

# Support for Children and Families Referral Information



The following early intervention resources are available for families caring for children in Tennessee. Diagnostic and financial eligibility criteria may be required to participate in these programs.

**EARLY INTERVENTION IS KEY FOR INFANTS WHO HAVE RECEIVED A RECENT CONFIRMED DIAGNOSIS.**

## Children's Special Services (CSS)

- Provides financial help for medical care (if you qualify) up to age 21 after all other payment options have been used (Medicaid, private insurance, etc.).
- Families must meet certain requirements to be eligible.
- Supports families and helps manage care, including:
  - Making referrals, finding other resources in your neighborhood, working with schools, understanding insurance, medication and equipment help, and so much more



## Tennessee Early Intervention System (TEIS)

- Offers therapy and other services to families of infants and young children with developmental delays or needs.
- Any child may be referred until age 3.
- Easy referrals - online, phone, email, and/or on the MyTN app (anyone can refer!)
- Services are free to families (if you qualify).
- Support focuses on daily routines around the home and helps families learn how to help their child learn throughout the day.



## Family Voices of Tennessee

- Families helping families with emotional and educational support in caring for a child with special healthcare needs, chronic illnesses, or other needs.
- Connects families to local resources in your neighborhood.
- Helps families understand the healthcare system.
- Part of the TN Disability Coalition.



## Regional Genetic Centers

- There are FIVE centers in Tennessee that can help families with labs and genetic counseling.
- Genetic Counseling is offered to families of children with hearing loss.



## Community Health Access and Navigation in Tennessee (CHANT)

- Free care management in every county in Tennessee through the local health departments.
- Patient-focused, helping to understand the healthcare system, connecting families to social and medical support services.
- Connects families to local resources in your neighborhood.
- Easy referrals online (anyone can refer!).



## Transportation Assistance for Appointments

Rides to and from appointments are available to TennCare members for TennCare covered services. **RIDE APPOINTMENTS MUST BE SCHEDULED AT LEAST 72 HOURS (3 DAYS) IN ADVANCE OF YOUR APPOINTMENT.**

- **Amerigroup Members – 1-866-680-0633**
  - Where’s My Ride Option 5
  - Spanish Option 2
- **BlueCare Members – 1-855-735-4660**
  - Where’s My Ride Option 3
  - Spanish Option 9
  - For trips over 90 miles, call 1-800-468-9698
- **TennCare Select Members – 1-866-473-7565**
  - Where’s My Ride Option 3
  - Spanish Option 9
  - For trips over 90 miles, call 1-800-263-5479
- **United Health Care Members – 1-866-405-0238**
  - Where’s My Ride Option 5
  - Spanish Option 2



## Women, Infant, and Children (WIC) Services

- Helps provide healthy foods during pregnancy, after birth and for breastfeeding women, infants, and children through age 5.
- Offers breastfeeding help and referrals to other resources and services in your neighborhood.
- Families must meet certain requirements to qualify.
- To learn more, contact your local health department or call 1-800-342-5942



## Hearing Loss Support

If your child has been diagnosed with hearing loss, there is support and options in how you choose to communicate with your child. To learn more, scan the QR code.

