



STATE OF TENNESSEE
DEPARTMENT OF REVENUE

**REQUEST FOR PROPOSALS # 34716-20221
AMENDMENT 3
IMAGING, DATA CAPTURE AND REMITTANCE SYSTEM**

DATE: December 9, 2022

RFP # 34716-20221 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		October 10, 2022
2. Disability Accommodation Request Deadline	2:00 p.m.	October 13, 2022
3. Pre-response Conference	10:30 a.m.	October 14, 2022
4. Notice of Intent to Respond Deadline	2:00 p.m.	October 17, 2022
5. Written "Questions & Comments" Deadline	2:00 p.m.	October 21, 2022
6. State Response to Written "Questions & Comments"		December 9, 2022
7. Second Round Written "Questions & Comments" Deadline	2:00 p.m.	December 16, 2022
8. Second Round State Response to Written "Questions & Comments"		December 29, 2022
9. Response Deadline	2:00 p.m.	January 9, 2023
10. State Completion of Technical Response Evaluations		January 20, 2023
11. State Schedules Respondent Oral Presentation		January 24, 2023
12. Respondent Oral Presentation or Field Test	8:00 a.m. - 4:30 p.m.	January 30 – February 3, 2023
13. State Opening & Scoring of Cost Proposals	2:00 p.m.	February 6, 2023
14. Negotiations	4:30 p.m.	February 8 – 10, 2023

15. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection		February 15, 2023
16. End of Open File Period	4:30 p.m.	February 22, 2023
17. State sends contract to Contractor for signature		February 27, 2022
18. Contractor Signature Deadline	2:00 p.m.	March 1, 2023

2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		1. What bank do you deposit with and are you currently depositing via Check 21 / Image Cash Letters?	The State is currently depositing via Check21/Image Cash letter to one bank; the State's vendor bank. Under T.C.A.. 10-7-504 the name of the bank vendor is considered confidential.
		2. How many separate bank accounts do you deposit to?	See response to Question 1 above.
		3. What is the total number of checks that you receive annually?	Approximately 500k checks are received and deposited annually for all types of work. Volumes are listed in Pro Forma Contract Section A.1.a.1. for checks and documents combined.
		4. Approximately how many of that total are processed within each application or for each agency?	Approximately 500k checks are received and deposited annually for all types of work. Volumes are listed in Pro Forma Contract Section A.1.a.1. for checks and documents combined.
		5. Approximately how many of that total are received within cashiering operations?	Approximately less than 15% of the State's payments received are processed in our cashiering offices.
		6. Do you accept checks from foreign banks or checks denominated in foreign currencies, such as Canadian Dollars?	Yes, the State accepts foreign checks. The State does not process these via Check21 deposit, however; the solution would need to assist in identifying these foreign checks as part of the rejection

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		If so, what do you accept and how are they currently handled and deposited differently from U.S. checks?	process in Pro Forma Contract Section A.4.b.(13). Once identified and verified they would be removed from the Check21 deposit and be processed using our manual foreign check process.
		7. Are there any issues with using cloud OCR/AI platforms such as Google, AWS, Azure?	See revision to Pro Forma Contract language in RFP Amendment Item 11. below.
		8. Estimated number of forms that are handwritten? (if any)	We receive a large volume of both handwritten and typed returns. Most of our applications and some of our correspondence types are handwritten. We do not have an estimation
		9. Will the state provide samples of the specific tax forms required to be captured?	Many sample forms for tax and vehicle services can be found using the link listed in Attachment D. However, please note there are also other document types, including but not limited to, items processed for other agencies and various correspondence types for which samples will be collected during requirements gathering with the selected vendor as listed in Pro Forma Contract Section A.8.(5).
RFP 3.3.3.	10	<p>10. Section 3.3.3 says “A response must not propose alternative goods or services (i.e., offer services different from those requested and required by this RFP) unless expressly requested in this RFP. The State may consider a response of alternative goods or services to be non-responsive and reject it.”</p> <p>We would like to clarify that we are allowed to offer options as long as the solution matches the bid requirements. For example, the bid requests desktop scanners. Our software is compatible with a wide range of scanners. We would like to reserve the right to offer several models and allow TN to select the model from the list. Likewise, there is a</p>	<p>The vendor shall propose the option or alternative that best fits the following:</p> <p>The models and their cost should be the latest and best models fitting the described volume requirements in RFP Section 1.1.4 and Pro Forma Contract Section A.1.a.1.</p> <p>The models proposed should also fit the descriptions in RFP Section 1.1.1.2.a. and Pro Forma Contract Section A.3.2.</p> <p>The vendor shall also meet State security standards.</p> <p>Multiple options or alternatives for any aspect of the solution will not allow for one cost proposal and therefore not be accepted.</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>requirement that the solution be cloud based. We would like to offer the option to run on more than one cloud service provider in case TN has a preference. We consider these to be options instead of alternatives and we affirm that all options comply with the bid requirements.</p>	
		<p>11. A cashiering system is mentioned, but it is unclear as to if the solution is expected to provide a cashiering software product for use in accepting tax returns and payments or if the solution is expected to integrate with the existing cashiering systems. There is specific mention of cashiering in iNovah, TNState, and TR3. Does TN wish to replace/add cashiering systems or to simply accept information from the existing ones?</p>	<p>The State is looking for a solution to do both. To add an integrated cashiering system utilizing our current Cannon check readers (See Pro Forma Contract Attachment B) and to accept information from existing cashiering systems. The solution should include the ability to deposit payments electronically from multiple sources including: the integrated cashiering module, payments passed from other cashiering systems, and from the integrated data entry module for payments. Reference Pro Forma Contract Section A.3.5.</p>
RFP Section 1.1.3.	2	<p>12. Section 1.1.3 item 7 of System Functionality Requirements indicates that the system is to provide an external-facing customer portal allowing other state agencies to review and approve data.</p> <p>Can the State elaborate on what the requirements for this customer portal include and the approval process?</p> <p>Is it intended for the other state agencies to perform work such as data correction and balancing of their work, or is it to simply allow other state agencies to approve what is being deposited to the bank on their behalf?</p>	<p>The portal will be used only for a minor portion of form/document types selected by the State and not for all work types. This portal is intended for other agencies and internal departmental divisions to review payment images, with their associated document images as well as any data captured, to approve or reject payments before deposit.</p> <p>Please refer to Pro Forma Contract Sections A.3.4. and A.4.(13) for more information on this external facing portal.</p> <p>Data and images for approved and deposited items will be integrated with systems used by other agencies and internal departmental divisions. Please refer to Pro Forma Contract Attachment. B for list of current interfaces.</p>
RFP Section 1.1.4.	3	<p>13. Current Hardware indicates the State desire to have one large scanner and multiple high-volume desktop scanners with</p>	<p>Yes, the State intends the solution to provide the ability to process all work types through the large scanner and the desktop scanners</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>sorting pockets and similar features for document control as the large scanner.</p> <p>Is the State's intent that these scanners (large scanner and desktop scanners) are to process the same form and tax/work type?</p> <p>Since these two different styles of scanners provide differences in processing approach such as the number of pockets available for sorting for example, can the State confirm that its aware that some functions will be different between these two different scanner platforms?</p>	<p>with sorting pockets. It is the State's preference that the desktop scanners have at least three sorting pockets. The State is aware that additional functionality for sorting to pockets may be available on the large scanner where more than three sorting pockets are available.</p> <p>It is the States intention to have the ability to process all no-money work types through multiple scanners including: the large scanner, the desktop scanners with sorting pockets, and small mobile document scanners like the Fujitsu 7160 listed in Pro Forma Contract Attachment B Hardware Integration. The small mobile scanners provide some options for disaster recovery not available with just the large scanner and desktop scanners with sorting pockets.</p> <p>Disaster Recovery references, Pro Forma Contract Sections 1.1.2.i., A.3.9., A.8.4., A.14., A.20.a.6.viii., E.15.d.</p>
		<p>14. Is the intent that all jobs run all the scanners (large scanner and desktop scanners)?</p>	<p>See response to Question 13 above.</p>
		<p>15. If the requirement will be to sort, will 2 pockets be sufficient for sorting?</p>	<p>See response to Question 13 above.</p>
		<p>16. What is the vision of the State when it says the goal is to be slightly more mobile with the ability to move equipment around our floor?</p> <p>Is the intent to move these desktop scanners to different areas within the DOR at various times throughout the processing year?</p>	<p>The State's vision and intent for mobility is directly related to disaster recovery. Which includes the ability to integrate our small desktop Fujitsu 7160 scanners and Cannon check readers to the solution Pro Forma Contract Attachment B.</p> <p>Additional reasons to move the new desktop scanners with sorting pockets would be infrequent changes to the floor plan or staffing schedules.</p> <p>Disaster Recovery references, Pro Forma Contract Sections 1.1.2.i., A.3.9., A.8.4., A.14., A.20.a.6.viii., E.15.d.</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		17. What job(s) types will the Fujitsu scanners be used for?	See response to Question 13 above.
	6	18. Can the State provide a list of the vendors whom have submitted a Notice of Intent to Respond to the RFP?	No, that information will be available during the Open File period.
Att. 6.2 Section A; A.3	25	19. A.3 requires an official document or letter from an accredited credit bureau. Will a Dunn and Bradstreet report suffice for this requirement?	Yes.
Pro Forma A.20.2	18	20. page 18 (A.20.2) indicates that the Contractor must work with State staff to coordinate, execute, maintain and monitor all aspects of production processing, both online and batch. Can the State clarify what the Contractor's role will be in monitoring production when the State's staff will be responsible for performing the work and it's likely the State will not desire to have the vendor to have login access to the production environment. Please clarify.	See revision to Pro Forma Contract language in RFP Amendment Item 13. below.
		21. What is the intent for the Contractor to perform the following tasks as these appear to be functions for the State personnel to perform as part of their operation of the system? <ul style="list-style-type: none"> • Monitor and manage the overnight batch processing windows • Informing systems staff daily of results of regular and special batch processing • Maintain and monitor scheduling of production jobs • Work with State personnel to coordinate special batch job scheduling and interactions with other systems 	See revision to Pro Forma Contract language in RFP Amendment Item 13 below.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
Att. 6.2 Section B; B.15	24	22. How many points are awarded for a vendor that meets the goal of diversity within the contract?	There are no specific points awarded for a respondent being able to meet a diversity goal.
Att. 6.2 Section C; C.2	25	23. C.2 refers to A.4.b.(1) through A.4.b.(13) only. Should items A.4.b.(14) and A.4.b.(15) also be included?	See revision to RFP ATTACHMENT 6.2. — SECTION C in RFP Amendment Item 4. below.
Att. 6.2 Section C; C.5	25	24. C.5 refers to 7 items from the contract however only 6 items are listed. Please confirm that there are only 6 items and not 7.	See revision to RFP ATTACHMENT 6.2. — SECTION C in RFP Amendment Item 4 below.
Att. 6.2 Section C; C.7	28	25. C.7 refers to 5 items from the contract however only 4 items are listed. Please confirm that there are only 4 items and not 5.	See revision to RFP ATTACHMENT 6.2. — SECTION C in RFP Amendment Item 4. below.
Att. 6.2 Section C; C.10	28	26. C.10 refers to A.4.j.(1) through A.4.j.(5) only. Should items A.4.j.(6) through A.4.j.(8) also be included?	See revision to RFP ATTACHMENT 6.2. — SECTION C in RFP Amendment Item 4 below.
Att. 6.2 Section C; C.11	28	27. C.11 refers to Attachment F. Where would we find this Attachment F?	See revision to RFP ATTACHMENT 6.2. — SECTION C in RFP Amendment r Item 4 below.
		28. With what bank does the State make a deposit to?	See response to Question 1 above.
		29. We assume the requirement for the use of Cannon check readers (CR55 and CR50) is really meant to accept check images from the iNovah system and not integrate directly with the scanners themselves. Is this correct? Or is the State interested in a solution that can offer both an inbound mail solution for processing all forms as well as an over the counter cashiering solution?	The State is looking for a solution to do both. To add an integrated cashiering system utilizing our current Cannon check readers (Pro Forma Contract Attachment B) and to accept information from existing cashiering systems. The solution should include the ability to deposit payments electronically from multiple sources including: the integrated cashiering module, payments passed from other cashiering systems, and from the integrated data entry module for payments. Reference Pro Forma Contract Section A.3.5.

3. Delete RFP Section 1.1.2.e. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):
 - e. The solution must be scalable from both a platform and architecture perspective. The solution shall be hosted in the State's cloud tenant, with services being co-managed by the State and vendor. It should support multiple user interface touchpoints and ensure compliance with State security standards. Security measures, including data encryption, shall be provided to protect confidential data being transmitted to and from the database.

4. Delete RFP Attachment 6.2 – Section D in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

RFP ATTACHMENT 6.2. — SECTION C

TECHNICAL RESPONSE & EVALUATION GUIDE

SECTION C: TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH. The Respondent must address all items (below) and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

A Proposal Evaluation Team, made up of three or more State employees, will independently evaluate and score the response to each item. Each evaluator will use the following whole number, raw point scale for scoring each item:

0 = little value 1 = poor 2 = fair 3 = satisfactory 4 = good 5 = excellent

The Solicitation Coordinator will multiply the Item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's Raw Weighted Score for purposes of calculating the section score as indicated.

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.1	Provide a narrative that illustrates how the solution meets the General Requirements detailed in the <i>Pro Forma</i> contract section A.4.a.(1) through A.4.a.(13).		15	
	C.2	Provide a narrative that illustrates how the solution meets the software requirements detailed in the <i>Pro Forma</i> contract section A.4.b.(1) through A.4.b.(14).		20	
	C.3	Provide a narrative that illustrates how the solution meets the form ID & batching requirements detailed in the <i>Pro Forma</i> contract section A.4.c.(1) through A.4.c.(4).		15	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.4	Provide a narrative that illustrates how the solution meets the data capture & verification detailed in the <i>Pro Forma</i> contract section A.4.d.(1) through A.4.d.(12).		15	
	C.5	Provide a narrative that illustrates how the solution meets the remittance processing detailed in the <i>Pro Forma</i> contract section A.4.e.(1) through A.4.e.(6).		15	
	C.6	Provide a narrative that illustrates how the solution meets the workflow management detailed in the <i>Pro Forma</i> contract section A.4.f.(1) through A.4.f.(5).		15	
	C.7	Provide a narrative that illustrates how the solution meets the technical detailed in the <i>Pro Forma</i> contract section A.4.g.(1) through A.4.g.(4).		15	
	C.8	Provide a narrative that illustrates how the solution meets the security detailed in the <i>Pro Forma</i> contract section A.4.h.(1) through A.4.h.(9).		15	
	C.9	Provide a narrative that illustrates how the solution meets the imports & exports detailed in the <i>Pro Forma</i> contract section A.4.i.(1) through A.4.i.(3).		15	
	C.10	Provide a narrative that illustrates how the solution meets the reports detailed in the <i>Pro Forma</i> contract section A.4.j.(1) through A.4.j.(8).		15	
	C.11	Provide a narrative that illustrates the Respondent's understanding of the State's requirements from the RFP Attachment 6.6 <i>Pro Forma</i> contract Attachments B,C,D. Including proposed implementation plan with project schedule and phased approach completed within the term of the contract. Attachment E		25	
	C.12	Provide a detailed Disaster Recovery and business continuity plan to include both software and hardware including metrics.		15	

RESPONDENT LEGAL ENTITY NAME:					
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score
	C.13	Provide a narrative that illustrates the Respondent's approach to personnel for this project, including to what extent personnel used for the project will be exclusive to the project, and how it will meet the requirements laid out by RFP Attachment 6.6. Pro Forma Contract Section A.6.		10	
	C.14	Provide a narrative that illustrates the project imaging hardware plan RFP 6.6. Pro Forma Contract Section A.1. to A.5.		15	
	C.15	<u>Maintenance and Support Phase.</u> Provide a narrative that illustrates how the Respondent will meet the requirements of RFP Attachment 6.6 Pro Forma Contract Section A.20.		15	
	C.16	<u>Testing.</u> Provide a narrative that illustrates how the Respondent will meet the requirements of RFP 6.6 Pro Forma Contract Section A.9.		20	
	C.17	<u>Training.</u> Provide a narrative that illustrates how the Respondent will meet the requirements of RFP Attachment 6.6 Pro Forma Contract Section A.10.		20	
	C.18	Without providing cost, detail what upgrades are offered by the respondent for their product; while defining what the respondent considers to be an upgrade.		10	
	C.19	Provide benchmarking documentation demonstrating the Respondent will meet the System Availability requirements described in RFP Attachment 6.6 Pro Forma Contract Section A.14.		5	
	C.20	Provide a narrative that illustrates the Respondent's approach to quality assurance and verification as required by RFP Attachment 6.6. Pro Forma Contract Sections A.12.		5	
	C.21	Provide an example of technical documentation such as the type to store in the project repository		5	

RESPONDENT LEGAL ENTITY NAME:															
Response Page # (Respondent completes)	Item Ref.	Section C— Technical Qualifications, Experience & Approach Items	Item Score	Evaluation Factor	Raw Weighted Score										
		described in RFP Attachment 6.6. Pro Forma Contract Sections A.8. and A.11..													
	C.22	Provide a narrative that illustrates the Respondent's approach to change orders, and how the Respondent intends to meet the State's requirements for the Change Order Process as described in RFP Attachment 6.6 Pro Forma Contract Section A.17.		5											
	C.23	Provide a detailed Implementation Plan as described in the RFP Attachment 6.6 Pro Forma Contract Section A.8.		15											
Total Raw Weighted Score: <i>(sum of Raw Weighted Scores above)</i>															
<table border="0"> <tr> <td style="text-align: center;">Total Raw Weighted Score</td> <td></td> <td style="text-align: center;">X 40</td> <td></td> <td style="text-align: center;">= SCORE:</td> </tr> <tr> <td style="text-align: center;"><u>Maximum Possible Raw Weighted Score</u> <i>(i.e., 5 x the sum of item weights above)</i></td> <td></td> <td style="text-align: center;"><i>(maximum possible score)</i></td> <td></td> <td></td> </tr> </table>					Total Raw Weighted Score		X 40		= SCORE:	<u>Maximum Possible Raw Weighted Score</u> <i>(i.e., 5 x the sum of item weights above)</i>		<i>(maximum possible score)</i>			
Total Raw Weighted Score		X 40		= SCORE:											
<u>Maximum Possible Raw Weighted Score</u> <i>(i.e., 5 x the sum of item weights above)</i>		<i>(maximum possible score)</i>													

5. Delete RFP Attachment 6.6 – Pro Forma Contract Section A.2.c. in its entirety, and renumber any subsequent sections as necessary.
6. Delete RFP Attachment 6.6 – Pro Forma Contract Section A.2.q in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):
 - q. Project Repository shall mean a documentation repository which stores all versions of project files and directories. Repository is a central file storage location which could be a sever location or a project software like GitHub or SharePoint as determined by the State.
7. Delete RFP Attachment 6.6 – Pro Forma Contract Section A.2.q in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):
 - z. OCR shall mean Optical Character Recognition, the electronic or mechanical conversion of images of typed, handwritten, or printed text into machine encoded text, whether from an imaged document, photos, or photo data tags.
8. Delete RFP Attachment 6.6 – Pro Forma Contract Section A.3.7. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

7. Contractor's Solution shall be scalable from both a platform and architecture perspective. The solution shall be hosted in the State's cloud tenant, with services being co-managed by the State and vendor. It shall support multiple user interface touchpoints and ensure compliance with State security standards. Security measures, including data encryption, shall be provided to protect confidential data being transmitted to and from the database.

9. **Delete RFP Attachment 6.6 – Pro Forma Contract Section A.4.b.(2) in its entirety and renumber any subsequent sections as necessary.**

10. **Delete RFP Attachment 6.6 – Pro Forma Section Contract A.4.b.(14). in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**
 - (14) The State may require the Contractor to provide software customization in order to implement additional functionality that was not initially required by the State to the software solution, If the State requires these additional services, it will be done so a Change Order according to Section A.17.

11. **Delete RFP Attachment 6.6 – Pro Forma Contract Section A.4.g.(2). in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**
 - (2) Provide database platform documentation and design. The provided database shall abide by the following requirements:
 - a. The database shall be industry standard.
 - b. The database should not be proprietary to any cloud provider and easily transportable to AWS, Azure, GCP, etc. without data conversions.
 - c. The database shall be the correct fit.
 - d. The database shall support the Enterprise Information Security Policy for users, password, security, etc. The Enterprise Information Security Policy can be found here: <https://www.tn.gov/finance/strategic-technology-solutions/strategic-technology-solutions/sts-security-policies.html>
 - e. The database shall be kept up to date with patches, upgrades and current supported versions in accordance with State requirements, standards, and laws.
 - f. Shall be completely accessible to all authorized users 24 hours a day, 7 days a week.
 - g. The State owns any data stored in the database.
 - h. The Contractor shall not sell, harvest or otherwise sell the database.
 - i. The Contractor shall comply with all regulations regarding data access including PCI, PII, HIPPA, CJIS, FERPA (where applicable).

12. **Delete RFP Attachment 6.6 – Pro Forma Contract Section A.8.(2). in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**
 - (2) **Technology Plan** – The plan describes the strategy and timing for the use new equipment/software purchases and incorporation of the small equipment from the equipment integration inventory section of the interface inventory Attachment B and Testing Methodology section A.9.

13. **Delete RFP Attachment 6.6 – Pro Forma Section Contract Section A.20.2.(6). in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**
 - (6) Perform System Monitoring and Job Scheduling:

- i. Detect and correct errors occurring in the System **processes**, the implementation of program changes, System configurations, new releases/updates, upgrades, enhancements, new versions, and implementation of additional programs and features provided under this Contract, including those identified by the State or otherwise made known to the Contractor.
- ii. Work with State staff to coordinate, execute, maintain, and **create notifications for** all aspects of production processing, on-line, **API**, and batch;
- iii. Participate in disaster recovery exercises.
- iv. **Develop and maintain automated email notifications of:**
 - 1.system errors, process interruptions, and resolution of errors
 - 2. System response times for online activities, API processes, and batch processing
 - 3.Status, availability, and results for: regular production jobs, overnight batch processes, special batch processes, and interactions with other systems

14. Delete RFP Attachment 6.6 – Pro Forma Attachment B in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

ATTACHMENT B

CURRENT INTERFACE INVENTORY

Imaging, Data Capture, and Remittance System Interfaces

TO/FROM	WHAT	INTERFACE DETAIL	TYPE
FileNet	Image files	Flat File	Batch
FileNet	File used by FileNet to index images of forms and remittances.	Flat File	Batch
Federal Reserve	File of valid routing/transit numbers used for verification	Daily update to a table of routing information - File download	Batch
Aggisar/InfoPoll	Mail & Paper tracking	Not in use yet	N/A
TR3	Transaction processing for Revenue Tax System	Flat File	Batch
TR3	Cashiering file from TR3 for deposit through Remittance module	Flat File	Batch
TNState	Cashiering, imaging and data entry	Flat File	Batch
VTRS	Transaction processing for Revenue Title and Registration System	Flat File	Batch
Lockbox customer Dept. Health		Flat File	Batch

Lockbox customer Dept. Environmental Health		Flat File	Batch
Lockbox current Customer Dept. Safety	(Software from Fast enterprises)	Flat File	Batch

Hardware Integration

#	Description	Model(s)	Current Use	Replacement Schedule
8+	Integrate if Possible: Small Desktop Scanners	Fujitsu 7160 Scanner	Scanning documents for attachment to emails, attachments within TR3, and scanning items for the Title and Registration team in TNState.	These models shall continue to be used as long as they are useful for mobility and the uses described.
8+	Integrate the remittance images coming from: Desktop Cashiering Equipment	Cannon check readers CR55 and CR50	Cashiering in iNovah, Cashiering in TNState, and Cashiering in TR3.	These models shall continue to be used as long as they are still supported by these cashiering systems.

15. RFP Amendment Effective Date. The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.