TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION A: MANDATORY REQUIREMENTS. The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

The Solicitation Coordinator will review the response to determine if the Mandatory Requirement Items are addressed as required and mark each with pass or fail. For each item that is not addressed as required, the Proposal Evaluation Team must review the response and attach a written determination. In addition to the Mandatory Requirement Items, the Solicitation Coordinator will review each response for compliance with all RFP requirements.

RESPONDENT LEGAL ENTITY NAME:	

Response Page # (Respondent completes)	**Item Ref.**	**Section A— Mandatory Requirement Items**	**Pass/Fail**
		The Response must be delivered to the State no later than the Response Deadline specified in the RFP Section 2, Schedule of Events.	
		The Technical Response and the Cost Proposal documentation must be packaged separately as required (refer to RFP Section 3.2., *et. seq.*).	
		The Technical Response must NOT contain cost or pricing information of any type.	
		The Technical Response must NOT contain any restrictions of the rights of the State or other qualification of the response.	
		A Respondent must NOT submit alternate responses (refer to RFP Section 3.3.).	
		A Respondent must NOT submit multiple responses in different forms (as a prime and a subcontractor) (refer to RFP Section 3.3.).	
	A.1.	Provide the Statement of Certifications and Assurances (RFP Attachment 6.1.) completed and signed by an individual empowered to bind the Respondent to the provisions of this RFP and any resulting contract. The document must be signed without exception or qualification.	
	A.2.	Provide a statement, based upon reasonable inquiry, of whether the Respondent or any individual who shall cause to deliver goods or perform services under the contract has a possible conflict of interest (*e.g.*, employment by the State of Tennessee) and, if so, the nature of that conflict. NOTE: Any questions of conflict of interest shall be solely within the discretion of the State, and the State reserves the right to cancel any award.	
	A.3.	Provide a current bank reference indicating that the Respondent's business relationship with the financial institution is in positive standing. Such reference must be written in the form of a standard business letter, signed, and dated within the past three (3) months.	
	A.4.	Provide an official document or letter from an accredited credit bureau, verified and dated within the last three (3) months and indicating a	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	**Item Ref.**	**Section A— Mandatory Requirement Items**	**Pass/Fail**
		satisfactory credit score for the Respondent (NOTE: A credit bureau report number without the full report is insufficient and will not be considered responsive.)	
	A.5.	Provide a statement and a list of clients that confirms that the Respondent currently, or has previously, implemented a System that includes the telephony, CAD for Telecommunicators, and CAD for Field Responders in an organization of similar size (minimum of fifty (50) Telecommunicators and eight hundred (800) Field Responders) to the State.	
	A.6.	Provide a statement that confirms the Contractor shall provide a complete System. The System shall include the following: telephony, CAD for Telecommunicators, CAD for Field Responders, CAD for mobile devices, as well as, all associated software and hardware as further defined in *Pro Forma* Sections A.6. and A.7. The System shall have the capabilities as further described in *Pro Forma* Section A.7, as well as, meet the requirements of *Pro Forma* Section A.4.	
	A.7.	Provide a statement and list of clients that confirms that the Respondent currently, or has previously provided, a secure, web-based System hosted by the Contractor on a CJIS compliant government cloud (see *Pro Forma* Section A.4.a.).	
	A.8.	Provide a statement that confirms the Contractor shall be responsible for maintaining the necessary level of staff prior to and throughout implementation of the project as further described in *Pro Forma* Section A.11.	
	A.9.	Provide a statement that confirms the Contractor shall offer and support a record management solution that could be added to the System (Computer Aided Dispatch/Next-Generation 9-1-1 System). The State, as its sole discretion, may consider adding this solution in the future via sole source amendment to the resulting contract.	
	A.10.	Provide a statement confirming that Respondent will provide maintenance and support that is conducted in the United States and as described in *Pro Forma* Section A.15.	
	A.11.	Provide a statement that confirms the Contractor shall agree to "Contractor Hosted Services Confidential Data, Audit, and Other Requirements" as further described in *Pro Forma* Section E.7.	
	A.12.	Provide a statement that confirms the Contractor shall provide a System that shall adhere to all guidelines set forth by the Criminal Justice Information Services (CJIS) Agency for the State of Tennessee—Tennessee Bureau of Investigation. These guidelines were established by the U.S. Department of Justice, Federal Bureau of Investigation and can be found utilizing the following link: https://www.fbi.gov/services/cjis/cjis-security-policy-resource-center. This shall include all data in transit and at rest.	

RESPONDENT LEGAL ENTITY NAME:			
Response Page # (Respondent completes)	**Item Ref.**	**Section A— Mandatory Requirement Items**	**Pass/Fail**
	A.13.	Provide reference(s) confirming that the Respondent has implemented a System that has the ability to generate an SMS message to query advanced location data from a device. Such reference(s) must be written in the form of a standard business letter, signed, and dated within the past three (3) months.	
State Use – Solicitation Coordinator Signature, Printed Name & Date:			

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION B: GENERAL QUALIFICATIONS & EXPERIENCE. The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below. Proposal Evaluation Team members will independently evaluate and assign one score for all responses to Section B— General Qualifications & Experience Items.

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	**Item Ref.**	**Section B— General Qualifications & Experience Items**
	B.1.	Detail the name, e-mail address, mailing address, telephone number, and facsimile number of the person the State should contact regarding the response.
	B.2.	Describe the Respondent's form of business (*i.e.*, individual, sole proprietor, corporation, non-profit corporation, partnership, limited liability company) and business location (physical location or domicile).
	B.3.	Detail the number of years the Respondent has been in business.
	B.4.	Briefly describe how long the Respondent has been providing the goods or services required by this RFP.
	B.5.	Describe the Respondent's number of employees, client base, and location of offices.
	B.6.	Provide a statement of whether there have been any mergers, acquisitions, or change of control of the Respondent within the last ten (10) years. If so, include an explanation providing relevant details.
	B.7.	Provide a statement of whether the Respondent or, to the Respondent's knowledge, any of the Respondent's employees, agents, independent contractors, or subcontractors, involved in the delivery of goods or performance of services on a contract pursuant to this RFP, have been convicted of, pled guilty to, or pled *nolo contendere* to any felony. If so, include an explanation providing relevant details.
	B.8.	Provide a statement of whether, in the last ten (10) years, the Respondent has filed (or had filed against it) any bankruptcy or insolvency proceeding, whether voluntary or involuntary, or undergone the appointment of a receiver, trustee, or assignee for the benefit of creditors. If so, include an explanation providing relevant details.
	B.9.	Provide a statement of whether there is any material, pending litigation against the Respondent that the Respondent should reasonably believe could adversely affect its ability to meet contract requirements pursuant to this RFP or is likely to have a material adverse effect on the Respondent's financial condition. If such exists, list each separately, explain the relevant details, and attach the opinion of counsel addressing whether and to what extent it would impair the Respondent's performance in a contract pursuant to this RFP. NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of license for each person or entity that renders such opinions.
	B.10.	Provide a statement of whether there are any pending or in progress Securities Exchange Commission investigations involving the Respondent. If such exists, list each separately, explain

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	**Item Ref.**	**Section B— General Qualifications & Experience Items**
		the relevant details, and attach the opinion of counsel addressing whether and to what extent it will impair the Respondent's performance in a contract pursuant to this RFP. NOTE: All persons, agencies, firms, or other entities that provide legal opinions regarding the Respondent must be properly licensed to render such opinions. The State may require the Respondent to submit proof of license for each person or entity that renders such opinions.
	B.11.	Provide a brief, descriptive statement detailing evidence of the Respondent's ability to deliver the goods or services sought under this RFP (*e.g.*, prior experience, training, certifications, resources, program and quality management systems, *etc*.).
	B.12.	Provide a narrative description of the proposed project team, its members, and organizational structure along with an organizational chart identifying the key people who will be assigned to deliver the goods or services required by this RFP.
	B.13.	Provide a personnel roster listing the names of key people who the Respondent will assign to meet the Respondent's requirements under this RFP along with the estimated number of hours that each individual will devote to that performance. Follow the personnel roster with a resume for each of the people listed. The resumes must detail the individual's title, education, current position with the Respondent, and employment history.
	B.14.	Provide a statement of whether the Respondent intends to use subcontractors to meet the Respondent's requirements of any contract awarded pursuant to this RFP, and if so, detail: (a) the names of the subcontractors along with the contact person, mailing address, telephone number, and e-mail address for each; (b) a description of the scope and portions of the goods each subcontractor involved in the delivery of goods or performance of the services each subcontractor will perform; <u>and</u> (c) a statement specifying that each proposed subcontractor has expressly assented to being proposed as a subcontractor in the Respondent's response to this RFP.
	B.15.	Provide documentation of the Respondent's commitment to diversity as represented by the following: (a) <u>Business Strategy</u>. Provide a description of the Respondent's existing programs and procedures designed to encourage and foster commerce with business enterprises owned by minorities, women, service-disabled veterans, persons with disabilities, and small business enterprises. Please also include a list of the Respondent's certifications as a diversity business, if applicable. (b) <u>Business Relationships</u>. Provide a listing of the Respondent's current contracts with business enterprises owned by minorities, women, service-disabled veterans, persons with disabilities, and small business enterprises. Please include the following information: (i) contract description; (ii) contractor name and ownership characteristics (*i.e.*, ethnicity, gender, service-disabled veteran-owned or persons with disabilities); (iii) contractor contact name and telephone number. (c) <u>Estimated Participation</u>. Provide an estimated level of participation by business enterprises owned by minorities, women, service-disabled veterans, persons with disabilities and small business enterprises if a contract is awarded to the Respondent pursuant to this RFP. Please include the following information: (i) a percentage (%) indicating the participation estimate. (Express the estimated participation number as a percentage of the total estimated contract value that will be

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	**Item Ref.**	**Section B— General Qualifications & Experience Items**
		dedicated to business with subcontractors and supply contractors having such ownership characteristics only and **DO <u>NOT</u> INCLUDE DOLLAR AMOUNTS**); (ii) anticipated goods or services contract descriptions; (iii) names and ownership characteristics (i.e., ethnicity, gender, service-disabled veterans, or disability) of anticipated subcontractors and supply contractors. NOTE: In order to claim status as a Diversity Business Enterprise under this contract, businesses must be certified by the Governor's Office of Diversity Business Enterprise (Go-DBE). Please visit the Go-DBE website at https://tn.diversitysoftware.com/FrontEnd/StartCertification.asp?TN=tn&XID=9810 for more information. (d) <u>Workforce</u>. Provide the percentage of the Respondent's total current employees by ethnicity and gender. NOTE: Respondents that demonstrate a commitment to diversity will advance State efforts to expand opportunity to do business with the State as contractors and subcontractors. Response evaluations will recognize the positive qualifications and experience of a Respondent that does business with enterprises owned by minorities, women, service-disabled veterans, persons with disabilities, and small business enterprises and who offer a diverse workforce.
	B.16.	Provide a statement of whether or not the Respondent has any current contracts with the State of Tennessee or has completed any contracts with the State of Tennessee within the previous five (5) year period. If so, provide the following information for all of the current and completed contracts: (a) the name, title, telephone number and e-mail address of the State contact knowledgeable about the contract; (b) the procuring State agency name; (c) a brief description of the contract's scope of services; (d) the contract period; and (e) the contract number.
	B.17.	Provide customer references from individuals who are <u>not</u> current or former State employees for projects similar to the goods or services sought under this RFP and which represent: ▪ two (2) accounts Respondent currently services that are similar in size to the State; <u>and</u> ▪ three (3) completed projects. References from at least three (3) different individuals are required to satisfy the requirements above, e.g., an individual may provide a reference about a completed project and another reference about a currently serviced account. The standard reference questionnaire, which <u>must</u> be used and completed, is provided at RFP Attachment 6.4. References that are not completed as required may be deemed non-responsive and may not be considered. The Respondent will be <u>solely</u> responsible for obtaining fully completed reference questionnaires and ensuring they are emailed to the solicitation coordinator or including them in the sealed Technical Response. In order to obtain and submit the completed reference questionnaires follow one of the two processes below. Written: (a) Add the Respondent's name to the standard reference questionnaire at RFP Attachment 6.4. and make a copy for each reference. (b) Send a reference questionnaire and new, standard #10 envelope to each reference. (c) Instruct the reference to:

RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	**Item Ref.**	**Section B— General Qualifications & Experience Items**
		(i) complete the reference questionnaire; (ii) sign and date the completed reference questionnaire; (iii) seal the completed, signed, and dated reference questionnaire within the envelope provided; (iv) sign his or her name in ink across the sealed portion of the envelope; and (v) return the sealed envelope directly to the Respondent (the Respondent may wish to give each reference a deadline, such that the Respondent will be able to collect all required references in time to include them within the sealed Technical Response). (d) Do NOT open the sealed references upon receipt. (e) Enclose all sealed reference envelopes within a larger, labeled envelope for inclusion in the Technical Response as required. E-mail: (a) Add the Respondent's name to the standard reference questionnaire at RFP Attachment 6.4. and make a copy for each reference. (b) E-mail the reference with a copy of the standard reference questionnaire. (c) Instruct the reference to: (i) complete the reference questionnaire; (ii) sign and date the completed reference questionnaire; (iii) E-mail the reference directly to the Solicitation Coordinator by the RFQ Technical Response Deadline with the Subject line of the e-mail as "[Respondent Name Reference for RFP REFERENCE. NOTES: ▪ The State will not accept late references or references submitted by any means other than the two which are described above, and each reference questionnaire submitted must be completed as required. ▪ The State will not review more than the number of required references indicated above. ▪ While the State will base its reference check on the contents of the referenced emails or sealed reference envelopes included in the Technical Response package, the State reserves the right to confirm and clarify information detailed in the completed reference questionnaires, and may consider clarification responses in the evaluation of references. ▪ The State is under no obligation to clarify any reference information.
	B.18.	Provide a statement and any relevant details addressing whether the Respondent is any of the following: (a) is presently debarred, suspended, proposed for debarment, or voluntarily excluded from covered transactions by any federal or state department or agency; (b) has within the past three (3) years, been convicted of, or had a civil judgment rendered against the contracting party from commission of fraud, or a criminal offence in connection with obtaining, attempting to obtain, or performing a public (federal, state, or local) transaction or grant under a public transaction; violation of federal or state antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property; (c) is presently indicted or otherwise criminally or civilly charged by a government entity (federal, state, or local) with commission of any of the offenses detailed above; and (d) has within a three (3) year period preceding the contract had one or more public transactions (federal, state, or local) terminated for cause or default.

RFP ATTACHMENT 6.2. — SECTION B (continued)

<table>
<tr><td colspan="3">RESPONDENT LEGAL ENTITY NAME:</td><td colspan="2"></td></tr>
<tr><td>Response Page #
(Respondent completes)</td><td>Item Ref.</td><td colspan="3">Section B— General Qualifications & Experience Items</td></tr>
<tr><td colspan="4">SCORE (for <u>all</u> Section B—Qualifications & Experience Items above):
(maximum possible score = 5)</td><td></td></tr>
<tr><td colspan="5">State Use – Evaluator Identification:</td></tr>
</table>

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION C: TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH. The Respondent must address all items (below) and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the response to each item. Each evaluator will use the following whole number, raw point scale for scoring each item:

0 = little value ***1 = poor*** ***2 = fair*** ***3 = satisfactory*** ***4 = good*** ***5 = excellent***

The Solicitation Coordinator will multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's Raw Weighted Score for purposes of calculating the section score as indicated.

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	**Item Ref.**	**Section C— Technical Qualifications, Experience & Approach Items**	**Item Score**	**Evaluation Factor**	**Raw Weighted Score**
	C.1.	Provide a narrative that illustrates the Respondent's understanding of the State's requirements and project schedule.		**1**	
	C.2.	Provide a narrative that illustrates how the Respondent will complete the scope of services, accomplish required objectives, and meet the State's project schedule.		**1**	
Project Management					
	C.3.	Provide a narrative that illustrates how the Respondent will manage the project, ensure completion of the scope of services, and accomplish required objectives within the State's project schedule.		**1**	
	C.4.	Provide a narrative that describes how the project will be managed to meet the milestones outlined in the phases as further described in *Pro Forma* Section A.16.		**2**	
	C.5.	Provide a staffing plan that explains the necessary staff, as well as, roles of these individuals prior to and throughout implementation of the project as further described in *Pro Forma* Section A.11.		**2**	
System Architecture and Data Management					
	C.6.	Provide a narrative, and appropriate technical drawings detailing the proposed System architecture. This narrative should include cloud components, as well as, any on premise System components.		2	
	C.7.	Provide a narrative that summarizes the functionalities of the System. The narrative shall include appropriate technical drawings showing how each operates, and how it integrates and interfaces with each of the other functionalities in the entire System (see *Pro Forma* Section A.7).		**4**	
	C.8.	Provide a narrative on how the Respondent secures data while in transit and at rest. Please also describe		**2**	

RESPONDENT LEGAL ENTITY NAME:	

Response Page # (Respondent completes)	**Item Ref.**	**Section C— Technical Qualifications, Experience & Approach Items**	**Item Score**	**Evaluation Factor**	**Raw Weighted Score**
		how the security features of the System's authentication mechanism(s) operate.			
	C.9.	Provide a narrative detailing how the Respondent will meet the testing requirements outlined in *Pro Forma* Section A.10., particularly the System's ability to perform successfully and error free for ten (10) consecutive business days in an environment that fully and accurately simulates a production environment.		**2**	
Recovery					
	C.10.	Provide a narrative regarding the backup and disaster recovery options for the System and its functionalities.		**2**	
	C.11.	Provide a narrative of the recovery process upon loss of connectivity.		**2**	
System Hardware					
	C.12.	Provide a narrative, and appropriate technical drawings, explaining the proposed System Hardware for each individual Telecommunicator Workstation within an ECC, as well as, any other hardware needed for an ECC.		2	
Telephony					
	C.13.	Provide a narrative for the telephony (see Pro Forma Section A.7.a.). The narrative shall detail all general requirements and functionalities.		**3**	
CAD for Telecommunicators					
	C.14.	Provide a narrative for the CAD for Telecommunicators (see Pro Forma Section A.7.b.). The narrative shall detail all general requirements and functionalities.		**3**	
CAD for Field Responders					
	C.15.	Provide a narrative for the CAD for Field Responders (see Pro Forma Section A.7.c.). The narrative shall detail all general requirements and functionalities.		**3**	
CAD for Mobile Applications					
	C.16.	Provide a narrative for the CAD for Mobile Applications (see Pro Forma Section A.7.d.). The narrative shall detail all general requirements and functionalities.		**2**	
Reporting					
	C.17.	Provide a narrative that describes the reporting tools utilized by the Respondent to produce reports described in *Pro Forma* Section A.8. The Respondent shall provide examples of these reports produced by these tools.		**3**	
Additional CAD Core Items					

RESPONDENT LEGAL ENTITY NAME:	

Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.18.	Provide a narrative that describes how the Respondent shall meet the GIS requirements in *Pro Forma* Section A.7.b.(1)iii.		**2**	
	C.19.	Provide a narrative that describes methodology for maintaining time synchronization for all system functionalities.		**2**	
		Training, Support, and Maintenance			
	C.20.	Provide a narrative of the training offerings, as well as, provide samples of the training materials as further described in *Pro Forma* Section A.12.		**3**	
The Solicitation Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.				**Total Raw Weighted Score:** *(sum of Raw Weighted Scores above)*	
Total Raw Weighted Score / **Maximum Possible Raw Weighted Score** *(i.e., 5 x the sum of item weights above)*		**X 35** *(maximum possible score)*		**= SCORE:**	

State Use – Evaluator Identification:

State Use – Solicitation Coordinator Signature, Printed Name & Date:

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION D: ORAL PRESENTATION. The Respondent must address ALL Oral Presentation Items (below).

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the presentation response to each item. Each evaluator will use the following whole-number, raw point scale for scoring each item:

0 = little value ***1 = poor*** ***2 = fair*** ***3 = satisfactory*** ***4 = good*** ***5 = excellent***

The Solicitation Coordinator will multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's raw, weighted score for purposes of calculating the section score as indicated.

RESPONDENT LEGAL ENTITY NAME:			
Oral Presentation Items	**Item Score**	**Evaluation Factor**	**Raw Weighted Score**
D.1. Provide details and accurate artwork, photos, and dimensions of all proposed equipment to show proposed placement within a Telecommunicator's Workspace (see *Pro Forma* Section A.6.a.(3)), to include all four (4) of the required twenty-four (24") monitors. Additionally, provide details and accurate artwork, photos and dimensions of all proposed hardware associated with the System's functionality within the ECC.		**2**	
D.2. Demonstrate the following within the proposed System: (1) web-based application; (2) defined role-based configurations; (3) logging and tracking process; and (4) role-based access privileges.		2	
D.3. Demonstrate incoming call types (i.e., administrative, 9-1-1, etc.) (see *Pro Forma* Section A.7.a.)		**2**	
D.4. Demonstrate instant call playback—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		**2**	
D.5. Demonstrate the call queue, utilizing automatic call distribution, showing Telecommunicator status options (i.e., ready, break, training)—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		**3**	
D.6. Demonstrate MMS, SMS and TTY/TDD conversations—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		**2**	
D.7. Demonstrate the generation of an outbound text to retrieve caller advanced location data—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		**4**	

RESPONDENT LEGAL ENTITY NAME:			
D.8. Demonstrate basic telephony functions such as answer, hold, park, transfer, conference, disconnect, etc.—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		2	
D.9. Demonstrate rolodex and speed dial capabilities, including, one-button transfers—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.a.)		2	
D.10. Demonstrate importing of caller data (i.e., ANI/ALI) into a call intake form for the creation of a CAD event—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.b)		2	
D.11. Demonstrate entry of a verified and unverified address into a CAD event—utilizing a reasonable work-flow throughout the entire demonstration process—(see *Pro Forma* Section A.7.b)		2	
D.12. Demonstrate various ways to perform CAD functions (i.e., command line, drag and drop, point and click, etc.)		3	
D.13. Demonstrate basic data fields of a CAD event, to include narrative, supplemental data, CAD event type, etc., as part of the creation of a CAD event (see *Pro Forma* Section A.7.b.)		4	
D.14. Demonstrate the supplemental resource rotation functionalities, to include requesting and tracking of statuses (i.e., en route, cancel, skip, next-up, etc.) (see *Pro Forma* Section A.7.b.).		2	
D.15. Demonstrate mapping functionalities to include zoom, pinch, pan, measure, etc., as well as, the ability to view CAD events and Field Responders on the map.		2	
D.16. Demonstrate assignment of Field Responder(s) to a CAD event, to include recommend, dispatch, swap, stack, etc. (see *Pro Forma* Section A.7.b.)		2	
D.17. Demonstrate workflow for a Telecommunicator to create a traffic stop for a Field Responder (see *Pro Forma* Section A.7.b.)		3	
D.18. Demonstrate workflow for closing out a CAD event to include selecting primary units, returning Field Responders to service, adding disposition codes, and adding comments, supplemental data, etc. after close out (see *Pro Forma* Section A.7.b.)		2	
D.19. Demonstrate CAD for Field Responder's screen views to include maps, light and dark modes, function and/or short-cut keys, and ability to resize (see *Pro Forma* Section A.7.c.)		3	

RESPONDENT LEGAL ENTITY NAME:			
D.20. Demonstrate the ability for Field Responders to self-initiate CAD events, to include traffic stops, as well as, the ability to add a disposition and close out the CAD event (see *Pro Forma* Section A.7.c.)		**3**	
D.21. Demonstrate the view for Field Responder when a Telecommunicator assigns the Field Responder to an event, to include any visual and audible alerts, other CAD events and/or Field Responders in proximity, as well as, the Field Responder's ability to enter their status for the CAD event (see *Pro Forma* Section A.7.c.)		**4**	
D.22. Demonstrate routing functionality to include audible and visual turn-by-turn instructions, as well as, different views in the map (i.e., route overview, center view, etc.) (see *Pro Forma* Section A.7.c.)		**2**	
D.23. Demonstrate query results from a NCIC inquiry (see *Pro Forma* Section A.3.c.), as well as, show where the inquiry can be initiated.		**3**	
D.24. Demonstrate search capabilities to include CAD event narrative, supplemental data fields, premise history, Field Responder history, etc.		**2**	
D.25. Demonstrate functionalities of CAD for mobile applications on both an IOS and Android operating system (see *Pro Forma* Section A.7.d.)		**3**	
Total Raw Weighted Score *(sum of Raw Weighted Scores above)*: The Solicitation Coordinator will use this sum and the formula below to calculate the score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.			
total raw weighted score / **maximum possible raw weighted score** *(i.e., 5 x the sum of item weights above)*	**X 30** *(maximum section score)*	**= SCORE:**	
State Use – Evaluator Identification:			
State Use – Solicitation Coordinator Signature, Printed Name & Date:			

COST PROPOSAL & SCORING GUIDE

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

COST PROPOSAL SCHEDULE— The Cost Proposal, detailed below, shall indicate the proposed price for providing goods or services as defined in the Scope of Services of the RFP Attachment 6.6., *Pro Forma* Contract, for the entire contract period. The Cost Proposal shall remain valid for at least 120 days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point.

NOTICE: The Evaluation Factor associated with each compensable unit is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the *Pro Forma* Contract, Section C.1. (refer to RFP Attachment 6.6.), "The State is under no obligation to request any goods or services from the Contractor in any specific dollar amounts or to request any goods or services at all from the Contractor during any period of this Contract."

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to this RFP. If the individual signing this Cost Proposal is not the *President* or *Chief Executive Officer*, the Respondent must attach evidence to the Cost Proposal showing the individual's authority to legally bind the Respondent.

RESPONDENT SIGNATURE:	
PRINTED NAME & TITLE:	
DATE:	

RESPONDENT LEGAL ENTITY NAME:										
Cost Item Description	**Proposed Cost**							**State Use ONLY**		
	Contract Year 1	**Contract Year 2**	**Contract Year 3**	**Contract Year 4**	**Contract Year 5**	**Contract Year 6**	**Contract Year 7**	**Sum**	**Evaluation Factor**	**Evaluation Cost** (sum x factor)
System Planning, Configuration, Development, and Implementation Phases (see *Pro Forma* Section A.16.b thru e.)	**$ / TOTAL**								1	
Monthly fee for Telecommunicator Workstation Hardware (see *Pro Forma* System A.6.a(2)i(a) through A.6.a(2)i(f))	**$ / Workstation per month**	**$ / Workstation per month**	**$ / Workstation per month**	**$ / Workstation per month**	**$ / Workstation per month**	**$ / Workstation per month**	**$ / Workstation per month**		600	
Monthly Fee for ECC Hardware (see *Pro Forma Section* A.6.a.(2).	**$ / ECC per month**	**$ / ECC per month**	**$ / ECC per month**	**$ / ECC per month**	**$ / ECC per month**	**$ / ECC per month**	**$ / ECC per month**		48	
Monthly fee for Individual Telecommunicator Hardware (see *Pro Forma* System A.6.a(2)i(h))	**$ / USER per month**	**$ / USER per month**	**$ / USER per month**	**$ / USER per month**	**$ / USER per month**	**$ / USER per month**	**$ / USER per month**		1500	
Annual System Software for Telephony and CAD for Telecommunicators (see *ProForma* Sections A.7.a. and A.7.b.)	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**		125	
Annual System Software for CAD for Field Responders (see *ProForma* Section A.7.c.)	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**		1,000	

RESPONDENT LEGAL ENTITY NAME:										
Cost Item Description	**Proposed Cost**							**State Use ONLY**		
	Contract Year 1	**Contract Year 2**	**Contract Year 3**	**Contract Year 4**	**Contract Year 5**	**Contract Year 6**	**Contract Year 7**	**Sum**	**Evaluation Factor**	**Evaluation Cost** (sum x factor)
Annual System Software for CAD for Mobile Applications (see *ProForma* Section A.7.d.)	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**		900	
Data Storage (see *ProForma* Sections A.7.a through A.7.c.)	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**	**$ / USER**		1,125	

TOTAL EVALUATION COST AMOUNT (sum of evaluation costs above)**:**

The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

$$\frac{\textbf{lowest evaluation cost amount from \underline{all} proposals}}{\textbf{evaluation cost amount being evaluated}} \quad \textbf{x 30 (maximum possible score)} \quad \textbf{= SCORE:}$$

State Use – Solicitation Coordinator Signature, Printed Name & Date: