STATE OF TENNESSEE
Department of Safety and Homeland Security

REQUEST FOR PROPOSALS # 34901-01627
AMENDMENT # 3
Queuing and Virtual Line Management System

DATE: January 27, 2026

RFP # 34901-01627 IS AMENDED AS FOLLOWS:

1. **This RFP Schedule of Events updates and confirms scheduled RFP dates.** Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		November 17, 2025
2. Disability Accommodation Request Deadline	2:00 p.m.	November 20, 2025
3. Pre-response Conference	10:00 a.m.	November 21, 2025
4. Notice of Intent to Respond Deadline	2:00 p.m.	November 24, 2025
5. Written "Questions & Comments" Deadline	2:00 p.m.	December 1, 2025
6. State Response to Written "Questions & Comments"		December 19, 2025
7. Response Deadline	2:00 p.m.	January 8, 2026
8. State Completion of Technical Response Evaluations		January 30, 2026
9. State Schedules Field Testing		February 2, 2026
10. State Field Testing		February 9-13, 2026 (FIELD TEST #1) February 23-27, 2026 (FIELD TEST #2) March 2-6, 2026 (FIELD TEST #3)
11. State Scoring of Field-Testing Results (RFP Attachment 6.2., Section E)		March 9, 2026

12. State Opening & Scoring of Cost Proposals	2:00 p.m.	March 10, 2026
13. Cost Negotiations with Central Procurement Office		March 11, 2026
14. State Notice of Intent to Award Released and RFP Files Opened for Public Inspection	3:00 p.m.	March 17, 2026
15. End of Protest Period		March 25, 2026
16. State sends contract to Contractor for signature		March 26, 2026
17. Contractor Signature Deadline	2:00 p.m.	March 30, 2026

2. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.