

SWC# 3017 MASS NOTIFICATION SOFTWARE
Contract Information and Usage Instructions

**NOTE: Always check the following website to ensure you are looking at the most recent usage instructions: <https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/state-agencies-/statewide-contract-instruction--swc-.html>*

Contract Period: Three year term.

Start Date: December 15, 2017

End Date: December 14, 2020.

Summary/Background Information: The Contractor shall provide an Enterprise level emergency notification system that gives the State the ability to send out multi-modal communications to alert individuals and groups of an emergency event.

The Everbridge platform has the capability to connect licensees to the federal Integrated Public Alert and Warning System (IPAWS) and to function as alert origination software.

A license to use the Everbridge platform, however, does not automatically authorize access to IPAWS. The Federal Emergency Management Agency (FEMA) authorizes IPAWS access through a Memorandum of Agreement (MOA) with applicants. FEMA's instructions for applying for IPAWS access are available at <https://www.fema.gov/how-sign-ipaws>.

As part of the federal IPAWS authorization process, FEMA will verify an applicant's standing with state-level emergency management agencies to send public alerts and warnings. In Tennessee, this verification occurs with the Tennessee Emergency Management Agency (TEMA).

Everbridge licensees in Tennessee, whether at the State-level or of a non-State jurisdiction, should contact TEMA for more information on applying for IPAWS access. TEMA's contact information is 3041 Sidco Drive, Nashville, TN 37204, 615-741-0001, www.tn.gov/tema.

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State Contact Information

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Access to Contract Documents Online:

https://sso.edison.tn.gov/psp/paprd/SUPPLIER/ERP/c/TN_PUBLIC_SUPPLIER.TN_ACTIVE_SWC_CMP.GBL?Page=TN_ACTIVE_SWC&Action=U&ExactKeys=Y&TargetFrameName=None

The above link is to the list of Statewide Contracts. Look down the list until you find contract Statewide Contract Number 3017 and click on the folder icon. Then click on the folder icon found under the column titled "Contract Documents" to find the relevant documentation.