



STATE OF TENNESSEE
Department of Human Services

**REQUEST FOR PROPOSALS # 34513-12725
AMENDMENT # 2
FOR Child Support Enforcement Services 27th
Judicial District, Tennessee (Obion and Weakley
Counties)**

DATE: February 2, 2023

RFP # 34513-12725 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		December 8, 2023
2. Disability Accommodation Request Deadline	2:00 p.m.	December 13, 2023
3. Notice of Intent to Respond Deadline	2:00 p.m.	December 20, 2023
4. Written "Questions & Comments" Deadline	2:00 p.m.	January 3, 2024
5. State Response to Written "Questions & Comments"		January 18, 2024
6. Response Deadline	2:00 p.m.	January 26, 2024
7. State Completion of Technical Response Evaluations		February 13, 2024
8. State Opening & Scoring of Cost Proposals	2:00 p.m.	February 14, 2024
9. Negotiations (Optional)	4:30 p.m.	February 15, 2024 through February 20, 2024
10. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	February 23, 2024
11. End of Open File Period		March 5, 2024
12. State sends contract to Contractor for signature		March 6, 2024
13. Contractor Signature Deadline	2:00 p.m.	March 13, 2024

2. Delete RFP Attachment 6.6 clause A.67 in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- A.67. Disaster Recovery. The Contractor shall perform at least one Disaster Recovery Test every three hundred sixty-five (365) days using actual State Data Sets that mirror production data. The Contractor shall provide written confirmation to the State after each Disaster Recovery Test that its Disaster Recovery Capabilities enable it to meet the State's RPO and RTO requirements **of 24 business hours for each**.

The Contractor shall provide the State, no later than January 31, 2025, a tested version of the Disaster Recovery/Business Continuity Plan, the original of which was provided with the technical proposal submitted in response to RFP #34513-12725 resulting in award of this Contract. The tested version must be specific to the Contractor's operation in the 27th Judicial District and must include a report documenting the outcome of testing. In addition, the Contractor shall notify the State within forty-five (45) days of any alterations to the Contractor's documented and tested Disaster Recovery/Business Continuity Plan. Such alterations shall be subject to written approval by the State. Said plan shall be made available to the State upon request.

- 3. RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.