



SWC# 172 Facility Fire, Security, and Life Safety Systems Contract Information and Usage Instructions

Contract Period:

This contract runs from August 1, 2018, to January 31, 2024. The contracts were procured through ITB Edison Event 32110-10544.

Summary/Background Information:

The purpose of this constant competition contract is to provide services to the State and its Authorized Users with fire, security, and life safety systems and products and assist in keeping the facilities compliant with all applicable safety codes and regulations. This contract is open to Local Government.

The following sub-categories are covered under this contract:

Fire Alarm Proprietary- Full Service: inspection, testing, maintenance, and repairs
Limited Service: inspection and testing only

Fire Alarm Non-Proprietary- installation, inspection, testing, maintenance, and repairs Sprinkler- installation, inspection, testing, maintenance, and repairs Suppression- installation, inspection, testing, maintenance, and repairs Kitchen Hoods- installation, inspection, testing, maintenance, and repairs Security- installation, inspection, testing, maintenance, and repairs Monitoring Services- installation, inspection, testing, maintenance, and repairs Surveillance- installation, inspection, testing, maintenance, and repairs Fire Extinguishers- new purchase, recharge, inspection, testing, maintenance, and repairs

State Contract Administrator:

Lauryen Harris
Category Specialist
Central Procurement Office
(615) 361-4868
Lauryen.Harris@tn.gov

Contractor Contact Information:

Convergint Technologies LLC

Edison Contract #: 59493 Vendor #: 0000022153 John Latreille (**East TN**)

931-384-01653

john.latreille@convergint.com Greg Thompson (Middle TN)

615-739-0741

Greg.thompson@convergint.com

Steven Cooper (West TN)

901-486-7518

Steven.cooper@convergint.com

Celeste Hurt (Statewide Service Requests)

615-864-9889

Celeste.hurt@convergint.com

Gallaher & Associates

Edison Contract Number: 59497 Supplier Number: 0000000967

Kyle Wells (Project-Operations Manager Nashville)

877-656-7233 (Work)/ 615-964-0172 (Cell)

kwells@gallahersafe.com

Grose Fire Protection Inc.

Edison Contract Number: 59498 Supplier Number: 0000080598 Cody Grose (General Manager)

901-424-8991

cody.grosefire@hotmail.com

International Equipment Company, Inc.

Edison Contract Number: 59501 Supplier Number: 000000909 Greg Russell (Operations Manager)

423-267-6611

grussell@int-equip.com

Johnson Control Holdings LLC.

Edison Contract Number: NV59509 Supplier Number: 0000243247 Cory Sheeks (Service Sales Manager) 615-495-8676 cory.sheeks@jci.com

South Western Communications, Inc.

Edison Contract Number: NV59487 Supplier Number: 0000001181 Sandi Scott (Account Executive) 615-445-9887 sandi.scott@swc.net

State Systems Inc.

Edison Contract Number: 59505 Supplier Number: 0000001074 Tony Mallini (615) 974-8153 tmallini@statesystemsinc.com

Emergency Call Procedures:

The Authorized User shall select a Contractor from the Qualified Contractors List in its county, certified to service its manufactured system to respond to a critical situation. The critical situation is defined as an "emergency" by the Authorized User. The cost of repair may be unknown, and the job must be resolved immediately. In the event an Authorized User has an emergency situation, they are not required to follow the Not to Exceed Estimate guidelines set in the contract Specifications Section G.2. It is up to the discretion of the Authorized User to seek multiple Not to Exceed Estimates if it is in their best interest.

In the event that the first Contractor selected is unavailable to perform the work, is unreachable after fifteen (15) minutes of initial contact, unable to be on-site within two (2) hours, or fails to respond telephonically within fifteen (15) minutes, the Authorized User can proceed to another Contractor from the Qualified Contractors List, allowing them the same time parameters to respond telephonically and appear on-site. This step shall be repeated until a Contractor responds to the request and can be on-site within two (2) hours.

In situations where there are no Contractors identified on the Qualified Contractors List available and certified to service the Authorized User's manufactured system in the Authorized User's county, the Authorized User may contact Contractors on the Qualified Contractors List from other counties or non-contract suppliers.

Emergency contact numbers can be found on the Qualified Contractors List under the Contractors Contact Tab. Click link to access SWC 172- Qualified Contractors List Spreadsheet: https://www.tn.gov/generalservices/procurement/central-procurement-office--cpo-/state-agencies-/statewide-contract-instruction--swc-.html

Usage Instructions:

All jobs shall be awarded based on constant competition among Contractors on the Qualified Contractors List for the counties and manufacturer system(s) they are certified to service. The Authorized User will send the job scope to all qualified Contractors in their county with a deadline to submit their Not to Exceed Estimate. If there are no qualified Contractors in the Authorized User's county, the Authorized User shall solicit Not to Exceed Estimates from Contractors on the Qualifying Contractors List from neighboring counties before soliciting non-contracted suppliers. The Authorized User shall contact the Contract Administrator for CPO approval prior to awarding to a non-contracted supplier.

- Not to Exceed Estimates must be provided free of charge to the Authorized User. The
 Contractor may not charge for any time on-site or travel costs associated with
 putting together and providing a Not to Exceed Estimate.
- The Authorized User may accept a verbal field Not to Exceed Estimate and must receive a written Not to Exceed Estimate.
- The Contractor shall utilize the State's template ("Attachment A "Pricing Template") to provide a written Not to Exceed Estimate.
- Not to Exceed Estimates must be broken down according to the commodity line item ID on the contract.
- The Contractor shall perform the services as described in the Not to Exceed Estimate, upon request from the Authorized User.
- Not to Exceed Estimates shall be provided to the Authorized User no later than five
 (5) business days after the initial request is made by the Authorized User unless otherwise specified by the Authorized User.
- The Authorized User shall award to the Contractor providing the lowest Not to Exceed Estimate and meeting specifications unless written approval is provided by the CPO Contract Administrator to utilize another Contractor.

- Once the Authorized User has accepted a Not to Exceed Estimate for a job, authorized the work, and issued a purchase order, the Contractor shall coordinate completion of the job with the Authorized User. Upon acceptance and authorization of the work, the Authorized User will notify all responders to the job scope's constant competition of the awarded Contractor and total price.
- Usage of Specialized Equipment must be contemplated in the Not to Exceed
 Estimate for the job and cannot be added as an additional charge at a later date
 without prior written approval from the Authorized User.
- If Specialized Equipment is used to run diagnostic testing on the Authorized User's system to determine its course of action and provide a Not to Exceed Estimate, Contractors on the Qualified Contractors List may submit an invoice for its trip charge only. Contractor must receive prior written approval from the Authorized User to utilize Specialized Equipment.

Payement & Performance Bonds:

Payment Bonds

The payment bond will be in an amount equal to twenty-five percent (25%) of the job price on all jobs in excess of fifty thousand dollars (\$50,000.00).

- 1. State Agency/Authorized User receives quotes over \$50,000.00 for a project under SWC 172.
 - Note: If the Authorized User anticipates quotes over \$50,000.00, please include a reference to (insert applicable term reference) when the quote request is sent, to remind the supplier(s) of this requirement.
- 2. "Awarded" supplier is identified with the lowest quote.
- 3. State Agency/Authorized User requests the performance bond per Terms and Conditions section 8.11. The initial bond can be sent via email as a PDF. Please see Attachment E.
- 4. State Agency/Authorized User emails the PDF bond to the SWC Administrator for verification. The SWC Administrator may ask the supplier for changes based on the CPO Risk Manager's review. Once deemed compliant with the terms and conditions, the SWC Administrator will request the hard copy bond be mailed to CPO.

Performance Bonds

The performance bond shall be in an amount equal to one hundred percent (100%) of job price on all jobs in excess of fifty thousand dollars (\$50,000.00).

- 1. State Agency/Authorized User receives quotes over \$50,000.00 for a project under SWC 172.
 - Note: If the Authorized User anticipates quotes over \$50,000.00, please

include a reference to (insert applicable term reference) when the quote request is sent, to remind the supplier(s) of this requirement.

- 2. "Awarded" supplier is identified with the lowest quote.
- 3. State Agency/Authorized User requests the performance bond per Terms and Conditions section 8.12. The initial bond can be sent via email as a PDF. Please see Attachment D.
- 4. State Agency/Authorized User emails the PDF bond to the SWC Administrator for verification. The SWC Administrator may ask the supplier for changes based on the CPO Risk Manager's review. Once deemed compliant with the terms and conditions, the SWC Administrator will request the hard copy bond be mailed to CPO.

NOTE: Once a job exceeds \$50,000, **BOTH** payment and performance bonds are required.

Requisition and Purchase Order Generation:

For information on how to create a requisition and/or purchase order please reference the CPO Job Aids on the following page: https://www.teamtn.gov/cpo/learning-development/cpo-job-aids.html

Billing and Payment Instructions:

FOB Destination; Net 45 Payments

The repair cost <u>cannot exceed</u> the Not to Exceed Estimate without justification from the Contractor and prior written approval from Authorized User. If the repair cost is lower than the amount quoted, the Contractor may only charge the Authorized User for the cost of the repair.

NOTE: the invoice shall reflect the actual time worked on-site, as verified by the Job Log, which may be less than that of the estimated amount of hours. **NOTE:** if the Contractor has to work over the estimated amount of hours to complete the job, the Contractor will need to get prior written approval from the Authorized User.

Trip charges for Knox, Hamilton, Davidson and Shelby Counties are **not allowed** under this contract.

Asset and Inventory Management:

New equipment may require asset approval and processing.

Miscellaneous Information:

If you have any questions about this contract and the products and services covered please contact the Contract Administrator listed on the first page of this document.