Tennessee Department of Health Public Hearing

Regarding the Application for the Issuance of a Certificate of Public Advantage, Submitted February 16, 2016, by Mountain States Health Alliance and Wellmont Health System

Pursuant to T.C.A 68-11-1303

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TAKEN AT: THE SLATER CENTER AUDITORIUM

325 MCDOWELL STREET BRISTOL, TENNESSEE

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COMMISSIONER DREYZEHNER: So with me today are -- please have a seat. With me today are Jeff Ockerman, our Director of State Health Planning Process; and Allison Rajaratnam, who has recently been married, and I'm still working on how to correctly pronounce her name.

I appreciate everybody being here today. As you know, as I have said before, this is a very important decision both for this region and for the State of Tennessee. It is precedent-setting in many ways, and we are in the process of reviewing what is now a completed application.

We have 99 days from today to make a decision regarding whether or not to issue a Certificate of Public Advantage.

We understand that this has been a complex process. I just want to say that we appreciate everybody's patience and all of the parties who have provided input to date, both through these public hearings and on-line.

And I would emphasize that there are lots of ways to provide input into this process. So for people who are not comfortable speaking in

public, we are able to take your comments on-line at our website.

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The tn.gov website is a good place to start. If you actually search on the terms

Tennessee Department of Health and COPA, the site will come right up. I did that myself not long ago.

You're able to submit those comments either anonymously, if you prefer, or provide as much information about yourself as you like. But again, we appreciate all the comments.

We are looking at all of them, and with that I will invite Jeff Ockerman to begin our hearing. I just would note we don't have very many speakers today.

We typically ask people to stick to three minutes. But because the speaking list is relatively short, I will start off with a five-minute time allowance.

And then once everybody has had an opportunity to speak, if somebody else wishes to make a comment or wishes to add to their comments, we can allow another five minutes following that.

But again, thank you for being here, and I will turn it over to Mr. Ockerman.

1 DIRECTOR OCKERMAN: Thank you very much, 2 Dr. Dreyzehner. Again, we're allotting five 3 minutes for each person to speak at this point, 4 and then you can add comments later if you want to 5 and assuming we have time. 6 And Ms. Rajaratnam, whose name I can 7 pronounce, will hold up a time note when you're approaching or when you've reached your five 8 9 minutes, so please be observant of everybody's 10 time allotment and courteous behavior. 11 Thank you for that. Let's go ahead and 12 begin. 13 I do want to say that this is a public 14 It is being transcribed. It is being hearing. 15 videoed, and we do have news organizations here as 16 well, so all of this is totally transparent and on 17 the record. 18 First speaker, Joe Macione. And if I 19 said it wrong, please correct me. JOE MACIONE: I'm used to that. 2.0 It's 21 Macione. 2.2 DIRECTOR OCKERMAN: Macione. 2.3 JOE MACIONE: And I thank you, 2.4 Commissioner, for having this hearing today. 25 Fellow panelists, I want you to know

that this message was approved by me and not by Wellmont and Mountain States, and I'm here to speak in favor of the merger. I'm going to blow out five minutes, so bear with me.

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I was asked in about, I think, 1994 to serve on the Bristol Regional Medical Center board, and shortly after that we merged in 1996, Bristol Regional and Holston Valley. I served on the board during that period of time, the merger in the first few years.

I served as Chairman of Wellmont, the second chairman from 2000 to 2002. We learned a lot of things during that merger. We had public hearings locally, not sanctioned by Nashville or Washington, and we thought we understood the concerns of the people of the area.

People are at first the change, as you probably know, and sometimes that comes out during these merger conversations or proposed merger.

This time we're hearing less of it than we did for the two hospitals, two major hospitals in Sullivan County's merger.

We heard everything from we're going to lose our jobs. We worked for Wellmont. At that time it was Bristol Regional or Holston Valley.

We're going to lose our doctors. It's going to cost us more. If this thing goes through, they'll shut done Bristol Regional Medical Center. We won't even have a hospital here.

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We went through all of that, and 20 years later I stand before you today and tell you that none of that happened. We've got more employees now, Mountain States/Bristol Regional, than previously. We've got a better health care system today than we did before, when individual hospitals had to stand on their own merits.

We seen during this period of time that oftentimes one hospital -- it can be a large hospital. It can be Holston Valley. It could be Bristol Regional, or it could be Lonesome Pine, or it could be Hawkins County.

They have up and down times, and the other hospitals might not have up and down times at the same time. So they support each other when they're merged together.

That's been the strength of the merger.

But we see a high quality of health care today
than we ever have in the past. We see, I see,
parallels between what's proposed now, and I'm not

on the hospital board any longer. Have not been since 2004. Have nothing to do with either hospital system other than I'm on one committee for Wellmont.

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But I see parallels as to what's happening at the present time to what we went through. Before even though it was a hospital, we had a way to merge shortly afterwards with Lonesome Pine.

And I fully believe that some of these hospitals that's merged into these two systems over the years would not be in existence today had it not been for the mergers that have taken place over these years. I strongly feel that way.

The present process that you've gone through dictated by law has been wonderful, because these questions should be answered before the merger takes place, and I think you've done that. Oh, my goodness.

I was astounded this week when I picked up the local paper and saw the FTC stuck their nose under the tent on Monday night. I've even gone so far as to read 123 pages that they have in their report, staff report, and I see that report based on one attachment.

There are three attachments to the report. I can't finish it. I'm sorry. I think I've got something to say.

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DIRECTOR OCKERMAN: I'll give you a little bit of extra time.

JOE MACIONE: I do, if you could grant it.

DIRECTOR OCKERMAN: Go ahead, sir.

JOE MACIONE: Okay. Thank you. In that report, there are three attachments. Two of them are generally anti-merger for the health care systems, and the whole report from the very beginning seems to be anti-merger.

That third attachment is from Anthem.

Anthem, as you know, has just been refused merger by the FTC. And it appears since it was a direct only to Virginia, not to Tennessee that — and Anthem serves in Virginia — that they were attempting to solve a problem.

They had prevented them from merging, so now we're not going to let any hospitals merge.

Every time a hospital merger comes up or a system merger comes up, they attempt to shut it down.

That is the whole thrust of the 123 pages that they said they worked on over the years, which I

1 cannot believe, but that's bureaucracy, I quess. 2 DIRECTOR OCKERMAN: Thank you very much, 3 Mr. Macione. We'll bring you back up. 4 JOE MACIONE: Thank you very much. 5 DIRECTOR OCKERMAN: Thank you, sir. The 6 next speaker is Jeffrey Hundman. 7 COMMISSIONER DREYZEHNER: Hello, Jeffrey. 8 Nice to see you. 9 JEFFREY HUNDMAN: Hello, Dr. Dreyzehner. 10 Good evening. My name is Jeffrey Hundman. 11 the CEO of the Clifton Companies. 12 You may not be aware of us, but we are a 13 group of ancillary services company, and we are 14 based in Virginia. You may be asking why we're 15 here tonight at the Tennessee meeting. 16 What we've been concerned about is we 17 are 100 percent behind the merger of the hospitals 18 and the physician practices. Where our concern 19 lies is with ancillary services. 2.0 As you're bringing these organizations 21 together, which is going to be a huge benefit for 2.2 the community and for the region, you are bringing 2.3 together into a single referral source. As we are 2.4 going to have some of our residents come to 25 Tennessee, we want to make sure that there's an

open and fair and equal process for getting those patients to ancillary services.

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Ancillary services, as you well know with health care, is going to become a crucial part of the success of health care in the future, as they're trying to discharge patients into the home where there is better benefit for those people.

So we're asking both Tennessee and Virginia to consider that in this process, that there is stipulations within the COPA that make sure that Mountain States or the new valid health care has the right format to have open access to all, to a very vibrant market for ancillary services.

Some of our services that we're concerned about would be home nursing, durable medical equipment, refill pharmacy, long-term care pharmacies. We also have assisted living. We have ambulance services.

We're servicing both states and people in those states, but our base of operations are in Virginia. But it's crucial that the people that are discharging these patients are open and have access to provide, making sure that there is clean

choice, clear choice for any of the patients that are being discharged.

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So we're just, again, we're 100 percent behind it. As a former CFO for Mountain States Health Alliance, I agree and I understand and I support the merger of the hospitals. We just want to make sure that the ancillary services that have a current vibrant market of the competitors remain that way, so I thank you for your time.

DIRECTOR OCKERMAN: Thank you very much, Mr. Hundman. Mike Stollings.

MIKE STOLLINGS: Commissioner, panelists, thank you for the opportunity to be able to address you this evening. My name is Mike Stollings, and I'm here to speak on behalf of the merger.

I'm the Vice President of Human

Resources at Electro-Mechanical Corporation here
in Bristol, Virginia. EMC is a privately-held,
family-owned business that's been part of the

Bristol community for over 58 years.

We currently employ about 500 associates in the Bristol area, and we're a manufacturer of electrical distribution equipment. From our base here in Bristol, we serve a full domestic market

as well as an international market.

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We understand that having a world-class medical system is vital to our success. It's vital to our success from a recruiting perspective, from a retention perspective if we want to develop and maintain a world-class work force to be able to compete in today's environment.

Our medical plan is, we have a self-insured plan. We have a very traditional PCP product that's coupled with a flexible spending account. We have a consumer-driven plan that is coupled with an HSA.

And I will tell you that our medical spend for our company is a significant, significant expenditure. And as a result of that, we work very diligently to be able to manage it and to be able to manage it strategically.

We believe that a medical plan, we believe that health care is a lot more than clinical care. We believe that there are at least five significant components that we need to manage to be successful in our health care.

And that's having an accessible, high-quality, and affordable provider network,

having a broad-based network system, having a very effective disease management program, as well as an effective wellness program, and having I guess what I will call effective consumer tools to equip our associates to be able to become effective shoppers for health care, if you would.

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We have a vested interest and our associates have a vested interest in the outcome of this merger. We've had the opportunity to be able to sit across the table from both Wellmont and Mountain States and to be able to work together to successfully put programs and plans in place that will benefit our associates.

We believe that this merger will benefit our company, our associates, as well as the community significantly.

As I look at the population, as I look at our community, as I look — and really when I do that, I see a reflection of our work force, and we know that our region faces challenges that are similar to those that are being faced on a national scale.

The cost of health care is increasing at a rate that's an unsustainable rate. You know, it can't just continue, and it has to be addressed,

so we believe that it has to be addressed from a progressive and a creative management perspective.

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It's very difficult to work in the regulatory environment that a medical system has to work in. Nevertheless, that's an obstacle to overcome, not an obstacle to stop progress.

From a population perspective, I believe that our community probably reflects what the statistics at the CDC would share. They would say that over 80 percent of medical costs in our country are driven by chronic diseases, and a significant portion of those would be preventable chronic diseases. Thank you.

multi-dimensional approach to health care for our area. I believe it needs to be inclusive of partners. I believe that both of these medical systems have proven and would continue to prove as one to be a dynamic partner for our company and companies like ours and our community to be able to address our health care needs.

I believe that local management is critical and essential. I believe that's one of the most substantial and significant benefits to the program. I believe it ensures a robust

presence of health care services in our community with known partners.

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It positions our health system to come together with our community and our employers in our community to develop effective health care strategies to make a difference in the lives of the folks in our community.

As I mentioned, we've had the opportunity to -- wrapping up. We've had the opportunity to be able to experience it firsthand. We believe it can be even better.

We believe that this merger positions our company and our community to be more effective in attacking health care today. And make no mistake about it. The challenge will be great.

Systems across the country, all across America are facing the challenge of rising costs in health care management. I believe that this system, that this merger would provide us a very well-equipped partner to be able to successfully attack and win that battle.

DIRECTOR OCKERMAN: Thank you, Mr. Stollings. And one thing I should mention. If anyone has a written statement they would like to submit as part of the record, please hand that to

1 us or email it to us. We'll be happy to have that entered. And we'll being you back up after Mr. --2 3 MIKE STOLLINGS: That was good. 4 you for your time and your consideration. 5 DIRECTOR OCKERMAN: Thank you. 6 COMMISSIONER DREYZEHNER: Thank you. 7 DIRECTOR OCKERMAN: Helen Scott. HELEN SCOTT: Hello. I'm Helen Scott. 8 9 I'm the Executive Director of Healing Hands Health 10 Center here in Bristol. Hello. Thank you for 11 visiting our clinic not long ago. 12 I'm here to speak in favor of the 13 merger, and I'm here representing the uninsured of 14 not only the greater Bristol community but also 15 northeast Tennessee and southwest Virginia. 16 expanded last year to help the uninsured. 17 So Healing Hands is a charitable health 18 clinic. We have provided about 70,000 patient 19 visits to the uninsured, and we've provided about 2.0 \$25 million worth of free medications, which 21 everybody knows how expensive that is. 2.2 Let's see, we provide medical, dental,

chiropractic, eye care, counseling. And dental has really been the greatest need, and we have done a lot to increase help for dental patients,

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the uninsured dental patients.

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We have tremendous partnerships. ETSU

Dental Hygiene School has partnered with us for 15

years. The University of Tennessee Dental School
in Memphis sends their dental students up here to
rotate. Four come at a time.

But our greatest partnership has been with Wellmont. We have been a partner with Wellmont since our beginning, so that's 19 years, Bristol Regional Medical Center in particular, so we would not be as far as we are without the hospital system.

So we're in favor of the merger, several reasons. We think it will lower costs to consumers and provide high quality care, and also it will just keep -- we will not have an out-of-market acquisition. And that's an area that we are especially interested in because locally, we feel like having a local entity support Healing Hands is very, very important.

If an out-of-market acquisition happened, I don't know where Healing Hands would be. I frankly don't feel that we would get as much support, so that's one area I wanted to stress.

We help people every day who call and say they can't afford the insurance that they have purchased. They didn't understand what a \$7500 deductible was or didn't really understand what they were getting into.

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So, you know, we just help the uninsured either get insurance that they can afford or try to help them to come to Healing Hands and get the care that they need.

So we recently invited Tony Keck from Mountain States and Todd Norris from Wellmont to come together and tour, and they came to see our new building. We moved into a 9600-square foot building a year ago, and they both expressed an interest in wanting to work together to help Healing Hands.

So we just feel the merger would be better for our community and better for Healing Hands Health Center. Thank you.

COMMISSIONER DREYZEHNER: Thank you.

DIRECTOR OCKERMAN: Thank you. Karen Raines? You're passing? Okay. Thank you, Ms. Raines. Dan Pohlgeers.

DAN POHLGEERS: Thank you once again, Commissioner, Dr. Dreyzehner, for giving me the

opportunity to speak. My name is Dan Pohlgeers, P-O-H-L-G-E-E-R-S.

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I am an independent medical practice consultant. My company is called Sunesis Medical. I do work for several practices here in northeast Tennessee, but I'm not representing any of those practices this evening.

As you know, the Tennessee Department of Health is charged with ensuring that all COPA applications demonstrate clear and convincing evidence of benefits including but not limited to improvements in population health, access to services, economic advantages to the public, and that the inherent reduction in competition to provide health care and related services will not negatively impact the region or state.

Now that's a heavy burden. And to date, I believe you all are doing a very good job making sure that that occurs.

This is also complicated by multiple factions presenting conflicting arguments that the proposed merger will or will not meet this requirement.

In a staff submission to the Southwest Virginia Health Authority, the FTC has concluded

that this proposed merger does not meet that requirement. It has concluded that the premise that one or both of the health systems would have to be sold to survive is not accurate.

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Their analysis documented the financial soundness of both health systems and their ability to continue to prosper independently, which would avoid losing local control. The FTC analysis also notes that Mountain States and Wellmont admit that they would have an 88.4 percent share of total discharges in their 90 percent service area.

That's a little bit smaller than the footprint that is on some of the documentation that's been presented to the state. That includes the zip codes that comprise the area where 90 percent of the patients reside and go to these two hospitals.

And a 93 percent share of total discharges in their 75 percent service area.

Again, even a smaller area than was originally designed in the COPA application.

To the contrary, Wellmont Health Systems and Mountain States Health Alliance -- aka Ballad -- have maintained that the advantages of the merger far outweigh any disadvantages. They

propose that through cost controls, improved efficiencies, and a reduction in duplication of services, that costs will stabilize while maintaining or increasing quality, innovation, and access.

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Hospital monopolies under state action immunity of anti-trust laws pose substantial risks to a community unless the public is protected by comprehensive, vigorously monitored and enforced rules of conduct and performance.

As stated earlier, to date the

Department of Health has been diligent in its

preparation of rules and collection of

information. The Tennessee Advisory Group did an

excellent job of outlining measures that need to

be included in the final COPA.

If the DOH disagrees with the FTC assessment and approves the merger but without the necessary, comprehensive, and effective oversight, there is a very real risk of doing substantial harm to access, quality, and affordability of care. The DOH should resist any attempt by Ballad to change the rules or limit the oversight.

The FTC detailed analysis concluded that the residents of northeast Tennessee are risking

much if this merger is approved. If it is approved, Tennessee legislature and the agencies involved in monitoring must be and remain diligent and effective in monitoring and ensuring the benefits actually outweigh any resulting harm to the people who live and work here in our area.

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Competition improves quality, reduces cost, and spurs innovation in all industries including health care. The State of Tennessee should take steps to ensure that these competitive advantages continue under a state action immunity for anti-trust.

A CON-free zone or strong restrictions on Ballad's ability to stop competition is essential if the merger is approved. Otherwise, the power of the monopoly is broadened to control the entire spectrum of health care delivery, not just hospital services.

Innovations that reduce costs and/or enhances quality will be blocked. Access to improvements in health care will be restricted unless patients are willing to travel outside of the service area.

Thank you very much, and thank you for the additional time. I think I got it right on

1 the money. 2 COMMISSIONER DREYZEHNER: Thank you very 3 much. 4 DAN POHLGEERS: Thank you. 5 DIRECTOR OCKERMAN: Greg Neal. 6 GREG NEAL: Good evening, Dr. 7 Dreyzehner. Thank you for being here. Certainly 8 appreciate the diligence that the Commission is, 9 that the Department is applying toward this very 10 important, complex decision. My name is Greg Neal. I'm the President 11

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My name is Greg Neal. I'm the President of Bristol Regional Medical Center. As the City of Bristol's largest employer, Bristol Regional Medical Center takes seriously the trust that the community places in us to deliver on our mission: to provide superior health care with compassion.

We share with leaders from our cities, our civic business and service organizations across the communities that we serve a vision for a healthier tomorrow in east Tennessee and southwest Virginia.

But we understand that on our own, we're incapable of making that vision a reality. It requires an approach that benefits from a synergy of collaboration with others like-minded

organizations across the region.

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So we're real proud of the many initiatives we have with partnering organizations designed to develop and implement innovative solutions for the betterment of the community. Solutions that not only ensure access to high quality services that expedite recovery from illness and disease, but ones that actually prevent those encounters from occurring in the first place.

One example, just one is our collaboration right here locally with the school systems in Bristol from both sides of the state line. We call it the Power of Health, and it's a program that's designed to work collaboratively with our school systems to encourage healthy living in our students and our families and provide preventive screening exams while also investing financially in the physical education programs in the two school systems.

We've seen some great benefits from that. But our experience in these kinds of efforts informs us that the needs are vast and far exceed the ability of us to meet them on our own.

The magnitude of the cultural and

behavioral change that's required absolutely requires unprecedented efforts with far more education and interventions than we have the capacity to make today. And that's another reason our proposed merger with Mountain States Health Alliance is such an attractive option.

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By combining our resources to serve our region most effectively, we will have a tremendous impact on the health of our region, leading people to live healthier and more productive lives.

From my perspective at Bristol Regional,
I see every day the unfortunate effect of
unhealthy lifestyles in the area we serve. It
contributes to an array of conditions that require
medical attention for people in the community that
could potentially be averted.

And that's why I'm really excited by the commitment that our two organizations have made to obligate \$75 million in the first 10 years to population health initiatives.

We also have the opportunity to favorably impact our area with the commitment to invest at least \$140 million over that first 10 years alone for behavioral health needs in our region, for items including community-based mental

health services, residential and outpatient recovery programs, and tobacco and substance abuse prevention programs.

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Like other emergency departments in our region, Bristol Regional Medical Center is routinely holding patients for extensive periods of times, sometimes days, even weeks at a time who we're not equipped to help but have nowhere — they have nowhere else to turn while waiting appropriate placement in mental health services.

That's obviously not ideal for the patient, patients who would benefit from receiving comprehensive care intervention as early as possible, and it's not good for our resources to be otherwise unavailable to folks needing access to the services that we do have the expertise to provide.

People in our community who have become addicted to drugs often experience consequences to their health and require attention by our medical providers. With additional resources to address addiction, Wellmont and Mountain States will be able to help these individuals recover and proceed with leading a better quality of life.

This will not only help them

individually but will reap benefits for their families and our communities. So these are just two broad areas where we can strengthen our region's health care as one organization, but we could go on.

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There are many, many other ways we can make a difference in people's lives, differences that can be accomplished with a Certificate of Public Advantage that would enable us to proceed with our merger, and I respectfully encourage you to favorably consider the application.

Thank you for your time.

COMMISSIONER DREYZEHNER: Thank you.

DIRECTOR OCKERMAN: Thank you, Mr. Neal.

Is there anyone who hasn't signed up who would like to speak? No? Mr. Macione, if you'd like to come back. I'll give you another few minutes.

JOE MACIONE: Thank you for accommodating someone who speaks slowly. I failed to mention that during my two years as Chairman of the Board of Wellmont, we thought we could work corroboratively with Mountain States on some projects. So we met the two boards over several months, realized there were many projects that we could enhance the welfare and the health care of

this area with.

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One of them in particular still sticks out in my mind, and that is a burn center.

There's not a burn center. We have one of the largest chemical companies in the United States located here.

The reason there's not a burn center, it's not a profit center, as you know, and I don't think either system can afford to carry a burn center. We didn't think so at the time, but we thought collectively that that would be a possibility.

There are many other areas that combined we can address health care needs more efficiently in this area. If you would permit me, I'll skip back down to the FTC report.

COMMISSIONER DREYZEHNER: Yes, sir.

JOE MACIONE: Which fascinated me. In that report, they state that roughly 70 percent of the market is covered by these two systems, 71 percent if they're combined. The thing that they don't mention is we have individual communities.

In Bristol, Wellmont dominates. In

Johnson City, Mountain States dominates. And what
they say in the report is, well, if one system

goes down, all you have to do -- patients will ship to the other system.

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You probably read it, and you probably realized they say that. That's very difficult for somebody my age and older, traveling great distances if you have an extended illness. It makes no sense.

I think they have in their mind,
Washington, D.C. where they're located. I think
this is bureaucracy at its finest in this report.
I think they started out with the intent of
denying the merger, and they crafted a report that
took over a year, according to them, to prevent
the merger.

That's the same organization that the same day that the headline was here, there was additional headlines throughout the United States. One of them is, four states will have one Obama care insurer. That's the Affordable Health Care Act.

That's not ideal, but it's more than that. If you read the article, it could be up to nine. Mississippi, 80 percent will have one insurer. They didn't count that. Florida, 73 percent will have one insurer. They didn't count

that.

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So what the report indicates, because Anthem is the attachment that they based it on appears to be, and Anthem says it will reduce competition and make our premiums go up.

Well, I don't think they really care about the premiums. If you read it carefully, it seems they care about the bottom line of Anthem, a public company. In fact, they're not really too concerned about increasing premiums when in Indiana next year, they project Anthem will increase premiums 28.3 percent.

And in Virginia, where they addressed their letter, Anthem will increase premiums next year 15.8 percent. So I can't see that they're too concerned about premium increases if that's happening inside their system.

And in the same day, Bill Clinton slammed Obama Care. The last person that you would ever think would say the people out there busting it sometimes 60 hours a week wind up with their premiums doubled and their coverage cut in half. It's the craziest thing in the world.

Well, it's not nearly as crazy as the FTC telling us what's good for us from a health

1 care standpoint, from a community standpoint. 2 Helen Scott said it well. These systems, if they 3 remain locally owned, will support causes in our communities, and our health care will be better 4 5 because they understand the needs of the 6 community. 7 If this merger does not go through, I have every indication, every belief that we're 8 9 going to have outsiders owning the system. 10 the headquarters move somewhere else, the 11 contribution, community support move with them. 12 That's much crazier than Bill Clinton's statement. 13 Thank you very much. I appreciate your indulgence with me. 14 15 Thank you very much, DIRECTOR OCKERMAN: 16 sir. Appreciate it. Anyone else like to speak? 17 No? Dr. Dreyzehner? 18 COMMISSIONER DREYZEHNER: Anyone like a 19 few more minutes before we close? Going once. 2.0 DIRECTOR OCKERMAN: Mr. Stollings? 21 You're welcome. 2.2 MIKE STOLLINGS: Thank you. Appreciate 2.3 it. 2.4 COMMISSIONER DREYZEHNER: Well, let me 25 thank everybody for your comments. Very helpful.

I also want to thank my associates, Jeff Ockerman 1 and Allison Rajaratnam. That's a make good. 2 3 So once again, thank you for being here. 4 And there will be, as you know, we've now been in 5 several places: in Blountville, in Kingsport, in 6 Nashville, today here in Bristol. There will be 7 one more opportunity for public comment shortly. You can continue to make comments to us 8 And again, we encourage active public 9 10 participation. We appreciate all the comments. 11 We take your input very seriously. It's 12 important. It's important as a community. 13 important to the State. 14 Again, we're plowing new ground and 15 setting precedent here, and the Tri-Cities of 16 Tennessee and Virginia are at the center of it. 17 And I want to thank you again for your 18 participation here tonight, and we are closed, and 19 we're off record. Thank you. 2.0 THEREUPON, the meeting was concluded at 21 6:23 p.m. 2.2 2.3 2.4

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1	REPORTER'S CERTIFICATION
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3	STATE OF TENNESSEE) COUNTY OF SULLIVAN)
4	,
5	I, Terry L. Kozakevich, LCR #394, Licensed Court Reporter, Registered Professional Reporter, (and
6	notary public), in and for the State of Tennessee, do hereby certify that the above meeting was reported by
7	me and that the foregoing 34 pages of the transcript is a true and accurate record to the best of my
8	knowledge, skills, and ability.
9	I further certify that I am not related to
10	nor an employee of counsel or any of the parties to the action, nor am I in any way financially interested
11	in the outcome of this case.
12	I further cortify that I am duly licenced by
13	I further certify that I am duly licensed by the Tennessee Board of Court Reporting as a Licensed Court Reporter as evidenced by the LCR number and
14	expiration date following my name below.
15	IN WITNESS WHEREOF, I have hereunto set my
16	hand and affixed my notarial seal this 6th day of October, 2016.
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24	Terry L. Kozakevich, LCR #394
25	Registered Professional Reporter Expiration Date 9/30/2017
_ ~	Notary Public Commission Expires 7/24/18