



STATE OF TENNESSEE  
DEPARTMENT OF CORRECTION

**REQUEST FOR PROPOSALS # 32901-31207  
AMENDMENT # 10  
FOR GPS AND RF TECHNOLOGY MONITORING  
SERVICES**

DATE: December 7, 2020

RFP # 32901-31207 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		March 16, 2020
2. Disability Accommodation Request Deadline	2:00 p.m.	March 19, 2020
3. Pre-response Conference	2:00 p.m.	March 23, 2020
4. Notice of Intent to Respond Deadline	2:00 p.m.	March 24, 2020
5. Written "Questions & Comments" Deadline	2:00 p.m.	March 31, 2020
6. State Response to Written "Questions & Comments"		August 28, 2020
7. Additional Written "Questions & Comments" Deadline	2:00 p.m.	September 15, 2020
8. State Response to Additional Written "Questions & Comments"		December 7, 2020
9. Response Deadline	12:00 p.m.	February 12, 2021
10. State Completion of Technical Response Evaluations (RFP Att. 6.2., Sections B & C)		March 5, 2021
11. State Schedules Respondent Oral Presentation		March 11, 2021
12. Respondent Oral Presentation	8 a.m. - 4:30 p.m.	March 23-24, 2021
13. State Schedules Field Testing		March 29, 2021
14. State Field Testing		April 12-23, 2021 (Respondent 1)
		April 26-May 7, 2021 (Respondent 2)
		May 10-21, 2021 (Respondent 3)
15. State Scoring of Field Testing Results (RFP Attachment 6.2., Section E)		May 28, 2021
16. State Opening and Scoring of Cost Proposals	2:00 p.m.	June 1, 2021

15. Cost Negotiations		June 2-14, 2021
16. State Notice of Intent to Award Released <u>and</u> RFP Files Opened for Public Inspection	2:00 p.m.	June 15, 2021
17. End of Open File Period		June 22, 2021
18. State sends contract to Contractor for signature		June 23, 2021
19. Contractor Signature Deadline	2:00 p.m.	July 9, 2021

**2. State responses to questions and comments in the table below amend and clarify this RFP.**

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
RFP Release 2, Section 1.1	Pg.1	<p>1. "The "Tennessee Serious and Violent Sex Offender Monitoring Pilot Project Act," Tenn. Code Ann. §§ 40-39-301 to 306 (2006) authorizes the Tennessee Department of Correction ("TDOC") to monitor sex offenders using global positioning system ("GPS") technology. The State may enroll any offender in the electronic monitoring program convicted of a serious offense, sexual offense or violent offense, or any other offender that the State deems appropriate. Additionally, Tenn. Code Ann. § 39-13-522 (b)(2)(C) (2006) in conjunction with Tenn. Code Ann. § 39-13-524, provides for lifetime GPS supervision of all offenders convicted for the offense of rape of a child, as a condition of parole release."</p> <p>a. How many offenders are on lifetime GPS monitoring?</p>	<p>a. The total number of Offenders on lifetime GPS monitoring by the State are fewer than twenty-five (25) individuals.</p>
RFP Release 2, Section 1.1. and RFP Amendment 6, Question 17	Pg.1 and Pg.4	<p>2. Reference RFP Section 1.1:</p> <p>"The State is seeking a Contractor to provide and host a secure, web-based Electronic Monitoring ("EM") system using GPS and other appropriate technologies."</p> <p>Reference Amendment 6, question 17:</p> <p>"Respondents may not propose alternative goods or services (i.e., offer services different from those requested and required by this RFP) unless expressly requested in this RFP."</p> <p>a. If the agency is not willing to accept "alternative good or services", please provide examples of "other appropriate technologies" that the agency desires.</p>	<p>a. This RFP does not request any alternative goods or services. The requirements outlined in this RFP will remain as written. The phrase "other appropriate technologies" has been removed from Section 1.1. of this RFP as referenced in Section 4 of this Amendment.</p>
RFP Attachment 6.6., Section D.5, Termination for Convenience, Section in Entirety	Pg.14	<p>3. Would the agency please consider allowing the Contractor to terminate for convenience with at least thirty (30) days prior written notice?</p>	<p>No. The clause will remain as written in RFP Attachment 6.6., Section D.5.</p>

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Attachment 6.2, Section A.3.	Pg.19	<p>4. Reference Attachment 6.2, Section A.3:</p> <p>“Provide a current bank reference indicating that the Respondent’s business relationship with the financial institution is in positive standing. Such reference must be written in the form of a standard business letter, signed, and dated within the past three (3) months.”</p> <p>a. Does the agency require this documentation within three months of proposal submission or within three months of RFP release?</p>	<p>a. The State requires this documentation be within three (3) months of proposal submission.</p>
Attachment 6.2, Section A.6	pp.20-21	<p>5. “Provide a valid, Certificate of Insurance that is verified and dated within the last six (6) months and which details all of the following (see Section A: Mandatory Requirements for complete requirements)”</p> <p>a. Does the agency require this documentation within six months of proposal submission or within six months of RFP release?</p>	<p>a. This requirement was deleted in Release #2 in RFP #32901-31207 Attachment 6.2.</p>
Attachment 6.2, Section A.8 and C.10.	Pg.22 and pg.29	<p>6. Reference Attachment 6.2, Specification A.8:</p> <p>“Respondent’s Technical Response submitted for RFP Attachment 6.2. Section C, must not exceed one hundred (100) pages in length and all text must be at least a twelve (12) point font (maps, graphs, and charts included as an appendix will not count against this page limit).”</p> <p>Reference Attachment 6.2, Specification C.10:</p> <p>“The executive summary must be no more than four (4) pages in type no smaller than ten (10) point.”</p> <p>a. To ease readability and allow vendors to use a consistent font size throughout submitted proposals, will the agency please consider revising Specification A.8 to read “must be at least a ten (10) point font”? This is consistent with industry standard font requirements.</p> <p>b. Please confirm that vendors may use smaller font sizes in graphics, tables, charts, and other visuals to enhance readability.</p>	<p>a. The requirement will remain as stated with the required font size for the Technical Response to be set at twelve (12) point font, with the exclusion of maps, graphs and charts to be included as an appendix which will not count against the page limit.</p> <p>b. The Respondent may submit graphics, tables, charts or other visuals <b>no smaller</b> than ten (10) point font.</p>

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Attachment 6.2, Section A.9.	Pg.22	<p>7. "The Respondent shall provide maintenance and support that is based in the United States."</p> <p>a. Please clarify if the term "based" used in this requirement is to be interpreted as pertaining to (1.) someone whose personal legal address or registered business address is located in the U.S., or (2.) an individual or entity who happens to be physically located in the U.S. at the time said service was provided?</p> <p>b. Please confirm that "maintenance and support" as described in this section include financial, managerial, and executive leadership services provided by the vendor organization's senior leadership team and principle owners.</p> <p>c. Please confirm that vendors are required to provide 24/7/365 maintenance and support that is based in the United States.</p>	<p>a. The term "based" shall mean an individual or entity that must be assigned to a permanent location within the United States at the time service is provided.</p> <p>b. The term "maintenance and support" listed within this requirement shall mean all forms of operational support with regards all issued hardware, software, customer and technical support and troubleshooting.</p> <p>c. The awarded Respondent shall be required to provide maintenance and support on a 24/7/365 basis and must be based physically within the United States.</p>
Attachment 6.2, Section A.9. and RFP Amendment 6, Question 58	Pg.22 and pg.14	<p>8. Reference Attachment 6.2, Section A.9:</p> <p>"The Respondent shall provide two-way communication between the State's offender management system and the Respondent's monitoring software (i.e. Offender profile data, case notes, etc.)."</p> <p>Reference Amendment 6, question 58:</p> <p>"A: Data is not being pushed from any system utilized by the current Contractor to the State's OMS as the State's current OMS does not possess the functionality to complete this requirement. However, the State reserves the right implement this functionality requirement upon the upgrade of the current system or implementation of a new OMS."</p> <p>a. Please provide additional information on the potential future integration between the contractor's software and the OMS. What features and functionalities of this integration does the agency anticipate during the next contract term?</p> <p>b. What specific data fields need to be communicated to or from the vendor's monitoring software?</p>	<p>a. The current Contractor's system does not interface with the State's OMS. The State has procured a new OMS and to date it has not gone live. The State does not currently have a release date to utilize the new OMS, however, once all details are finalized the awarded Respondent will be provided all required functionalities for interfacing and will work with the State to develop a timeline for integration.</p> <p>b. The basic attributes that make up an Offender's profile, which includes, but shall not be limited to the following: Offender Name, Address, Height, Weight, Age, Date of Birth, Conviction(s), Community Supervision Office Assignment, and State Staff Assignment.</p>
Attachment 6.2, Section A.10 and Attachment 6.6., the Pro Forma Contract, Section A.11.a.	Pg.22 and pg.9	<p>9. Reference Attachment 6.2, Section A.10 and Reference Attachment 6.6., the Pro Forma Contract, Section A.11.a.:</p> <p>"The Contractor shall provide, at a minimum, a thirty percent (30%) shelf rate to the State, which shall be independent between the State's Institutional and Community Supervision population. The State determines the shelf inventory to be confirmed as active. Spare units can be</p>	<p>a. The State confirms active shelf inventory based on the number of Offenders showing in the Contractor's software as actively wearing an EM device.</p> <p>b. The formula utilized is based on thirty (30%) percent of the active wearer population for each population type. Community Supervision</p>

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		<p>included within the active inventory status; however, non-recoverable units cannot be included in the active shelf inventory."</p> <p>An "active unit" is generally considered active based on each day the unit is assigned to an offender / client. Similarly, units are considered "inactive" when the serial number is not assigned to an offender / client but is assigned to the State's inventory of monitoring units. This is standard practice in the electronic monitoring industry.</p> <p>a. How does the State confirm the shelf inventory is "active"?</p> <p>b. Please describe the formula the State envisions using to determine the 30% shelf spare rate.</p> <p>c. Will the State agree to pay for excess units that exceed the 30% spare allowance?</p> <p>d. Please explain the process whereby "The State determines the shelf inventory to be confirmed as active." By most vendors' standards, "shelf inventory" and "active" units are mutually exclusive (i.e. one cannot be "confirmed" as the other).</p> <p>e. Re "Spare units can be included within the active inventory status" please explain "included". Included how? Again, "spare" units and "active" inventory are mutually exclusive (i.e. one cannot be "included" with the other).</p> <p>f. Please further define "non-recoverable units".</p> <p>g. Does the 30% spare allocation reflect statewide total inventory?</p>	<p>Offenders and State Institutional Inmates are considered to be two (2) separate populations. Every population must have a thirty (30%) percent shelf rate for issuance.</p> <p>c. The State will return all units that exceed the thirty (30%) shelf rate. The State does not anticipate for any units beyond the required thirty (30%) percent shelf rate.</p> <p>d. The State generates a system report each month from the Contractor's system detailing the number of Offenders actively wearing a GPS device under supervision by the State. The "shelf inventory" is confirmed by the State receiving a monthly report from the Contractor of all units issued to the State and a designee from each Institution and District conducts a physical inventory check to verify the number of units available to use.</p> <p>e. "Spare units" shall mean the "shelf units" available for use by the State in the State's possession. The State is removing the term "spare units" and replacing it with term "shelf unit."</p> <p>f. Non-recoverable units are units that are lost either due to Offender destruction and are unlocatable by the State or due to the units being removed at a local jail or medical facility and discarded. These are units that are billed to the State and are not counted as part of the State's defined "shelf" inventory.</p> <p>g. Each population (Community Supervision and State Institutions) must have their own thirty (30%) percent shelf rate.</p>

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Attachment 6.2, Section A.12	Pg.12	<p>10. "Provide a statement affirming that the hardware and software presented for testing is live and readily available for activation upon award. The hardware and software must not be a "sandbox" or test environment application or test model, but rather a live version in use by other government entities. In addition, please provide references for one (1) or more of the government entities currently using the hardware and monitoring software."</p> <p>a. Please confirm that the references required by Specification B.17 will meet the requirement for a reference using the hardware and monitoring software.</p>	The State will allow for the same individual who provided the reference for B.17. The Respondent must provide the contact information for the State validate to satisfy the requirement for A.12. The changes are reflected in Section 16 of this Amendment.
Attachment 6.2, Section B	pp.24-27	11. Please confirm there are no page limits associated with this section of proposal submissions.	The State confirms that there are no page limits associated with Attachment 6.2., Section B.
Attachment 6.2, Section B.6	Pg.24	<p>12. "Provide a statement of whether there have been any mergers, acquisitions, or change of control of the Respondent within the last ten (10) years. If so, include an explanation providing relevant details."</p> <p>a. What specific type of information is requested by this requirement? Will the agency please provide examples about the "relevant details" required?</p>	a. Information regarding this requirement shall include and not be limited to: reason for merger or acquisition, parties involved, any SEC or FCC investigations, lawsuits, etc.
Attachment 6.2, Section B.13.	Pg.25	<p>13. "Provide a personnel roster listing the names of key people who the Respondent will assign to meet the Respondent's requirements under this RFP along with the estimated number of hours that each individual will devote to that performance. Follow the personnel roster with a resume for each of the people listed. The resumes must detail the individual's title, education, current position with the Respondent, and employment history."</p> <p>a. Please clarify the timeframe for "estimated number of hours". Does the agency require this on a daily basis, yearly basis, or over the entire length of the contract, for example?</p>	a. The timeframe for "estimated number of hours" shall be evaluated on a daily basis.
Attachment 6.2, Section B.17.	Pg.27	<p>14. "Provide customer references from individuals who are not current or former State employees for projects similar to the goods or services sought under this RFP and which represent: two (2) accounts Respondent currently services that are similar in size to the State; and three (3) completed projects."</p> <p>a. As electronic monitoring contracts are 24/7/365 programs—in which services are provided on a continual basis throughout the life of the contract—will the agency please consider removing the requirement for "three completed contracts"?</p>	<p>a. The State will not remove this requirement. The requirement will remain as written.</p> <p>a.i. A completed project shall mean any contract that has come to its natural end without early termination. This applies whether a new contract has been awarded to the vendor or not.</p> <p>b. RFP Attachment 6.2., Section B.17. states the following: "Provide customer references from individuals who are not current or former State employees for projects</p>

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		<p>i. Alternatively, will the agency please define “completed project”? Does this mean contracts that have been re-awarded to vendors?</p> <p>b. Please confirm that the agency will accept and evaluate a total of five references.</p>	<p><i>similar to the goods or services sought under this RFP and which represent:</i></p> <p><input type="checkbox"/> <i>two (2) accounts Respondent currently services that are similar in size to the State; and</i></p> <p><input type="checkbox"/> <i>three (3) completed projects.</i></p> <p><i>References from at least three (3) different individuals are required to satisfy the requirements above, e.g., an individual may provide a reference about a completed project and another reference about a currently serviced account. The standard reference questionnaire, which must be used and completed, is provided at RFP Attachment 6.4. References that are not completed as required may be deemed non-responsive and may not be considered.”</i></p> <p>This requirement will remain as it is currently written.</p>
Attachment 6.2, Section C.5.	Pg.28	<p>15. “Provide a narrative that illustrates how the Respondent will provide EM system hardware and software to support electronic tracking and monitoring, using Global Positioning System (“GPS”), Location Based Services (“LBS”), Radio Frequency (“RF”) technology, as well as other technologies.”</p> <p>a. Please confirm this RFP is requesting only GPS equipment and services. If not limited to just GPS and related services, please provide the state’s definition of “Location Based Services”.</p>	<p>a. To be considered Responsive, Respondents must meet all requirements, which includes GPS, RF, and LBS and all other requirements as listed within the RFP. The State has revised the RFP to add a definition for Location Based Services (“LBS”) in RFP Attachment 6.6., Section A.2.of the Pro Forma Contract as requested and referenced in Section 8 of this Amendment.</p>
Attachment 6.2, Section C.6.	Pg.28	<p>16. “Provide a narrative that illustrates how the Respondent will provide Contractor support staff for the Contractor’s management of the EM system including one (1) Statewide Project Manager and one (1) Account Manager. The Contractor shall also provide other support staff as needed.”</p> <p>a. Please provide the duties associated with each required position. What are the different responsibilities of the Project Manager versus the Account Manager?</p>	<p>a. The State has amended RFP Attachment 6.2., Section 6.2. to remove the term “Statewide Project Manager.” The State only requires an Account Manager to handle all account related issues for the State of Tennessee. A definition for the Account Manager has been added to RFP Attachment 6.6., Section A.2.of the Pro Forma Contract as referenced in Section 8 of this Amendment.</p>

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Attachment 6.2, Section C.11.	Pg.29	<p>17. "Provide a narrative that illustrates how the Respondent will provide forensic evaluation of equipment to confirm deliberate damage with secure chain-of-custody procedures for units needed as evidence for prosecution of vandalism or tampering as well as expert witness testimony."</p> <p>a. The costs associated with testimony are frequently discussed during procurement question and answer phases. It is difficult for vendors to appropriately cost testimony services with no knowledge of the historical frequency of such requests. In addition, costs associated with testimony vary based on the type of expert required by the agency. For example, the cost of sending an in-state, dedicated account manager to testify is much less than the costs associated with sending an out-of-state engineer. To support a competitive procurement environment, we recommend the agency include a phrase that "the vendor may request reimbursement for in-person testimony when appropriate."</p>	<p>a. The requirement will remain as written. All costs associated with expert "in-person" testimony required by the court or local jurisdiction shall be at the expense of the Contractor. As of November 1, 2020, there have been zero (0) requests from the courts or local jurisdictions received by the State to provide expert "in-person" testimony.</p>
Attachment 6.2, Sections C.17. and C.18.	Pg.29	<p>18. "Provide a narrative that illustrates how Respondent will meet the following requirement. The EM System creates notification of the following types of events according to State established protocols: Charging violation (failure to insert into or attach charger at prescribed time or prescribed length of time.)"</p> <p>a. This requirement is repeated in both referenced specifications. Please delete the redundant requirement or confirm vendors are not required to respond to Specification C.18.</p>	<p>a. The State acknowledges the duplication in requirements C.17. and C.18. and has removed requirement C.18. and renumbered the sections accordingly as referenced in Section 5 of this Amendment.</p>
Attachment 6.2, Section C.19.	Pg.29	<p>19. "Transmitter Low"</p> <p>a. Is "low" referring to battery power? If not, please clarify. "Tracking unit battery low (items 8 and 9 could be combined for one-piece unit solutions)"</p> <p>b. Please clarify this requirement. What "items 8 and 9" are the agency referencing?</p>	<p>a. The phrase "Transmitter Low" refers to a Radio Frequency (RF) transmitter having a low signal.</p> <p>b. The language "items 8 and 9 could be combined for one-piece unit solutions is removed from this requirement". The State acknowledges that this was a typographical error and is amending this requirement. The revisions are reflected in Section 5 of this Amendment.</p>
Attachment 6.2, Sections C.24. and C.25.	Pg.30	<p>20. As these requirements are very similar, would the agency please consider combining the examples in these specifications into a single requirement? This would ease readability.</p>	<p>The State has amended the requirement to combine RFP Attachment 6.2., Sections C.24. and C.25. into a single requirement and has renumbered accordingly as referenced in Section 5 of this Amendment.</p>



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Attachment 6.2, Section C.31.	Pg.31	<p>21. "The Contractor shall not duplicate existing GIS base mapping data products. Provide a narrative that illustrates how the Contractor shall utilize the STS – GIS Services' Tennessee Base Mapping Program ("TNBMP") data products in partnership with the State and local law enforcement agencies. Local GIS data products that meet or exceed TNBMP technical specifications may be used where TNBMP data products do not exist."</p> <p>a. To the best of our knowledge, nearly all vendors' electronic monitoring software integrates with industry-best mapping providers, such as Google. Please confirm the agency will accept this type of solution in lieu of local GIS data products.</p> <p>b. What are the integration capabilities of State's TNBMP system and data to Google's mapping system?</p>	<p>a. The State's requirement will remain as written. The State utilizes external GIS to verify locations that could be considered as possible exclusion or inclusion zones for Offenders under the supervision of the State. The awarded Respondent may utilize Google mapping software in conjunction with the State's STS-GIS Services' Tennessee Base Mapping Program ("TNBMP").</p> <p>b. The State is providing the URL's utilized by the STS-GIS team for the Contractor to either consume or download into their software solution. The State does not require a direct interface between the Contractor's monitoring system and the State's TNBMP. The State only requires that the awarded Contractor's software work in conjunction with the State's GIS Data retrieved through the TNBMP.</p>
Attachment 6.2, Section C.39.	Pg.31	<p>22. "Provide a narrative that illustrates how the EM system is capable of providing default protocols based upon wearer classification."</p> <p>a. Please define "default protocols" and provide examples.</p>	<p>a. A definition for Default Protocol has been added to RFP Attachment 6.6. Section A.2. as referenced in Section 8 of this Amendment. A Default Protocol is a system Alert configuration based on the offense classification of the Offender wearing the device. For an Offender who is subject to an Exclusion Zone, e.g., the system would generate an Alert to the Offender's presence within an Exclusion Zone.</p> <p>Example: Only Offenders who were convicted as an adult of a sexual offense against minors have a one thousand (1000) foot restriction and they would need protocols for these to Alerts the officer. Offenders who were convicted as juveniles do not have these restrictions and there would be a separate protocol for those Offenders without this restriction. The protocols are established by assigning a Default Protocol for that particular Offender, so it does not have to be manual entry by the State.</p>

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Attachment 6.2, Section C.40.	Pg.31	<p>23. "Provide a narrative that illustrates how the EM system allows the State to set up individual protocols for each wearer."</p> <p>a. Please provide examples of typical individual protocols for each client wearer.</p>	<p>a. Please see the response to Question #30.</p>
Attachment 6.2, Section C.67. and RFP Amendment 6, Question 41	Pg.33 and pg.11	<p>24. Reference Attachment 6.2, Specification C.67:</p> <p>"Provide a narrative that illustrates how the State will be able to offload GPS data through Wi-Fi connectivity."</p> <p>Reference Amendment 6, question 41:</p> <p>"The State will make the requested revisions, however, Respondents proposed solutions must address tracking in remote areas where cellular or Wi-Fi capabilities are not accessible."</p> <p>a. We appreciate the State's acceptance of proposed changes to this specification. However, the revised RFP released with Amendment 6 does not reflect these revisions. Please clarify if the agency will release this revision in a subsequent amendment. Alternatively, should vendors revise this requirement independent of an agency amendment?</p>	<p>a. The aforementioned change has been included in Section 5 of this amendment to reflect the correct language for this requirement. Respondents shall adhere to the State's amendment of this RFP which is reflective of the change.</p>
Attachment 6.2, Section "Monitoring Center", Sections C.73-C.84	pp.33-34	<p>25. Please define "monitoring center interface". Is this the software used by an agency-operated monitoring call center?</p>	<p>As referenced in Section VI. J. of TDOC Policy #103.15 found in Attachment Two: Tennessee Department of Correction Policies: Central Communication Center, the State utilizes the Contractor's Electronic Monitoring software through the Contractor's designated website.</p>
Attachment 6.2, Section C.77.	Pg.33	<p>26. "Provide a narrative that illustrates how the EM System monitoring center interface provides audible tones for new Alerts and locked Alerts which have not had a step completed within the appropriate time frame as defined by the State."</p> <p>a. In our experience, audible tones are often distracting to monitoring center staff. Many modern solutions use visual indicators to communicate the information required by this specification. Please confirm that the agency will accept a solution that provides visual indicators in lieu of audible tones.</p>	<p>a. The State has amended the requirement to allow for visual indicators to communicate new Alerts and locked Alerts which have not had a step completed within the appropriate time frame as defined by the State and referenced in Section 5 of this Amendment.</p>

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Attachment 3: Electronic Monitoring Cost Evaluation Model cover sheet		<p>27. "Please note that the offender population tiers listed on the cost model reflect estimated population tiers and are based on a monthly volume. The State is requesting the bid price reflect a per offender/per year cost proposal to include the cost of hardware, monitoring software, and insurance."</p> <p>a. For a large statewide program like Tennessee DOC, the number of active offenders wearing monitors changes on a daily basis and fluctuates considerably throughout the month. Would the State respectfully consider revising the model to reflect ranges of offenders per day? Providing vendors with the ability to cost solutions on a per day basis will ensure consistent metrics are used by prospective bidders to facilitate pricing comparisons.</p>	<p>a. The State has revised RFP ATTACHMENT 6.3. Cost Proposal &amp; Scoring Guide and RFP Attachment Three to reflect a per Offender/ per day cost as referenced in Sections 7 and 15 and of this Amendment. Respondents are to base their pricing on the revised unit of measure.</p>
Attachment 6.6., Section A.2.	Pg.3	<p>28. "Global Exclusion Zone Data. A set of geocoded data of the property lines of areas in Tennessee determined by statute and/or department policy to be off limits for a category of offenders (i.e. child sex offenders restricted from schools, daycares, parks, etc.) which is uploaded directly from STS GIS services to the electronic monitoring Contractor's mapping system."</p> <p>a. Will the agency please elaborate on the type of solution required by this definition?</p> <p>b. Alternatively, will the agency outline the current implementation of this solution to support vendor understanding?</p>	<p>a. The State requires the receipt of geocoded data when Offender's profile is established to include Inclusion and Exclusion Zones. If an Offender enters an Exclusion Zone, the zone data should trigger an Alert and the data should be recorded and provide a report when an exclusion is triggered. The report itself should be an ad hoc reporting function of the awarded Contractor's software.</p> <p>b. The current Contractor's solution has no current bearing on the requirements outlined in this RFP and all responsive Respondent's proposed solutions must meet all requirements defined by the State in providing Global Exclusion Zone Data.</p>
Attachment 6.6., Section A.4.i.	Pg.6	<p>29. "The Contractor will work with the State [including the F&amp;A, STS, Enterprise Development Solutions team] to assure that mobile app development incorporates appropriate branding, design, technologies, and integrations with the State's web portal."</p> <p>a. Similar to vendor software, electronic monitoring mobile applications are available for general use via download in the app store. Does the agency expect their logos and branding to be included in the mobile application?</p>	<p>a. If the Respondent's intent is to the publish the mobile application into the Apple store under the State of Tennessee account, then STS's Enterprise Shared Solutions Team will need to build and release the mobile app into the respective app store. The source code must be provided to the State to be able to build the mobile app. If the Respondent's intent is the publish the mobile application into the Apple store under the Respondent's current functionality, then the mobile application can be downloaded as it is currently designed by the Respondent as long as it meets current Apple iOS operating system</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
			standards set forth by the State.
Attachment 6.6., Section A.4.c.	Pg.6	<p>30. "The electronic monitoring system shall provide a platform for the State and Contractor staff to enter narrative-style notes that can be utilized for documentation of steps taken to resolve offender alarms."</p> <p>a. Generally, alert management processes are built directly into vendor software to support operators managing alerts consistently and in compliance with agency procedures. Can the agency please provide some examples or use cases of the type of "narrative-style notes" that agency staff will need to enter into the software?</p> <p>b. Similarly, please provide examples or use cases of the type of "narrative-style notes" that contractor staff will need to enter into the software.</p> <p>c. Does the agency anticipate officers will directly enter these notes in the software?</p> <p>i. Will agency monitoring center operators enter these notes?</p> <p>ii. Please confirm that contractor staff will also enter these notes (in addition to agency staff).</p>	<p>a. The State must be able to identify Alerts that require staff to respond in the field and Alerts that do not require staff physical response. Currently, the State has the ability to write a note on an Alert that indicates whether field response by a supervising Officer is needed or not.</p> <p>b. The State's Central Communication Center ("CCC") conducts all monitoring for all active GPS/RF wearers. The CCC writes notes based on whom they spoke with and the response given in terms of Alerts.</p> <p>c. Both Officers and CCC staff will need the ability to enter notes.</p> <p>i. The State handles all monitoring internally. In the event the State elects to switch from internal monitoring by the CCC to Contractor-direct monitoring, Contractor monitoring center staff will need the ability to enter notes.</p> <p>ii. The State handles all monitoring internally. In the event the State elects to switch from internal monitoring by the CCC to Contractor-direct monitoring, Contractor monitoring center staff will need the ability to enter notes.</p>
Attachment 6.6., Section A.11.d.	Pg.9	<p>31. "Upon request from the State, the Contractor shall provide all requested units or consumables within twenty-four (24) hours of receipt and incur all shipping costs and fees."</p> <p>a. Please confirm the intent of this specification is to require shipping items within 24-hours in emergency situations.</p>	<p>a. This requirement applies to all shipments not just emergency requests. The costs for all shipments requested by the State shall be incurred at the Contractor's expense.</p>
Attachment 6.6., Section A.11.	Pg.9	<p>32. How many locations receive shipments of units and consumables?</p>	<p>The State estimates fourteen (14) Community Supervision District Offices and fifteen (15) State Institutions to be in receipt of units and consumables. The State anticipates the possibility of a satellite office to receive units and consumables if necessary.</p>
Attachment 6.6., Section E.5.a.	Pg.23	<p>33. "The Contractor shall ensure that all Confidential State Data is housed in the continental United States, inclusive of backup data."</p> <p>a. Please confirm that this specification requires that all data cannot be communicated internationally.</p> <p>b. Please confirm that "data" described in this specification includes account related email content.</p> <p>c. Please confirm that "data" described in this specification</p>	<p>a. All data must be housed in the United States, which is inclusive of back up data. The communication of the data can be accessed from an international location, but the data server must be in housed in the United States.</p> <p>b. All account related email content must be kept confidential and housed in</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>includes account related financial information.</p>	<p>the United States on the data sever.</p> <p>c. All account related financial information must be kept confidential and housed in the United States on the data server.</p>
<p>Attachment 6.6., Section D.32.</p>	<p>Pg.19</p>	<p>34. "The State reserves the right to amend or require additional insurance coverage, coverage amounts, and endorsements required under this Contract."</p> <p>a. Please confirm that should the agency require additional or amended insurance coverage, the contractor will reserve the right to adjust program costs accordingly.</p> <p>"Contractor's failure to maintain or submit evidence of insurance coverage, as required, is a material breach of this Contract."</p> <p>"At any time, the State may require Contractor to provide a valid COI. The Parties agree that failure to provide evidence of insurance coverage as required is a material breach of this Contract."</p> <p>b. Will the agency please define "material breach"?</p> <p>"Contractor shall provide the COI ten (10) business days prior to the Effective Date and again thirty (30) calendar days before renewal or replacement of coverage."</p> <p>c. In insurance markets, obtaining a certificate 30 days before renewal or replacement is not a normal practice. Would the agency please consider revising this requirement to 7 days before instead of 30 days?</p> <p>d. Providing renewal certificates (30) days in advance of policy expiration is not possible. Insurance certificates can only be issued after the policy is bound, which is usually less than 1 week prior to expiration.</p> <p>"e. Crime Insurance"</p> <p>d. Please confirm that cyber theft and extortion is covered under Cyber policy versus Crime Insurance.</p> <p>e. Pleas confirm Cyber policies will meet the requirement.</p> <p>"The policy must allow for reporting of circumstances or incidents that may give rise to future claims, include an extended reporting period of no less than two (2) years with respect to events which occurred but were not reported during the term of the policy, and not contain a condition requiring an arrest or conviction.</p> <p>f. Will the agency please consider revising this specification to read "The Contractor agrees to maintain Crime Insurance during the</p>	<p>a. Although the State does not anticipate making any changes to the insurance requirements at this time, please note that the State cannot agree to accept price increases submitted by the awarded Contractor in advance of contract execution.</p> <p>b. Reference Attachment 6.6. Pro Forma Contract, Section D.6., Termination for Cause.</p> <p>c. The State is agreeable to changing this requirement from "30 days" to "7 business days." The changes to Attachment 6.6., Section D.32. are reflected in Section 14 of this RFP Amendment.</p> <p>d. A Certificate of Insurance ("COI") is routinely provided in advance of the contract performance date by the insurance broker, agent or producer on behalf of the Contractor. Please note a COI is not the insurance policies. The COI is a document used to provide only information on specific insurance coverages. The COI provides verification of the insurance and typically contains information on types and limits of coverage, insurance company, policy number, named insured and policy effective and termination dates.</p> <p>e. For the State to consider this request, the State would require a statement from the Contractor's insurance agent or broker stating that they have reviewed the Contractor's cyber insurance policy and it covers the occurrences of "theft" and "extortion".</p> <p>f. The purpose for this standard contract language is to protect both the Contractor and State from claims made after the contract and policy have terminated. This is commonly referred to as a tail. The State would consider slightly modifying its language to read "The Contractor agrees to</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
		<p>course of this agreement and any cancelation of the Crime Policy, that does not include procuring a new policy meeting the terms of Section E, will require Contractor to purchase and extended reporting policy for a period of not less than 2 years.”</p>	<p>maintain Crime Insurance during the term of this Contract and any cancellation of the Crime Policy will require the Contractor to purchase an extended period of coverage no less than two (2) years with respect to events which occurred but were not reported during the term of the policy, and not contain a condition requiring an arrest or conviction.”</p>
<p>RFP Amendment 6, Revised RFP Attachment 6.6., Section A.4.b and Attachment 6.2., Section E.16.</p>	<p>Pg. 6 and pg.40</p>	<p>35. Reference Amendment 6, Revised RFP Section A.4, item b:  “The unit must utilize a one-piece device that is unidentifiable as a tracking device. The device must be designed to fit on a keyring, with the functionality of a key fob device.”</p> <p>Reference Amendment 6, Revised RFP Section E.16:  “The Victim Notification device has a discreet design similar to a key fob device.”</p> <p>a. This specification is needlessly restrictive; requiring a device that must “fit on a keyring”, must have “the functionality of a key fob device”, and must have “a discreet design similar to a key fob device” severely limits competition. To support an open and competitive procurement environment, will the agency please consider removing this requirement or accepting alternative solutions?</p>	<p>a. The State will accept alternative device design solutions, or a Victim Electronic Notification Solution designed for mobile devices operating on Android and iOS systems, as long as the solution does not publicly identify the Victim as wearing or carrying an Offender tracking device or utilizing a mobile application.</p> <p>The proposed solution must meet the State’s statutory requirement as outlined in the Tennessee State Public Chapter NO. 598 and TDOC Policy #103.11, which can be found in Attachment Two: Tennessee Department of Correction Policies of this RFP. The State must ensure discretion in operating with the Victim community to ensure all personally identifiable information remains safeguarded and kept confidential as required in RFP Attachment 6.2., Section C.111. and referenced in Section 5 of this Amendment.</p> <p>A Contractor may elect to sub-contract if the Contractor does not possess in-house subject matter expertise or manpower to develop such a solution.</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
RFP Amendment 6, Revised RFP Attachment 6.6., Section A.4, requirements C-J	pp.6-7	<p>36. These specs are commonly associated with offender worn tracking devices, not victim notification devices. Is the agency's expectation that a device that fits on a key ring, designed in form and function like a key fob, to truly perform the features mandated by A.4C-J? There is no known solution in the market that can meet all of these requirements.</p>	<p>The State will accept alternative device design solutions, or a Victim Electronic Notification Solution designed for mobile devices operating on Android and iOS systems, as long as the solution does not publicly identify the Victim as wearing or carrying an Offender tracking device or utilizing a mobile application.</p> <p>The proposed solution must meet the State's statutory requirement as outlined in the Tennessee State Public Chapter NO. 598 and TDOC Policy #103.11, which can be found in RFP Attachment Two: Tennessee Department of Correction Policies. The State must ensure discretion in operating with the Victim community to ensure all personally identifiable information remains safeguarded and kept confidential as required in RFP Attachment 6.2., Section C.111. and referenced in Section 5 of this Amendment.</p> <p>A Contractor may elect to sub-contract if the Contractor does not possess in-house subject matter expertise or manpower to develop such a solution.</p>
RFP Amendment 6, Question 3	Pg.2	<p>37. "Q: Is the TDOC currently utilizing group monitoring through a RF beacon with the current incumbent?"  "A: Yes, the State is currently utilizing group monitoring through an RF beacon under the current contract."</p> <p>a. There are few vendors in the industry that can meet this requirement. To support an open and competitive procurement environment, will the agency please consider removing this requirement or accepting alternative solutions?</p> <p>b. Please provide additional information about the use cases associated with this technology. In what scenarios does the state require beacons that can perform group monitoring (for example in residential facilities, multiple offenders within a single residence)?</p> <p>c. How many "group monitoring units" are currently in use?</p> <p>d. Please confirm that "group monitoring through an RF beacon" is defined as multiple GPS devices communicating with a single RF beacon.</p>	<p>a. The requirement will remain as written.</p> <p>b. Some examples of group monitoring through the use of an RF Beacon are as follows: An RF Beacon is utilized by the State for inmates placed on work release who work at the sawmill where there is poor to little signal inside the building. The Beacon can be plugged in inside the building all inmates will connect to it. It can also be utilized in the community at factories and other work sites that employ numerous Offenders for the same purpose. It can also be utilized at sex Offender treatment sessions or hotels where Offenders under EM supervision reside.</p> <p>c. Due to COVID-19, the State currently has no group monitoring units in use as most treatment is being conducted virtually and the State institutions have suspended work release operations.</p> <p>d. The State defines group monitoring as the ability to connect multiple GPS devices to communicate with a single RF Beacon.</p>
RFP Amendment 6, Question 8	Pg.3	<p>38. "Q: Mandatory unit Requirements: A.3: Will TDOC consider removing the steel strap requirement based on the</p>	<p>a. The alternative tamper technology in relation to the physical strap placed around</p>

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		<p>recommendations of the Standard Offender Tracking Systems NIJ of their emergency removal test that an offender tracking device should be able to be removed under 60 seconds with medical disposal scissors?"</p> <p>"A: The State will not remove the steel strap requirement, however, the State is willing to entertain any alternative tamper technology equivalent or superior to steel straps."</p> <p>a. Please give examples of "alternative tamper technology equivalent or superior steel straps". What types of alternatives will the agency accept?</p> <p>b. How many, or what percentage, of steel straps are currently utilized under the existing contract?</p> <p>c. Are the steel straps included in the current \$3.80 daily rental fee for each GPS monitor?</p> <p>i. If not, what additional amount does the agency pay for each stainless-steel strap?</p> <p>d. How many different sizes of steel straps are maintained in the agency's inventory?</p> <p>e. How many spare steel straps does the agency have available in each division office?</p>	<p>an Offender's ankle shall consist of materials that cannot be cut off, removed or tampered with common household utensils, such as scissors.</p> <p>b. One Hundred (100%) steel straps are being utilized. All units consist of a steel band strap.</p> <p>c. Yes, the cost of the steel strap is included in the daily fee of three dollars and eighty cents (\$3.80) that the State pays per device.</p> <p>c.i. The State does not pay an additional amount for each stainless-steel strap. The strap is included in the State's daily rate of three dollars and eighty cents (\$3.80) per device.</p> <p>d. The straps sizes range seven and a half (7.5) to fifteen (15) inches.</p> <p>e. The State does not have an exact number, but the number of straps available does exceed the number of shelf devices on hand.</p>
RFP Amendment 6, Question 21	Pg.4	<p>39. "Q: Page 5, Section A.3, a.7. requires a pre-cut strap. This requirement relates to older, out-of-date technology. Current adjustable strap technology allows users to cut the strap to the exact size required for the offender's ankle. Will the State please reword this requirement to allow for straps that are cut-to-fit?"</p> <p>"A: The requirement stands as written. The State requires pre-cut straps."</p> <p>a. Cut to fit straps are industry standard and are provided by vendors with the goal of ensuring a snug fit on the ankle. Cut to fit straps provide the ability to customize the fit of the unit based on the individual's stature, mitigating many of the risks associated with an offender removing the device without detection, and ultimately supporting the public safety goals of community supervision programs. For these reasons, will the agency please reconsider removing this requirement or accepting alternative solutions?</p>	<p>a. The requirement will remain written. The State will not accept an alternative solution.</p>



40. "A: The State currently utilizes the Central Communication Center for the provision of manual outbound calls to offenders and officers. However, if the State transitions to a vendor operated monitoring option, the awarded Contractor would be required to provide direct manual outbound telephone calls to offenders and officers...If vendor monitoring is provided, telephone calls will have to be made to the offender and the officer."

- a. How and when will the agency determine if vendor monitoring services are required?
- b. As placing outbound phone calls directly impacts labor costs, will the agency please provide vendors the ability to separately price calls to offenders?
- c. As placing outbound phone calls directly impacts labor costs, will the agency please provide vendors the ability to separately price calls to officers?
- d. What specific alerts require vendor staff to perform live calls?
- e. How many phone call attempts must be made, per violation, to attempt to reach officers? i. Is there a limit on how many phone calls vendor staff must place to officers to notify individuals of alerts?
- f. How many phone call attempts must be made, per violation, to attempt to reach offenders?
- i. Is there a limit on how many phone calls vendor staff must place to offenders to attempt to resolve alerts?
- g. How many contacts (individual officers) are vendors required to call to notify individuals of alerts?
- i. Is there a limit on the number of officers vendors will be required to contact?
- h. How many offender contacts (for example, the offender, employer, family, etc.) are vendors required to call to attempt to reach offenders?
- i. Is there a limit on the number of offender contacts vendors will be required to call?
- i. Are vendors required to contact officers via live phone call on a 24/7/365 basis? Alternatively, are phone calls only required after business hours?
- j. Are vendors require to call offenders (or offender contacts) on a 24/7/365 basis? Alternatively, are phone calls only required after business hours?

- a. This contingency could occur in two circumstances: (1) The Commissioner of the Department of Correction might, in the Commissioner's discretion, elect at any time to arrange for transfer of Offender monitoring operations to the Contractor. Such a determination would be based on the operational needs of the Department of Correction as a whole and in consideration of its staffing resources and the Departmental budgeting process. (2) The Tennessee General Assembly could foreseeably act to require that Offender monitoring operations be transferred to the Contractor. In either case, such a transfer would require an amendment to the contract, including the incorporation of a transition plan.
- b. The State will not accept a separate pricing scale for outbound calls as the State is not required to place outbound calls to Offenders.
- c. The State will not accept a separate pricing scale for outbound calls. However, the State has provided the number of calls to Officers handled by the State's Central Communication Center from May 1, 2020, through August 31, 2020 below for reference:

Month	Number of Calls
May 2020	643
June 2020	497
July 2020	485
August 2020	560

- d. Please reference Attachment Two (TDOC Policies, #103.15 Central Communication Center, #704.12 and the GPS Protocol Guide).
- e. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent **MUST**

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
			<p><b><u>COMPLY</u></b> with the policy and protocols as written.</p> <p>f. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p> <p>f.i. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p> <p>g. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p> <p>h. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p> <p>i. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p> <p>j. Please refer to TDOC Policy #704.12 of the GPS Protocol Guide and the Central Communication Center policy #103.15 which can be found in RFP Attachment Two (TDOC Policies). The awarded Respondent <b><u>MUST COMPLY</u></b> with the policy and protocols as written.</p>
RFP Amendment 6, Question 84	Pg.24	41. "A: The insurance for lost or damaged equipment is fifty cents (\$.50) per day and covers the GPS unit, OBC, and Beacon."	a. As of May 2019, the total number of lost, damaged, and stolen equipment that the State has been billed for is as follows:

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE												
		<p>Reference Amendment 6, question 86:            "As of May 2019, the State has paid one hundred and forty-nine thousand nine hundred and seventy dollars (\$149,970) for lost/stolen/damaged devices."</p> <p>a. Please provide the number of units or percentage of contract value covered by this insurance.</p> <p>b. Does the current daily rate of \$3.80 include this \$0.50 insurance coverage?</p>	<table border="1" data-bbox="1068 249 1417 620"> <thead> <tr> <th data-bbox="1068 249 1255 317">Equipment</th> <th data-bbox="1255 249 1417 317">Number of Items</th> </tr> </thead> <tbody> <tr> <td data-bbox="1068 317 1255 365">Tags</td> <td data-bbox="1255 317 1417 365">142</td> </tr> <tr> <td data-bbox="1068 365 1255 446">On-Body Charger</td> <td data-bbox="1255 365 1417 446">684</td> </tr> <tr> <td data-bbox="1068 446 1255 494">Wall Charger</td> <td data-bbox="1255 446 1417 494">635</td> </tr> <tr> <td data-bbox="1068 494 1255 542">RF Beacon</td> <td data-bbox="1255 494 1417 542">136</td> </tr> <tr> <td data-bbox="1068 542 1255 620">Removal Tool</td> <td data-bbox="1255 542 1417 620">8</td> </tr> </tbody> </table> <p>b. The amount of three dollars and eighty cents (\$3.80) does not include the fifty cents (\$0.50) for insurance coverage.</p>	Equipment	Number of Items	Tags	142	On-Body Charger	684	Wall Charger	635	RF Beacon	136	Removal Tool	8
Equipment	Number of Items														
Tags	142														
On-Body Charger	684														
Wall Charger	635														
RF Beacon	136														
Removal Tool	8														
RFP 32901-31207 Amendment 6 Q&A, Question 41 and Release #2	Pg.11	<p>42. In question #41., a vendor stated "to our knowledge, no leading GPS manufacturer has the capability to utilize Wifi as a means to "offload GPS data through WiFi connectivity" in the absence of cellular reception thus, to our know knowledge, as presently written, no GPS manufacturer can meet A.3.a.6 or C.67."</p> <p><input type="checkbox"/> The State responded that it will make the requested revisions, changing "shall" to "should."</p> <p><input type="checkbox"/> In fact, many GPS manufacturers have incorporated WiFi connectivity into their GPS electronic monitoring products. This will not limit competition for those manufacturers whose technologies are up-to-date; it will only limit those who are attempting to sell an outdated product to the State. In the interest of public safety, we urge the State to return to the wording of "shall" in this specification.</p>	<p>The State has revised the language to the original requirement per the advisement of the State's Legal Counsel. The revisions can be found in RFP Attachment 6.6 Pro Forma Contract Section A.3.a.6. and RFP Attachment 6.2., Section C.104. as referenced in Sections 5 and 9 of this Amendment.</p>												

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
RFP 32901-31207 Amendment 6 Q&A, Question 93 and Release #2, Attachment 6.6., Section A.5.a.	Pg.25 and pg.7	<p>43. Requirement A.5, a. states "The Contractor shall host the tracking system on a cloud-based server specific to the State. The server shall only include data from TDOC. The Contractor shall not host any other agency's data points and associated materials."</p> <p><input type="checkbox"/> Question #93 questioned the requirement in a cloud-based hosting environment due to the added cost to the solution without any additional performance or security. The State responded that the "intent" is to "minimize the delay in response time from the software and gain the most realistic real-time response to monitor offender movement."</p> <p><input type="checkbox"/> A cloud-based server specific to the State will impact the cost of the solution.</p> <p><input type="checkbox"/> In a cloud-based hosting environment, a server specific to the State has no impact on response time from the software and the database. If the intent is to minimize the delay in response time, can vendors propose a FedRamp and NIST compliant system solution that meets or exceeds the "intent" of the requirement?</p>	The State has amended the requirement found in RFP Attachment 6.6. Pro Forma Contract, Section A.5.a. to remove the language stating "a cloud-based server specific to the State" and replaced it with the following: "the Contractor shall host the tracking system on a server in a cloud-based hosting environment that must include infrastructure designed in a FEDRAMP environment to protect all data specific to the State of Tennessee." The changes are reflected in Section 11 of this Amendment.
RFP 32901-31207 Amendment 6 Q&A and Release #2	Pg.21	<p>44. Regarding Item Ref. A.7: The financial statements of private electronic monitoring companies contain confidential information that should not be released to competitors, the media, or to offenders being monitored under this contract. Because the proposal contents will be subject to Public Records Requests, will the State please remove the requirement for financial information to be included in the proposal and allow a company to provide their audited financial statements only upon notice of intent to award a contract?</p>	The State will not amend this requirement and the requirement will remain as written. The State requires this information to be included in the proposal to determine a Contractor's financial stability.
RFP 32901-31207 Amendment 6 Q&A and Release #2	Pg.25	<p>45. Regarding Item Ref. B.13: Personnel resumes contain confidential information that should not be released to competitors, the media, or to offenders being monitored under this contract. Because the proposal contents will be subject to Public Records Requests, will the State please remove the requirement for personnel resumes to be included in the proposal and allow a company to provide resumes only upon notice of intent to award a contract?</p>	The State has revised RFP Attachment 6.2., Section B.13.to allow for the Respondent to submit position descriptions and minimal credential requirements in lieu of resumes as referenced in Section 4 of this Amendment.

**3. Delete RFP Section 1.1. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

**1.1. Statement of Procurement Purpose**

The "Tennessee Serious and Violent Sex Offender Monitoring Pilot Project Act," Tenn. Code Ann. §§ 40-39-301 to 306 (2006) authorizes the Tennessee Department of Correction ("TDOC") to monitor sex offenders using global positioning system ("GPS") technology. The State may enroll

any offender in the electronic monitoring program convicted of a serious offense, sexual offense or violent offense, or any other offender that the State deems appropriate. Additionally, Tenn. Code Ann. § 39-13-522 (b)(2)(C) (2006) in conjunction with Tenn. Code Ann. § 39-13-524, provides for lifetime GPS supervision of all offenders convicted for the offense of rape of a child, as a condition of parole release.

The State is seeking a Contractor to provide and host a secure, web-based Electronic Monitoring (“EM”) system using GPS. ~~and other appropriate technologies.~~ The State desires a thin-client, browser-based solution that provides ease of installation and support, and readiness for remote accessibility.

The State has estimated the following populations:

The State estimates that one thousand (1,000) offenders will be monitored on a daily basis by GPS/Radio Frequency (“RF”). The State anticipates four hundred (400) administrative users for GPS/RF.

**4. Delete RFP Attachment 6.2., Section B.13. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

<b>B.13.</b>	Provide a personnel roster listing the names of key people who the Respondent will assign to meet the Respondent’s requirements under this RFP along with the estimated number of hours that each individual will devote to that performance. Follow the personnel roster with <del>a resume</del> <b>position descriptions and minimal credentials</b> for each of the individuals listed. <del>The resumes must detail the individual’s title, education, current position with the Respondent, and employment history.</del>
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**5. Delete RFP Attachment 6.2., Section C in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

**RFP ATTACHMENT 6.2. — SECTION C**

**TECHNICAL RESPONSE & EVALUATION GUIDE**

**SECTION C: TECHNICAL QUALIFICATIONS, EXPERIENCE & APPROACH.** The Respondent must address all items (below) and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

A Proposal Evaluation Team, made up of three (3) or more State employees, will independently evaluate and then rate a Respondent’s answer to each of items C.1 through C.95112. below, by assigning to each answer a sub-score, the sum of which will determine a Respondent’s overall score for Section C-Technical Qualifications, Experience & Approach.

<b>RESPONDENT LEGAL ENTITY NAME:</b>		
Response Page # (Respondent completes)	Item Ref.	Section C-Technical Qualifications, Experience & Approach Items
		<b>OVERVIEW</b>
	<b>C.1.</b>	Provide an Executive Summary of the Respondent’s offer. The executive summary must be no more than four (4) pages in type no smaller than ten (10) point, and must provide a concise summarization of the products and services being proposed that illustrates the Respondent’s understanding of the State’s requirements and project schedule, the planned approach to providing the services and accomplishing the State’s objectives, and documentation as to why the software and services being proposed are the best value for the State.
	<b>C.2.</b>	Provide a narrative that describes the methodology and approach to managing the project. The narrative must illustrate how the Respondent will manage the project, ensure completion of the scope of services, and accomplish required objectives within the State’s project methodology.
	<b>C.3.</b>	Provide a narrative with diagrams that describes the web-based application, hardware, communications, and any other components of the proposed EM System.
	<b>C.4.</b>	Provide a draft project work plan that includes tasks, duration estimates, resources, milestones, deliverables, and any other data to demonstrate the Respondent’s understanding of the work required to successfully complete this project.
	<b>C.5.</b>	Provide a narrative that illustrates how the Respondent will provide EM system hardware and software to support electronic tracking and monitoring, using Global Positioning System (“GPS”), Location Based Services (“LBS”), Radio Frequency (“RF”) technology, as well as other technologies.

<b>RESPONDENT LEGAL ENTITY NAME:</b>		
<b>Response Page #</b> (Respondent completes)	<b>Item Ref.</b>	<b>Section C-Technical Qualifications, Experience &amp; Approach Items</b>
	<b>C.6.</b>	Provide a narrative that illustrates how the Respondent will provide Contractor support staff for the Contractor's management of the EM system including <del>one (1) Statewide Project Manager and</del> one (1) Account Manager <b>to handle all account related issues for the State of Tennessee.</b> The Contractor shall also provide other support staff as needed.
	<b>C.7.</b>	Provide a narrative that illustrates the Respondent's system support for the initial field office installation and for providing "hands-on" classroom training upon award.
		<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (OVERVIEW ONLY above):</b> (maximum possible score = 15)
<b>MAINTENANCE AND SUPPORT</b>		
	<b>C.8.</b>	Provide a narrative that illustrates how the Respondent will introduce new hardware and software for review and approval by the State prior to deployment.
	<b>C.9.</b>	Provide a narrative that illustrates how the Respondent will notify the State prior to any planned EM System downtime or maintenance.
	<b>C.10.</b>	Provide a narrative that illustrates how the Respondent will provide technical support when contacted by the State and on-site assistance at the appropriate State office as needed by the State.
	<b>C.11.</b>	Provide a narrative that illustrates how the Respondent will provide forensic evaluation of equipment to confirm deliberate damage with secure chain-of-custody procedures for units needed as evidence for prosecution of vandalism or tampering as well as expert witness testimony.
		<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (MAINTENANCE AND SUPPORT ONLY above):</b> (maximum possible score = 20)
<b>SOFTWARE</b>		
	<b>C.12.</b>	Provide a narrative that describes how the Respondent's EM System shall be accessible from multiple platforms (i.e. cell phones, tablets, PC, etc.).
	<b>C.13.</b>	Provide a narrative that illustrates how the Respondent's EM System will be scalable and have the capacity to monitor and track a minimum of one thousand (1,000) wearers.
	<b>C.14.</b>	Provide a narrative that illustrates how the Respondent will transmit data between the State's Offender Management System ("OMS") and the EM System in an encrypted format to meet all applicable state security requirements.
	<b>C.15.</b>	Provide a narrative that illustrates how the Respondent's EM Software will utilize role-based security profiles and have the capability to connect the State's Active Directory Environment.
		<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (SOFTWARE ONLY above):</b> (maximum possible score = 30)
<b>SOFTWARE- ALERTS</b>		
	<b>C.16.</b>	Provide a narrative that illustrates how the Respondent's EM System can electronically monitor wearers movements on a continuous basis and identify the wearers' presence or absence from specific locations at specified time periods.
	<b>C.17.</b>	Provide a narrative that illustrates how the Respondent's EM System will create notifications for the following types of events according to State established protocols:  a. Strap Tamper (cutting or removal of the strap from the device); b. Tampering with EM Device (damage or removal not related to the strap removal); c. Inclusion zone violation ("out of place"); d. Exclusion zone violation (wearers presence in an off-limits area); and e. Charging violation (failure to insert into or attach charger at prescribed time or prescribed length of time).
	<b>C.18.</b>	<del>Provide a narrative that illustrates how Respondent will meet the following requirement. The EM System creates notification of the following types of events according to State</del>



RESPONDENT LEGAL ENTITY NAME:		
Response Page # (Respondent completes)	Item Ref.	Section C-Technical Qualifications, Experience & Approach Items
		<del>established protocols—Charging violation (failure to insert into or attach charger at prescribed time or prescribed length of time.)</del>
	C.189	Provide a narrative that illustrates how the Respondent's EM System will notify the State should any of the following types of events occur according to State established protocols: <ul style="list-style-type: none"> <li>a. Unit failed to call in at scheduled time;</li> <li>b. Transmitter low;</li> <li>c. Tracking unit battery low <del>(items 8 and 9 could be combined for one-piece unit solutions;</del></li> <li>d. Loss of GPS signal;</li> <li>e. Blocking/masking; and</li> <li>f. AC power loss (charger/base).</li> </ul>
	C.190	Provide a narrative that illustrates how the Respondent's EM System will allow officers to record the reason for an Alert.
	C.201	Provide a narrative that illustrates how the Respondent's EM system will track the status of certain critical Alerts, as defined in TDOC Policy #704.12 Global Positioning System Offender Monitoring, Master Tamper Response Protocol Guide, the Master Tamper Response Matrix, CR-3987 , for acknowledgement that the Alert was received by the officer or for escalating the Alert to the next listed contact person if acknowledgement is not received within an amount of time to be established by the State. Text Messaging of Alerts and escalation is preferred.
	C.212	Provide a narrative that illustrates how the EM system is able to record the name of the person conducting the Alert investigation.
	C.223	Provide a narrative that illustrates how the EM system will show the state of the wearer's violation and differentiate between those that have not been reviewed, reviewed/pending resolution, reviewed/cleared by Monitoring Center, reviewed/cleared by Officer, self-cleared prior to review, Offender resolved, reviewed/equipment issue, and violation confirmed in a manner that is quantifiable, with ability to enter additional text if necessary.
	C.234	Provide a narrative that illustrates how the EM system shall make notification of wearers' Alerts at time intervals which can be programmed by the State, based upon the Alert type's protocol. Each Alert type's intervals can vary from "real time" (immediately) to next day, with the State's option of reporting methods – telephone call, text, e-mail, etc. Examples for illustrative purposes only: Strap Alert- immediate notification by phone call. Exclusion Zone Alert - after three (3) consecutive points AND not cleared, notify by text; Curfew Alert - Notify by text; and Low Battery Alert- range selected by officer, from four (4) to twelve (12) hours AND not cleared, notify by text.
	C.24.	<del>Provide a narrative that illustrates how the EM system shall make notification of wearers' Alerts at time intervals which can be programmed by the State, based upon the Alert type's protocol. Each Alert type's intervals can vary from "real time" (immediately) to next day, with the State's option of reporting methods – telephone call, text, e-mail, etc. Example for illustrative purposes only: Strap Alert- immediate notification by phone call.</del>
	C.25.	<del>Provide a narrative that illustrates how the EM system will make notification of wearers' Alerts at time intervals which can be programmed by the State, based upon the Alert type's protocol. Each Alert type's intervals can vary from "real time" (immediately) to next day, with the State's option of reporting methods such as telephone call, text, e-mail, etc. Examples for illustrative purposes only: Exclusion Zone Alert - after three (3) consecutive points AND not cleared, notify by text; Curfew Alert - Notify by text; and Low Battery Alert- range selected by officer, from four (4) to twelve (12) hours AND not cleared, notify by text.</del>
<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (SOFTWARE- ALERTS ONLY above):</b> (maximum possible score = 80)		
<b>SOFTWARE- MONITORING</b>		
	C.246	Provide a narrative that illustrates how the EM system will allow the addition of Exclusion Zones within Inclusion Zone s. (For example, a countywide Inclusion Zone with smaller Exclusion Zones contained within.)
	C.257	Provide a narrative that illustrates how the EM system will accept individual wearers' schedules within the inclusion and Exclusion Zones.
	C.268	Provide a narrative that illustrates how the EM system shall allow inclusion and Exclusion Zones to overlap. For example, an Offender's residence being located within one thousand (1,000) feet of a newly built school would be permissible.

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	C.27 <sup>9</sup>	Provide a narrative that illustrates how the EM system will provide a routine schedule for updates of the data from the State and update the zones without requiring officers to re-create Offender zone settings.
	C.28 <sup>3</sup> 9.	Provide a narrative that illustrates how the EM system will provide Offender curfew monitoring, enable State and/or local law enforcement agencies to establish exclusion and Inclusion Zones that are unique to a specific Offender, and incorporate existing standard generic sex Offender Exclusion Zones (i.e. parks, day care, schools, playgrounds, etc.) through utilization of the information contained in the current State or local law enforcement agencies' Geographic Information Systems (GIS).
	C.29 <sup>3</sup> 4.	The Contractor shall not duplicate existing GIS base mapping data products. Provide a narrative that illustrates how the Contractor shall utilize the STS – GIS Services' Tennessee Base Mapping Program ("TNBMP") data products in partnership with the State and local law enforcement agencies. Local GIS data products that meet or exceed TNBMP technical specifications may be used where TNBMP data products do not exist.
	C.30 <sup>2</sup>	Provide a narrative that illustrates how the EM system will allow for exceptions to zone rules. For example, an Offender going into the hospital could be entered as a temporary one-time event, with their admission date as the beginning and their discharge date as the end date.
	C.31 <sup>3</sup> 3.	Provide a narrative that illustrates how the GPS EM system can be configured with data supplied by the State to auto-populate a default setting of Exclusion Zones based on the State-defined category of wearer. For example, an Offender is entered into the EM system under the category of "Sex Offender", resulting in the automatic creation of Exclusion Zones "all parks" and "all schools". (Zones created with data imported from the State.)
	C.32 <sup>4</sup>	Provide a narrative that illustrates how the EM system is able to store event data with download capability so reports can be prepared by the State as needed.
	C.33 <sup>5</sup>	Provide a narrative that illustrates how the EM system is able to record the date.
	C.34 <sup>6</sup>	Provide a narrative that illustrates how the EM system provides for active and Passive Monitoring.
	C.35 <sup>7</sup>	Provide a narrative that illustrates how the EM system will record the date and time the bracelet was removed.
	C.36 <sup>8</sup>	Provide a narrative that illustrates how the EM system allows officers to note the reasons for replacing the device, such as a drop-down menu listing identified reasons for replacement.
	C.37 <sup>9</sup>	Provide a narrative that illustrates how the EM system is capable of providing default protocols based upon wearer classification.
	C.38 <sup>4</sup> 9.	Provide a narrative that illustrates how the EM system allows the State to set up individual protocols for each wearer.
	C.39 <sup>4</sup> 1.	Provide a narrative that illustrates how the EM system can record the wearers' personal information.
	C.40 <sup>2</sup>	Provide a narrative that illustrates how the EM system can be configured with protocols to enable features that the State wants and disable those that it does not want. For example, types of Alerts, notifications, zone categories, etc.
	C.41 <sup>3</sup>	Provide a narrative that illustrates how the EM system identifies the officer in charge of the wearer including the officer's name, phone numbers, and additional points of contact if different than the wearer's assigned officer such as 'on call' staff.
	C.42 <sup>4</sup>	Provide a narrative that illustrates how the EM system can record the referring state agency should the referral come from an agency other than or in addition to TDOC.
	C.43 <sup>5</sup>	Provide a narrative that illustrates how EM system identifies the bracelet's manufacturer, model and serial number.
	C.44 <sup>6</sup>	Provide a narrative that illustrates how the EM system can record all time-stamped data in a consistent format including the time zone of the wearer.
	C.45 <sup>7</sup>	Provide a narrative that illustrates how the EM system can record the date and time when the tracking device is activated on the wearer.
	C.46 <sup>8</sup>	Provide a narrative that illustrates how the GPS and RF EM system is able to record the responsible officer's contact information.
	C.47 <sup>9</sup>	Provide a narrative that illustrates how the EM system will facilitate the expedient entry of data, such as an "auto-fill" feature where, as data such as the wearers' name is entered, the system offers possibilities that match the data already typed in.



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Response Page # (Respondent completes)	Item Ref.	Section C-Technical Qualifications, Experience & Approach Items
	C.48 <sup>5</sup> 9.	Provide a narrative that illustrates how the EM system will facilitate the expedient entry of data, such as an “auto-complete” feature where, once a wearers’ or an officer’s name is entered, the information will auto-populate on the screen with the remaining information for that person from the database.
	C.49 <sup>5</sup> 4.	Provide a narrative that illustrates how the EM system can be configured to establish wearer profiles and identify the wearers by their classification, such as Child Sex Offender, Sex Offender, Violent Offender, etc. with capability of adding additional categories as needed by the State.
	C.50 <sup>2</sup> .	Provide a narrative that illustrates how the EM system provides online, context-sensitive help covering all features of the software.
	C.51 <sup>3</sup> .	Provide a narrative that illustrates how the EM system stores device assignment data for each device that can easily be retrieved by an officer.
	C.52 <sup>4</sup> .	Provide a narrative that illustrates how the EM System is able to use the data in crime scene investigations, either by event or through electronic crime data correlation.
	C.53 <sup>5</sup> .	Provide a narrative that illustrates how the EM System can provide inventory management.
	C.54 <sup>6</sup> .	Provide a narrative that illustrates how the EM System can be configured to list an agent’s assigned cases on one (1) screen.
<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (SOFTWARE- MONITORING ONLY above):</b> <i>(maximum possible score = 100)</i>		
<b>SOFTWARE- REPORTS</b>		
	C.55 <sup>7</sup> .	Provide a narrative that illustrates how the Respondent will report the EM system Alerts received, dated and time-stamped, and broken down by site, officer, Offender, Alert type, self clears within and after the heal time, cleared by Monitoring Center*, and Alerts that are forwarded to officers for further action.* (*does not apply to RF)
	C.56 <sup>8</sup> .	Provide a narrative that illustrates how the EM System can provide reports in a variety of electronic formats.
	C.57 <sup>9</sup> .	Provide a narrative that illustrates how the EM system can provide wearer population by site / officer reports.
	C.58 <sup>6</sup> 9.	Provide a narrative that illustrates how the EM System can generate ad-hoc reports.
	C.59 <sup>6</sup> 4.	Provide a narrative that illustrates how the EM System can generate an agent login report.
<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (SOFTWARE- REPORTS ONLY above):</b> <i>(maximum possible score = 25)</i>		
<b>HARDWARE</b>		
	C.60 <sup>2</sup> .	Provide a narrative that illustrates how the GPS EM system has LTE cellular communication capability through major carriers (not necessarily on the same piece of equipment).
	C.61 <sup>3</sup> .	Provide a narrative that illustrates how the EM device components are quickly removable by a trained officer.
	C.62 <sup>4</sup> .	Provide a narrative that illustrates the EM system body unit’s security to provide assurance that the devices are not easily removable except by an officer with the correct equipment.
	C.63 <sup>5</sup> .	Provide a narrative that describes the devices features that allow discreet wearer comfort such as size, weight, etc.
	C.64 <sup>6</sup> .	Provide a narrative that illustrates the State’s ability to specify intervals for uploading device information depending on the type Offender or type of the Alert.
	C.65 <sup>7</sup> .	Provide a narrative that illustrates how the State <del>will</del> <b>may</b> be able to <del>offload-GPS data</del> <b>determine location</b> through WiFi connectivity.
	C.66 <sup>8</sup> .	Provide a narrative that illustrates how the EM device charger can be easily installed by the Offender.

<b>RESPONDENT LEGAL ENTITY NAME:</b>		
<b>Response Page #</b> (Respondent completes)	<b>Item Ref.</b>	<b>Section C-Technical Qualifications, Experience &amp; Approach Items</b>
	<b>C.67</b> <sup>9</sup>	The EM device shall be ruggedized (water resistant, shockproof, small, discreet, lightweight, durable, sturdy and difficult to break.)
	<b>C.68</b> <sup>7</sup> <b>9.</b>	The EM device strap shall be Tamper resistant.
<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (HARDWARE ONLY above):</b> <i>(maximum possible score = 50)</i>		
<b>MONITORING CENTER</b>		
	<b>C.69</b> <sup>7</sup> <b>4.</b>	Provide a narrative that illustrates how the EM System monitoring center function restricts access by user type.
	<b>C.70</b> <sup>2</sup>	Provide a narrative that illustrates how the EM System monitoring center function can be configured to include Alert protocol steps, each of which can be designated as complete by the monitor and provide space for monitor text entries within the Alert.
	<b>C.71</b> <sup>3</sup>	Provide a narrative that illustrates how the EM System monitoring center interface includes, within an active Alert, the wearer's profile information (name, site location, home address, work address, state ID number, phone numbers, assigned officer, officer phone numbers, etc.) and escalation list personnel's phone numbers imported into the appropriate step of the protocol.
	<b>C.72</b> <sup>4</sup>	Provide a narrative that illustrates how the EM System monitoring center interface shall include, within an active Alert, the wearers current location and the ability to play back tracking for any timeframe needed due to the nature of supervision being provided.
	<b>C.73</b> <sup>5</sup>	Provide a narrative that illustrates how the EM System monitoring center component identifies and provides notification for an active zone violation Alert, with the zone name and address (Ex: Central Elementary School, 123 Main St, Springfield, TN).
	<b>C.74</b> <sup>6</sup>	Provide a narrative that illustrates how the EM System monitoring center interface provides screen visibility of all active Alerts and visually identifies the type of Alert, when the Alert is locked on by a monitor, and the last completed step of the protocol.
	<b>C.75</b> <sup>7</sup>	Provide a narrative that illustrates how the EM System monitoring center interface provides <b>audible tones visual indicators</b> for new Alerts and locked Alerts which have not had a step completed within the appropriate time frame as defined by the State.
	<b>C.76</b> <sup>8</sup>	Provide a narrative that illustrates how the EM System monitoring center interface shall only be accessible by authorized users with secure internet access.
	<b>C.77</b> <sup>9</sup>	Provide a narrative that illustrates how the EM System monitoring center interface can be accessed through a mobile device.
	<b>C.78</b> <sup>8</sup> <b>9.</b>	Provide a narrative that describes the EM System monitoring center interface.
	<b>C.79</b> <sup>8</sup> <b>81.</b>	Provide a narrative that illustrates how the EM System monitoring center interface will visually identify if/when an Alert clears, including while a monitor is actively working the Alert.
	<b>C.80</b> <sup>2</sup>	Provide a narrative that illustrates how the EM System monitoring center interface shall allow the State to unlock an Alert actively being worked by another monitor and allow a subsequent monitor to assume the duty.
	<b>C.81</b> <sup>3</sup>	Provide a narrative that illustrates how the EM System monitoring center interface will allow the monitor to view notes entered by an officer regarding a wearer and allows the monitor to enter additional notes.
	<b>C.82</b> <sup>4</sup>	Provide a narrative that illustrates how the EM System monitoring center interface allows authorized users access to navigate from the monitor center interface to other screens in the Respondent's website with minimal steps.
	<b>C.83</b> <sup>5</sup>	Provide a narrative that illustrates the Respondent's capabilities for providing monitoring services on behalf of the State including monitoring continuously on a twenty-four (24) hours x seven (7) days a week schedule.
	<b>C.84</b> <sup>6</sup>	Provide a narrative that illustrates the Respondent's ability to provide monitoring center personnel capable of responding to Alerts according to the protocols provided by the State.
	<b>C.85</b> <sup>7</sup>	Provide a narrative that illustrates the Respondent's ability to tailor the level of Alert notifications to meet the State's or individual wearer needs, requirements, or protocols.
	<b>C.86</b> <sup>8</sup>	Provide a narrative that illustrates how the Respondent, in the event of a violation, shall provide, at a minimum, the wearers' name, type of violation Alert, time of violation Alert, and the time and location of the wearers' last known location.

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	C.879	Provide a narrative that illustrates the Respondent's ability to provide a monitoring center that identifies the wearers' current location, when requested, within two (2) minutes of submitting an Offender location request.
	C.889	Provide a narrative that illustrates how the EM system provides a secondary means for the monitoring center to report the wearers' location in the absence of a GPS signal.
	C.894	Provide a narrative that illustrates the Respondent's ability to provide monitoring center personnel capable of contacting officers in a variety of ways such as by landline telephone, cellular telephone, e-mail, pager, fax, or text as determined by the State and depending on the nature of the offense Alert.
	C.902	Provide a narrative that illustrates the Respondent's ability to provide a monitoring center with triage Alerts, and attempt to clear and record all efforts to clear Alerts prior to notifying the officer according to alert protocols customizable by the State, in addition to protocols outlined in TDOC Policy #704.12 Global Positioning System Offender Monitoring, Master Tamper Response Protocol Guide, the Master Tamper Response Matrix, CR-3987 .
	C.913	Provide a narrative that illustrates the Respondent's ability to provide a monitoring center with the ability to escalate an Alert notification to the next designated State contact should the assigned officer fail to acknowledge the notification within the State-specified timeframe.
	C.924	Provide a narrative that illustrates the Respondent's ability to provide monitoring center staff that are domestically based and with no felony convictions verified by background checks.
	C.935	Provide a narrative that illustrates the Respondent's ability to provide a back-up monitoring center at another geographic location to assure continuity of Services.
	C.946	Provide a narrative that illustrates the Respondent's ability to perform vendor-direct monitoring to make outbound calls to officers and Offenders in the event the State no longer conducts in-house direct monitoring through the State's Central Communication Center (CCC).
<b>SCORE (for Section C—Technical Qualifications, Experience &amp; Approach Items (MONITORING CENTER ONLY above):</b> <i>(maximum possible score = 205)</i>		
<b>Victim Electronic Notification Solution Unit</b>		
	C.957	Provide a narrative that illustrates how the Victim <b>Electronic Notification Solution Unit</b> will provide electronic notification to parties enrolled in the program.
	C.968	Provide a narrative that illustrates how the Respondent will provide EM system hardware and software to support electronic tracking and monitoring, using Global Positioning System ("GPS") and Location Based Services ("LBS") as well as other technologies to support the State's Public Chapter NO. 598 and TDOC Policy #103.11 regarding notification of crime Victims and Victims representatives.
	C.979	<del>Provide a narrative that describes the unit's features that allow user discretion in the form of size and functionality.</del> Provide a narrative that describes the solution's features that allow for user discretion in the form of size and functionality for designated devices/hardware. If the solution is a mobile application, the application shall not impede with the operational functionality of the user's mobile device. Include in the narrative a statement affirming that the application will not interfere with the normal operations of the user's mobile device. (i.e. excessive storage consumption, excessive battery usage).
	C.984	<del>Provide a narrative that illustrates how the unit's internal battery life will remain active on a twenty-four (24) hour period within a single charge.</del> Provide a narrative that illustrates how the solution's internal battery life will remain active on a twenty-four (24) hour period within a single charge, if the solution is presented in the form of a device/hardware. If the solution is a mobile application, the application must work in conjunction with the user's mobile device to function in between battery life charges and during the device charging stage.
	C.994	<del>Provide a narrative that describes how the unit's charging capabilities shall not exceed three (3) hours of full charge time.</del> Provide a narrative that describes how the solution's charging capabilities shall not exceed three (3) hours of full charge time, if the device is presented in the form a device/hardware. If the

RESPONDENT LEGAL ENTITY NAME:		
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		solution is a mobile application, provide a narrative on how the solution will remain active during the mobile device charging stage.
	C.100 2.	Provide a narrative that describes how the <del>unit</del> electronic notification solution will function through active networks utilizing LTE cellular technology across major carriers.
	C.101 3.	Provide a narrative that describes how the <del>unit</del> electronic notification solution will utilize Wifi sniffing capability to ensure adequate tracking in remote areas of the State where LTE cellular technology is limited or non-existent.
	C.102 4.	Provide a narrative that illustrates how the State will be able to offload GPS data through Wifi connectivity.
	C.103 5.	Provide a narrative that describes how the unit will store and retain at a minimum of fifteen (15) days of tracking points for the Victim and associated Offender movements to be accessed by the State on twenty-four (24) hour a day, seven (7) day a week period.
	C.104 6.	Provide a narrative that describes the how the user's enrollment, profile creation and geo-zone calculation will be completed in no more than ten (10) minutes.
	C.105 7.	The device must possess the capability to submit an Alert notification to the user's mobile phone through text messaging capability to ensure prompt notification times.
	C.106 8.	Provide a narrative that illustrates how the Victim Electronic Notification Solution monitoring center function can be configured to include Alert protocol steps, each of which can be designated as complete by the monitor and provide space for monitor text entries within the Alert.
	C.107 9.	Provide a narrative that illustrates how the Victim Electronic Notification Solution monitoring center interface includes, within an active Alert, the wearer's identifying information (name, site location as assigned to the associated Offender, home address, work address, associated Offender's state ID number, phone numbers, associated Offender's assigned officer, officer phone numbers, etc.) and escalation list personnel's phone numbers imported into the appropriate step of the protocol.
	C.108 10.	Provide a narrative that illustrates how the Victim Electronic Notification Solution monitoring center interface shall include, within an active Alert, the wearer's current location and the ability to play back tracking for any timeframe needed due to the nature of monitoring being provided.
	C.109 11.	Provide a narrative that illustrates how the Victim Electronic Notification Solution monitoring center component identifies and provides notification for an active zone violation Alert by the associated Offender, with the zone name and address (Ex: Central Elementary School, 123 Main St, Springfield, TN).
	C.110 2.	Provide a narrative that describes how the unit and monitoring software will record active location points of the associated Offender at a minimum of thirty (30) seconds to ensure an Offender's active location in the event of an Alert.
	C.111 3.	Provide a narrative that describes how the Victim Electronic Notification Solution <del>System</del> will safeguard the identity and <del>contract</del> contact information for any Victim who elect to enroll in the electronic notification program as statutorily required and referenced in Tennessee State Public Chapter NO. 598 and TDOC Policy #103.11, which can be found in RFP Attachment Two: Tennessee Department of Correction Policies.
	C.112 4.	Provide a narrative that describes how all units and consumables will be provided to the State in the event the State's requested number of units exceeds the projected numbers provided by the State.
SCORE (for Section C—Technical Qualifications, Experience & Approach Items (VICTIM ELECTRONIC NOTIFICATION SOLUTION DEVICE ONLY): (maximum possible score = 50)		
SCORE (for <u>all</u> Section C—Technical Qualifications, Experience & Approach Items): (maximum possible score =575)		
State Use – Evaluator Identification:		

<b>RESPONDENT LEGAL ENTITY NAME:</b>		
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<i>State Use – Solicitation Coordinator Signature, Printed Name &amp; Date:</i>		

6. Delete RFP Attachment 6.2. Section E. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

**RFP ATTACHMENT 6.2. — SECTION E**

**FIELD TESTING EVALUATION GUIDE**

**SECTION E: FIELD TEST.** ~~The Respondent must address all items (below) and provide, in sequence, the information and documentation as required (referenced with the associated item references).~~ The Respondent must address all items detailed below and provide, in sequence, the information and documentation as required (referenced with the associated item references). The Respondent must also detail the response page number for each item in the appropriate space below.

A Field Test Evaluation Team, made up of three (3) or more State employees, will independently evaluate and score the response to each item. Each evaluator will use the following whole number, raw point scale for scoring each item:

**0 = little value      1 = poor      2 = fair      3 = satisfactory      4 = good      5 = excellent**

Proposal Evaluation Team members will independently evaluate each field test in accordance with RFP Attachment 6.2., Field Test Evaluation Guide, Section E.

The Solicitation Coordinator will calculate and document the average of the Proposal Evaluation Team member scores for RFP Attachment 6.2., Field Test Evaluation Guide, Section E.

The Solicitation Coordinator will multiply the item Score by the associated Evaluation Factor (indicating the relative emphasis of the item in the overall evaluation). The resulting product will be the item's Raw Weighted Score for purposes of calculating the section score as indicated.

The Respondent shall submit all hardware and instructional documents and the names and contact information for a designated point of contact and a designated back up point of contact for technical support during the field test period **via electronic mail to the Solicitation Coordinator by 4:30pm CST no later than three (3) business days prior to the start of the testing. All hardware and instructional documents must be submitted and received by the Solicitation Coordinator by 4:30pm CST no later than three (3) business days prior to the start of the testing.** ~~All hardware and instructional documents must be submitted and received by the Solicitation Coordinator by 4:30pm CST no later than three (3) business days prior to the start of the testing.~~ All hardware and instructional documents for the designated Proposal Evaluation Team Members shall be directly shipped to each Proposal Evaluation Team member's designated State office location and must be received by the designated Proposal Evaluation Team member by 4:30pm CST no later than three (3) business days prior to the start of the testing. Address information will be provided to the Respondent's selected for Field Testing upon the State's notification for Field Testing. The Respondent will ship the devices and any instructional material to the attention of the Administrative Support Representative at the office where the Evaluator is located. The Respondent shall submit a list of tracking numbers for each shipment of hardware and instructional documents to the Solicitation Coordinator for confirmation of receipt upon the initial ship date. The Solicitation Coordinator will confirm with each member of the Proposal Evaluation Team's receipt of shipment and all listed hardware and instructional documents. If a Respondent's shipment of hardware and instructional documents is not received by each member of the Proposal Evaluation Team by 4:30pm CST no later than three (3) business days prior to the start of the testing, or if pieces of the listed hardware or instructional documents are not physically present within the shipment, the Respondent will be deemed non-responsive and will forfeit their ranking in the Proposal Evaluation for award consideration.

The Respondent's hardware and software must be active for live testing by 8:00 a.m. on the designated start date of the Field Test determined by the State.

The Respondent is not allowed any communication (physical or electronic) during the field test period with the exception of technical support inquiries from the Respondent's designated points of contact.

<b>RESPONDENT LEGAL ENTITY NAME:</b>					
<b>Response Page #</b> (Respondent completes)	<b>Item Ref.</b>	<b>Section E— Field Testing Items</b>	<b>Item Score</b>	<b>Evaluation Factor</b>	<b>Raw Weighted Score</b>
		<b>HARDWARE</b>			
	<b>E.1.</b>	The EM device has an intuitive design with safeguards and can be easily installed correctly by a trained officer		<b>9</b>	



		with limited instruction and/or intervention.			
	<b>E.2.</b>	Once installed on the wearer, the EM device is waterproof, submersible to a minimum depth of two (2) meters, shockproof, discreet, lightweight, durable, sturdy, difficult to break, tamper-resistant to ensure the EM device meets ISO 9001-2015 standards.		<b>10</b>	
	<b>E.3.</b>	The EM device has an extended battery life between charges with twenty-four (24) hours or more preferred between charges.		<b>8</b>	
	<b>E.4.</b>	The EM System is capable of tracking and reporting in both urban and rural environments.		<b>10</b>	
<b>Response Page # (Respondent completes)</b>	<b>Item Ref.</b>	<b>Section E— Field Testing Items</b>	<b>Item Score</b>	<b>Evaluation Factor</b>	<b>Raw Weighted Score</b>
		<b>SOFTWARE</b>			
	<b>E.5.</b>	The EM system is able to identify zones and areas where the wearer is not permitted to be, with a violation notification being generated should the wearer enter the zone during the day or time the zone restriction applies.		<b>8</b>	
	<b>E.6.</b>	The EM system is able to record the date and time the wearer arrives in or departs from established zones.		<b>8</b>	
	<b>E.7.</b>	The EM system monitors every sixty (60) seconds the wearer's location, movement, and rate of movement while traveling.		<b>8</b>	
	<b>E.8.</b>	The EM system notifies the monitoring center within sixty (60) seconds of an Alert. The monitoring center will triage the Alert and notify the officer according to protocol.		<b>8</b>	
	<b>E.9.</b>	The EM system is able to record the type of Alert.		<b>8</b>	
	<b>E.10.</b>	The EM system is able to record the date and time that the Alert is detected.		<b>8</b>	
	<b>E.11.</b>	The EM system can show the location point where the Alert registered.		<b>8</b>	
	<b>E.12.</b>	The EM system can record the date and time when the officer was notified of the Alert.		<b>8</b>	
	<b>E.13.</b>	The EM system can record the Alert's status.		<b>8</b>	
	<b>E.14.</b>	The EM system can record the date and time the strap was removed.		<b>8</b>	
	<b>E.15.</b>	The EM system can identify zones or areas in which the wearer's presence is required with an Alert notification being generated should the wearer leave the zone during the day or time where the zone applies.		<b>8</b>	
<b>Response Page # (Respondent completes)</b>	<b>Item Ref.</b>	<b>Section E— Field Testing Items</b>	<b>Item Score</b>	<b>Evaluation Factor</b>	<b>Raw Weighted Score</b>
		<b>VICTIM ELECTRONIC NOTIFICATION DEVICE SOLUTION</b>			
	<b>E.16.</b>	The Victim Electronic Notification device Solution has a discreet design similar to a key fob device is a mobile application designed for Apple iOS and		<b>9</b>	

		Android operating systems OR is a one-piece device that is discreet design similar to a key fob design.			
	E.17.	The account and profile creation of the assigned user and associated Offender(s) was able to be completed by the officer in ten (10) minutes or less.		8	
	E.18.	The Victim Electronic Notification device Solution has a battery life between charges with twenty-four (24) hours or more preferred between charges, if operating in the form a one-piece device. If the solution is a mobile application, the application works in conjunction with the user's mobile device to function in between battery life charges and during the device charging stage.		8	
	E.19.	The monitoring system is capable of tracking and reporting in both urban and rural environments.		10	
	E.20.	The monitoring system is able to identify zones and areas where the associated Offender(s) is not permitted to be, with a violation notification being generated should the associated Offender(s) enter the zone.		8	
	E.21.	The monitoring system is able to submit an Alert to the assigned user through their designated mobile device via text message.		10	
	E.22.	The monitoring system is able to record the date and time the associated Offender(s) arrives or departs from established zones.		8	
	E.23.	The monitoring system notifies the monitoring center within sixty (60) seconds of an Alert. The monitoring center will triage the Alert and notify the officer according to protocol.		8	
<p><i>The Solicitation Coordinator will use this sum and the formula below to calculate the section score. All calculations will use and result in numbers rounded to two (2) places to the right of the decimal point.</i></p>			<p><b>Total Raw Weighted Score:</b> (sum of Raw Weighted Scores above)</p>		
<p style="text-align: center;"><b>Total Raw Weighted Score</b></p> <hr style="width: 50%; margin: auto;"/> <p style="text-align: center;"><b>Maximum Possible Raw Weighted Score</b> (i.e., 5 x the sum of item weights above)</p>			<p style="text-align: center;"><b>X 125</b> (maximum possible score)</p>		<p style="text-align: center;"><b>= SCORE:</b></p>
<p><i>State Use – Evaluator Identification:</i></p>					
<p><i>State Use – Solicitation Coordinator Signature, Printed Name &amp; Date:</i></p>					

7. Delete RFP Attachment 6.3. COST PROPOSAL & SCORING GUIDE in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

RFP ATTACHMENT 6.3.

## COST PROPOSAL & SCORING GUIDE

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

**COST PROPOSAL SCHEDULE**— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., *Pro Forma* Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point. Respondents shall only provide the software and hardware for oral presentations (RFP ATTACHMENT 6.2.-Section D) and field testing (RFP ATTACHMENT 6.2.-Section E) that is noted in the Cost Proposal Scoring Guide (RFP ATTACHMENT 6.3.).

~~The Respondent must propose a rate for each cost item on a per Offender/per year basis as outlined below. The EM solution proposed must include the cost of all associated equipment, access to all monitoring software, access to all mobile applications (if any), equipment insurance and replacement costs.~~ Respondents shall enter the proposed costs for services on a per Offender/per day basis using the Estimated Daily Volume of Users Enrolled list on each line below. Pricing for the proposed solution must be inclusive of the costs of all associated equipment, access to all monitoring software and software updates, access to all mobile applications (if any), equipment insurance, and replacement costs.

***Please refer to Excel Worksheet titled “Electronic Monitoring RFP-Cost Evaluation Model” (which will be made Attachment Three to the Pro Forma Contract (RFP Attachment 6.6)).***

8. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.2. Definitions in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):

- A.2. Definitions. For purposes of this Contract, definitions shall be as follows and as set forth in the Contract:
- a. Account Manager. A professional hired by the Contractor, at the Contractor’s expense with the responsibility in serving as the first point of contact for any issues or discrepancies arising from the assigned goods/services that have been procured by the State.
  - b. Active Directory Environment. A software product through Microsoft that consists of several services that run on a Windows server to manage permissions and access to network resources. The environment stores data relative the user, group, application or device.
  - c. Active Monitoring. Real-time monitoring that sends active data points while the monitoring device is installed on an Offender.
  - d. Alert. An electronic notification that an event has occurred which impacts the tracking system via web-based monitoring software with an Offender’s GPS monitoring equipment.
  - e. American Correctional Association (“ACA”). The ACA is the accreditation body for correctional, jail and detention facilities. It develops standards for all areas of corrections and implements a system for accreditation for correctional programs, facilities and agencies based on these standards. Also, it supports laws and administrative procedures to safeguard the rights of corrections workers, Victims, and Offenders in the adult and juvenile correctional process. Information can be located at the following website: <https://www.aca.org>.
  - f. American Probation Parole Association (“APPA”). The APPA is the international association composed of members actively involved with pretrial, probation, parole and community-based corrections that provides training, technical assistance, research and information clearinghouse for all levels of government agencies involving the probation and parole process. Information can be located at the following website: <https://www.appa-net.org>
  - g. Assistant Commissioner of Community Supervision (“ACCS”). Executive-level leader of the Community Supervision Division within the Tennessee Department of Correction tasked with the overseeing of felony probation and parole operations and community corrections programming.
  - h. Base-Mapping Data Products. Software products that include digital map features such as imagery, streets, points of interests, water features, etc. This differs from authoritative State agency GIS data that represents schools, daycare facilities, parks, property boundaries, or other GIS data maintained by a State agency.
  - i. Central Communication Center (“CCC”). The TDOC work unit that receives and processes internal critical incident reporting and Electronic Monitoring and provides other support for the department as defined in Attachment Two, TDOC Policy # 103.15, as may be revised.



- j. Charging Violation. A failure to insert or attach the associated device charger at a prescribed time or a prescribed length of time as determined by the State.
- k. Code Division Multiple Access ("CDMA"). A channel access method used by various radio communication technologies. CDMA allows for multiple access, where several transmitters can send information simultaneously over a single communication channel; which allows several users to share a band of frequencies.
- l. Commissioner. Chief Executive Officer of the Tennessee Department of Correction.
- m. Community Supervision. A Division within the Department of Correction tasked with supervising non-incarcerated Offenders who have been granted liberty in the community under probation, parole, or determinate release.
- n. Community Supervision for Life ("CSL"). The designation of Offenders who have been convicted of one of the following offenses: aggravated rape, rape, aggravated sexual battery, rape of child or the attempt of these charges as defined in Tenn. Code Ann. § 39-13-524. In addition, per Tenn. Code Ann. § 39-13-524, Offenders who have been convicted of an aggravated rape of a child offense, or attempt thereof, after July 1, 2010, shall be supervised as lifetime supervision as referenced in RFP Attachment Two, TDOC Policies #704.04, #704.07, #704.12, #705.02, and #705.11.
- o. Context-Sensitive Help. A form of online help that is obtained from a specific point in the state of the software, providing help for the situation that is associated with the specific state. It is not available as a single document for all application functions.
- p. Correctional Technology Association ("CTA"). A public, non-profit network of professionals actively involved in leveraging technology in the field of Corrections. Members consist primarily of Chief Information Officers, Information Technology Directors and operational and administrative staff from State and Provincial Departments of Correction, as well as from Federal, county and local correctional agencies. Information can be located at the following website: <https://www.correctionstech.org>.
- q. Data Point. The exact geographical location of an Offender who is under Electronic Monitoring or Radio Frequency Monitoring. These points show every movement of the Offender when away from their approved zone.
- r. Default Protocol. A system Alert configuration based on the offense classification of the Offender wearing the device.
- s. Disaster Recovery Plan. A documented process or set of procedures to recover and protect business Information Technology ("IT") in the event of a disaster. Such a plan, ordinarily in written form, specifies procedures an organization is to follow in the event of a disaster. It provides a comprehensive statement of consistent actions to be taken before, during and after a disaster. The disaster could be natural, environmental, or man-made. Man-made disasters could be intentional or unintentional.
- t. Electronic Monitoring ("EM"). A form of surveillance which uses an electronic device, fitted to the person.
- u. Esri Representational State Transfer ("REST"). A type of software utilized for mapping endpoints utilized by the State's STS-GIS division which includes several of the State's GIS data layers (e.g. schools, parks, property boundaries, day care, etc.)
- v. Exclusion Zone. An area into which entry is not permitted.
- w. Geographic Information System ("GIS"). The framework for gathering, managing and analyzing data. It analyzes location and organizes layers of information using maps and 3D scenes.
- x. Global Exclusion Zone. The property line of any school, private or parochial school, licensed day care center, other childcare facility, public park, playground, recreation center or public athletic field available for use by the general public. Offenders may not work or reside within one thousand (1000ft.) feet of these property lines as defined in Tenn. Code Ann. § 40-39-211(a).
- y. Global Exclusion Zone Data. A set of geocoded data of the property lines of areas in Tennessee determined by statute and/or department policy to be off limits for a category of Offenders (i.e. child sex Offenders restricted from schools, daycares, parks, etc.) which is uploaded directly from STS GIS services to the Electronic Monitoring Contractor's mapping system.
- z. Global Positioning System ("GPS"). A satellite navigation system used with an electronic monitor to determine and track the whereabouts of an individual continuously.
- aa. Global System for Mobile Communications ("GSM"). A standard utilized to describe the protocols for the generational digital cellular networks used by mobile devices such as mobile phones and tablets.

- bb. Identifying information. Name, home and work addresses, telephone numbers, and Social Security Numbers.
- cc. Inclusion Zone. An area within which an Offender is required to stay.
- dd. Institutional Probation Parole Officer ("IPPO"). A probation/parole officer who serves as a parole liaison for inmates, institutional staff, Community Supervision staff, and the Board of Parole (BOP).
- ee. Internet Service Provider ("ISP"). An organization that provides services for accessing, using, or participating in the Internet.
- ff. Jamming. Intentional blocking, disrupting or interfering with the GPS system.
- gg. Location Based Services ("LBS"). A general term denoting software services which utilize geographic data and information to provide services or information to users.
- hh. Master Tamper. An Alert given when a GPS device is physically removed from the body of the wearer and the satellite signal is disrupted as referenced in Attachment Two, TDOC Policy #704.12, as may be revised.
- ii. Network Access Point. A public network exchange facility where Internet Service Providers ("ISPs") connect with one another in peering arrangements.
- jj. Offender Management System ("OMS"). The commercial off-the-shelf ("cots") software application, and TOMIS replacement, which enables TDOC to effectively manage Offenders by utilizing current technologies and which conforms to the CTA standards and best practices.
- kk. On-Shelf Inventory. Electronic Monitoring equipment that is on-site, functional, and readily available for installation onto an Offender.
- ll. Passive Monitoring. A form of GPS monitoring in which data is provided from an active device on a less than near-real time basis, typically once a day.
- mm. Program Supervision Unit ("PSU") The probation parole unit responsible for the supervision of registered sex Offenders in accordance with the Sex Offender Standards of Supervision referenced in Attachment Two, TDOC Policy #704.04, as may be revised.
- nn. Radio Frequency ("RF") Monitor. A type of Electronic Monitoring of an Offender's presence or absence from a specific location utilizing radio wave signals.
- oo. Radio Frequency ("RF") Beacon. A transmitter at a known location that transmits a continuous or periodic radio signal with limited information on a specified radio frequency.
- pp. Secure Chain of Custody Procedures. A set of procedures established by the State in maintaining and documenting the handling of evidence in keeping a detailed log showcasing who collected, transferred or analyzed evidence during an investigation. The evidence is placed in a secured environment in a location determined by the State.
- qq. Sex Offender. A person who has been convicted in Tennessee of committing a sexual offense as defined in Tenn. Code Ann. § 40-39-202(20), or has another qualifying conviction as defined in Tenn. Code Ann. § 40-39-202(1).
- rr. Sex Offender Registry ("SOR"). The Tennessee Bureau of Investigation's ("TBI") centralized record system of Sex Offender registration, verification and tracking information. Information can be located at the following website: <https://www.tn.gov/tbi/general-information/tennessee-sex-offender-registry.html>
- ss. Shelf Rate. The recommended maximum time for which products can be stored, during which the defined quality of the specified proportion of the products remains acceptable under expected conditions of distribution, storage and display as determined by the State.
- tt. Standard of Supervision ("SOS"). The types and frequency of activity or contact (face to face, home visits, drug testing, arrest record checks, monitoring special conditions, etc.) that an Officer schedules on behalf of each Offender, based on the respective case classification as defined in Attachment Two, TDOC Policy #704.04, and as may be revised.
- uu. Strategic Technology Solutions ("STS"). A division of the State's Department of Finance and Administration ("F&A") serving as the State's central information processing organization and computer service bureau for all state agencies.
- ~~vv. Statewide Project Manager. A professional hired by the Contractor, at the Contractor's expense with the responsibility in serving as the first point of contact for any issues or discrepancies arising with the assigned good/service that has been procured by the State.~~
- uu. Tamper. Any attempt to damage, destroy, or alter a GPS device or disrupt a GPS satellite signal.

- wv. TDOC Victim Services Coordinator ("TDOC-VSC"). The TDOC Central Office staff member responsible for coordination of services for Victims across all regions of the State.
- ww. Tennessee Base Mapping Program ("TNBMP"). The effort to collect and update statewide GIS base map layers including imagery, elevation, water features, etc., managed by STS-GIS Services.
- xx. Tennessee Bureau of Investigation ("TBI"). The State agency statutorily established the agency in 1951 as an unbiased agency to assist local law enforcement in the investigation of serious crimes.
- yy. Thin Client Browser-Based Solution. The non-existence of specific software/application being installed on a desktop computer, but the application is accessible through an internet browser such as (Internet Explorer, Google Chrome, etc.)
- zz. Transmitter. The pieces of Electronic Monitoring equipment which shall be affixed to the Offender's ankle.
- aaa. Untethered Charging. Charging of the Electronic Monitoring device without the use of a cord/wire physically connected to the device and an electrical outlet at the same time, restricting the Offender's mobility.
- bbb. Victim. A Victim of crime that is a felony, for which the Offender has been sentenced to the Tennessee Department of Correction to include probation, supervised release or incarceration with a felony conviction.

ccc. Victim Electronic Notification Solution. A confidential system for notification of crime Victims, their families, or members of the public (upon request) regarding the status of Tennessee Department of Correction (TDOC) sentenced felons incarcerated in TDOC institutions, county jails/workhouses/penal farms, or under state supervised probation or parole as referenced in RFP Attachment Two, TDOC Policy #103.11.

- ddd. Violent Against Children Sexual Offender. Offenders convicted of a sexual offense whose Victim is under the age of thirteen (13).
- eee. Violent Sexual Offender. Offenders convicted for an offense defined in TCA 40-39-202(31). Offenders who conviction offense(s) is defined in both Tenn. Code Ann. §§ 40-39-202(20) and (31) are considered violent sexual Offenders. Community Supervision for Life ("CSL") Offenders are considered Violent Sexual Offenders.
- fff. Wifi Sniffing. The ability to locate the nearest available wireless connections it is incapable of connecting to the network. Wifi sniffing involves eavesdropping on activity within wireless networks and is specifically designed to intrude on a network.
- ggg. Zone Mapping. A mapping application containing geocoded data for the areas covered under Tenn. Code Ann. § 40-39-211 Sex Offender Registry Work and Residency restrictions and the one thousand (1,000ft.) foot area surrounding them.

**9. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.3.a.6. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

A.3.a.6. The unit ~~should~~ **shall** contain Wi-Fi sniffing capability to ensure adequate tracking in remote areas where LTE reception is limited or non-existent as determined by the State.

**10. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.4. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

**A.4. VICTIM NOTIFICATION UNIT MANDATORY FUNCTIONALITY REQUIREMENTS**

- a. The Contractor shall provide electronic Victim notification services for the State's registered Victims of crimes committed by Sex Offenders, Violent Sex Offenders, those Violent Against Children Sexual Offenders and any other applicable category approved by the State in accordance with the State's Public Chapter NO. 598 and TDOC Policy #103.11 as referenced as Attachment Two regarding notification of crime Victims and Victim representatives.
- b. The ~~unit~~ **Victim Electronic Notification Solution** must utilize a one-piece device that is unidentifiable as a tracking device. The device must be designed to fit on a keyring, with the functionality of a key fob device.
- c. The battery life of the ~~unit~~ **Victim Electronic Notification Solution** must remain active on a twenty-four (24) hour period within a single charge; with charging capabilities to not exceed three (3) hours of full charge time.
- d. The ~~unit~~ **Victim Electronic Notification Solution** must contain Wi-Fi sniffing capability to ensure adequate tracking in remote areas where cellular reception is limited or non-existent as defined by the State.

- e. The one-piece ~~unit~~ **Victim Electronic Notification Solution** must function through an active cellular signal across major cellular carriers throughout the state on an LTE network.
- f. The ~~unit~~ **Victim Electronic Notification Solution** must have sufficient onboard intelligence to automatically calculate its position and deliver compliance status. Upon battery and geographic violation, the device itself must be able to trigger alarms even without being connected to the server, delivering notification to the Offender without waiting for the next scheduled call and, at the same time, attempt to initiate contact with the system to download its data.
- g. The ~~unit~~ **Victim Electronic Notification Solution** must have sufficient storage intelligence to retain at a minimum of fifteen (15) days of tracking points for the client and associated Offender movements to be accessed by the State on a twenty-four (24) hour a day, seven (7) day a week period.
- h. The ~~unit~~ **Victim Electronic Notification Solution** must have sufficient capability to submit notifications and Alert messages to the client's mobile phone with a mandatory text messaging feature to ensure prompt notification times.
- i. The ~~unit~~ **Victim Electronic Notification Solution** must have a minimal installation time of no more than ten (10) minutes to create user account and geo-zone calculation.
- j. The ~~unit~~ **Victim Electronic Notification Solution** must have sufficient capability to record active location points of the associated Offender at a minimum of thirty (30) seconds to ensure active Offender location in the event of an Alert trigger.
- k. **The Victim Electronic Notification Solution shall safeguard the identity and contact information for all Victim's enrolled in the electronic notification program.**

**11. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.5.a. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

- a. ~~The Contractor shall host the tracking system on a cloud-based server specific to the State. The server shall only include data from TDOC. The Contractor shall not host any other agency's data points and associated materials (single tenant software as a service).~~ **The Contractor shall host the tracking system on a server in a cloud-based hosting environment that must include infrastructure designed in a FEDRAMP environment to protect all data specific to the State of Tennessee.**

**12. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.11.a. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

A.11. INVENTORY

- a. The Contractor shall provide, at a minimum, a thirty percent (30%) shelf rate to the State, which shall be independent between the State's Institutional and Community Supervision population. The State determines the shelf inventory to be confirmed as active. ~~Spare Shelf~~ units can be included within the active inventory status; however, non-recoverable units cannot be included in the active shelf inventory.

**13. Delete RFP Attachment 6.6. Pro Forma Contract, Section A.12.b in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

- b. The Contractor's training program shall be submitted to the State for approval forty-five (45) days prior to the initial rollout and the training shall occur thirty (30) days after contract execution. **The conduct of in-person training sessions shall be subject to the approval of the State's Chief Medical Officer and shall take place at a State designated facility. The Contractor shall adhere to all applicable Federal, State and Local health protocols for in-person facilitation. Any and all adjustments made to training schedule shall be mutually agreed upon by both parties at a minimum of two (2) weeks prior to the desired training date.**

**14. Delete RFP Attachment 6.6., Pro Forma Contract Section D.32. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

- D.32. Insurance. Contractor shall maintain insurance coverage as specified in this Section. The State reserves the right to amend or require additional insurance coverage, coverage amounts, and endorsements required under this Contract. **Should the State require additional or amended insurance coverage(s), the Parties agree to negotiate program costs.** Contractor's failure to maintain or submit evidence of insurance coverage, as required, is a material breach of this Contract. If Contractor loses insurance coverage, fails to renew coverage, or for any reason becomes uninsured during the Term, Contractor shall immediately notify the State. All insurance companies providing coverage must be: (a) acceptable to the State; (b) authorized by the Tennessee Department of Commerce and Insurance ("TDCI"); and (c) rated A- / VII or better by A.M. Best. All coverage must be on a primary basis and noncontributory with any other insurance or self-insurance carried by the State. Contractor agrees to name the State as an additional insured on any insurance policy with the exception of workers' compensation (employer liability) and professional liability (errors and omissions) insurance. All policies must contain an endorsement for a waiver of subrogation in favor of the State. Any deductible or self-insured



retention (“SIR”) over fifty thousand dollars (\$50,000) must be approved by the State. The deductible or SIR and any premiums are the Contractor’s sole responsibility. The Contractor agrees that the insurance requirements specified in this Section do not reduce any liability the Contractor has assumed under this Contract including any indemnification or hold harmless requirements.

To achieve the required coverage amounts, a combination of an otherwise deficient specific policy and an umbrella policy with an aggregate meeting or exceeding the required coverage amounts is acceptable. For example: If the required policy limit under this Contract is for two million dollars (\$2,000,000) in coverage, acceptable coverage would include a specific policy covering one million dollars (\$1,000,000) combined with an umbrella policy for an additional one million dollars (\$1,000,000). If the deficient underlying policy is for a coverage area without aggregate limits (generally Automobile Liability and Employers’ Liability Accident), Contractor shall provide a copy of the umbrella insurance policy documents to ensure that no aggregate limit applies to the umbrella policy for that coverage area. In the event that an umbrella policy is being provided to achieve any required coverage amounts, the umbrella policy shall be accompanied by an endorsement at least as broad as the Insurance Services Office, Inc. (also known as “ISO”) “Noncontributory—Other Insurance Condition” endorsement or shall be written on a policy form that addresses both the primary and noncontributory basis of the umbrella policy if the State is otherwise named as an additional insured.

Contractor shall provide the State a certificate of insurance (“COI”) evidencing the coverages and amounts specified in this Section. The COI must be on a form approved by the TDCI (standard ACORD form preferred). The COI must list each insurer’s National Association of Insurance Commissioners (NAIC) number and be signed by an authorized representative of the insurer. The COI must list the State of Tennessee – CPO Risk Manager, 312 Rosa L. Parks Ave., 3<sup>rd</sup> floor Central Procurement Office, Nashville, TN 37243 as the certificate holder. Contractor shall provide the COI ten (10) business days prior to the Effective Date and again ~~thirty (30) calendar~~ **seven (7) business** days before renewal or replacement of coverage. Contractor shall provide the State evidence that all subcontractors maintain the required insurance or that subcontractors are included under the Contractor’s policy. At any time, the State may require Contractor to provide a valid COI. The Parties agree that failure to provide evidence of insurance coverage as required is a material breach of this Contract. If Contractor self-insures, then a COI will not be required to prove coverage. Instead Contractor shall provide a certificate of self-insurance or a letter, on Contractor’s letterhead, detailing its coverage, policy amounts, and proof of funds to reasonably cover such expenses. The State reserves the right to require complete, certified copies of all required insurance policies, including endorsements required by these specifications, at any time.

The State agrees that it shall give written notice to the Contractor as soon as practicable after the State becomes aware of any claim asserted or made against the State, but in no event later than thirty (30) calendar days after the State becomes aware of such claim. The failure of the State to give notice shall only relieve the Contractor of its obligations under this Section to the extent that the Contractor can demonstrate actual prejudice arising from the failure to give notice. This Section shall not grant the Contractor or its insurer, through its attorneys, the right to represent the State in any legal matter, as the right to represent the State is governed by Tenn. Code Ann. § 8-6-106.

**The insurance obligations under this Contract shall be: (1)—all the insurance coverage and policy limits carried by the Contractor; or (2)—the minimum insurance coverage requirements and policy limits shown in this Contract; whichever is greater. Any insurance proceeds in excess of or broader than the minimum required coverage and minimum required policy limits, which are applicable to a given loss, shall be available to the State. No representation is made that the minimum insurance requirements of the Contract are sufficient to cover the obligations of the Contractor arising under this Contract. The Contractor shall obtain and maintain, at a minimum, the following insurance coverages and policy limits.**

a. Commercial General Liability (“CGL”) Insurance

- 1) The Contractor shall maintain CGL, which shall be written on an ISO Form CG 00 01 occurrence form (or a substitute form providing equivalent coverage) and shall cover liability arising from property damage, premises and operations products and completed operations, bodily injury, personal and advertising injury, and liability assumed under an insured contract (including the tort liability of another assumed in a business contract).  
The Contractor shall maintain single limits not less than one million dollars (\$1,000,000) per occurrence. If a general aggregate limit applies, either the general aggregate limit shall apply separately to this policy or location of occurrence or the general aggregate limit shall be twice the required occurrence limit.

b. Workers’ Compensation and Employer Liability Insurance

- 1) For Contractors statutorily required to carry workers’ compensation and employer liability insurance, the Contractor shall maintain:

- i. Workers' compensation in an amount not less than one million dollars (\$1,000,000) including employer liability of one million dollars (\$1,000,000) per accident for bodily injury by accident, one million dollars (\$1,000,000) policy limit by disease, and one million dollars (\$1,000,000) per employee for bodily injury by disease.
- 2) If the Contractor certifies that it is exempt from the requirements of Tenn. Code Ann. §§ 50-6-101 – 103, then the Contractor shall furnish written proof of such exemption for one or more of the following reasons:
- i. The Contractor employs fewer than five (5) employees;
  - ii. The Contractor is a sole proprietor;
  - iii. The Contractor is in the construction business or trades with no employees;
  - iv. The Contractor is in the coal mining industry with no employees;
  - v. The Contractor is a state or local government; or
  - vi. The Contractor self-insures its workers' compensation and is in compliance with the TDCI rules and Tenn. Code Ann. § 50-6-405.

c. Automobile Liability Insurance

- 1) The Contractor shall maintain automobile liability insurance which shall cover liability arising out of any automobile (including owned, leased, hired, and non-owned automobiles).
- 2) The Contractor shall maintain bodily injury/property damage with a limit not less than one million dollars (\$1,000,000) per occurrence or combined single limit.

d. Technology Professional Liability (Errors & Omissions)/Cyber Liability Insurance

- 1) The Contractor shall maintain technology professional liability (errors & omissions)/cyber liability insurance appropriate to the Contractor's profession in an amount not less than ten million dollars (\$10,000,000) per occurrence or claim and ten million dollars (\$10,000,000) annual aggregate, covering all acts, claims, errors, omissions, negligence, infringement of intellectual property (including copyright, patent and trade secret); network security and privacy risks, including but not limited to unauthorized access, failure of security, information theft, damage to destruction of or alteration of electronic information, breach of privacy perils, wrongful disclosure and release of private information, collection, or other negligence in the handling of confidential information, and including coverage for related regulatory fines, defenses, and penalties.
- 2) Such coverage shall include data breach response expenses, in an amount not less than ten million dollars (\$10,000,000) and payable whether incurred by the State or Contractor, including but not limited to consumer notification, whether or not required by law, computer forensic investigations, public relations and crisis management firm fees, credit file or identity monitoring or remediation services and expenses in the performance of services for the State or on behalf of the State hereunder.

e. Crime Insurance

- 1) The Contractor shall agree to maintain crime insurance, which shall be written on a "loss sustained form" or "loss discovered form" providing coverage for third party fidelity, including cyber theft and extortion during the term of this Contract, and any cancellation of the Crime Policy will require the Contractor to purchase an extended period of coverage no less than two (2) years with respect to events which occurred but were not reported during the term of the policy, and not contain a condition requiring an arrest or conviction. The policy must allow for reporting of circumstances or incidents that may give rise to future claims, include an extended reporting period of no less than two (2) years with respect to events which occurred but were not reported during the term of the policy, and not contain a condition requiring an arrest or conviction.

Any crime insurance policy shall have a limit not less than one million dollars (\$1,000,000) per claim and one million dollars (\$1,000,000) in the aggregate. Any crime insurance policy shall contain a Social Engineering Fraud Endorsement with a limit of not less than two hundred and fifty thousand dollars (\$250,000). This insurance may be written on a claims-made basis, but in the

event that coverage is cancelled or non-renewed, the Contractor shall purchase an extended reporting or "tail coverage" of at least two (2) years after the Term.

**15. Delete RFP Attachment Three in its entirety and insert the following in its place** (any sentence or paragraph containing revised or new text is highlighted):

**ATTACHMENT THREE: GPS & RF ELECTRONIC MONITORING SERVICES RFP-COST EVALUATION MODEL**

**RFP ATTACHMENT 6.3. - COST PROPOSAL AND SCORING GUIDE**

NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED

COST PROPOSAL SCHEDULE— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point. Respondents shall only provide the software and hardware for Oral Presentations (RFP ATTACHMENT 6.2.-Section D) and Field Testing (RFP ATTACHMENT 6.2.-Section E) that is noted in the Cost Proposal Scoring Guide (RFP ATTACHMENT 6.3.).

Respondents shall enter the proposed costs for services on a per Offender/per **year/day** basis using the Estimated Daily Volume of Offenders Monitored list on each line below. Pricing for the proposed solution must be inclusive of the costs of all associated equipment, access to all monitoring software and software updates, access to all mobile applications (if any), equipment insurance, and replacement costs.

NOTICE: The Evaluation Factor associated with each cost item is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the Pro Forma Contract section C.1. (refer to RFP Attachment 6.6.), "The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract."

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the President or Chief Executive Officer, this document must attach evidence showing the individual's authority to legally bind the Respondent.

RESPONDENT LEGAL ENTITY NAME:	Year One (1)		Year Two (2)		Year Three (3)		Year Four (4)		Year Five (5)		Sum	Evaluation Factor	Evaluation Cost (sum x factor)
Estimated Monthly Volume of Offenders Monitored	July 1, 2021-December 31, 2021		January 1, 2022-December 31, 2022		January 1, 2023— December 31, 2023		January 1, 2024— December 31, 2024		January 1, 2025— December 31, 2025				
1750-2000 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	25	\$
1500-1749 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	25	\$
1000-1499 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	20	\$
750-999 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	15	\$
500-749 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	10	\$
1-499 Offenders		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day		/Per Offender Per Year- Day	\$0	5	\$

**TOTAL EVALUATION COST AMOUNT** (sum of evaluation costs above):

The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.

lowest evaluation cost amount from all proposals=	x 100	= SCORE:
evaluation cost amount being evaluated	(maximum possible score)	

State Use Only— Solicitation Coordinator Signature, Printed Name & Date:



**ATTACHMENT THREE: GPS & RF ELECTRONIC MONITORING SERVICES RFP-COST EVALUATION MODEL**

**RFP ATTACHMENT 6.3. - COST PROPOSAL AND SCORING GUIDE**

**NOTICE: THIS COST PROPOSAL MUST BE COMPLETED EXACTLY AS REQUIRED**

**COST PROPOSAL SCHEDULE**— The Cost Proposal, detailed below, shall indicate the proposed price for goods or services defined in the Scope of Services of the RFP Attachment 6.6., Pro Forma Contract and for the entire contract period. The Cost Proposal shall remain valid for at least one hundred twenty (120) days subsequent to the date of the Cost Proposal opening and thereafter in accordance with any contract resulting from this RFP. All monetary amounts shall be in U.S. currency and limited to two (2) places to the right of the decimal point. Respondents shall only provide the software and hardware for Oral Presentations (RFP ATTACHMENT 6.2.-Section D) and Field Testing (RFP ATTACHMENT 6.2.-Section E) that is noted in the Cost Proposal Scoring Guide (RFP ATTACHMENT 6.3.).

Respondents shall enter the proposed costs for services on a per User/per year/day basis using the Estimated Daily Volume of Users Enrolled list on each line below. Pricing for the proposed solution must be inclusive of the costs of all associated equipment, access to all monitoring software and software updates, access to all mobile applications (if any), equipment insurance, and replacement costs.

**NOTICE:**The Evaluation Factor associated with each cost item is for evaluation purposes only. The evaluation factors do NOT and should NOT be construed as any type of volume guarantee or minimum purchase quantity. The evaluation factors shall NOT create rights, interests, or claims of entitlement in the Respondent.

Notwithstanding the cost items herein, pursuant to the second paragraph of the Pro Forma Contract section C.1. (refer to RFP Attachment 6.6.), "The State is under no obligation to request work from the Contractor in any specific dollar amounts or to request any work at all from the Contractor during any period of this Contract."

This Cost Proposal must be signed, in the space below, by an individual empowered to bind the Respondent to the provisions of this RFP and any contract awarded pursuant to it. If said individual is not the President or Chief Executive Officer, this document must attach evidence showing the individual's authority to legally bind the Respondent.

RESPONDENT LEGAL ENTITY NAME:													
Estimated Monthly Volume of Users Enrolled	Year One (1)		Year Two (2)		Year Three (3)		Year Four (4)		Year Five (5)		Sum	Evaluation Factor	Evaluation Cost (sum x factor)
	July 1, 2021-December 31, 2021		January 1, 2022-December 31, 2022		January 1, 2023— December 31, 2023		January 1, 2024— December 31, 2024		January 1, 2025— December 31, 2025				
300-349 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	25	\$
250-299 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	25	\$
200-249 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	20	\$
150-199 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	15	\$
75-149 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	10	\$
1-74 Wearers		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day		/Per User Per Year- Day	\$0	5	\$
<b>TOTAL EVALUATION COST AMOUNT</b> (sum of evaluation costs above):													
<p>The Solicitation Coordinator will use this sum and the formula below to calculate the Cost Proposal Score. Numbers rounded to two (2) places to the right of the decimal point will be standard for calculations.</p>													
lowest evaluation cost amount from all proposals= _____											x 100	= SCORE:	
_____ evaluation cost amount being evaluated											(maximum possible score)		

State Use Only— Solicitation Coordinator Signature, Printed Name & Date:

**16. Delete RFP Attachment 6.2., Section A.12. in its entirety and insert the following in its place (any sentence or paragraph containing revised or new text is highlighted):**

	<p><b>A.12.</b> Provide a statement affirming that the hardware and software presented for testing is live and readily available for activation upon award. The hardware and software must not be a “sandbox” or test environment application or test model, but rather a live version in use by other government entities. In addition, please provide references for one (1) or more of the government entities currently using the hardware and monitoring software. <b>To satisfy this requirement, Respondents may utilize the same point of contact utilized as a reference for Attachment 6.2., Section B.17. Please note that Respondents must provide contact information for the State validate references.</b></p>	
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**16. RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.