

## **MEMO**

**TO:** Submitters of Clinical specimens to the TN Division of Laboratory Services

FROM: Dr. Kara Levinson, Laboratory Director

**DATE:** 1/16/2025

**SUBJECT:** Lab Web Portal

The Tennessee Department of Health, Division of Laboratory Services (DLS) is pleased to announce the availability of our complete clinical test compendium through our new Laboratory Web Portal (LWP). This includes Electronic Test Ordering and Reporting (ETOR) and is a key element of data modernization initiatives and one that DLS is excited to offer for our clients. Use of the portal will come with many benefits including streamlined test ordering, reduction in data entry errors, elimination of missing required data elements, options for individual and batch ordering, visual tracking of progress of testing (ordered, in transit, complete, etc.), and real-time report delivery, including notification emails. Use of the portal is a requirement and will become the primary method of test ordering by July 1, 2025.

The Lab Web Portal will replace the usage of the following paper requisition forms:

- PH-4182 (Clinical Submission Requisition)
- PH-4149 (Influenza and Respiratory Panel Submission Requisition)
- PH-4263 (Select Agent Rule-Out Submission Requisition).

The links for registration for the lab web portals:

- Clinical test compendium: https://prod.labwebportal.com/tnlabs
- ARLN colonization and isolate testing: <a href="https://lwp-web.aimsplatform.com/tn2/#/auth/login">https://lwp-web.aimsplatform.com/tn2/#/auth/login</a>
   (note: Current registered facilities in the ARLN portal will need to re-register for access to the new portal)

For several years, DLS has offered the LWP but only for ordering tests for the Antimicrobial Resistance Laboratory Network (ARLN) and respiratory viruses (Influenzae and SARS-CoV-2). With this update to the LWP, the ALRN portal has been updated to include isolate testing for *Candida auris*, *Acinetobacter baumannii*, *Pseudomonas aeruginosa*, Carbapenem-resistant *Enterbacterales*, and *Aspergillus fumigatus*. For ARLN-related testing, please continue to utilize the current portal for specimen and isolate submission. Influenza and SARS-CoV-2 testing will move from the ARLN portal to the new LWP. Clients navigating to the 'old' portal for influenza or SARS-CoV-2 testing will be redirected to the new portal for sample submission. Clients are encouraged to register in the portal as soon as possible.

Additional information can be found on the TN Division of Laboratory Services webpage at <a href="https://www.tn.gov/health/health-program-areas/lab/lab-web-portal.html">https://www.tn.gov/health/health-program-areas/lab/lab-web-portal.html</a>. For questions, please contact Paula Gibbs, Laboratory Informatics Manager at <a href="mailto:Paula.L.Gibbs@tn.gov">Paula.L.Gibbs@tn.gov</a>. We are confident that this portal will benefit our submitters and positively impact patient care. Thank you for your continued partnership.

Kara Levinson, PhD, MPH, D(ABMM)
Director, Division of Laboratory Services

Kara J. Levinson