

SUPPORT FOR CHILDREN & FAMILIES

REFERRAL CHEAT SHEET

The following resources are available for families caring for children with birth defects. Diagnostic and financial eligibility criteria may be required to participate in these programs. *Please refer to the other side for more information on each program.*

TEIS (TN EARLY INTERVENTION SERVICES)

- Online referrals: <https://www.tn.gov/didd/teis>
- Referral phone number: (800) 852-7157
 - Diagnostic list and prematurity criteria: <https://www.tn.gov/didd/for-consumers/tennessee-early-intervention-system-teis/eligibility-information.html>



CHANT (COMMUNITY HEALTH ACCESS AND NAVIGATION IN TENNESSEE)

- Online referrals: <https://www.tn.gov/chantreferral>
- Program phone number: (615) 532-8192



CSS (CHILDREN'S SPECIAL SERVICES)

- Referrals can be made through CHANT
- Program phone number: (615) 741-7353
 - For more information: <https://www.tn.gov/health/CSSInfo>



FAMILY VOICES OF TENNESSEE

- Online referrals: <https://familyvoicestn.org/get-connected/>
- Program phone number: (615) 383-9442
- Email: familyvoices@tndisability.org



EARLY INTERVENTION IS KEY...

If your practice is unable to submit referrals for your eligible patients, contact the TN Department of Health for assistance. Referrals can be made (with parent/guardian consent) by the TDH directly.

For any additional questions or assistance, please contact the TDH: birth.defects@tn.gov

TEIS (TN EARLY INTERVENTION SYSTEM)

- Available for eligible children from birth-age 3
- Provides services and referrals for children who have disabilities or other developmental delays (refer to qualifying diagnosis list)
- Supports families in helping their child's development
- Helps the child participate in family and community activities
- Encourages the active participation of the whole family in the child's development
- Referral form can also be found in the MyTN app (available in any mobile app store)

CHANT (COMMUNITY HEALTH ACCESS AND NAVIGATION IN TENNESSEE)

- Provides care coordination/assistance in navigating the health and social service needs of qualifying families and individuals for various programs
- Referrals are accepted from all medical providers and social service agencies
- Self-referrals to CHANT are also accepted

CSS (CHILDREN'S SPECIAL SERVICES)

- Provides reimbursement for medical care for eligible children with physical disabilities from birth to 21 years of age
- Eligibility is determined by: residency, income, age and diagnosis
- The program consists of two components:
 - Care coordination
 - Reimbursement of medical services as a payor of last resort
- CSS provides: case management, referrals, community resources, collaboration with schools, MCOs and other agencies, transition planning, medical equipment, assistive technology, supplies, prescription assistance, therapies, screening/evaluations, and support services for families (medical and non-medical needs)

FAMILY VOICES OF TENNESSEE

- A program of the TN Disability Coalition
- Families provide free emotional and educational support to other families of children with special healthcare needs, chronic illnesses or disabilities
- Connects families to community resources and peer support
- Shares first-hand experience and tips
- Makes referrals to outside agencies
- Provides assistance in navigating the healthcare system
- Connects parents/families in peer networks

ADDITIONAL RESOURCES AVAILABLE:

Tennessee Department of Health

<https://www.tn.gov/health/BirthDefectsInfo>

Centers for Disease Control and Prevention

<https://www.cdc.gov/ncbddd/birthdefects/families-support.html>

March of Dimes

<https://www.marchofdimes.org/>

KidCentral Tennessee

<https://www.kidcentraltn.com/>

TN Disability Pathfinder

<https://www.tnpathfinder.org/>