



STATE OF TENNESSEE

DEPARTMENT OF HEALTH

ANDREW JOHNSON TOWER, 5TH FLOOR
710 JAMES ROBERTSON PARKWAY
NASHVILLE, TN 37243

BILL LEE
GOVERNOR

RALPH ALVARADO, MD, FACP
COMMISSIONER

October 7, 2024

Mr. Alan Levine
Chairman, President and Chief Executive Officer
Ballad Health
303 Med Tech Parkway, Suite 300
Johnson City, TN 37604

Re: Ballad Health's (Ballad) Notification of Force Majeure Event resulting in Material Adverse Event

Mr. Levine,

We have received your letter dated October 2, 2024 notifying Virginia State Health Commissioner Karen Shelton and me of a Material Adverse Event (MAE) under Article 1 of the Terms of Certification ("TOC") due to the impact of Hurricane Helene on Ballad's geographic service area.

In following the news and reports of the devastating flooding, high winds and power outages this storm created, we understand how difficult it has been on the region and that recovery will be a slow process.

I appreciate the information Ballad provided both during and following the most immediate impact of the severe weather, including the current status of operations included in your letter.

As you continue to assess the impact, there may be areas in which you need to seek temporary relief from certain requirements of the TOC, and, if you determine to make such requests, I will consider them as promptly as possible.

Thank you for your efforts to serve the needs of your community and patients during this troubling time.

Please let my staff know if you have any additional questions or need further clarification.

Sincerely,

A handwritten signature in black ink, appearing to read "R. Alvarado", is written over a horizontal line.

Ralph Alvarado, MD, FACP
Commissioner

Mr. Alan Levine, President & Chief Executive Officer
Ballad Health
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cc: Julie Bennett, Chief Legal Officer
Ballad Health

Marvin Eichorn, EVP, Chief Administrative Officer
Ballad Health

Karen Seiden, COPA Compliance Officer
Ballad Health

Karen Shelton, MD, Commissioner
Virginia Department of Health

Joe Hilbert, Deputy Commissioner for Governmental and regulatory Affairs
Virginia Department of Health

Erik Bodin, Office of Licensure and Certification
Virginia Department of Health

Kevin Meyer
COPA Analyst, Virginia Department of Health

Allyson Tysinger
Virginia Senior Assistant Attorney General

Joe R. Landsman
COPA Monitor

Kevin M. Kreutz, Deputy Attorney General
State of Tennessee

JW Randolph, MPH, Deputy Commissioner Health Strategy and Regulation
Tennessee Department of Health

Elizabeth Jones, Director, Health Planning
Tennessee Department of Health

Jim Mathis, COPA Director
Tennessee Department of Health

Judi Knecht, COPA Assistant Director
Tennessee Department of Health

Claire C. Haltom
Baker Donelson PC