Out of TN COVID-19 Labs and Cases
Protocol for Regions/Metros

Per CDC guidance, out of state cases diagnosed and located/cared for in Tennessee will be counted as Tennessee cases. Out of state cases will be reassigned to metros and regions to determine the location of the patient.

**Documents Requiring Review Queue**
If you have a lab or morbidity report is in your Documents Requiring Review queue and has out of state address:

1. Open a COVID-19 investigation or associate with a current COVID-19 investigation
2. Follow steps for an open investigation below ↓

**Open Investigations Queue**
If you have an open COVID-19 investigation with an out of state address:

3. Look in the comments section for any notes about the patient.
4. Contact the patient to conduct an initial interview, provide information about isolation, and determine where they are currently located:
   
   a. If the case is in TN...
      Follow up as you would for all other COVID-19 cases in your jurisdiction
   
   b. If the case is in another state...
      1. Add a note to the comments field:
         Ex. “Case contacted. Resident of KY, spending duration of illness in KY. Please transfer to KY”
      2. Transfer jurisdiction to Out of Tennessee
      3. Be sure to leave the investigation open.
      4. Central Office will send the case info along to the appropriate state