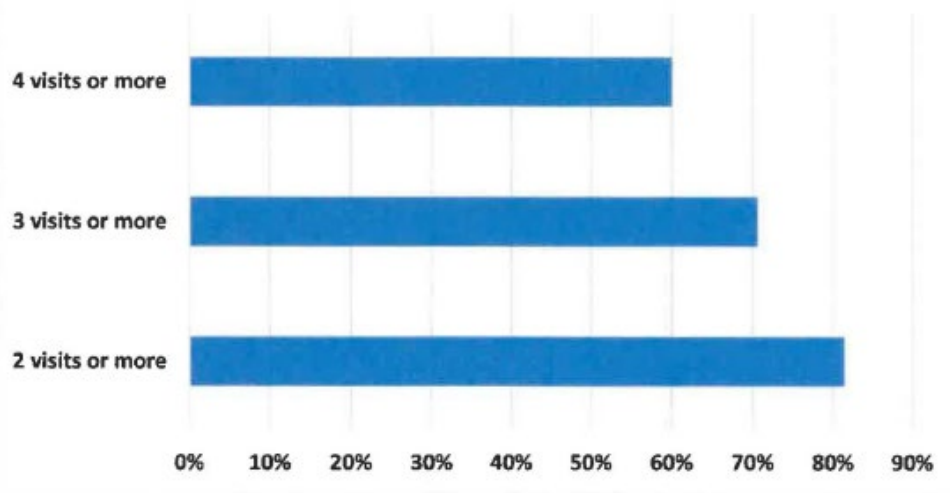
Navigation of low-income older adults needing oral healthcare requires intensive work with the Smile on 65+ team of Community Dental Health Coordinators. They are connecting with the most isolated, under-resourced, and remote older adults who need multiple case management touches to remove their barriers to care. Navigation of older adults with Medicare Advantage plans and TennCare requires in-depth work and knowledge of the ever-changing provider network. Community Dental Health Coordinators provide essential connections and follow-up for these patients.

The Smile on 65+ program is discovering and eliminating barriers that are keeping older adults from dental care, which is accomplished by helping with transportation, medical clearances to help begin and continue care (being healthy enough to receive and continue care), specialty referrals for continued care, understanding treatment plans, and the importance of oral health in relationship to overall health. The numbers show navigation of older adults into dental homes, increasing access when they have an oral health need this access increases both the patient's confidence and the patient's quality of life. [Figure 17](#) shows that patients are utilizing the dental home model by continued care with the same providers. From July 1, 2023, through June 30, 2024, the program has reported 10,569 direct encounters for 2,925 unduplicated older adults.

Smile 180 – Safety Net Denture Program

The Tennessee Dental Safety Net Denture Program administered through the Smile 180 Foundation provides low-cost dentures and partials to working-age Tennesseans (ages 19-64) by subsidizing a significant portion of the costs. The program is available through many of the Uninsured Adult Healthcare Safety Net charitable dental clinics across the state. Delta Dental of Tennessee heads this program that is critical to the citizens of our state. For many of our fellow Tennesseans, poor oral health inhibits their ability to chew and speak properly, not to mention their self-confidence and the ability to smile for a job interview. Economic challenges from job loss in 2020 makes the need for restoring good oral health is even more critical.

Figure 17: Dental Home Establishment through Smile on 65+
Dental Home Establishment 2023-2024



Tennessee State Oral Health Plan

The 2022 Edition of the Tennessee State Oral Health Plan is the second edition of the state’s five year statewide, comprehensive oral health plan. Building on Tennessee’s long-standing commitment to improving oral health, the 2022 Tennessee State Oral Health Plan details how the Tennessee Department of Health is working to improve dental care access and expand Tennessee’s dental care workforce. Additionally, the plan includes recommendations that serve as a guide for the Department’s work in improving oral health. Recommendations focus on the following four key areas: Access to Care, Oral Health Education and Advocacy, Prevention of Oral Disease, and Oral Health Resources and Workforce. The plan can be found at [State Oral Health Plan](#).

During Fiscal Year 2022, the Tennessee Oral Health Data Grid was updated. The data grid provides information and instructions for accessing resources for dental care, preventive services, and various surveillance systems at the state and national level. The data grid can be found at [Oral Health Data Grid](#). The interactive Dental Care for Tennesseans Map is available to locate dental and health clinics across the state and can be found at [Dental Care for Tennesseans](#). These clinics help connect families to dental care.

Access to Healthcare in Tennessee

In order to collect and assess healthcare access data, the Tennessee Department of Health, Division of Health Disparities, State Office of Rural Health conducts a statewide survey of primary care providers. The data collected is used to determine the ratio of population to primary care providers, or the

number of individuals expecting to be served by the number of providers in that county. Some counties do not have any providers to serve the medical needs of the population. The statewide list of providers is compiled using data from the previous year and the current list of Tennessee licensed healthcare providers. The survey scope includes physicians, advanced practice nurses, and physician assistants who provide family care, general practice, pediatrics, general internal medicine, public health, obstetrics, gynecology, or OB/GYN in an outpatient setting. The survey is sent to individual providers and collected via mail, electronic questionnaires, and phone interviews. Multiple attempts are made to collect data from each provider in order to provide accurate data on the shortage designations. Due to contributing factors such as outdated licenses, incomplete questionnaires, lack of responses, and invalid practice locations, estimations are then determined from previous cycle data or an average of other providers in the area.

The final data is computed from each provider's Full Time Equivalent (FTE). One FTE is calculated at direct patient care divided by 40 hours weekly, anything less is considered a partial FTE rounded to the nearest tenth. For each county or Rational Service Area (RSA), the FTEs are summed and compared to the appropriate population of the county or RSA, as provided by the U.S. Census Bureau. The FTE of an area will be equal to or less than the number of providers in the area since no provider may have an FTE greater than one, despite seeing patients for more than 40 hours weekly. Counties with the highest population-to-provider ratios are mapped by specialty in [Appendix 4](#). Counties represented on the maps in the none or worst category are listed in the table as "No Providers," which means either no provider in the area or insufficient responses were available for that county. The population-to-primary-care-provider ratio is shown in [Appendix 5](#).

Provider Shortage Areas

Federally designated Health Professional Shortage Areas (computed using only physicians) and state-designated Health Resources Shortage Areas (computed using mid-level practitioners) identify communities underserved by health professionals. Health Professional Shortage Area is a county or parts of a county (such as a census tract), or public facility recognized as meeting or exceeding the standards of need for certain services and must meet or exceed the following thresholds:

- For a **Geographic designation**, the population-to-physician ratio is greater than 3,500:1.
- For a **Population designation**, a segment of the population experiencing barriers to care has a population- to-physician ratio that is greater than 3,000:1.
- For a **Facility designation**, a public or private nonprofit medical facility is providing primary medical care services to an area or population group designated as having a shortage of primary care professionals, and the facility has insufficient capacity to meet the primary care needs of that area or population group. A community health center or homeless clinic is an example of such a designation.

Ninety-three (93) of 95 counties in Tennessee contain designated shortage areas for primary medical care, dental and/or mental health services. [Appendix 4](#) represents the 30 counties with the highest

population to provider ratios. Higher ratios represent a greater number of persons needing care for each available provider.

TennCare Providers

The population-to-TennCare-provider ratio represents the number of TennCare Enrollees in the general population served by one primary care TennCare provider in a county. TennCare providers are defined as physicians, advanced practice nurses and physician assistants providing family and general practice, internal medicine, obstetrics, and pediatric health care. Very few providers accept 100% TennCare patients, so the FTEs are usually partial, computed from the percentage of the hours spent in direct patient care.

Obstetric Providers

The worst primary care workforce shortages are in the field of Obstetrics. Nearly 1/3 of TN counties is a maternity care desert, with 18 Tennessee rational service areas (can be one or more counties together) having zero obstetric providers. The population-to-Obstetric- provider ratio represents the county population of women of childbearing age (15-44 years) served by one Obstetric provider. This is defined as physicians, advanced practice nurses, physician assistants, or certified nurse midwives who specialize in obstetrical care, or provide prenatal services and delivery, and clinicians who may provide obstetric services in addition to practicing in other patient care specialty areas. The population-to-obstetric provider ratio for each county is shown in [Appendix 5](#).

Pediatric Providers

Over 40% of children in Tennessee are on Medicaid coverage, with approximately half of Tennessee births and Tennessee special needs pediatric population on Medicaid. The population-to-pediatric-provider ratio represents the number of children 0-18 years of age served by one pediatric provider in a county. This is defined as physicians, advanced practice nurses, or physician assistants with specialties in pediatrics or general pediatric care including those clinicians who may provide family and general practice in addition to pediatric health care. The population to pediatric provider ratio for each county is shown in [Appendix 5](#).

Oral Health Providers

Access to oral health services is an important contributor to health and wellbeing, yet many counties across the state are without dental providers. Five counties in Tennessee have no dental providers: Grundy, Lake, Meigs, Pickett, Van Buren counties. The latest *America's Health Rankings® Annual Report (published in 2023)* estimates Tennessee has 49.9 dentist for every 100,000 residents, compared to the nationwide rate of 60.6 dentists per 100,000 residents, ranking Tennessee 45th among the 50 states.⁶

⁶ [Explore Health Measures and Rankings in Tennessee | AHR](#)
2024 Uninsured Adult Healthcare Safety Net Annual Report

Mental Health Providers

According to the latest America's Health Rankings® Annual Report, Tennessee is ranked 45th among the 50 states for access to mental health professionals (psychiatrists, psychologists, licensed clinical social workers, counselors, marriage and family therapists, substance abuse treatment counselors, and advanced practice nurses and physician assistants specializing in mental health care), with a rate of 198.8 mental health providers per 100,000 residents of Tennessee, far less than the national rate of 305 mental health providers per 100,000 residents.⁷

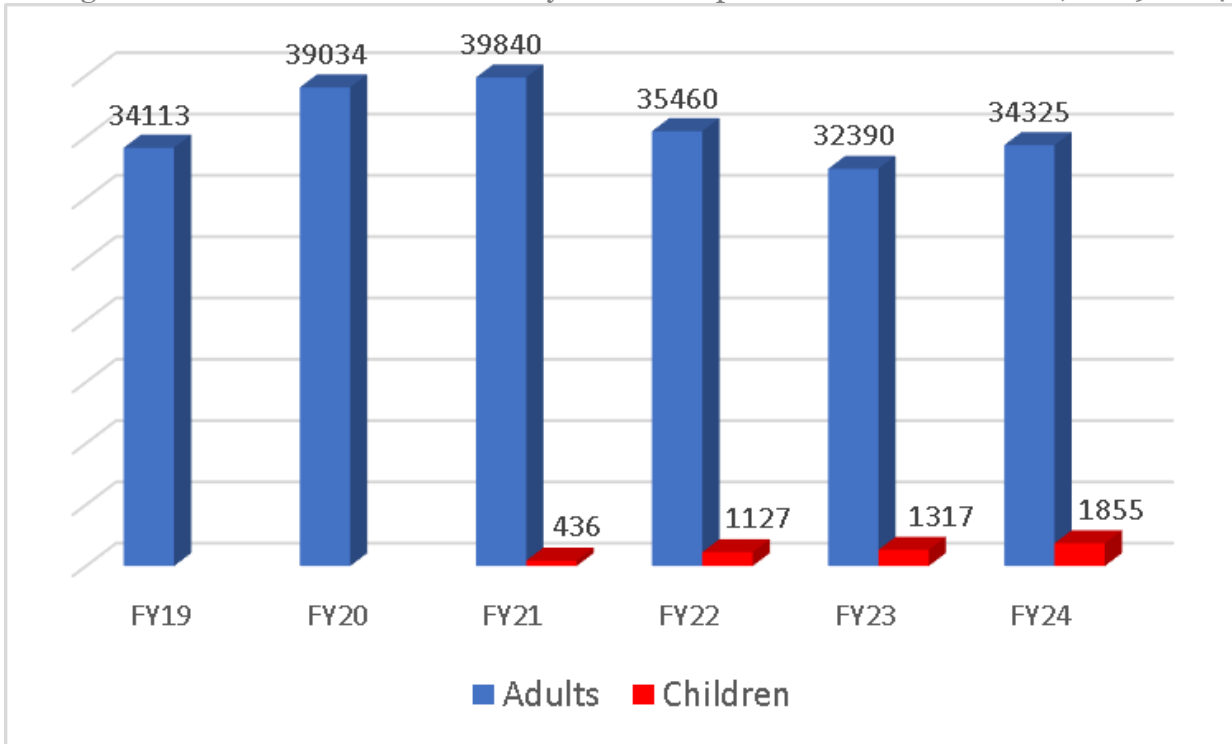
Behavioral Health Safety Net Program

The Behavioral Health Safety Net (BHSN), operated through the Tennessee Department of Mental Health and Substance Abuse Services (TDMHSAS), provides essential outpatient mental health services to uninsured adult Tennesseans and uninsured/underinsured Tennessee children who meet program eligibility criteria. The program was initiated in 2005 as the Mental Health Safety Net with funding authorized by the Tennessee General Assembly through Tennessee Public Chapter No. 474 and Section 59 of the Tennessee Appropriations Act of 2005. Essential services are provided through a network of 15 BHSN Community Providers, and include assessment, evaluation, diagnostic and therapeutic intervention, case management, transportation, peer support services, psychosocial rehabilitation services, psychiatric medication management, labs related to medication management, and pharmacy assistance and coordination.

In FY24, TDMHSAS administered over \$36 million in state funding to the Behavioral Health Safety Net for Adults and Children. The Behavioral Health Safety Net serves Tennessee residents in all 95 counties. For Adults, there are 144 physical locations across 79 counties, with 62 of those counties being rural. For Children, there are 132 across 79 counties, with 62 of those counties being rural. Telehealth is heavily utilized for BHSN services, with 15% of BHSN services offered via telehealth in FY24. For a complete listing of all locations, please see [Appendix 6](#).

⁷ [Explore Health Measures and Rankings in Tennessee | AHR](#)
2024 Uninsured Adult Healthcare Safety Net Annual Report

Figure 18: Behavioral Health Safety Net Unduplicated Patients Served, FY19 – 24



As with most areas of healthcare across the country, workforce issues related to recruitment and retention within Tennessee’s public behavioral health system have been a challenge. In FY24, TDMHSAS increased eight BHSN service rates to align with TennCare averages, including all individual therapy service rates.

In FY24, 32,390 adult Tennesseans and 1,317 Tennessee children were served through the Behavioral Health Safety Net ([Figure 18](#)). Over 643,00 units of service were provided across the state, with 15% of the services delivered via telehealth. While the number of unique individuals served decreased by 8% compared to the previous fiscal year, the number of units of service delivered increased by 3%. The most utilized BHSN services in FY24 were psychiatric medication management, case management, and individual therapy. Also, in FY24, TDMHSAS increased eight BHSN Service Rates to align with TennCare Service Rates. These rate increases were retroactive for all services provided in FY24.

Special Populations

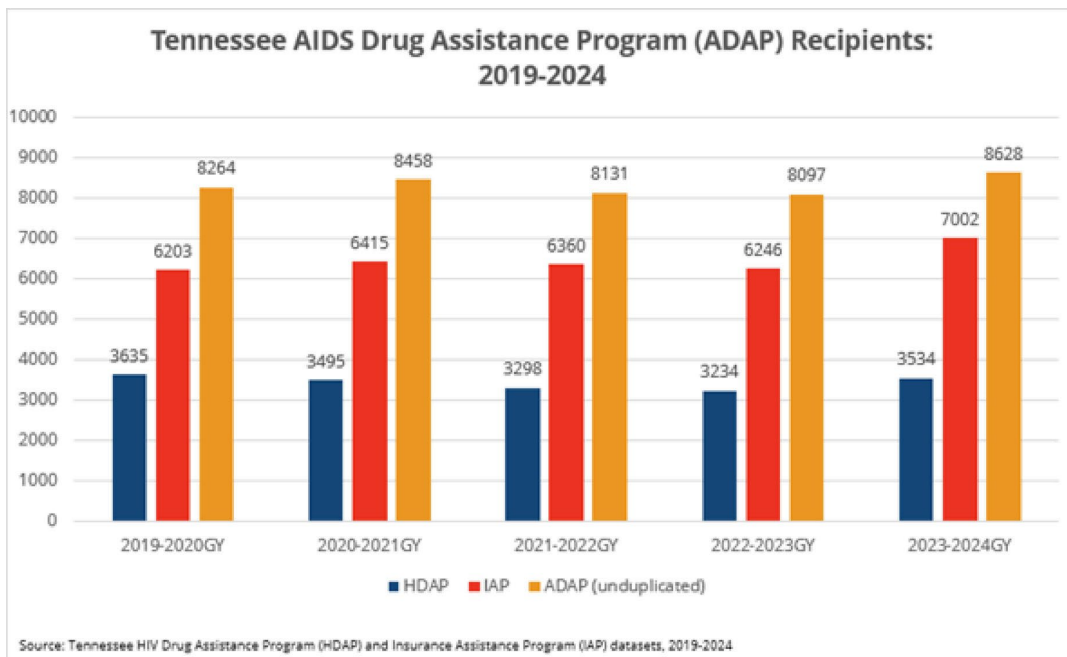
Ryan White Part B Enrollment

The Ryan White Part B Program provides medication, medical services, and insurance assistance to low-income Tennesseans living with HIV/AIDS through the AIDS Drug Assistance Program (ADAP). The Ryan White Part B Program acts as a payor of last resort. Through revenue streams gained from federal grants and qualifying pharmaceutical rebates, the Ryan White Part B program provides HIV services for eligible clients, who have incomes up to 400 percent of the federal poverty level. The program serves all 95 counties in the state of Tennessee.

Some of the key services provided by the Ryan White Part B program to eligible clients include: 1) the Insurance Assistance Program (IAP), which covers insurance premiums for outpatient medical care and prescriptions; 2) the HIV Drug Assistance Program (HDAP), which procures and directly delivers antiretroviral and other HIV treatment drugs to eligible clients that are uninsured; and 3) supporting a network of clinics, private practitioners, and health departments across the state that provide outpatient medical services to people living with HIV/AIDS.

[Figure 19](#) below provides an update on the number of clients the Tennessee Ryan White Part B program supports concerning IAP and HDAP services. The 8,628 clients in Tennessee that receive IAP and HDAP services from the Ryan White program, account for 41.4 percent of Tennessee’s estimated 20,830 persons living with HIV/AIDS.

Figure 19. Ryan White Part B Clients' Utilization of the HIV Drug Assistance Program (HDAP) and Insurance Assistance Program (IAP), FY18 - 24



Children's Special Services Program

The Children's Special Services (CSS) Program may provide coverage for comprehensive medical care and other non-medical resources for children with physical disabilities and special health care needs from birth to 21 years of age. Diagnostic and financial eligibility criteria must be met to participate in the program. The CSS program has two components: medical services and care coordination.

The medical services component provides for reimbursement of medical services, i.e., physician/clinic visits, hospitalizations, medical supplies, pharmaceuticals, durable medical equipment, and therapies for children who meet medical and financial eligibility requirements. The care coordination component assists families of eligible children with coordinating primary and specialty care through the designated primary care physician and corresponding managed care organization networks. Care coordinators assist the family in accessing many services (educational, medical, social, transportation, support, and advocacy). The CSS program is a critical gap-filling program supported by federal and state Maternal and Child Health Block Grant funds. It serves as both a payor of last resort for Children and Youth with Special Health Care Needs (CYSHCN) as well as a care coordination entity for these families. Founded in 1919, CSS is governed by state statute, and departmental rules. Services are provided in all 95 counties through local and metropolitan health departments.

Quality Improvement Incentive Program

Background

In 2020, the Uninsured Adult Healthcare Safety Net Program convened a Quality Improvement Committee composed of representatives from Safety Net providers, TCCN, TPCA, and State Office of Rural Health/Safety Net staff. The Committee identified metrics which all Safety Net providers would report to TDH and suggested the award of a financial incentive based upon progress in attaining the metrics. Funding to support the quality improvement effort was awarded by the Legislature in 2021, followed by training, education, and technical assistance about quality improvement, and enrollment in the program began during FY23.

Purpose

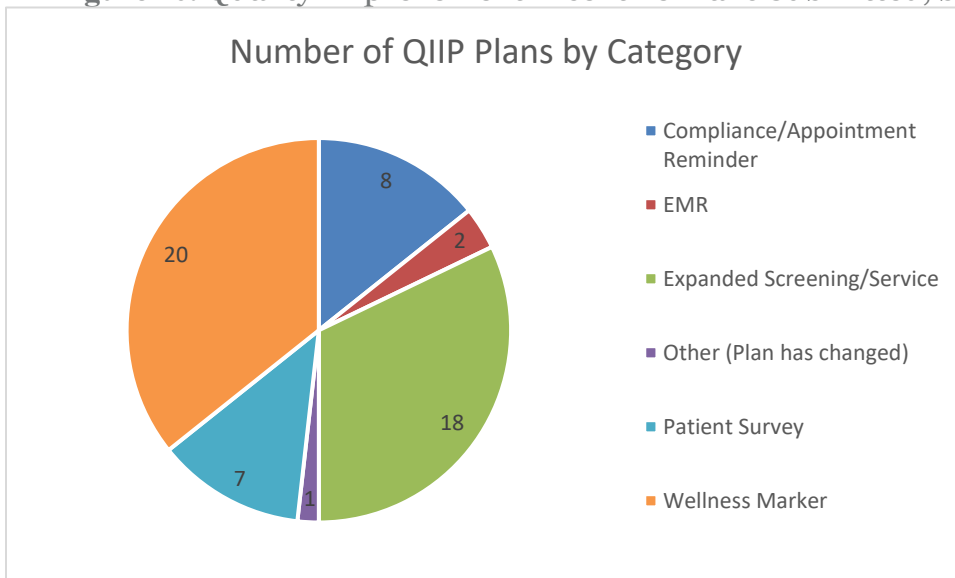
The Safety Net Quality Improvement Incentive Program (QIIP) is designed to improve service provision and increase access for uninsured adults seeking care in Safety Net clinics. Through unique clinic plans, participating Safety Net providers may demonstrate improvements in measurable clinical outcomes, which weave together a statewide story of care outcomes supported by Safety Net clinic access. Furthermore, QIIP provides an avenue for Safety Net staff to support and engage with participating clinics to increase their capacity for quality improvement processes more broadly. A total of 61 QIIP plans have been submitted since programmatic inception: 50 during FY23 and 16 during FY24 (5 of these are for Project Access and not reflected in the graph below). The plans varied in

detail and aim but were generally grouped into five categories as shown in [Figure 20](#) below.

QIIP Plans

Enrollment of QIIP was voluntary and providers had the option to enroll in all quarters of FY24. Implementation of QIIP involved the submission of individualized plans by Safety Net providers, detailing methods of data collection and identifying specific metrics to be assessed. The plans were submitted and reviewed along with Quarterly reports in each quarter. Safety Net providers who submitted a QIIP plan received additional funding.

Figure 20. Quality Improvement Incentive Plans Submitted, by Type, FY24



Current Issues and Priorities

When performed effectively, data reporting brings many tangible benefits, such as enabling data-driven decision-making, monitoring performance, enhancing efficiency, and improving collaboration and communication. By analyzing specific reported data, we have the ability to explore the potential issues and act exactly where needed. Efficient data reporting is vital to assessment of current progress toward a collective goal. In order to identify best practices and opportunities for improvement, quality data reporting is a necessity. Discussion of reported data can allow for everyone to be on the same page and allocate resources appropriately to reach our collective goals.

For the End-of-Year Report requested of Uninsured Adult Healthcare Safety Net providers, we asked for their feedback on the entire reporting process itself. If our requests are very time-consuming and extremely difficult due to the different paper and electronic records kept at each of over 100 Safety Net providers, then we risk taking valuable time for patients to be seen in these clinics. However, it is imperative that we are able to assess the progress of the health of our most vulnerable populations.

We have been working diligently to improve processes across the program, reporting being one of

them. We request quarterly data about the number of eligible patient encounters that occur in each clinic. The report is vital to calculate the payments that assist these clinic's operations to provide care to uninsured Tennesseans. The reporting template has formulas embedded to ensure accurate data is provided at the individual patient level.

From the feedback reported about the barriers and challenges to our current reporting process, several factors were identified.

- Many different Electronic Health Records (EHR) systems are used.
- Eleven providers use only paper charts.
- The cost of a paid version of an EHR is not feasible for some providers, with several entities using the free version of Athena EHR.
- Data collected from Primary Care patients was very different from data collected from Dental patients.
- Reporting different metrics can involve several steps and extractions, as well as many hours to pull the data and to verify accuracy of data.
- The reporting requests from the Uninsured Adult Healthcare Safety Net Program have changed over the years, making the data difficult (if not impossible), to compare year to year.

In addition to these identified challenges and barriers, we also began training sessions for reporting and technical assistance calls for providers. For the first time, providers were given the opportunity to discuss the process to help make necessary improvements, which also increases their buy-in and understanding of the importance of the reporting component. We found through open discussion that several clinics had new leadership and/or staff who were not familiar with our processes. Open communication with our providers of care has greatly enhanced the success of process changes with their valuable input.

Final Thoughts

The Uninsured Adult Healthcare Safety Net fund helps to fulfill the mission of the Tennessee Department of Health to protect, promote, and improve the health and prosperity by enhancing equitable access to quality, affordable primary care, dental, behavioral health, and care coordination services for uninsured adults in Tennessee. Likewise, the Behavioral Health Safety Net advances the mission of the Tennessee Department of Mental Health and Substance Abuse Services to create collaborative pathways to resiliency, recovery and independence for Tennesseans living with mental illness and substance use disorders.

The Tennessee Department of Health is grateful to the commitment, hard work, and innovation of its partners and providers for their collaborative work to address the healthcare challenges together. Tennessee Department of Health also wants to acknowledge and recognize each of the dedicated professionals and volunteers at community health centers, community and faith-based clinics, Project Access entities, community mental health agencies and local health departments with support from professional associations including the Tennessee Primary Care Association, the Tennessee Charitable Care Network, the Tennessee Association of Mental Health Organizations, and many others. The greatest strength of the Uninsured Adult Healthcare Safety Net Program is the dedicated workforce and their ability to provide, sustain, and increase healthcare services for the most vulnerable Tennesseans. Additionally, we appreciate Tennessee Governor Bill Lee and members of the Tennessee General Assembly for supporting the expansion of safety net programs to meet the needs of rural Tennesseans, remove the barriers to care, and work to overcome the ongoing challenges to promote access to quality and equitable health care in Tennessee.

Glossary of Terms

Behavioral Health Safety Net - Pursuant to Tenn. Code Ann. § 71-5-148, the behavioral health safety net fund provides support for community-based providers of behavioral health services to seriously and persistently mentally ill adults who are uninsured and lack financial resources to secure behavioral health care.

Census of Primary Care Providers - A census that is conducted annually by the Tennessee Department of Health State Office of Rural Health for 4 categories of healthcare providers: Primary Care, Obstetrics, Pediatrics, and TennCare. The Census collects full-time equivalents data for Physicians and Mid-level Providers (advance practice nurses and physician assistants). The purpose of the Census is to determine the ratios of population to healthcare providers in order to accurately identify Health Resource Shortage Areas in the state.

Federally Qualified Health Center (FQHC) - Federally Qualified Health Centers are public and private non-profit clinics that meet certain criteria under the Medicare and Medicaid programs and receive federal grant funds under the Health Center Program, established as Section 330 of the Public Health Service Act (PHSA). Some target specially defined populations such as migrant and seasonal farmworkers or homeless persons, while others target a general community and are commonly referred to as “community health centers.” These facilities meet the requirements of 42 U.S.C. § 1396d(l)(2)(B) and 42 U.S.C. § 254b. Applications to be designated as an FQHC are considered only when additional funding becomes available.

Health Care Safety Net for Uninsured - Pursuant to Tenn. Code Ann. §71-5-148(a) the health care safety net program provides funding in support of medical and dental assistance to uninsured adults, 19-64 years of ages.

Health Care Services - As applied to FQHCs by Tenn. Code Ann. § 71-5-148(2) means the same as “Primary Care” and “Required Primary Health Services” and “Behavioral Consultations” as applied to FQHCs by 42 U.S.C. § 254b and incorporated in 42 U.S.C. § 1396d(l)(2)(B).

Health Professional Shortage Area (HPSA) - Federally designated county, parts of a county (such as a census tract), or public facility recognized as meeting or exceeding the standards of need for certain services. Primary care HPSA status is a national measure used to denote difficulties in access to care. A HPSA must meet or exceed the following thresholds:

- For a Geographic designation, the population-to-physician ratio is greater than 3,500:1.
- For a Population designation, a segment of the population experiencing barriers to care has a

population-to-physician ratio that is greater than 3,000:1.

- For a Facility designation, a public or private nonprofit medical facility is providing primary medical care services to an area or population group designated as having a shortage of primary care professionals, and the facility has insufficient capacity to meet the primary care needs of that area or population group. A community health center or homeless clinic is an example of such a designation.

Medical Encounter – A Day on which a primary care provider meets with an uninsured adult regardless of the number of procedures performed or the number of primary care providers who see the uninsured adult.

Primary Care Provider or PCP - A physician (MD or DO), licensed psychologist, licensed clinical social worker (LCSW), advanced practice nurse (APN), licensed medical social worker (LMSW), psychiatric nurse specialist (PNS), certified nurse midwife, or physician assistant (PA) actively licensed to practice in Tennessee.

Sliding Scale - Rates charged to an uninsured adult based on 42 U.S.C. § 254b(k)(3)(G) and 42 C.F.R. § 51c.303(f).

Uninsured Adult - A patient aged 19 through 64 years who is uninsured, in compliance with the definition provided in Tennessee Code Annotated §71-5-148(a).

Appendix 1: Uninsured Adult Health Safety Net Primary Care Locations

Facility	Type	Address	City	Zip	County Location
Baptist Memorial Hospital Foundation	CFB	350 North Humphreys Boulevard	Memphis	38120	Shelby
Charis Health Center	CFB	2620 North Mount Juliet Road	Mt. Juliet	37122	Wilson
Chattanooga Cares, Inc. DBA Cempa Community Care	FQHC	4001 Rossville Boulevard	Chattanooga	37407	Hamilton
Chattanooga Cares, Inc. DBA Cempa Community Care	FQHC	1000 E 3rd Street, Suite 300	Chattanooga	37403	Hamilton
Chattanooga Hamilton Co Hospital Authority DBA Erlanger Health System	FQHC	1200 Dodson Avenue	Chattanooga	37406	Hamilton
Chattanooga Hamilton Co Hospital Authority DBA Erlanger Health System	FQHC	251 North Lyerly Street, Suite 300	Chattanooga	37404	Hamilton
Chattanooga Hamilton Co Hospital Authority DBA Erlanger Health System	FQHC	3800 Southside	Chattanooga	37410	Hamilton
Cherokee Health Systems	FQHC	538 W. 5th Avenue	Knoxville	37917	Knox

Cherokee Health Systems	FQHC	815 West 5th North Street	Morristown	37814	Hamblen
Cherokee Health Systems	FQHC	255 East Watt Street	Alcoa	37701	Blount
Cherokee Health Systems	FQHC	800 Rutledge Pike	Blaine	37709	Grainger
Cherokee Health Systems	FQHC	5600 Brainerd Road, Ste A-4	Chattanooga	37411	Hamilton
Cherokee Health Systems	FQHC	2240 Sutherland Avenue	Knoxville	37917	Knox
Cherokee Health Systems	FQHC	1107 N. Charles G. Seivers Boulevard, Suite 101	Clinton	37718	Anderson
Cherokee Health Systems	FQHC	2202 Martin Luther King Jr. Avenue	Knoxville	37915	Knox
Cherokee Health Systems	FQHC	3360 Highway 411 North	Englewood	37329	McMinn
Cherokee Health Systems	FQHC	6350 W. Andrew Johnson Highway	Talbott	37877	Hamblen
Cherokee Health Systems	FQHC	501 Adesa Boulevard., Suite A-150	Lenoir City	37771	Loudon
Cherokee Health Systems	FQHC	1754 Texas Avenue	Knoxville	37921	Knox
Cherokee Health Systems	FQHC	4330 Maynardville Highway	Maynardville	37807	Union
Cherokee Health Systems	FQHC	1596 Highway 33 South	New Tazewell	37825	Claiborne
Cherokee Health Systems	FQHC	215 Hedrick Drive	Newport	37821	Cocke

Cherokee Health Systems	FQHC	10731 Chapman Highway	Seymour	37865	Sevier
Cherokee Health Systems	FQHC	7719 Highway 131	Washburn	37888	Grainger
Cherokee Health Systems	FQHC	2018 Western Avenue	Knoxville	37921	Knox
Chota Community Health Services	FQHC	1206 Highway 411	Vonore	37885	Monroe
Chota Community Health Services	FQHC	4798 New Highway 68	Madisonville	37354	Monroe
Chota Community Health Services	FQHC	412 Hunt Street	Tellico Plains	37385	Monroe
Christ Community Health Services	FQHC	2861 Broad Avenue	Memphis	38112	Shelby
Christ Community Health Services	FQHC	3362 South Third Street	Memphis	38109	Shelby
Christ Community Health Services	FQHC	3481 Austin Peay Highway	Memphis	38128	Shelby
Christ Community Health Services	FQHC	655 Lexington Avenue	Jackson	38301	Madison
Christ Community Health Services	FQHC	2569 Douglass Avenue	Memphis	38114	Shelby
Christ Community Health Services	FQHC	5366 Mendenhall Mall Road	Memphis	38115	Shelby
Christ Community Health Services	FQHC	3206 Poplar Avenue	Memphis	38111	Shelby
Christ Community Health Services	FQHC	1325 Jefferson Avenue	Memphis	38104	Shelby

Christ Community Health Services	FQHC	4350 Chuck Avenue	Memphis	38118	Shelby
Christ Community Health Services	FQHC	4480 Westmont Road	Memphis	38109	Shelby
Christ Community Health Services	FQHC	969 Frayser Boulevard	Memphis	38127	Shelby
Church Health Center of Memphis, Inc.	CFB	1350 Concourse Avenue, Suite 142	Memphis	38104	Shelby
Church Hill Medical Mission (Of One Accord)	CFB	401 Richmond Street	Church Hill	37642	Hawkins
Citizens of Lake County for Health Care, Inc.	FQHC	710 Carl Perkins Parkway	Tiptonville	38079	Lake
Citizens of Lake County for Health Care, Inc.	FQHC	317 Cleveland Street	Ripley	38063	Lauderdale
Citizens of Lake County for Health Care, Inc.	FQHC	321 East Harper Street	Troy	38260	Obion
Citizens of Lake County for Health Care, Inc.	FQHC	130 North Main	Ridgely	38080	Lake
Community Clinic of Shelbyville and Bedford County, Inc.	CFB	200 Dover Street, Suite 203	Shelbyville	37160	Bedford
Community Health of East Tennessee, Inc.	FQHC	130 Independence Lane	Lafollette	37766	Campbell
Crossroads Medical Mission	CFB	300 W. Valley Drive	Bristol	24201	Sullivan

Cumberland Family Care, PC - Sparta	CFB	457 Vista Drive	Sparta	38583	White
Cumberland Family Care, PC - Van Buren	CFB	817 College Street	Spencer	38585	Van Buren
Dayspring Health Inc	FQHC	550 Sunset Trail	Jellico	37762	Campbell
Dickson Community Clinic	CFB	114 Highway 70 E. Suite A-5	Dickson	37055	Dickson
East Tennessee State University	FQHC	2151 Century Lane	Johnson City	37604	Washington
East Tennessee State University	FQHC	391 Court Square	Sneedville	37869	Hancock
East Tennessee State University	FQHC	2700 Main Street	Sneedville	37869	Hancock
East Tennessee State University	FQHC	202 W. Fairview Avenue	Johnson City	37601	Washington
East Tennessee State University	CFB	1901 South Shady Street	Mountain City	37684	Johnson
Faith Family Medical Center	CFB	326 21st Avenue N	Nashville	37203	Davidson
Free Medical Clinic of Oak Ridge	CFB	116 East Division Road	Oak Ridge	37830	Anderson
Free Medical Clinic of Oak Ridge	CFB	1456 Briceville Highway	Briceville	37710	Anderson
Free Medical Clinic of Oak Ridge	CFB	521 Devonia Street	Harriman	37748	Roane
Friends In Need Health Center	CFB	1916 Brookside Drive	Kingsport	37660	Sullivan
Good Faith Clinic, Inc.	CFB	18 S. Congress Parkway	Athens	37303	McMinn

Hamilton County Government	CFB	5623 Highway 60	Birchwood	37308	Hamilton
Hamilton County Government (Homeless Health Care)	FQHC	730 E 11th Street	Chattanooga	37403	Hamilton
Hardeman County Community Health Center	FQHC	629 Nuckolls Road	Bolivar	38008	Hardeman
Hardeman County Community Health Center	FQHC	1132 Industrial Drive	Henderson	38340	Chester
Hardeman County Community Health Center	FQHC	445 Nuckolls Road	Bolivar	38008	Hardeman
Hardeman County Community Health Center	FQHC	17 1st Street East	Stanton	38069	Haywood
Hardin County Regional Health Center DBA Lifespan Health	FQHC	765 Florence Road	Savannah	38372	Hardin
Hardin County Regional Health Center DBA Lifespan Health	FQHC	726 East Main Street	Adamsville	38310	McNairy
Hardin County Regional Health Center DBA Lifespan Health	FQHC	207 Main Street	Clifton	38425	Wayne

Hardin County Regional Health Center DBA Lifespan Health	FQHC	150 East End Drive	Savannah	38372	Hardin
Hardin County Regional Health Center DBA Lifespan Health	FQHC	175 Enoch Boulevard	Savannah	38372	Hardin
Hardin County Regional Health Center DBA Lifespan Health	FQHC	181 S Y Square	Selmer	38375	McNairy
Healing Hands Health Center	CFB	245 Midway Medical Park	Bristol	37620	Sullivan
Helping Hands Clinic, Inc	CFB	1111 Watercrest Street	Morristown	37814	Hamblen
Hope Family Health Services	FQHC	10427 Highway 52W	Westmoreland	37186	Macon
Hope Family Health Services	FQHC	1124 New Highway 52E	Westmoreland	37186	Sumner
InterFaith Health Clinic	CFB	315 Gill Avenue	Knoxville	37917	Knox
Karis Community Health	CFB	254 Broad Street SW	Cleveland	37311	Bradley
Matthew Walker Comprehensive Health Center	FQHC	1035 14th Avenue North	Nashville	37208	Davidson
Matthew Walker Comprehensive Health Center	FQHC	230 Dover Road	Clarksville	37042	Montgomery
Matthew Walker Comprehensive Health Center	FQHC	739 President Place	Smyrna	37167	Rutherford

Maury Regional Medical Center DBA Lewis Health Center	FQHC	617 W. Main Street	Hohenwald	38462	Lewis
Memorial Health Partners Foundation, Inc.	CFB	3905 Hixson Pike, Suite 103	Chattanooga	37415	Hamilton
Memphis Health Center	FQHC	4593 Elvis Presley Boulevard, Suite 101	Memphis	38116	Shelby
Memphis Health Center	FQHC	360 E. H. Crump Boulevard	Memphis	38126	Shelby
Memphis Health Center	FQHC	4940 Highway 57	Rossville	38066	Fayette
Mercy Health Services, Inc.	FQHC	122 E. Commerce Street	Lewisburg	37091	Marshall
Mercy Health Services, Inc.	FQHC	1113 Murfreesboro Road, Suite 319	Franklin	37064	Williamson
Morgan County Medical Center	FQHC	224 Old Mill Road	Wartburg	37887	Morgan
Mountain Hope Good Shepherd Clinic, Inc.	CFB	312 Prince Street	Sevierville	37862	Sevier
Mountain People's Health Council	FQHC	470 Industrial Lane	Oneida	37841	Scott
Nashville General Hospital at Meharry	CFB	1818 Albion Street	Nashville	37208	Davidson
Ocoee Regional Health Corporation	FQHC	3625 Main Street	Pikeville	37367	Bledsoe
Ocoee Regional Health Corporation	FQHC	2020 Westland Drive SW	Cleveland	37311	Bradley
Ocoee Regional Health Corporation	FQHC	10120 SR 56	Coalmont	37313	Grundy

Ocoee Regional Health Corporation	FQHC	305 River Road	Decatur	37322	Meigs
Ocoee Regional Health Corporation	FQHC	8850 Rhea County Highway	Dayton	37321	Rhea
Ocoee Regional Health Corporation	FQHC	6784 Highway 411	Benton	37307	Polk
Partners for Healing	CFB	109 W. Blackwell Street	Tullahoma	37388	Coffee
Perry County Medical Center, Inc. DBA Three Rivers Community Health Group	FQHC	115 East Brooklyn	Linden	37096	Perry
Providence Medical Clinic of Kingsport	CFB	441 Clay Street	Kingsport	37660	Sullivan
Rural Health Services Consortium, Inc.	FQHC	580 Van Hill Road	Greeneville	37745	Greene
Rural Health Services Consortium, Inc.	FQHC	229 Highway 19-E	Bluff City	37618	Sullivan
Rural Health Services Consortium, Inc.	FQHC	260 Highway 11-E	Bulls Gap	37711	Hawkins
Rural Health Services Consortium, Inc.	FQHC	2994 Camp Creek Road	Greeneville	37743	Greene
Rural Health Services Consortium, Inc.	FQHC	1826 North Main Avenue	Erwin	37650	Unicoi

Rural Health Services Consortium, Inc.	FQHC	737 East Sevier Street	Kingsport	37660	Sullivan
Rural Health Services Consortium, Inc.	FQHC	105 Limestone Ruritan Road	Limestone	37681	Washington
Rural Health Services Consortium, Inc.	FQHC	222 Oak Street	Mountain City	37683	Johnson
Rural Health Services Consortium, Inc.	FQHC	600 Boones Creek Road	Jonesborough	37659	Washington
Rural Health Services Consortium, Inc.	FQHC	152 Highway 143	Roan Mountain	37687	Carter
Rural Health Services Consortium, Inc.	FQHC	4307 Highway 66S	Rogersville	37857	Hawkins
Rural Health Services Consortium, Inc.	FQHC	1861 Main Street	Sneedville	37869	Hancock
Rural Medical Services, Inc.	FQHC	103 Wilton Springs Road	Newport	37821	Cocke
Rural Medical Services, Inc.	FQHC	4261 Big Creek Road	Hartford	37753	Cocke
Rural Medical Services, Inc.	FQHC	229 Hedrick Drive	Newport	37821	Cocke
Rural Medical Services, Inc.	FQHC	111 Mockingbird Lane	Parrottsville	37843	Cocke
Rural Medical Services, Inc.	FQHC	3222 Chestnut Hill School Road	Dandridge	37725	Jefferson
Rutherford County Primary Care DBA Primary Care & Hope Clinic	FQHC	608 S. Hancock Street	Murfreesboro	37130	Rutherford

Rutherford County Primary Care DBA Primary Care & Hope Clinic	FQHC	1701 N Main Street, Suite C	Shelbyville	37160	Bedford
Rutherford County Primary Care DBA Primary Care & Hope Clinic	FQHC	900 Sgt. Asbury Hawn Way	Smyrna	37167	Rutherford
Rutherford County Primary Care DBA Primary Care & Hope Clinic	FQHC	1453 Hope Way	Murfreesboro	37129	Rutherford
Saint Thomas – Ascension The Holy Family Health Center	CFB	4928 Edmondson Pike, Suite 205	Nashville	37211	Davidson
Saint Thomas – Ascension (West)	CFB	5201 Charlotte Pike	Nashville	37209	Davidson
Saint Thomas Hickman Hospital	CFB	150 E Swan Street	Centerville	37033	Rutherford
Saint Thomas – Ascension Saint Louise Family Medical Center	CFB	1020 North Highland Avenue, Suite A	Murfreesboro	37130	Rutherford
Salvus Center, Inc.	CFB	556 Hartsville Pike, Suite 200	Gallatin	37066	Sumner
Servolution Health Services, Inc.	CFB	181 Powell Valley School Lane	Speedwell	37870	Claiborne
Siloam Health	CFB	2717 Murfreesboro Pike	Antioch	37013	Davidson
Siloam Health	CFB	820 Gale Lane	Nashville	37204	Davidson
St. Mary's Legacy Clinic	CFB	805 S Northshore Drive	Knoxville	37919	Knox

TDH - Gibson County Community Health Center	FQHC	1250 Manufacturer's Row	Trenton	38382	Gibson
TDH - Stewart County Community Health Center	FQHC	1021 Spring Street	Dover	37058	Stewart
TDH - Upper Cumberland Primary Care Project, Cannon County Health Department	FQHC	106 Alexander Drive	Woodbury	37190	Cannon
TDH - Upper Cumberland Primary Care Project, Clay County Health Department	FQHC	115 Guffey Street	Celina	38551	Clay
TDH - Upper Cumberland Primary Care Project, Cumberland County Health Department	FQHC	1503 South Main Street	Crossville	38555	Cumberland
TDH - Upper Cumberland Primary Care Project, Dekalb County Health Department	FQHC	254 Tiger Drive	Smithville	37166	Dekalb
TDH - Upper Cumberland Primary Care Project, Fentress County Health Department	FQHC	240 Colonial Circle, Suite A	Jamestown	38556	Fentress

TDH - Upper Cumberland Primary Care Project, Jackson County Health Department	FQHC	600 North Murray Street	Gainesboro	38562	Jackson
TDH - Upper Cumberland Primary Care Project, Macon County Health Department	FQHC	601 Highway 52 Bypass East	Lafayette	37083	Macon
TDH - Upper Cumberland Primary Care Project, Overton County Health Department	FQHC	5880 Bradford-Hicks Drive	Livingston	38570	Overton
TDH - Upper Cumberland Primary Care Project, Pickett County Health Department	FQHC	1013 Woodlawn Drive	Byrdstown	38549	Pickett
TDH - Upper Cumberland Primary Care Project, Putnam County Health Department	FQHC	701 County Services Drive	Cookeville	38501	Putnam
TDH - Upper Cumberland Primary Care Project, Smith County Health Department	FQHC	251 Joy Alford Way	Carthage	37030	Smith

TDH - Upper Cumberland Primary Care Project, Van Buren County Health Department	FQHC	907 Old McMinnville Street	Spencer	38585	Van Buren
TDH - Upper Cumberland Primary Care Project, Warren County Health Department	FQHC	1401 Sparta Street	McMinnville	37110	Warren
TDH - Upper Cumberland Primary Care Project, White County Health Department	FQHC	135 Walker Street	Sparta	38583	White
The Free Medical Clinic	CFB	6209 Chapman Highway	Knoxville	37920	Knox
University Community Health Services, Inc.	FQHC	6130 Nolensville Pike	Nashville	37211	Davidson
University Community Health Services, Inc.	FQHC	2637 Murfreesboro Pike	Nashville	37217	Davidson
University Community Health Services, Inc.	FQHC	601 Benton Avenue	Nashville	37204	Davidson
Vanderbilt Integrated Primary Care, Shelbyville	CFB	1612 Main Street, Suite B	Shelbyville	37160	Bedford

Vanderbilt Integrated Primary Care, Unionville	CFB	3335 Highway 41 A North	Unionville	37180	Bedford
Vanderbilt Integrated Primary Care, Wartrace	CFB	507 Blackman Boulevard W	Wartrace	37183	Bedford
Vanderbilt Integrated Walk in Clinic, Urgent Care	CFB	1612 Main Street, Suite A	Shelbyville	37160	Bedford
Volunteers in Medicine Chattanooga, Inc.	CFB	5705 Marlin Road, Suite 1400	Chattanooga	37411	Hamilton
Your Community Health and Wellness Center	CFB	1087 Alice Avenue	Memphis	38106	Shelby

Appendix 2: Safety Net Dental Care Locations

Provider Name	Facility Type	Address	City	Zip	County Location
Anderson County Health Department Dental Clinic	CFB	710 North Main Street	Clinton	37716	Anderson
Chattanooga Hamilton Co Hospital Authority DBA Erlanger Health System	FQHC	1200 Dodson Avenue	Chattanooga	37406	Hamilton
Cherokee Health Systems	FQHC	4330 Maynardville Highway	Maynardville	37807	Union
Cherokee Health Systems	FQHC	2018 Western Avenue	Knoxville	37921	Knox
Christ Community Health Services	FQHC	2953 Broad Avenue	Memphis	38112	Shelby
Christ Community Health Services	FQHC	3362 South Third Street	Memphis	38109	Shelby
Christ Community Health Services	FQHC	3481 Austin Peay Highway	Memphis	38128	Shelby
Christ Community Health Services	FQHC	5366 Mendenhall Mall Road	Memphis	38115	Shelby
Christ Community Health Services	FQHC	969 Frayser Boulevard	Memphis	38127	Shelby
Church Health Center of Memphis, Inc.	CFB	1350 Concourse Avenue, Suite 142	Memphis	38104	Shelby
Community Clinic of Shelbyville and Bedford County, Inc.	CFB	200 Dover Street, Suite 202	Shelbyville	37160	Bedford
East Tennessee State University	FQHC	2151 Century Lane	Johnson City	37604	Washington
Emory Valley Dental Clinic (Anderson County Government)	CFB	728 Emory Valley Road	Oak Ridge	37830	Anderson
Friends In Need Health Center	CFB	1916 Brookside Drive	Kingsport	37660	Sullivan
Hamilton County Health Department (Homeless Health Care)	FQHC	730 E. 11th Street	Chattanooga	37403	Hamilton

Healing Hands Health Center	CFB	245 Midway Medical Park	Bristol	37620	Sullivan
Interfaith Dental Clinic of Nashville, Inc.	CFB	600 Hill Avenue, Suite 101	Nashville	37210	Davidson
Interfaith Dental Clinic of Nashville, Inc.	CFB	210 Robert Rose Drive	Murfreesboro	37129	Rutherford
InterFaith Health Clinic Dental Services	CFB	2607 Kingston Pike, Suite 185	Knoxville	37919	Knox
Karis Community Health	CFB	254 Broad Street SW	Cleveland	37311	Bradley
Keystone Dental Care, Inc.	CFB	603 Bert Street, Box 12	Johnson City	37601	Washington
Knox County Government DBA Knox County Health Department	FQHC	140 Dameron Avenue	Knoxville	37917	Knox
Matthew Walker Comprehensive Health Center	FQHC	1035 14th Avenue North	Nashville	37208	Davidson
Matthew Walker Comprehensive Health Center	FQHC	230 Dover Road	Clarksville	37042	Montgomery
Mountain Hope Good Shepherd Clinic, Inc.	CFB	312 Prince Street	Sevierville	37862	Sevier
Mountain People's Health Council	FQHC	470 Industrial Lane	Oneida	37841	Scott
Perry County Medical Center, Inc. DBA Three Rivers Community Health Group	FQHC	7723 Clearview Church Lane	Lyles	37098	Hickman
Reelfoot Rural Ministries, Inc.	CFB	6923 Minnick Elbridge Road	Obion	38240	Obion
Servolution Health Services, Inc.	CFB	181 Powell Valley School Lane	Speedwell	37870	Claiborne
Smiles, Inc.	CFB	107 East 10th Street	South Pittsburg	37380	Marion
Trinity Health Ministries, Inc.	CFB	1127 E. Lamar Alexander Parkway	Maryville	37804	Blount

Tri-State Community Health Center	FQHC	4041 Knight Arnold Road, Suite 100	Memphis	38118	Shelby
United Neighborhood Health Services	FQHC	1223 Dickerson Pike	Nashville	37207	Davidson
United Neighborhood Health Services	FQHC	107 Charles E. Davis Boulevard	Nashville	37210	Davidson
United Neighborhood Health Services	FQHC	217 E High Street, Suite 200	Lebanon	37087	Wilson
Volunteers Ministry Center, Inc.	CFB	511 North Broadway	Knoxville	37917	Knox

Appendix 3: Project Access

Organization	Contact	Phone	Email
Project Access West Tennessee	Clint Cummins	901-707-8276	ccummins@mdmemphis.org
Project Access Nashville	Rebecca Leslie	615-712-6237	rleslie@nashvillemedicine.org
Southeast Tennessee Project Access	Tonya Williams	423-826-0269	tonya@chattmd.org
Knoxville Area Project Access	Rob Patrick	865-531-2766	rpatrick@knoxvillemedicine.org
Appalachian Mountain Project Access	Andréa Brady-Verzi	423-242-6700	andrea@projectaccesseasttn.org

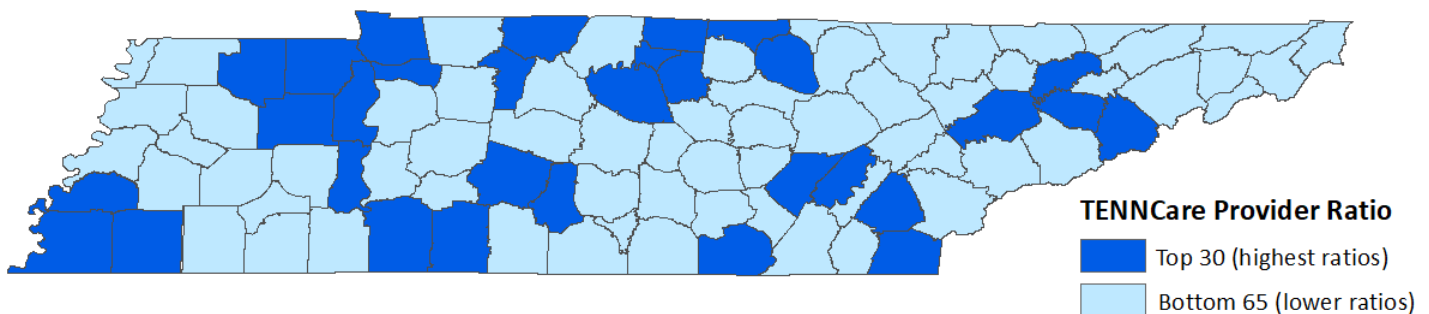
Appendix 4: Health Resource Shortage Areas, FY24

In 1989, the Tennessee General Assembly amended the Tennessee Code Annotated, Title 66, Chapter 29, Part 1 to require the Commissioner of Health to designate Health Resource Shortage Areas, to inform decisions about allocation of funding for programs intended to encourage the location of health care practitioners in areas of greatest need. Health Resource Shortage Areas (HRSA) are identified as the 30 counties of the state with the highest population- to- provider ratios, as calculated by comparing the relevant population to the number of full-time equivalent clinicians practicing in that area, as follows:

Health Resource Shortage Area (HRSA): The 30 highest ranking "population-to-provider ratios" for Rational Service Areas designated for Primary Care, Obstetric, Pediatric, TennCare, and Dental providers. Note: Multiple counties may have the same rank number resulting in the top 30 shortage areas possibly having more than 30 counties.

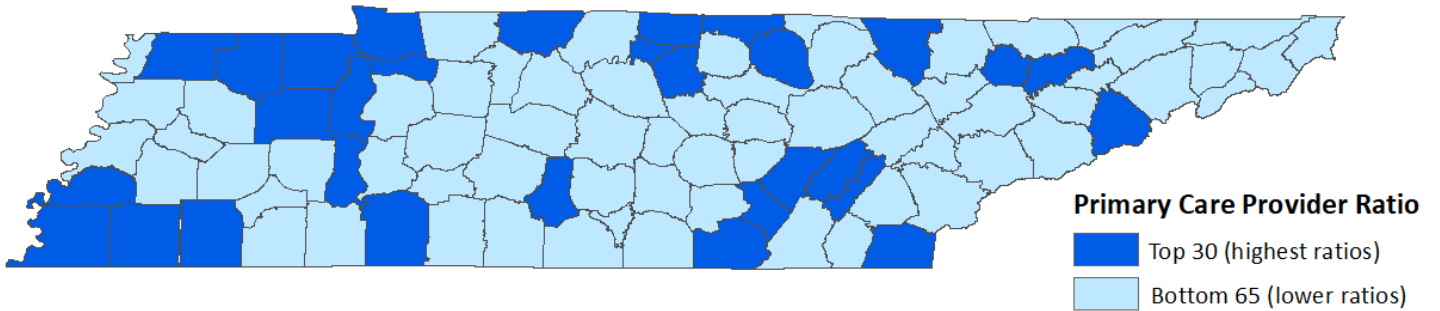
TennCare HRSA: The 30 highest ranking TennCare enrollees to TennCare provider ratios among the TennCare Rational Service Areas. TennCare primary care providers are defined a physician, advanced practice nurse and physician assistant providing primary care services to the TennCare enrollees within a TennCare Rational Service Area.

Appendix 4, Figure 1. TennCare Health Resource Shortage Areas, FY24



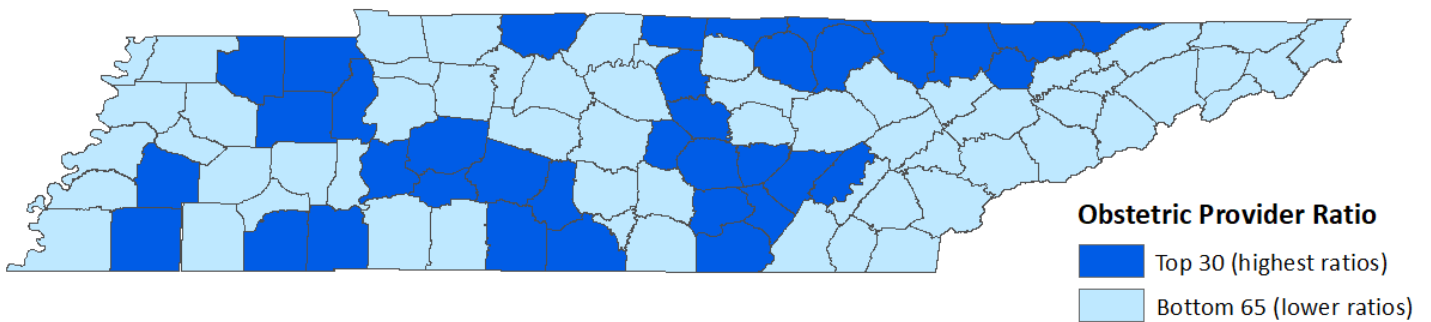
Primary Care HRSA: The 30 highest ranking total population to primary care provider ratios among the Primary Care Rational Service Areas. A Primary Care provider is defined as a family practice, internal medicine and general practice physician, family nurse practitioners and physician assistants.

Appendix 4, Figure 2. Primary Care Health Resource Shortage Areas, FY24



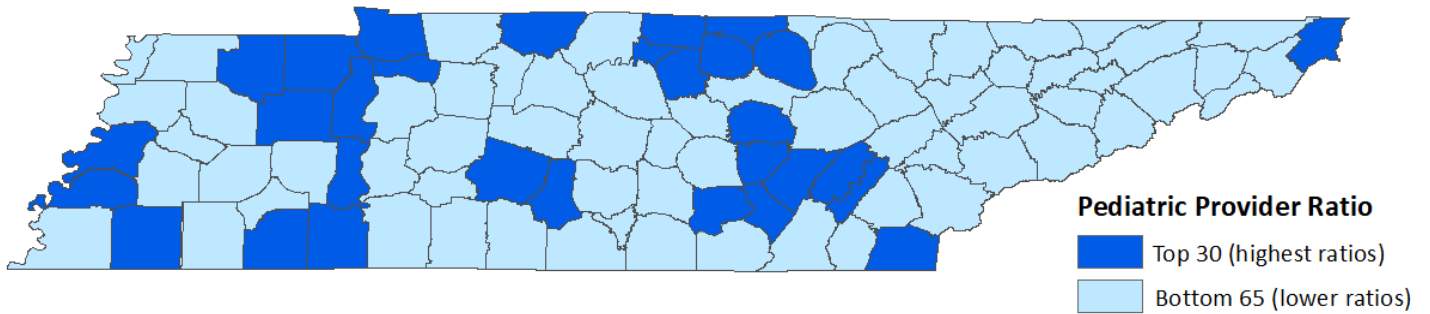
Obstetric HRSA: The 30 highest ranking female population of childbearing age (15-44 years) to obstetric provider ratios among the Obstetric Rational Service Areas. An obstetric provider is defined as a physician, physician assistant, nurse practitioner or certified nurse mid-wife who specializes in obstetrical care or provides prenatal services and delivery or who may provide these services in addition to practicing in another specialty care area.

Appendix 4, Figure 3. Obstetric Health Resource Shortage Areas, FY24



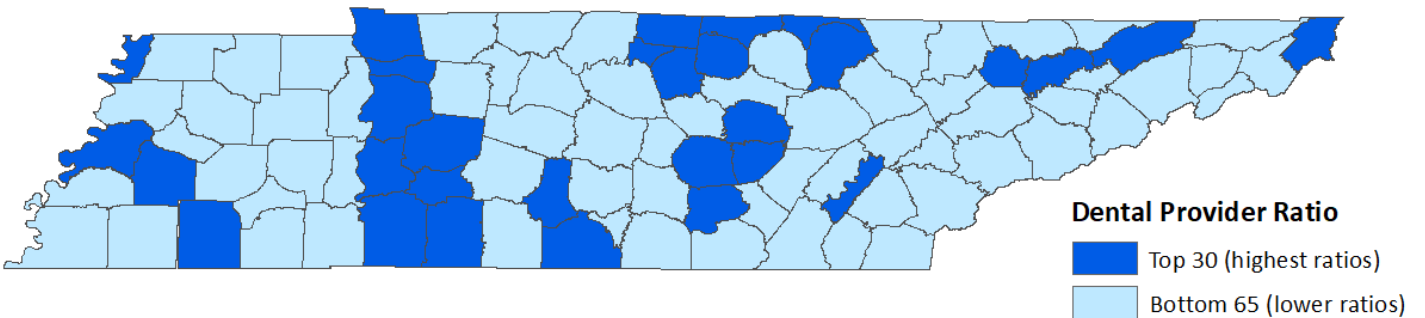
Pediatric HRSA: The 30 highest ranking population of children, 0-18 years, to pediatric provider ratios among the Pediatric Rational Service Areas. A pediatric provider is defined as a physician, nurse practitioner and physician assistant specializing in pediatrics or general pediatric care or who may provide these services in addition to specializing in family medicine, internal medicine, or general practice medicine.

Appendix 4, Figure 4. Pediatric Health Resource Shortage Areas, FY24



Dental Care HRSA: The 30 highest ranking total population to dental care provider ratios among the Primary Care Rational Service Areas. A Primary Dental Care is defined as a Doctor of Dental Surgery (DDS) or Doctor of Medicine in Dentistry (DMD) specializing in either General Dentistry or Pediatric Dentistry.

Appendix 4, Figure 5. Dental Care Health Resource Shortage Areas, FY24



Appendix 5: Population-to-Provider Ratios, FY24

The table details population-to-provider ratios for TennCare, Primary Care, Obstetric, Pediatric, and Dental providers. Values in bold designate counties with the top 30 highest ratios for each specialty, indicating higher population for each available provider or a lack of providers within the specialty.

County	TennCare Provider Ratio	Primary Care Provider Ratio	Obstetric Provider Ratio	Pediatric Provider Ratio	Dental Provider Ratio
ANDERSON	1,998	3,661	4,014	5,220	2,057
BEDFORD	1,516	2,142	2,396	2,040	3,894
BENTON	4,912	8,640	No Providers	24,560	5,762
BLEDSON	2,872	8,263	No Providers	7,511	4,097
BLOUNT	1,467	2,737	387,590	956	2,900
BRADLEY	1,981	2,577	50,209	3,652	3,221
CAMPBELL	1,257	2,141	No Providers	2,635	4,630
CANNON	1,396	2,479	No Providers	4,386	4,492
CARROLL	4,278	9,601	No Providers	14,970	4,972
CARTER	654	937	6,105	1,614	3,336
CHEATHAM	3,876	3,193	8,164	2,702	5,132
CHESTER	1,312	2,976	2,810	1,730	6,165
CLAIBORNE	829	1,568	No Providers	1,421	5,488
CLAY	7,880	4,022	No Providers	7,880	7,640
COCKE	3,478	5,683	15,060	4,058	5,042
COFFEE	1,516	2,142	2,396	2,040	3,894
CROCKETT	1,697	2,650	2,810	3,772	3,111
CUMBERLAND	813	1,636	4,179	2,231	3,923
DAVIDSON	1,529	1,694	3,233	2,010	1,697
DECATUR	3,040	5,071	2,810	8,107	5,554
DEKALB	1,327	2,210	No Providers	3,128	4,021
DICKSON	1,555	1,807	39,892	1,950	2,626
DYER	602	1,249	176,740	1,768	3,510
FAYETTE	4,075	9,445	No Providers	38,710	5,564
FENTRESS	350	930	No Providers	2,260	11,504
FRANKLIN	1,477	2,373	742	4,207	5,385
GIBSON	1,352	1,745	2,810	2,379	3,874
GILES	1,455	1,662	No Providers	3,594	2,626
GRAINGER	3,301	4,654	24,828	5,135	9,695
GREENE	1,473	1,206	14,660	4,467	4,764
GRUNDY	1,954	3,715	No Providers	14,655	No Providers
HAMBLETON	1,803	2,733	24,828	2,536	2,462
HAMILTON	1,672	3,286	5,366	1,741	1,809
HANCOCK	213	225	No Providers	234	5,474

HARDEMAN	1,439	4,280	2,810	5,934	7,651
HARDIN	2,362	1,960	No Providers	25,975	5,969
HAWKINS	1,706	989	5,090	2,558	9,151
HAYWOOD	956	2,558	No Providers	1,264	17,391
HENDERSON	872	1,889	2,810	1,298	5,275
HENRY	4,912	8,640	No Providers	24,560	3,840
HICKMAN	1,029	2,085	No Providers	3,086	10,877
HOUSTON	4,661	4,533	20,358	6,659	8,058
HUMPHREYS	871	2,155	39,892	1,602	10,899
JACKSON	738	1,962	20,358	10,700	6,922
JEFFERSON	3,532	3,365	24,828	3,654	3,897
JOHNSON	1,157	854	6,105	7,515	10,445
KNOX	3,580	3,800	13,179	3,406	2,061
LAKE	550	2,078	176,740	1,740	No Providers
LAUDERDALE	750	1,242	176,740	14,608	11,677
LAWRENCE	3,527	1,955	102,120	2,430	7,178
LEWIS	890	1,179	No Providers	3,178	7,136
LINCOLN	1,695	2,823	No Providers	1,557	10,675
LOUDON	1,185	2,061	387,590	1,690	2,699
MACON	4,031	4,483	No Providers	10,077	9,311
MADISON	1,086	770	2,810	1,425	2,308
MARION	5,465	5,025	No Providers	3,757	6,509
MARSHALL	9,814	16,854	No Providers	No Providers	7,661
MAURY	7,861	2,939	No Providers	8,804	2,825
MCMINN	2,883	2,416	50,209	2,811	5,287
MCNAIRY	2,332	3,797	No Providers	6,995	2,689
MEIGS	2,758	4,707	50,209	12,410	No Providers
MONROE	2,156	2,653	387,590	1,871	4,938
MONTGOMERY	1,750	2,404	20,358	1,548	2,705
MOORE	1,516	2,142	2,396	2,040	3,894
MORGAN	1,975	2,872	4,014	2,962	4,308
OBION	2,066	3,891	176,740	3,480	2,335
OVERTON	3,664	4,348	No Providers	47,630	5,993
PERRY	890	1,179	No Providers	3,178	20,050
PICKETT	678	874	No Providers	949	No Providers
POLK	10,614	10,505	50,209	31,840	5,253
PUTNAM	681	1,245	20,358	1,252	2,899
RHEA	2,872	8,263	No Providers	7,511	4,097
ROANE	2,268	3,704	4,014	4,337	4,893
ROBERTSON	16,982	23,661	No Providers	16,982	2,946
RUTHERFORD	2,672	3,102	18,484	3,274	2,192
SCOTT	2,377	4,078	No Providers	4,022	3,239
SEQUATCHIE	2,623	7,862	No Providers	14,425	6,224

SEVIER	2,406	2,678	21,039	1,053	3,577
SHELBY	7,579	6,051	6,635	4,951	2,025
SMITH	22,510	19,926	No Providers	15,007	11,722
STEWART	4,661	4,533	20,358	6,659	8,058
SULLIVAN	1,836	2,020	5,090	2,131	2,191
SUMNER	2,233	2,289	8,164	1,073	2,740
TIPTON	7,507	11,401	11,764	12,512	6,481
TROUSDALE	6,644	10,910	20,390	19,930	18,184
UNICOI	654	937	6,105	1,614	3,336
UNION	2,516	4,920	No Providers	3,888	10,357
VAN BUREN	1,384	2,551	No Providers	7,057	8,225
WARREN	1,342	2,750	No Providers	5,683	8,718
WASHINGTON	654	937	6,105	1,614	3,336
WAYNE	4,133	4,894	102,120	4,822	No Providers
WEAKLEY	4,018	4,451	No Providers	16,070	4,173
WHITE	1,384	2,551	20,358	7,057	8,225
WILLIAMSON	2,693	1,772	8,164	2,129	1,364
WILSON	3,610	1,978	20,390	2,089	2,763

Appendix 6: Behavioral Health Safety Net Locations

Safety Net Provider	TN Grand Region	Location County	Adult Services	Children Services	Community Mental Health Center Site Address	Phone
Alliance Healthcare Services	West	Shelby	YES	YES	3810 Winchester Road Memphis, TN 38118	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	NO	2579 Douglass Avenue Memphis, TN 38114	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	NO	3628 Summer Avenue Memphis, TN 38114	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	NO	2150 Whitney Avenue Memphis, TN 38127	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	YES	Paul Schwartz Center for Children and Families 2100 Whitney Avenue Memphis, TN 38127	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	NO	1200 Peabody Avenue Memphis, TN 38104	901-369-1410

Alliance Healthcare Services	West	Shelby	YES	NO	951 Court Avenue (Crisis Only) Memphis, TN 38103	901-369-1410
Alliance Healthcare Services	West	Shelby	YES	YES	2673 Yale Road Memphis, TN 38112	901-369-1410
Carey Counseling Center, Inc	West	Benton	YES	YES	Carey Counseling Center at Camden 300 Hwy 641 Camden, TN 38320	1-800-611-7757
Carey Counseling Center, Inc	West	Carroll	YES	YES	Carey Counseling Center at Huntington 19410 West Main Street Huntingdon, TN 38344	1-800-611-7757
Carey Counseling Center, Inc	West	Gibson	YES	YES	Carey Counseling Center at Trenton 1263 North Hwy 45 by-pass Trenton, TN 38382	1-800-611-7757
Carey Counseling Center, Inc	West	Henry	YES	YES	Carey Counseling Center, Inc. (Corporate Office) 408 Virginia Street Paris, TN 38242	1-800-611-7757
Carey Counseling Center, Inc	West	Obion	YES	YES	Carey Counseling Center at Union City 1409 North Morgan Street Union City, TN 38281	1-800-611-7757
Carey Counseling Center, Inc	West	Weakley	YES	YES	457 Hannings Lane Martin, TN 38237	1-800-611-7757
Centerstone of Tennessee Inc.	Middle	Bedford	YES	YES	604 South Wall Street Shelbyville, TN 37160	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Bedford	YES	NO	1110 Woodbury Street Shelbyville, TN 37160	1-800-HOPE-123
Centerstone of Tennessee Inc.	East	Bradley	YES	YES	4160 N Ocoee Street Cleveland, TN 37312	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Coffee	YES	NO	709 North Davidson Street Tullahoma, TN 37388	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Coffee	YES	YES	1803 North Jackson Street Tullahoma, TN 37388	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Davidson	YES	YES	620 South Gallatin Road Madison, TN 37115	1-800-HOPE-123

Centerstone of Tennessee Inc.	Middle	Davidson	YES	YES	Frank Luton Center 1921 Ransom Place Nashville, TN 37217	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Davidson	YES	NO	230 Venture Circle Nashville, TN 37228	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Davidson	YES	YES	2400 White Avenue Nashville, TN 37204	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Dickson	YES	YES	6000 Ramsey Way Dickson, TN 37055	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Dickson	YES	NO	224 N Mail Street Dickson, TN 37055	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Franklin	YES	YES	416 South Main Street Estill Springs, TN 37330	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Giles	YES	YES	1002 Brindley Drive Pulaski, TN 38478	1-800-HOPE-123
Centerstone of Tennessee Inc.	East	Hamilton	YES	YES	6110 Shallowford Road Chattanooga, TN 37421	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Lawrence	YES	YES	1090 Old Florence Road Lawrenceburg, TN 38464	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Lewis	YES	YES	912 Summertown Highway Hohenwald, TN 38462	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Lincoln	YES	YES	2241 Thornton Taylor Parkway Fayetteville, TN 37334	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Marshall	YES	YES	1601 Nashville Highway Lewisburg, TN 37091	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Maury	YES	YES	1222 Medical Center Drive Columbia, TN 38401	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Maury	YES	NO	6011 Trotwood Avenue Columbia, TN 38401	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Montgomery	YES	YES	511 8th Street Clarksville, TN 37040	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Montgomery	YES	NO	611 8th Street Clarksville, TN 37040	1-800-HOPE-123

Centerstone of Tennessee Inc.	Middle	Robertson	YES	YES	713 Cheatham Street Springfield, TN 37172	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Sumner	YES	YES	332 Sumner Hall Drive Gallatin, TN 37066	1-800-HOPE-123
Centerstone of Tennessee Inc.	Middle	Wayne	YES	YES	418 South Main Street Waynesboro, TN 38485	1-800-HOPE-123
Cherokee Health Systems	East	Anderson	YES	YES	165 Frank L. Diggs Drive Clinton, TN 37718	1-866-231-4477
Cherokee Health Systems	East	Blount	YES	YES	Alcoa 255 East Watt Street Alcoa, TN 37701	1-866-231-4477
Cherokee Health Systems	East	Claiborne	YES	YES	Tazewell Office 1596 Highway 33 South New Tazewell, TN 37825	1-866-231-4477
Cherokee Health Systems	East	Claiborne	YES	YES	5619 Hwy 60 Clairfield, TN 37715	1-866-231-4477
Cherokee Health Systems	East	Cocke	YES	YES	Newport Grammar School 320 8th Street Newport, TN 37821	1-866-231-4477
Cherokee Health Systems	East	Cocke	YES	YES	Newport Office 215 Hedrick Drive Newport, TN 37821	1-866-231-4477
Cherokee Health Systems	East	Grainger	YES	YES	Blaine Office 880 Rutledge Pike Blaine, TN 37709	1-866-231-4477
Cherokee Health Systems	East	Hamblen	YES	YES	5th Street Office 815 West 5th North Street Morristown, TN 37814	1-866-231-4477
Cherokee Health Systems	East	Hamblen	YES	YES	Talbott Office 6350 West Andrew Johnson Highway Talbott, TN 37877	1-866-231-4477
Cherokee Health Systems	East	Hamilton	YES	YES	Chattanooga Office 5600 Brainerd Road, Suite A-4 Chattanooga, TN 37411	1-866-231-4477

Cherokee Health Systems	East	Knox	YES	YES	Center City Office 2018 Western Avenue Knoxville, TN 37921	1-866-231-4477
Cherokee Health Systems	East	Knox	YES	YES	West 5th Avenue Office 538 West 5th Avenue Knoxville, TN 37917	1-866-231-4477
Cherokee Health Systems	East	Knox	YES	YES	North Knox Office 7714 Conner Road, Suite 105 Powell, TN 37849	1-866-231-4477
Cherokee Health Systems	East	Knox	YES	YES	Lonsdale Office 1754 Texas Avenue Knoxville, TN 37921	1-866-231-4477
Cherokee Health Systems	East	Knox	YES	YES	East Knox Office 2202 Martin Luther King Jr. Avenue Knoxville, TN 37915	1-866-231-4477
Cherokee Health Systems	East	Knox	YES	YES	Cherokee Mills 2240 Sutherland Ave. Ste. 103 Knoxville, TN 37919	1-865-934-6100
Cherokee Health Systems	East	Knox	YES	YES	1515 St. Mary's Street (walk ins) Suite B Knoxville, TN 37917	1-865-934-6125
Cherokee Health Systems	East	Loudon	YES	YES	Lenoir City Office 501 Adesa Blvd., Suite A 150 Lenoir City, TN 37771	1-866-231-4477
Cherokee Health Systems	East	McMinn	YES	YES	Englewood Office 3360 Hwy 411 North Englewood, TN 37329	1-866-231-4477
Cherokee Health Systems	East	Sevier	YES	YES	Seymour Office 10731 Chapman Highway Seymour, TN 37865	1-866-231-4477
Cherokee Health Systems	East	Union	YES	YES	Maynardville Office 4330 Maynardville Highway Maynardville, TN 37807	1-866-231-4477
CMI Healthcare Services	West	Shelby	YES	Yes	3171 Directors Row Memphis, TN 38131	901-821-5600

Frontier Health	East	Carter	YES	YES	Charlotte Taylor Center 426 East G. Street Elizabethton, TN 37643	1-855-336-9327
Frontier Health	East	Greene	YES	NO	Church Street. Pavilion 616 East Church Street Greeneville, TN 37745	1-855-336-9327
Frontier Health	East	Greene	YES	YES	Nolachuckey Mental Health Center 401 Holston Drive Greeneville, TN 37744	1-855-336-9327
Frontier Health	East	Hancock	YES	YES	Hancock County Mental Health Center 210 River Road Sneedville, TN 37869	1-855-336-9327
Frontier Health	East	Hawkins	YES	YES	Hawkins County Mental Health Center 101 Lena Drive Rogersville, TN 37857	1-855-336-9327
Frontier Health	East	Johnson	YES	YES	Johnson County Counseling Center 318 Donnelly Street Mountain City, TN 37683	1-855-336-9327
Frontier Health	East	Sullivan	No	YES	Holston Children & Youth Services 2001 Stonebrook Place Kingsport, TN 37660	1-855-336-9327
Frontier Health	East	Sullivan	YES	NO	Holston Counseling Center 1570 Waverly Road Kingsport, TN 37664	1-855-336-9327
Frontier Health	East	Sullivan	YES	NO	Tennessee Community Support Services 266 North Street Bristol, TN 37620	1-855-336-9327
Frontier Health	East	Sullivan	YES	YES	Bristol Regional Counseling Center 26 Midway Street. Bristol, TN 37620	1-855-336-9327
Frontier Health	East	Unicoi	YES	YES	Erwin Mental Health Center 218 North Main Street Erwin, TN 37650	1-855-336-9327

Frontier Health	East	Washington	YES	YES	Watauga Behavioral Health Services 109 West Watauga Avenue Johnson City, TN 37604	1-855-336-9327
McNabb Center	East	Anderson	YES	YES	100 Adams Lane Oak Ridge, TN 37830	1-877-302-1226
McNabb Center	East	Blount	YES	YES	1704 East Broadway Maryville, TN 37804	1-877-302-1226
McNabb Center	East	Cocke	YES	YES	990 West Hwy 25 / 70 Newport, TN 37821	1-877-302-1226
McNabb Center	East	Hamblen	YES	YES	310 West 3rd North Street, Bldg 1 Morristown, TN 37814	1-877-302-1226
McNabb Center	East	Hamilton	YES	NO	McNabb Center - Adult Services 601 Cumberland Street, Suite A Chattanooga, TN 37404	1-877-302-1226
McNabb Center	East	Hamilton	No	YES	McNabb Center - Children and Youth Services 6055 Shallowford Road Chattanooga, TN 37421	1-877-302-1226
McNabb Center	East	Knox	YES	NO	McNabb Center-Adult Services 205 West Springdale Avenue Knoxville, TN 37917	1-877-302-1226
McNabb Center	East	Knox	No	Yes	McNabb Center-Children and Youth Services 600 Arthur Street Knoxville, TN 37921	1-877-302-1226
McNabb Center	East	McMinn	YES	YES	2336 South Congress Parkway Athens, TN 37303	1-877-302-1226
McNabb Center	East	Sevier	YES	YES	1105 Oak Cluster Drive Sevierville, TN 37862	1-877-302-1226
Mental Health Cooperative, Inc	East	Bradley	YES	YES	2544 Dalton Pike S.E. Cleveland, Tn 37040	615-743-1555

Mental Health Cooperative, Inc	Middle	Davidson	YES	YES	1309 Bell Road, Suite 201 Antioch, TN 37013	615-743-1555
Mental Health Cooperative, Inc	Middle	Davidson	YES	YES	275 Cumberland Bend Drive Nashville, TN 37228	615-743-1555
Mental Health Cooperative, Inc	Middle	Dickson	YES	YES	220 Skyline Circle Dickson, TN 37055	615-743-1555
Mental Health Cooperative, Inc	East	Hamilton	YES	YES	801 North Holtzclaw Ave., Suite 101 Chattanooga, TN 37404	615-743-1555
Mental Health Cooperative, Inc	Middle	Maury	YES	YES	100 Berrywood Drive Columbia, TN 38401	615-743-1555
Mental Health Cooperative, Inc	Middle	Montgomery	YES	YES	871 Professional Park Drive Clarksville, TN 37040	615-743-1555
Mental Health Cooperative, Inc	Middle	Putnam	YES	YES	418 North Willow Avenue Cookeville, TN 38501	615-743-1555
Mental Health Cooperative, Inc	Middle	Rutherford	YES	YES	1419 Kensington Square Court Murfreesboro, TN 37130	615-743-1555
Mental Health Cooperative, Inc	West	Shelby	YES	YES	3430 Summer Ave, Memphis TN 38122	615-743-1555
Mental Health Cooperative, Inc	Middle	Sumner	YES	YES	1078 South Water Avenue Gallatin, TN 37066	615-743-1555
Parkwest Medical Center, Peninsula	East	Blount	YES	YES	203 Corporate Place Alcoa, TN 37701	865-970-9800
Parkwest Medical Center, Peninsula	East	Knox	YES	YES	1451 Dowell Springs Blvd. Knoxville, TN 37909	865-970-9800
Parkwest Medical Center, Peninsula	East	Loudon	YES	YES	423 Medical Park Drive, Suite 400 Lenoir City, TN 37772	865-970-9800
Parkwest Medical Center, Peninsula	East	Sevier	YES	YES	1104 Foxwood Drive Sevierville, TN 37862	865-970-9800

Pathways of Tennessee, Inc	West	Dyer	YES	YES	1720 Woodlawn Avenue Dyersburg, TN 38024	1-800-587-3854
Pathways of Tennessee, Inc	West	Gibson	YES	YES	4039 Highland Avenue, Suite #2 Milan, TN 38358	1-800-587-3854
Pathways of Tennessee, Inc	West	Haywood	YES	YES	1120 Tammell Street Brownsville, TN 38012	1-800-587-3854
Pathways of Tennessee, Inc	West	Henderson	YES	YES	9550 Hwy 412 West, Suite B Lexington, TN 38351	1-800-587-3854
Pathways of Tennessee, Inc	West	Lake	YES	YES	223 Court Street Tiptonville, TN 38079	1-800-587-3854
Pathways of Tennessee, Inc	West	Madison	YES	YES	238 Summar Drive Jackson, TN 38301	1-800-587-3854
Pathways of Tennessee, Inc	West	Madison	YES	YES	Jackson EAP 33 Directors Row Jackson, TN 38301	1-800-587-3854
Pathways of Tennessee, Inc	West	Obion	YES	YES	930 Mount Zion Road Union City, TN 38261	1-800-587-3854
Professional Care Services of West TN, Inc	West	Dyer	YES	YES	Dyer County Professional Care Services 2380 Henry Street Dyersburg, TN 38024	1-844-727-2778
Professional Care Services of West TN, Inc	West	Fayette	YES	YES	213 Lakeview Drive Somerville, TN 38068	1-844-727-2778
Professional Care Services of West TN, Inc	West	Haywood	YES	YES	Haywood County Professional Care Services 130 West Main Street Brownsville, TN 38012	1-844-727-2778
Professional Care Services of West TN, Inc	West	Lauderdale	YES	YES	William F. Walker Center 403 Commerce Street Ripley, TN 38063	1-844-727-2778
Professional Care Services of West TN, Inc	West	Shelby	YES	YES	Susan E. Ingram Center 5281 Navy Road Millington, TN 38053	1-844-727-2778
Professional Care Services of West TN, Inc	West	Shelby	NO	YES	MCAP (Midsouth Child and Adolescent Psychiatry) 6401 Poplar Ave, Suite 214 Memphis, TN 38119	1-901-677-0431

Professional Care Services of West TN, Inc	West	Tipton	YES	YES	Charles R. Kennon Center 1997 Highway 51 South Covington, TN 38019	1-844-727-2778
Quinco Community Mental Health Center, Inc	West	Chester	YES	YES	925 East Main Street Henderson, TN 38340	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	Decatur	YES	YES	P.O. Box 395, 259 West Main Street Decaturville, TN 38329	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	Hardeman	YES	YES	10710 Old Highway 64 Bolivar, TN 38008	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	Hardin	YES	YES	1410 Pickwick Street Savannah, TN 38372	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	Henderson	YES	YES	844 Natchez Trace Drive Lexington, TN 38351	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	Madison	YES	YES	45 Executive Drive, Suite A Jackson, TN 38305	1-800-532-6339
Quinco Community Mental Health Center, Inc	West	McNairy	YES	YES	641 East Poplar Avenue Selmer, TN 38375	1-800-532-6339
Ridgeview Behavioral Health Services	East	Anderson	YES	YES	Ridgeview Psychiatric Hospital and Center, Inc. 240 West Tyrone Road Oak Ridge, TN 37830	1-800-834-4178
Ridgeview Behavioral Health Services	East	Campbell	YES	YES	Ridgeview Outpatient Clinic 108 South 5th Street Lafollette, TN 37766	1-800-834-4178
Ridgeview Behavioral Health Services	East	Fentress	YES	YES	Ridgeview Outpatient Clinic 101 A Duncan St. S. Jamestown, TN 38556	1-800-834-4178

Ridgeview Behavioral Health Services	East	Morgan	YES	YES	Ridgeview Outpatient Clinic 830 Main Street Suite 2 Wartburg, TN 37887	1-800-834-4178
Ridgeview Behavioral Health Services	East	Roane	YES	YES	Ridgeview's Louise Singleton Outpatient Center 307 Devonia Street Harriman, TN 37748	1-800-834-4178
Ridgeview Behavioral Health Services	East	Scott	YES	YES	Ridgeview Outpatient Clinic 133 West 2nd Avenue Oneida, TN 37841	1-800-834-4178
TN Voices	Middle	Davidson	YES	YES	805 Meadowlark Ln., Goodlettsville, TN 37072	1-800-834-4178
TN Voices	Middle	Davidson	YES	YES	500 Professional Park Drive Goodlettsville, TN 37072	1-800-670-9882
Volunteer Behavioral Health Center	East	Bradley	YES	YES	940 South Ocoee Street Cleveland TN 37311	1-877-567-6051
Volunteer Behavioral Health Center	East	Cumberland	YES	YES	4325 Hwy. 127 North Crossville, TN 38571	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Grundy	YES	YES	14399 US-41 STE 120 Tracy City, TN 37387	1-877-567-6051
Volunteer Behavioral Health Center	East	Hamilton	YES	YES	420 Bell Avenue Chattanooga TN 37405	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Macon	YES	YES	101 Bratten Avenue Lafayette, TN 37083	1-877-567-6051
Volunteer Behavioral Health Center	East	Marion	YES	YES	215 Hickman Road Jasper, TN 37347	1-877-567-6051
Volunteer Behavioral Health Center	East	McMinn	YES	YES	1805 Ingleside Avenue Athens, TN 37303	1-877-567-6051
Volunteer Behavioral Health Center	East	Monroe	YES	YES	520 Cook Street, Suite 1 Madisonville, TN 37354	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Overton	YES	YES	501 Spruce Street Livingston, TN 38570	1-877-567-6051

Volunteer Behavioral Health Center	Middle	Putnam	YES	YES	Plateau Mental Health Center 1200 South Willow Street Cookeville, TN 38506	1-877-567-6051
Volunteer Behavioral Health Center	East	Rhea	YES	YES	7200 Rhea County Highway Dayton, TN 37321	1-877-567-6051
Volunteer Behavioral Health Center	East	Roane	YES	YES	450 S Chamberlain Rockwood, TN 37854	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Rutherford	YES	YES	131 Mayfield Drive Smyrna, TN 37167	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Rutherford	YES	YES	1504 Williams Drive Murfreesboro, TN 37129	1-877-567-6051
Volunteer Behavioral Health Center	East	Sequatchie	YES	YES	121 Ferdonia Road Dunlap, TN 37327	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Sumner	YES	YES	133 Indian Lake Road Hendersonville, TN 37075	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Sumner	YES	YES	510 East Main Street Gallatin, TN 37066	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Trousdale	YES	YES	213 Broadway, Hartsville, TN 37074	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Warren	YES	YES	120 Omni Drive McMinnville, TN 37110	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Williamson	YES	YES	1915 Columbia Ave. Franklin, TN 37064	1-877-567-6051
Volunteer Behavioral Health Center	Middle	Wilson	YES	YES	1404 Winter Drive Lebanon, TN 37087	1-877-567-6051

References

1. <https://www.americashealthrankings.org/explore/states/TN>
2. https://aspe.hhs.gov/sites/default/files/migrated_legacy_files//198861/trends-in-the-us-uninsured.pdf
3. <https://haslam.utk.edu/publication/an-economic-assessment-of-tenncare-expansion-in-2023/>
4. Medical Service Encounters and Unduplicated Patients must meet eligibility criteria for the Uninsured Adult Healthcare Safety Net Program reported by the 16 LHD/FQHC clinics.