

RSWC# 3999 NASPO COTS Software
Contract Information and Usage Instructions

CONSOLIDATED EXECUTIVE BRANCH AGENCIES – All software from this contract must be purchased through ServiceNow as this is a restricted contract.

Contract Period:

Start Date: June 10, 2019

Final End Date with all Annual Renewal Options: April 7, 2021

Summary/Background Information: Restricted Statewide contract 3999 scope of offerings include Commercial Off-The Shelf (COTS) Software along with basic software services that include installation/implementation, training and maintenance:

	IN SCOPE Offerings		OUT OF SCOPE Offerings
LICENSING TYPE	COTS	Individual Licensing Volume Licensing Enterprise Licensing	Custom/Customized
LICENSING PERIOD	Perpetual	Subscription	<i>none</i>
Delivery	Shrink-Wrap	Download	<i>none</i>

To find the list of active software titles purchased under this state wide contract please visit CPO's intranet page: <https://www.teamtn.gov/cpo/contracts.html>

Out of Scope Services: Consulting, configuration, engineering, design, etc., any type of service specific to a Purchasing Entity requiring description of tasks and deliverables and agreement by the parties is considered out of scope and should be purchased under SWC 233 NASPO SOW Projects.

ServiceNow URL:

https://tn.service-now.com/sp?id=sc_cat_item&sys_id=8775167a13826a009f84b6246144b071

Leveraging this state wide contract mitigates and alleviates the need for a Click-Wrap and STS endorsement which is not required in order to purchase software through this contract.

Software Waiver / Exception Process

Follow the steps below to request a waiver or exception to a cloud-based software

(Software as a Service, SaaS) standard included in the Tennessee Enterprise Architecture.

1. Download the Waiver/Exception Request form here:
<https://www.teamtn.gov/sts/planning-services/information-systems-planning/waiver---exception-process.html>
2. Complete the form electronically.
3. Email the completed form to AG_Standard_Products_List@tn.gov along with any additional information needed to support the Exception Request.

State Contact Information

Contract Administrator:

Stephanie Zerda	Kim Wright	Andre Cejka	Allison Gilbert
Contract Administrator	Enterprise IT Business Program Support	Enterprise IT Business Program Support	IT Supply Chain Manager
Central Procurement Office	Strategic Technology Solutions	Strategic Technology Solutions	Strategic Technology Solutions
(615)741-2026	(615)741-7870	(615)399-4241	(615)253-4537
Stephanie.M.Zerda@tn.gov	kim.wright@tn.gov	andre.cejka@tn.gov	allison.gilbert@tn.gov

Vendor Contact Information:

Company Name: CDW-G
Master Agreement #: ADSPO16-130652
Edison Contract Number: 63087
Vendor Number: 534

Jumana DiHu
 Account Executive
jumdihu@cdwg.com
 312-547-2495

Rob Sullivan
 Senior Account Manager

robesul@cdwg.com

866-245-8105

Griffin Curcio

State & Local Executive Account Manager

grifcur@cdwg.com

Direct: 877-635-6656

Company Name: Insight

Master Agreement #: ADSPO16-138244

Edison Contract Number: 62925

Vendor Number: 529

All emails, purchase orders, quote requests and communications are required to be sent to teamashley2@insight.com as the consolidated sale's email inbox.

JASON L. WILLIAMS | Microsoft Support

t. 501.505.4742 | jason.williams@insight.com

Brandon Blain | Account Executive

t. 937.415.9428 ext. 59428 | Brandon.Blain@insight.com

Gary Sisco | Inside Sales Manager | Quotes & order status

t. 937.415.9405 ext. 59405 | gary.sisco@insight.com

Ashley McDonald

Account Executive – Field Sales

ASHLEY.MCDONALD@INSIGHT.COM 423.368.9042

teamashley2@insight.com

Robert Goldsobel

Sales Solution Representative - quotes & order status

teamashley2@insight.com 480.409.6564

Branden Maiorano

Associate Account Executive - quotes & order status

BRANDEN.MAIORANO@INSIGHT.COM 737.247.3702

Molly Randol

SLED Business Development Mngr. - Onboarding contracts

molly.randol@insight.com 480.902.1086

Company Name: Software House International (SHI)
Master Agreement #: ADSPO16-130651
Edison Contract Number: 63066
Vendor Number: 12676

Quote requests: TennesseeTeam@SHI.com

Elaine Williams

Account Executive

Elaine_Williams@shi.com

615-691-2551

Key Contract Information

All Master Price Agreements and baseline offerings can be found on the NASPO website:

CDW-G - <https://www.naspovaluepoint.org/portfolio/software-var-2016-2021/cdwg-software-var/>

En Pointe - <https://www.naspovaluepoint.org/portfolio/software-var-2016-2021/enpointe/>

Insight - <https://www.naspovaluepoint.org/portfolio/software-var-2016-2021/insight-software-var/>

SHI - <https://www.naspovaluepoint.org/portfolio/software-var-2016-2021/shi-software-var/>

*All resellers utilize a cost plus pricing model which is found under "Documents >Master Price Agreement" in the above URL links.

Billing and Payment Instructions:

Follow your agency specific rules for bill and payments.

Net payments term: **FOB Destination**

NASPO ValuePoint Background Information:

NASPO ValuePoint (formerly known as WSCA-NASPO) is a cooperative purchasing program of all 50 states, the District of Columbia and the territories of the United States. The Program is facilitated by the NASPO Cooperative Purchasing Organization LLC, a nonprofit subsidiary of the National Association of State Procurement Officials (NASPO), doing business as NASPO ValuePoint. NASPO is a non-profit association dedicated to strengthening the procurement community through education, research, and communication. It is made up of the directors of the central purchasing

offices in each of the 50 states, the District of Columbia and the territories of the United States. NASPO ValuePoint facilitates administration of the cooperative group contracting consortium of state chief procurement officials for the benefit of state departments, institutions, agencies, and political subdivisions and other eligible entities (i.e., colleges, school districts, counties, cities, some nonprofit organizations, etc.) for all states, the District of Columbia, and territories of the United States. For more information consult the following websites: www.naspovaluepoint.org and www.naspo.org .