

# On Par with DOR

*The Latest Drug Overdose Reporting News and Announcements*

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## A Letter from our Director

Dear Valued DOR Trading Partners,

I've recently joined the Tennessee Department of Health as Chief Data Officer and would like to take a few moments to introduce myself to you, our valued partners.

I am from Memphis, Tennessee, where I served as Director of Biomedical Informatics for Le Bonheur Children's Hospital and Enterprise Architect at St. Jude Children's Research Hospital. Always looking to deploy technology solutions to improve health through data, research, and policy, I look forward to working with the healthcare community in the state to support the mission. My colleagues and I are committed to the collection and use of timely information to support public health efforts in the state, and particularly to identify high-risk behavior and to provide current, accurate information to our federal, state, and community partners focused on ending the overdose crisis.

The past couple of years has been full of challenges, adversity, and ongoing uncertainty for Tennesseans working in healthcare fields. Thanks to you all, DOR data quality continues to improve, and I am excited to see what we can accomplish together in 2022. The Office of Informatics and Analytics will work each day to live up to our vision - To be a trusted leader in providing data-driven solutions for public health practice in Tennessee.

Stephen Espy

Chief Data Officer

Director, Office of Informatics and Analytics

## We Welcome Your Feedback

We are excited to announce the new Office of Informatics & Analytics (OIA) feedback form. The feedback form will allow you to share comments, ask questions, and provide feedback on various OIA products and services. Some subject topics include Drug Overdose Reporting (DOR) and the "On Par with DOR" Newsletter. The form will also allow you the ability to submit your feedback anonymously! Click the link below to send your comments, questions, or feedback!



[OIA Feedback Form](#)



## Reporting Tips

- When submitting files via SFTP, the naming convention MUST BE in the following format: DOR\_Trading Partner\_ID\_DateTime (DateTime format YYYY-MM-DD-HHMMSS).
- All Trading Partners in testing status must complete six consecutive weeks of submitting error-free files before moving to production.
- Each facility within an organization MUST report a "Zero Submission Record" when there are no patient records that meet the selection criteria for drug overdose during the submission period.
- When opening the Data Validation Detail File TDH recommends using Notepad or Notepad ++ (as opposed to Microsoft Excel). This is because Microsoft Excel will change your file's formatting and may cause issues when re-submitting records to TDH.

\*If you have questions or see anything that may be problematic or hinder you from submitting successfully please contact [TDH.Informatics@tn.gov](mailto:TDH.Informatics@tn.gov).

## TENNESSEE'S ANNUAL OVERDOSE REPORT 2021

Report on Epidemiologic Data, Efforts, and Collaborations to Address the Overdose Epidemic



Click here for more [Overdose Facts & Figures and the 2021 Overdose Annual Report](#)

## Useful Resources

[DOR Manual](#)

[DOR Reporting Website](#)

[The Error Handling Guide](#)

[Reportable Diseases Rules and Regulations](#)

## Public Key Pairing

Secure File Transport Protocol (SFTP) is the designated transport method for DOR partners. Public Key authentication is TDH's preferred method of authentication for SFTP. Public key authentication is an alternative means of identifying yourself to a server. It's a password-less authentication method that generates a personal public-private key pair. It uses 2 keys, a public key known to everyone and a private key known only to the recipient of the message. The public key is specific to the Active Directory user account ID/DC number) and not the folder.

Public Key can be very beneficial for our Trading Partners because the public key is used to encrypt messages and only the corresponding key can be used to decrypt them. A few benefits of Public Key include: Password DOES NOT EXPIRE. Improves Security – provides cryptographic strength that even extremely long passwords cannot offer. Improves usability - allows automated, password-less login that enables secure automation processes.

### Here's what our Trading Partners had to say about the benefit of Public Key Pairing:

No password is required for our team to submit DOR data. We have set up our files to run automatically. Once the file is produced our automation is designed to push the DOR file to the TDH SFTP server. We only need to intervene when an error is reported on the DOR summary report.

--*Sherri Mason, Applications Analyst Claiborne Medical Center*

With public-key pairing, the password doesn't expire. The big thing for us is not having to manually log in each time we send a file to TDH and our submissions are automated.

--*Sam Davis, Analyst Quality Management Blount Memorial Hospital*



## Reminders



We would like to remind you as we begin this new year to keep an eye on the DOR Summary Reports you receive each week, and to be sure that you are not missing any weeks for the facility/facilities you report for. Any missing weeks will appear in your DOR Summary Report in red with a blank table detailing which facility/facilities needs to be reported for during that week. If you see any missing weeks on your DOR Summary Report, we ask you to please go back and submit those weeks with your next weekly submission.

Additionally, we would also like to remind you that at the start of 2021 we updated our [diagnosis code list](#) for DOR and ask you to double-check to ensure you are using the most up-to-date code list. The code list for 2021 is available on our website. If you find that you have not been using the most up-to-date code list for your submissions in 2021, please contact [TDH.informatics@tn.gov](mailto:TDH.informatics@tn.gov) for guidance.