

Weather Radar Equipment and Service

SPECIFICATIONS

EQUIPMENT PROVIDED:

VENDOR SHALL PROVIDE, INSTALL, AND MAINTAIN ALL EQUIPMENT LISTED TO ALL SIXTEEN (16) WELCOME CENTERS LISTED.

COLOR MONITOR, 21" MINIMUM UP TO 32" PENDING ALLOWABLE DIMENSIONS, LED, FLAT SCREEN, HIGH DEFINITION, 1080P HD SHALL BE INSTALLED AT WELCOME CENTERS AND AT ALL WELCOME CENTERS, INTERNET ACCESS

CENTRAL PROCESSING UNIT SOFTWARE
VENDOR SHALL PROVIDE ALL EQUIPMENT AND ACCESSORIES TO PROVIDE THE FOLLOWING SERVICES AND FEATURES FOR ALL LOCATIONS:

DISPLAYS SHALL PROVIDE THIS SCROLLING SCREEN SAVER AS DIRECTED BY THE STATE WHICH MAY INCLUDE THE FOLLOWING:

TDOT TRAVEL WEATHER @ 10 SECONDS
CURRENT U.S. CONDITIONS@ 10 SECONDS
CURRENT U.S. TEMPERATURES @ 10 SECONDS
SOUTHEASTERN U.S. RADAR (OR SCREEN THAT INCLUDES TENNESSEE) @ 10 SECONDS
SEVERE WEATHER OUTLOOK @ 10 SECONDS
TOURISM PROMO AS REVISED @ 30 SECONDS

MAINTENANCE/TECHNICAL SUPPORT:

VENDOR SHALL MAINTAIN ALL EQUIPMENT AND SERVICES AT NO ADDITIONAL EXPENSE TO THE STATE. PRICE TO INCLUDE ALL REPAIRS, REPLACEMENTS, SOFTWARE UPGRADES, LABOR, TRAVEL OR ANY OTHER EXPENSE INCURRED BY THE VENDOR.

VENDOR SHALL RESPOND TO ALL SERVICE CALLS WITHIN 24 HOURS OF AGENCY NOTIFICATION.

TECHNICAL SUPPORT:

VENDOR TO PROVIDE TOLL-FREE SUPPORT SERVICE DURING NORMAL BUSINESS HOURS OF 7:00 AM TO 4:00 PM CENTRAL STANDARD TIME, EXCLUDING LEGAL HOLIDAYS.

THE STATE RESERVES THE RIGHT TO SUSPEND SERVICE AT ANY WELCOME CENTER LOCATION IN THE EVENT THAT THE LOCATION IS CLOSED/RENOVATION/ RECONSTRUCTION. THE STATE WILL BE RESPONSIBLE FOR STORAGE OF ALL VENDOR EQUIPMENT. HOWEVER, THE VENDOR SHALL BE RESPONSIBLE FOR REMOVING ALL VENDOR EQUIPMENT. THE STATE WILL GIVE A 30-DAY WRITTEN NOTIFICATION TO THE VENDOR OF THE IMPENDING SUSPENSION. IF CLOSED/RENOVATION/RECONSTRUCTION, THE STATE WILL NOT INCUR ANY CHARGES FROM THE VENDOR. THE STATE ALSO RESERVES THE RIGHT TO ADD SERVICE IF A NEW WELCOME CENTER LOCATION IS CONSTRUCTED.

WELCOME CENTERS:

SERVICE LOCATIONS: SULLIVAN COUNTY, I-81 SOUTHBOUND, MILE MARKER 75.3
UNICOI COUNTY, I-26, EXIT 46 – 9 MILES WEST OF NORTH CAROLINA STATE LINE
COCKE COUNTY, I-40 WESTBOUND, MILE MARKER 446.0
CAMPBELL COUNTY, I-75 SOUTHBOUND, MILE MARKER 161.0
HAMILTON COUNTY, I-75 NORTHBOUND, MILE MARKER 0.7
HAMILTON COUNTY, I-24 EASTBOUND, MILE MARKER 171.8
MARION COUNTY, I-24 WESTBOUND, MILE MARKER 160.0
SMITH COUNTY, I-40 EASTBOUND/WESTBOUND, MILE MARKER 267.0
ROBERTSON COUNTY, I-65 SOUTHBOUND, MILE MARKER 121.0
GILES COUNTY, I-65 NORTHBOUND, MILE MARKER 3.0
MONTGOMERY COUNTY, I-24 EASTBOUND, MILE MARKER 0.40
DYER COUNTY, I-155 EASTBOUND, MILE MARKER 8.7
SHELBY COUNTY, I-40 EASTBOUND, MILE MARKER 0.30
SHELBY COUNTY, I-55 NORTHBOUND, MILE MARKER 3.10
HAYWOOD COUNTY, I-40 WESTBOUND, MILE MARKER 44.0
SULLIVAN COUNTY, I-26 EASTBOUND/WESTBOUND, MILE MARKER 5.0

CONTACT: Pete Rosenboro
TENNESSEE DEPARTMENT OF TOURIST DEVELOPMENT
615-741-9035

CUSTOM ENGINEERING AND/OR PROGRAMMING SERVICES WHICH CAN BE INCORPORATED AND/OR ADDED TO THE SYSTEM TO ADAPT TO NEW AND OR EVOLVING TECHNOLOGIES.

EMERGENCY SCROLLING MESSAGES ON ALL SYSTEMS. EMERGENCY MESSAGE IS TO BE SCROLLED AT THE BOTTOM OF THE MONITORS UNTIL THE EMERGENCY EVENT IS OVER.

BILLING INSTRUCTIONS:

TDTD IS TO BE BILLED MONTHLY. ALL LOCATIONS SHOULD BE LISTED ON A SINGLE INVOICE; HOWEVER, EACH LOCATION SHOULD BE LISTED AS A SEPARATE LINE ITEM CORRESPONDING TO THE CONTRACT LINE ITEMS. INVOICE SHOULD BE SENT TO:

Pete Rosenboro | Assistant Commissioner
Tennessee Department of Tourist Development
Wm. Snodgrass/Tennessee Tower, 13th Floor
312 Rosa L. Parks Ave., Nashville, TN 37243
pete.rosenboro@tn.gov | c: 615-741-9035

Vendor is responsible for removal of equipment at the end of contract