

**SWC# 3012 IBM Passport Advantage Software and Support  
Contract Information and Usage Instructions**

*\*NOTE: Always check the following website to ensure you are looking at the most recent usage instructions: <https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/state-agencies-/statewide-contract-instruction--swc-.html>*

**Contract Period:** Three initial years with two annual renewal options;  
Start Date: February 1, 2021  
Current End Date: January 1, 2025  
Final End Date: January 1, 2026

**Summary/Background Information:** This contract is used to purchase IBM Passport Advantage software, annual software support, and installation services. IBM Software-As-A-Service (SaaS) and IBM Appliances are included in the scope of this contract.

**State Contact Information**

**Contract Administrator:**

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**State Agency Usage Instructions:**

1. Please consult the IBM Passport Advantage catalog to determine what product or support to order. If you need assistance selecting product or support, please contact the Prolifics Software Team at [SWPrograms@Prolifics.com](mailto:SWPrograms@Prolifics.com).
2. Once you have determined what your agency needs, send an email to the Prolifics Software Team for a quote at [SWPrograms@Prolifics.com](mailto:SWPrograms@Prolifics.com).
3. Follow your normal requisition/purchase order process to complete the order.
4. If your order includes new products that are not designated as State-Standard by STS, please include a justification with your purchase order for STS to review.

**Local Government Entity Instructions:**

1. Local Governments and other eligible entities are encouraged to use this contract.
2. Local entities should contact the Prolifics Software Team with respect to how they would like to conduct business transactions. You can email them at [SWPrograms@Prolifics.com](mailto:SWPrograms@Prolifics.com).
3. The State requires Prolifics to report all sales to Local Government entities making use of the State contract.

**Access to Contract Documents Online:**

1. Click on the link below to go to the Supplier Portal homepage:

<https://supplier.edison.tn.gov/psp/suprd/SUPPLIER/ERP/h/?tab=DEFAULT>

2. Click on the "Statewide Contract (SWC) Search" link at the top of the page under "Statewide Contract Information".
3. Scroll down the list of contracts and locate "IBM Passport Advantage Sftw". Click on the picture of a folder under the "Details" column.
4. You will get a rectangular box and one of the columns (to the right) will say "Contract Documents", and below will be a picture of a file folder, click on it and you will get a new box with multiple contract documents shown. Click on the picture of the document to view the attachment.