HEALTHY MOUTHS HEALTHY FAMILIES!

DentaQuest Overview

TennCare Dental Benefits Manager

Sun Life

DentaQuest

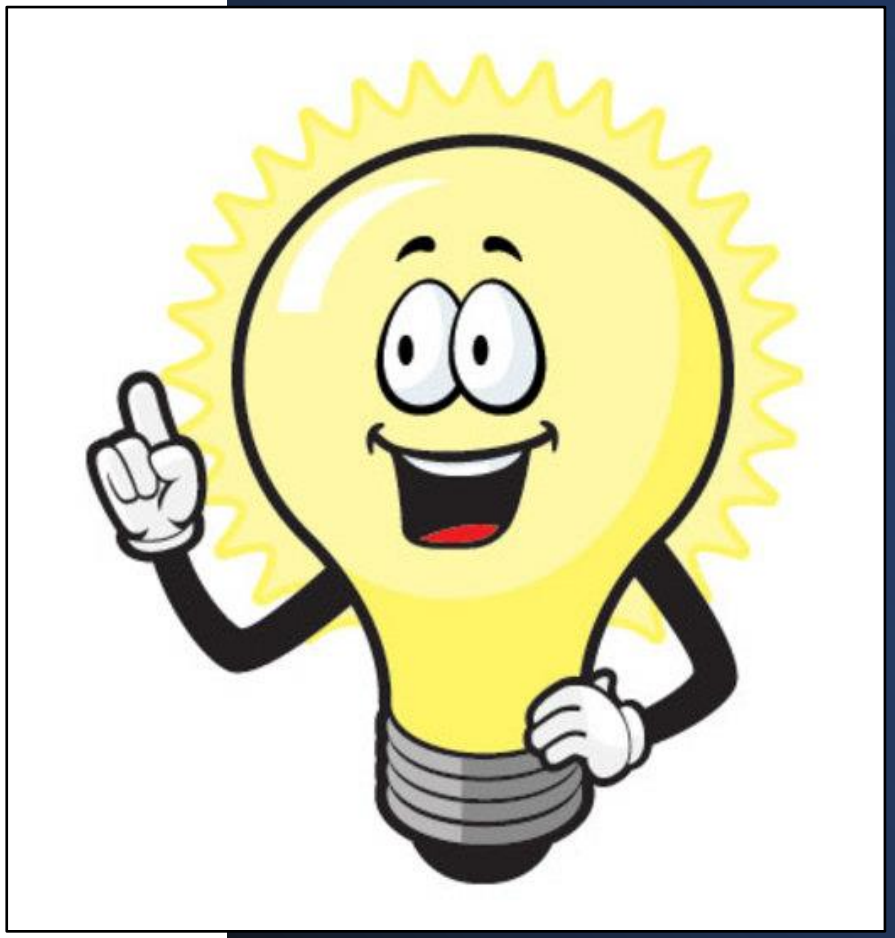
Touree Cone

Outreach Coordinator, DentaQuest

- Advocate for People
  - State Government
    - Social Services
    - Public Health
      - Communicable Diseases
      - Immunizations (VFC)
  - Managed Care Organization
    - EPSDT Coordinator
    - Dental Care Coordinator
  - Dental Benefits Organization
    - Outreach Coordinator
- Tennessee 2019

Today we will discuss:

- Who is DentaQuest?
- Benefits Covered by DentaQuest
- The Importance of a Dental Home
- DentaQuest Contact Information



Who is DentaQuest?

DentaQuest is the Dental Benefits Manager for all TennCare Members

Mission: To improve the oral health of all

Provide comprehensive dental benefits

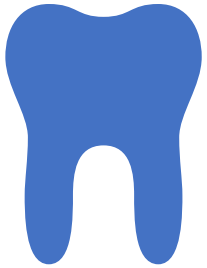
- Children under age 21
- Pregnant members
- Adults age 21+

No cost for covered benefits for eligible members

- CoverKids members do have a small copay as assigned by TennCare

TennCare Members are automatically enrolled in Dental Benefits through DentaQuest

The DentaQuest Story



Every year, millions of Americans go without dental insurance because of cost and access to quality dental care.

While the connection between oral and whole-body health is clear, our system still struggles to solve the disparities and inequalities that exist to attaining oral health care.

At DentaQuest, we believe everyone should have a fair shot at good oral health. As such, we continue to seek ways to help make oral health care more affordable, easier to access, and more focused on prevention.

Children	Oral health assessments, examinations of teeth and oral cavity, cleaning, fluoride, sealants, x-rays, filling, crown, orthodontic services, root canal, oral surgery (extractions), periodontic services, oral pathology, anesthesia and all other services as medically necessary
Adult and Pregnant/Postpartum Members	Diagnostic x-rays and exams, preventive cleanings, fluoride treatment, fillings, endodontics, scaling and root planing, full mouth debridement, crowns, complete dentures, partial dentures, extractions, bone contouring for denturing, nitrous oxide analgesia

Covered Oral Health Benefits

*Refer to the applicable Member Handbook for a complete list of eligible benefits. Some benefits require prior authorization/approval.

Dental Home

Can be a general dentist or a pediatric dentist who treats children

- Provides complete dental care
- Provides guidance about growth and diet

Assigned upon TennCare eligibility

- Geographic to members home address
- Member may change to another dentist

Can refer to a specialist, if needed, at no cost to the member

- Does not require prior authorization

IT'S TIME FOR YOUR CHILD TO VISIT THE DENTIST!

Children need to see the dentist every 6 months.

Call DentaQuest at **1-855-418-1622** if you need help finding a dentist, or visit **www.DentaQuest.com**.

TN Division of TennCare

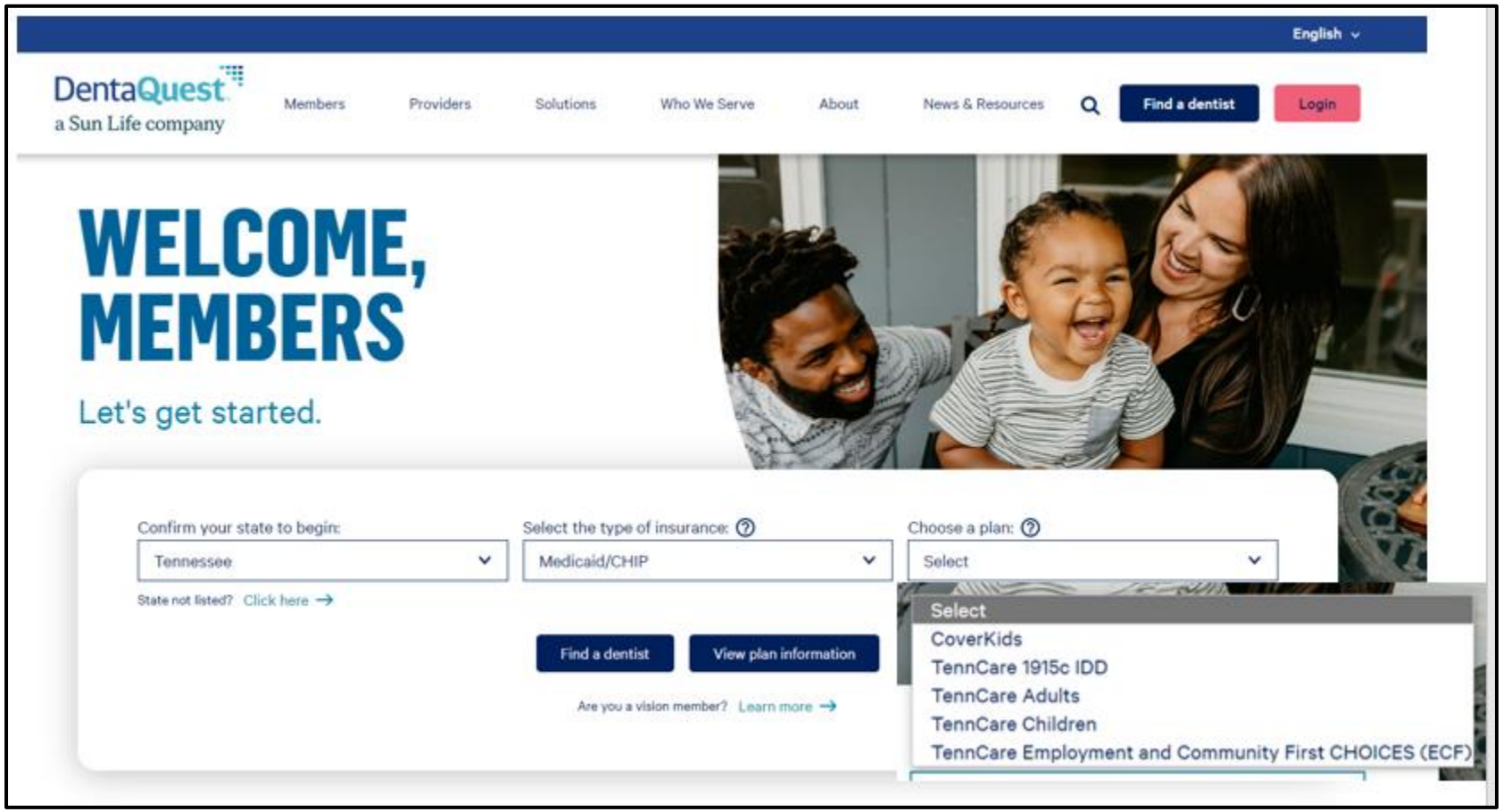
DentaQuest

Contact the DentaQuest Customer Service Line for help with:

- Appointment Scheduling Assistance
- Dental Provider Suggestions
- Dental Emergency Appointment Assistance
- After-Hours Assistance
- Requesting an appeal
- Filing a complaint

How do I use the website to find a dentist?

www.dentaquest.com



DentaQuest
a Sun Life company

Members | Providers | Solutions | Who We Serve | About | News & Resources | Find a dentist | Login

FIND A DENTIST

Providers (141) | Offices (84)

Sort: Closest Distance

Download

Location & Plan

Location*

37203

Distance

25 miles

Type of plan*

Medicaid/CHIP

Choose your plan*

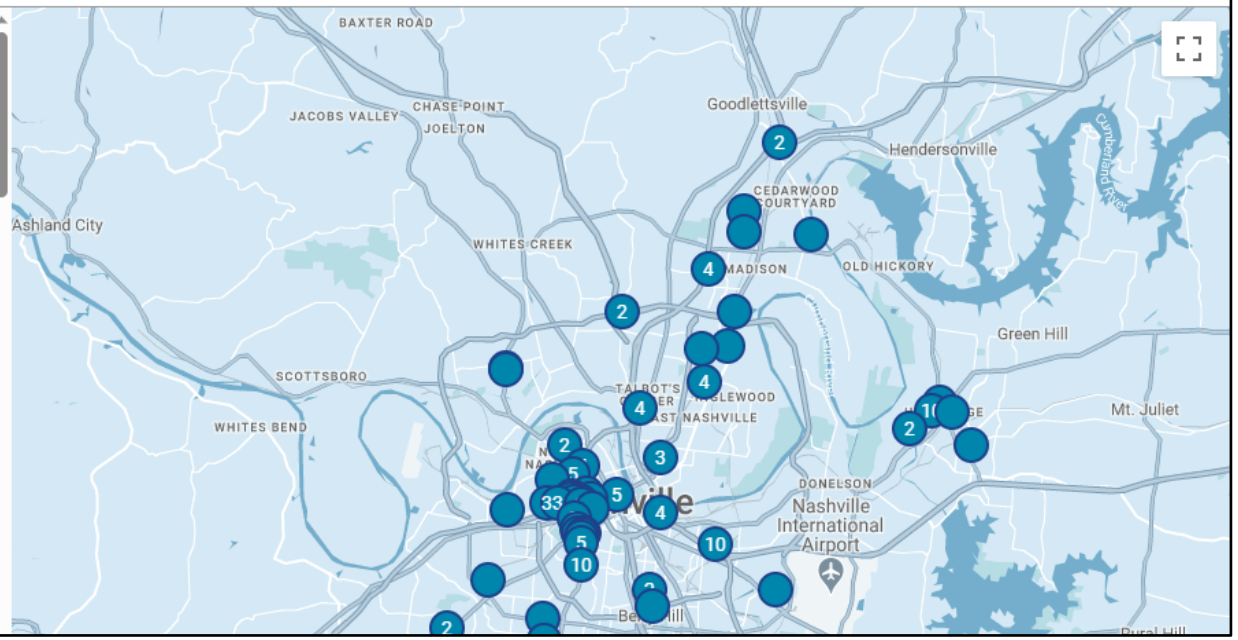
TennCare Children

Rezk, Julie W
General Dentistry, Oral & Maxillofacial Surgery
(615) 343-2587
Vanderbilt University Medical Center
1623 The Vanderbilt Clinic
NASHVILLE TN, 37232
0.4 Miles - Get Directions
6 Locations | 1 Language
Accepting new patients

View Details
View on map

Ames, Tyler E
General Dentistry
(615) 343-2587

View Details
View on map



In addition to finding a dentist, the Member Page allows you to:

- Access your Member Handbook
- Access Forms & Notices
- Find Oral Health Education
- Find Documents in Spanish

Questions?

- **Touree Cone**
- **1-931-374-6362**
- **Touree.Cone@greatdentalplans.com**
- **www.dentaquest.com**