

Please find below guidance for setting 2021 TCOC thresholds for high volume PCMHs and efficiency measure thresholds for low volume PCMHs and THLs. **Please send us your new thresholds by September 30, 2020.** If you have any questions about this guidance, please let us know.

Guidance for setting 2021 TCOC Thresholds for High Volume PCMHs

1. Use all TaxIDs with 500 or more point-in-time members on December 31, 2019. You may use a panel based on the run date you have closest to 12/31/2019.
2. Use risk adjusted TCOC from CY19 calculated in accordance with the PCMH DBR.
3. Rank TaxIDs from high to low cost.
4. Identify the 5th and 95th percentiles for cost.
5. Segment the remaining cost range into 5 bands, equally distributed by cost.
6. Assign stars based on the band that contains the provider's risk adjusted TCOC.

Guidance for setting 2021 efficiency measure thresholds

- The two measures are: ED Visits per 1,000 member months (AMB) and Inpatient Discharges per 1,000 member months (IPU)
- Use most recent HEDIS definitions
- Each measure's threshold should represent the average performance on that measure in CY 2019
- Pediatric PCMHs will be held to a different standard because their population shows significantly different utilization of the ED and inpatient settings
- You are asked to set a total of 6 thresholds
 1. Health Link ED Visits
 2. Health Link Inpatient Discharges
 3. PCMH ED Visits: Family & Adult practice
 4. PCMH Inpatient Discharges: Family & Adult practice
 5. PCMH ED Visits: Pediatric practice
 6. PCMH Inpatient Discharges: Pediatric practice
- These thresholds should represent average performance. In other words, if a PCMH or THL shows performance above average for their members, that organization will earn a star.
- **For Health Link**, calculate the average performance of all members who were eligible for Health Link at the end of December 2019. Remove excluded members. You may use the panel based on the run date you have closest to 12/31/2019.
- **For PCMH family and adult**, calculate the average performance of all TennCare members using 2019 data. This will include both children and adult members. You may use the panel based on the run date you have closest to 12/31/2019.
- **For PCMH pediatric practice**, calculate the average performance of all TennCare members **ages 0 - 19** as of December 31, 2019 using 2019 data. You may use the panel based on the run date you have closest to 12/31/2019.
 - We chose ages 0-19 to match the age frames already designated by HEDIS.
- As we did last year, thresholds are being set using **member averages** rather than practice averages.