



STATE OF TENNESSEE  
DEPARTMENT OF HEALTH

**REQUEST FOR PROPOSALS # 34360-09125  
AMENDMENT # 1  
FOR POINT OF CARE INFORMATION SYSTEM**

**DATE: February 18, 2025**

**RFP # 34360-09125 IS AMENDED AS FOLLOWS:**

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		January 13, 2025
2. Disability Accommodation Request Deadline	2:00 p.m.	January 16, 2025
3. Pre-response Conference	10:00 a.m.	January 17, 2025
4. Notice of Intent to Respond Deadline	2:00 p.m.	January 21, 2025
5. Written "Questions & Comments" Deadline	2:00 p.m.	January 24, 2025
6. State Response to Written "Questions & Comments"		February 18, 2025
7. Response Deadline	2:00 p.m.	February 25, 2025
8. State Schedules Respondent Oral Presentation		February 27, 2025
9. Respondent Oral Presentation	8 a.m. - 4:30 p.m.	March 4, 2025
10. State Completion of Technical Response Evaluations		March 14, 2025
11. State Opening & Scoring of Cost Proposals	2:00 p.m.	March 19, 2025
12. Negotiations (Optional)		March 19-21, 2025

13. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	March 25, 2025
14. End of Open File Period		April 1, 2025
15. State sends contract to Contractor for signature		April 3, 2025
16. Contractor Signature Deadline	2:00 p.m.	April 8, 2025

**2. State responses to questions and comments in the table below amend and clarify this RFP.**

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP Section	#	Question/Comment	State Response
RFP Attachment 6.3.	1	Could you please clarify whether the 1,000 users mentioned in the RFP is the expected number of users going forward, or is it a cap for the contract term? We'd like to understand if the 1,000 figure is a projection or a limit.	We did not want to place a cap on users, as our user count can fluctuate. We will not exceed 1,000 users.
RFP Attachment 6.2.	2	Could you please clarify if the supplier diversity program mentioned in Section B15 needs to be directly related to the specific services requested in the RFP?	Questions "a" and "b" in B.15 are requesting statements pertaining to your current overall program and any past or current projects with small or diverse businesses.  Question "C" is asking if you will be subcontracting or having a 3 <sup>rd</sup> party business involved in performing some aspect of the contract pursuant to this RFP. This is to be expressed by the name(s) of the subcontractors and an estimated percentage of the contract. The subcontractor can be directly or indirectly utilized in the contract.
	3	How many providers will be using the tool?	It is estimated approximately 200 providers will utilize this system, however we may have some potential support staff using this system such as pharmacy technicians, nursing, dental assistants, nutritionists, etc. which is why we did not want to place a cap on users.
	4	Are you looking for a tool to support nurses and allied health professionals?	We are looking for a tool that supports providers (MDs, DDS, NP/APN. Pharmacists) and support staff if needed.
	5	Regarding the users of the tool, can the State articulate what roles make up the user base?	A bulk of the user base will be Physicians, Nurse Practitioners, Dentists, Pharmacists, and Registered Nurses however we want to tool available in the event other disciplines need to utilize it on an as needed basis.
Pro Forma Section B	6	What is the potential start date for the contract?	Beginning of April with implementation needed no later than April 25 <sup>th</sup> .

	7	Is there an existing point-of-care tool in place or is this a new requirement? If there is a current tool in place, which tool is this?	We currently utilize UpToDate.
	8	Part of our proposal depends on the State's answer to one of our questions, is it possible to have more than one week after answers are posted to submit proposals?	The State will not be adjusting the schedule of events at this time.

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.