



STATE OF TENNESSEE
OFFICE OF THE SECRETARY OF STATE, TENNESSEE STATE LIBRARY AND
ARCHIVES

**REQUEST FOR PROPOSALS # 30501-02326
AMENDMENT # 2
FOR TEL GENERAL ENCYCLOPEDIA ACCESS**

DATE: JUNE 8, 2026

RFP # 30501-02326 IS AMENDED AS FOLLOWS:

1. This RFP Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (central time zone)	DATE
1. RFP Issued		May 15, 2026
2. Disability Accommodation Request Deadline	2:00 p.m.	May 20, 2026
3. Notice of Intent to Respond Deadline	2:00 p.m.	May 21, 2026
4. Written "Questions & Comments" Deadline	2:00 p.m.	May 27, 2026
5. State Response to Written "Questions & Comments"		June 8, 2026
6. Response Deadline	2:00 p.m.	June 15, 2026
7. State Schedules Respondent Oral Presentation		June 18, 2026
8. Respondent Oral Presentation	8:00 a.m. – 4:30 p.m.	June 22 – June 24, 2026
9. State Completion of Technical Response Evaluations		July 8, 2026
10. State Opening & Scoring of Cost Proposals	9:00 a.m.	July 9, 2026
11. Negotiations (Optional)		July 10 – July 15, 2026
12. State Notice of Intent to Award Released and RFP Files Opened for Public Inspection	2:00 p.m.	July 16, 2026
13. End of Protest Period		July 23, 2026
14. State sends contract to Contractor for signature		July 24, 2026
15. Contractor Signature Deadline	2:00 p.m.	July 29, 2026

2. State responses to questions and comments in the table below amend and clarify this RFP.

Any restatement of RFP text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFP document.

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
1.1	1	<p>1 Can you please confirm whether there will be separate RFP for aggregated and multidisciplinary full-text library databases (e.g., covering the humanities, social sciences, business, consumer health, nursing, readers' advisory, etc.)? It's our understanding the current opportunity is more specific to encyclopedia resources, similar to those available at: https://tntel.info/format/encyclopedias.</p>	<p>There will be a separate RFP for aggregated and multidisciplinary full-text databases as described in the question. That RFP is expected to be released in late 2026.</p> <p>This RFP is for online encyclopedia resources as described in RFP Section 1.1 and found at https://tntel.info/format/encyclopedias.</p>
1.4.4, 1.4.6	3	<p>2 Can you please confirm whether responses to clarification questions are rolling? The answer to the above would inform our decision to participate in this RFP.</p>	<p>Questions submitted by May 27th will be answered on June 8th according to the Amendment 1 Schedule of Events. Answers to these questions will be included in the June 8th communication.</p>
2	2	<p>3 Which contracts does the TN State Library & Archives currently hold for Tennessee Electronic Library resources and which resources does the State Library currently purchase under each contract? Additionally, can you please indicate when each contract expires so we can better understand where this contract fits within the larger TEL resource list?</p>	<p>Online Encyclopedia (World Book) through May 31, 2026</p> <p>Newspapers.com Southeast Edition (ProQuest) through June 30, 2026</p> <p>General Research Database Package (Gale) through October 31, 2027</p> <p>PebbleGo (Capstone) through December 31, 2026</p> <p>Tennessean (ProQuest) through February 28, 2027</p> <p>HeritageQuest (ProQuest) through December 31, 2027</p> <p>Peterson's Test & Career Prep (Gale) through June 30, 2028</p> <p>Transparent Language (Transparent Language) through June 30, 2028</p>

RFP SECTION	PAGE #	QUESTION / COMMENT	STATE RESPONSE
E.3	15-16	4 Can you please define "Confidential State Data" as used throughout this section, and more specifically in paragraph 2?	<p>Generally, Confidential State Data refers to any record or information that has been designated confidential by state or federal law, designated confidential by contract, and includes information or matters or records considered to be privileged and any aspect of which access by the general public has been generally denied.</p> <p>See also Section D.33, which says that "All material, information, and data regardless of form, medium or method communication that the Contractor will access to, acquire, or is provided to the Contractor by the State or acquired by the Contractor on behalf of the State shall be regard as "Confidential Information."</p>
E.3(a)(3):	16	5 The "Processing Integrity" Trust Services Criteria is not included in the scope of our SOC 2 Type 2 examination at this time. Will our SOC 2 Type 2 Report be considered if the scope only includes the Security, Availability and Confidentiality Trust Service Criteria?	Yes.
E.3(a)(4)	16	6 Section E.3(a)(4): Our SOC 2 Type 2 Reports are confidential information. If we provide the unredacted SOC 2 Type 2 Reports to the State as required by this section, will they be treated as our confidential information and delivered under the protection of an NDA signed by the State?	Generally, SOC 2 Type 2 Reports would be confidential. The State will negotiate an NDA for the SOC 2 Type 2 Reports, if the Contractor so requests. Any such NDA would be signed by the Tennessee State Library & Archives. Certain governmental entities, including the Comptroller of the Treasury, may have access to the SOC 2 Type 2 reports but would not sign any such NDA because records reviewed by these governmental entities maintain their confidentiality under Tenn. Code Ann. § 10-7-508(a).

3. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.