

MEMO

To: Tennessee Health Departments
From: Dr. Kara Levinson, Tennessee Public Health Laboratory Director
Date: May 29, 2026
Subject: Newborn Screening Submissions and Reporting for Health Departments

Please review below for important updates to submitting newborn screens and retrieving completed reports.

RETRIEVING REPORTS VIA THE SECURE REMOTE VIEWER

Effective June 1, 2026, reports will no longer be mailed to providers and will only be available on the secure remote viewer (SRV). It is essential for each facility or practice to secure access to state SRV and establish a plan for integrating electronic results into patient records as soon as possible. Abnormal results and those requiring additional follow-up will continue to be mailed with additional notification by telephone, fax, and/or letter from the Newborn Screening Follow-up Program, as well as being available to review in SRV. The process for reporting screen positive results by the Newborn Screening Follow-up Program will remain the same. Please ensure that your facility has access to the SRV and procedures in place, so reports are available for review in a timely manner.

Training materials and planned functionality changes will be communicated on the log-in page at <https://newborn.health.tn.gov/toolbar/login.aspx>.

The form to request access can be found on the log-in page above as well as at <https://www.tn.gov/content/dam/tn/health/program-areas/Secure%20Remote%20Viewer%20form%202024.pdf>

TRACKING OF HEALTH DEPARTMENT SUBMISSIONS VIA NEW SUBMITTOR ID NUMBERS

Each health department has been assigned a submitter ID, which should be included on all submitted dried blood spot forms. This will enable tracking of quality indicators for each facility, including unsatisfactory rates. Each facility will be provided with their submitter ID with a separate communication.

Please direct questions to Dr. Jennifer McKenzie at (615)-262-6352 or via email at labnbs.health@tn.gov with SRV in the subject line.

We thank you for your continued partnership,



Kara Levinson, PhD, MPH, D(ABMM)
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