Civil Monetary Penalty
Reinvestment Network
Please sign-in using the chat box:
Example:
Chelsea Ridley, TN, chelsea.ridley@tn.gov
Civil Monetary Penalty Reinvestment Network

A national network to share experiences, challenges, and successes with the reinvestment of CMP funds to improve care in nursing homes.
Agenda

• Roll Call
• Wisconsin: Pat Benesh & Kevin Coughlin
• Texas: Derek Jakovich & Debra Mills
• Networking and Updates
• Wrap-up

Materials are online at:

CMP.health.ok.gov
Navigate on the left panel to “National CMP Reinvestment Network”

tn.gov/health
Search for “Civil Monetary Penalty” and select Nursing Home Civil Monetary Penalty (CMP) Quality Improvement Program.
Select “National CMP Reinvestment Network”
Roll Call by State

- Please have one person from your state or territory respond as each state is called
- All lines will be unmuted during this time

Please sign-in using the chat box:

Example:

Chelsea Ridley, TN, chelsea.ridley@tn.gov
Questions?

On this or other presentations?

Presenters Wanted:
Is there a State interested in presenting in 2018?

Send us an email or chat box message
CMP@health.ok.gov
Next Call: December 19, 2018
Time: 2:00 p.m. CST
Thank you for joining!
Questions? Email CMP@health.ok.gov
Materials: CMP.health.ok.gov or tn.gov/health
National CMP Reinvestment Network
WisCaregiver Careers

Kevin Coughlin, Policy Advisor
Pat Benesh, Policy Advisor

September 19, 2018
Agenda

• Program
• Participants
• Tracking system
• Media
• Workforce solutions
• Timeline
• Questions
WisCaregiver Career Program

- Wisconsin received more than $2.3 million to implement this new program.
- Program is designed to encourage 3,000 Wisconsinites to enter caregiver careers.
- Program was developed in partnership with nursing homes, LeadingAge Wisconsin, Wisconsin Health Care Association (WHCA), Board on Aging and Long Term Care (BOALTC), and Wisconsin Technical College System.
Participants

• 13 technical colleges with approved Nurse Aide Training Programs (NATPs)
• 18 nursing homes with approved NATPs
• 8 private agencies with approved NATPs
• 301 nursing home participants who agreed to pay a $500 retention bonus
Student Sign-Up

- March 1 was the first day students could start signing up: www.wiscaregiver.com.
Who is eligible for training?

- Traditional students
- Nontraditional students
- Seniors
- Veterans
- English language learners
Participant Criteria

• Complete training.
• Complete testing.
• Work in a Wisconsin nursing home for six months for the $500 bonus (provided by participating nursing homes).
DHS Staff Duties

• Create contracts with training programs, media agency, academic partner (tracking)
• Coordinate media ads, videos, brochures
• Respond to WisCaregiver mailbox
• Submit and send caregiver background check to student
• Process invoices from training program and testing agency
• Facilitate advisory group and conduct stakeholder outreach and awareness
Tracking System - Student

- Agrees to the conditions
- Demographic information
- Where they heard about the program
- Once registered the system sends an email with a unique 10-digit student number that will follow them through the program.
Dear Participant,

Congratulations on your acceptance into the WisCaregiver Careers program, and thank you for taking your first step toward becoming a nurse aide.

As the number of people getting older grows, your job will be more important than ever. Nursing homes are working hard to find dedicated, caring workers to provide their residents with the quality care they need and deserve.
Email From the Secretary

You belong to the first class of the WisCaregiver Careers program. This means you get your training and testing paid for, and will receive a $500 bonus from the nursing home after six months on the job. This program will not only help you begin your career as a caregiver, you will also have the opportunity to make a profound impact in the lives of many Wisconsin residents.

I’m very pleased you have accepted this challenge. I know you will enjoy your classes and find your work rewarding.

Sincerely,

Linda Seemeyer

Secretary
Wisconsin Department of Health Services
Tracking System - Training

• Input minimal student information into a secure online tracking system, including:
  ▪ Enrollment information.
  ▪ Date course completed.
  ▪ Date course not completed and why if applicable.
Tracking System – Nursing Homes

- Input minimal student information into a secure online tracking system, including:
  - Date hired.
    (Student receives a personalized email from the Governor)
  - Date employee met six-month retention bonus.
  - Date employment ended if less than six months and why, if applicable.
Evaluation

• Project conclusion: Complete an online survey to help us evaluate the project.
  ▪ Students
  ▪ Training Programs
  ▪ Nursing Homes
Media Campaign

Highlight the program and rewarding aspects of working as a nurse aide caring for Wisconsin’s elders and people with disabilities:

• Launched on April 30th
• TV and radio ads
• Social media advertising
How would this look?

• Potential student would hear about the program through a number of routes from the media campaign.

• Campaign would direct people to a DHS website (www.wiscaregiver.com).
How would this look? (continued)

- Website will be interactive to help potential students decide what options they have for training and employment.
- Website will feature and link to participating training programs and nursing home employers providing the $500 retention bonus.
Workforce Solutions

DHS hosts a series of webinars featuring nursing home staff and other experts in the field sharing their best practices for successful recruitment and retention of staff.
Workforce Solutions

• Monthly Webinars (1:30-2:30)
https://connect.wisconsin.gov/wiscaregiver_career/

□ March 1 – Employee Engagement, Denise Boudreau-Scott, MHA, LNHA,

□ April 5 – Recruitment and Retention, Best Practices, Jill Gengler, Colfax Health and Rehabilitation, and Cagney Martin, North Central HC
Workforce Solutions

- Monthly Webinars (1:30-2:30)
  https://connect.wisconsin.gov/wiscaregiver_career/
  - May 3: Recruitment and Retention, Ila Johnson, Good Shepherd Services, and Karen Sautbine, Lakeland Health Care Center
  - June 7: Peer Mentorship Programs, Anna Ortigara, RN, MS, FAAN
Workforce Solutions, continued

- Monthly Webinars (1:30-2:30)  
  https://connect.wisconsin.gov/wiscaregiver_career/

  - August 2: **Recruiting, retention and decreased use of agency staff**, Karen Hayden, NHA at SSM St. Mary’s and Megan Firari, Human Resources Specialist, Clearview Nursing and Rehabilitation

  - September 6: **Creating a More Positive Work Culture with the 5 Languages of Appreciation**, Dr. Paul White, author and president of Appreciation at Work
Workforce Solutions, continued

- Monthly Webinars (1:30-2:30)
- https://connect.wisconsin.gov/wiscaregiver_career
  - October 11: Caregivers SOAR, Susan Churchill and Sharon Mylrea, UW Oshkosh CCDET Development Specialists
  - November 1: Creative Ways to Retain Staff, Christine M.W. Witt, Executive Director, Advanced Employment, Inc.
So where are we at?

- As of August 31\textsuperscript{st}:
  - 3,838 students registered for WisCaregiver Careers.
  - 861 enrolled in training programs
  - 86 hired in participating nursing homes
- We have set record views with DHS social media
- Gov. Walker proclaims June 10-17 as Nursing Assistant Week
Lessons Learned so far.....
Thanks for having us!

Pat Benesh, patricia.benesh@wi.gov 608-264-9896
Kevin Coughlin, kevin.coughlin@wi.gov, 608-266-6989

Resources:

- **Overview Website**: [www.dhs.wisconsin.gov/caregiver-career/index.htm](http://www.dhs.wisconsin.gov/caregiver-career/index.htm)
- **Student recruitment**: [www.wiscaregiver.com](http://www.wiscaregiver.com)
- **Mailbox**: dhscaregivercareer@dhs.wisconsin.gov
- **Webinars**: [https://connect.wisconsin.gov/wiscaregiver_career/](https://connect.wisconsin.gov/wiscaregiver_career/)
CMP Reinvestment Network

Presenters:
September 19, 2018
Texas Health and Human Services System
Regulatory Services Division
Long-Term Care
Civil Money Penalty Reinvestment Funds: Balance of funds as of August 6, 2018

- Nursing Facilities: $19,364,456.52
- Home Health: $30,469.50

For time period of December 2014 – February 2018, there are a total of 42 active CMP projects.
Texas CMP Program

Overview – Its Complicated ……

Coordination and Collaboration between several areas in HHSC:

Accounts Receivable
Budget
Accounting
Legal
Procurement and Contract Services
Providers
CMS
Texas CMP Program

In addition to the CMS Guidance, Texas developed guidance documents:

- Flowcharts
- Roles and Responsibilities Matrix
- Policies and Procedures
- Application Periods twice a year: January – February and July-August
- Panel Review
- Upper Management Review
- CMS Review and Approval
- Generate Contracts
- Project Implementation
Texas CMP Program

Monitoring – per contract terms and Survey Operations Completion/Closeout of Projects

Panel Members
Derek Jakovich – LTC Regulatory Enforcement Director
Diana Conces – LTC Regulatory Policy, Rules and Training Director
Dr. Lisa Glenn – Assoc. Med. Director, Office of the Medical Director, Medicaid CHIP
Stephanie Allred – LTC Regulatory Licensing and Credentialing Director
Linda Lothringer – LTC Regulatory Survey Operations Director
Texas CMP Program

Civil Money Penalty Reinvestment Funds Flow
As of August 2018

CMS
- Notification of electronic payment
- CMS RQ Review
- Notification of award to spend CMP funds

Accounts Receivable
- Deposit funds in 2018 Appn # (this will change bi-annually)
- Funds remain where deposited

Enforcement
- Application Review Process
- CMP Panel Review
- Deputy Executive Commissioner (DEC) Review
- Notification of award to spend CMP funds
- Reviews/approves invoice for payment

Budget
- Prepare comp load to increase budget in Appn 13252
- Tracks expenditures for each project

Accounting
- Accounts Payable receives invoice from Enforcement staff
- Makes payment from 13251

Grantee
- Implements project
- Submits invoices for reimbursement
Texas CMP Program

Enforcement CMP Funds Application Process

- Application submission period: Feb-March, July-August
- Enforcement does the initial screening
- Application sent to Panel Members for Review
- Approved applications sent to Associate Commissioner for Regulatory Review
- Approved applications sent to Deputy Commissioner of HHSC for Review
- Application Denied
- Denied Letter to Provider
- Provider returns revised contract
- Enforcement forwards contract to Provider
- Provider approves Contract
- Provider returns executed contract
- Enforcement forwards to Deputy Commissioner for signature
- Deputy Commissioner returns executed contract to Enforcement
- Enforcement sends draft to Legal for Review
- Legal returns amended draft contract
- Provider begins work
- Enforcement coordinates with budget to track & pay invoices
- Monitor Funds
Texas CMP Program

Sample Projects

Residents Scream For Ice Cream 2017

   CMS approved this project for $8319.30
   Facility is located in East Texas, a rural area with a large dairy industry
   Install a soft-serve ice cream machine in the facility’s main dining hall
   Successfully completed and a huge hit with the residents!
Texas CMP Program

Operation Warm and Cozy 2016
CMS approved this project for $6798.95
Successfully installed a double-stack blanket/towel warmer
Residents have enjoyed the warm blankets and towels
Benefits: an immediate calming effect and residents are more comfortable
Texas CMP Program

Smile Proud: Improving Oral Health Among Texas Nursing Home Residents 2017

- CMS approved $667,141 for Texas Medical Foundation Quality Institute
- A two year project that includes a comprehensive oral health toolkit and education curriculum, and a Basic Screening Survey for oral health (to assess improvements)
- Terminates March 2019
- 57 Nursing homes participating so far – goal is 120 facilities
Texas Wound care excellence Program For Skilled Nursing Facilities 2018

CMS approved project for $233,000 for Vohra Post Acute Care Physicians of Texas PLLC.

Will provide online wound care continuing education training for 500 nurses providing wound care in SNFs in Texas for a 12 month period.

A dedicated website for the course

Nine modules – online Final Exam

As part of the registration, the nurses employment and wound care role is confirmed with facility’s Director of Nursing.

Nurses taking the course will receive 20 hours of Continuing Education credit
Texas CMP Program

Providing Advanced Practice Registered Nurses (RNs) Services in Nursing Facilities 2018

CMS approved this 3 year project for $1,419,183
Pilot: for 5 NFs to be able to provide APRNs (2 APRNs per NF) to their residents for a one year period, and evaluated for impact on reducing the rates of adverse events among residents for re-hospitalizations, inappropriate prescribing of medications (e.g. antipsychotics and opioids) and reducing needs for acute care services while improving the quality of care and life for the facility’s residents.

After 1 year, the NF will be required to employ the APRN. During years 2 and 3 of the project, additional data will be gathered and evaluated. Goal is to enable the NFs to properly bill and be reimbursed for APRNs services.
Texas CMP Program

Website:  https://hhs.texas.gov/doing-business-hhs/provider-portals/long-term-care-providers/nursing-facilities-nf/civil-money-penalty-funds-nf-projects

Contact Information

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