DATE: June 28, 2022
RFI # 34800-042022 IS AMENDED AS FOLLOWS:

1. This RFI Schedule of Events updates and confirms scheduled RFP dates. Any event, time, or date containing revised or new text is highlighted.

<table>
<thead>
<tr>
<th>EVENT</th>
<th>TIME (Central Time Zone)</th>
<th>DATE (all dates are State business days)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. RFI Issued</td>
<td></td>
<td>May 2, 2022</td>
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<tr>
<td>2. Questions Submitted by Potential Respondents</td>
<td></td>
<td>May 16, 2022</td>
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<tr>
<td>3. Answers Posted to Questions</td>
<td></td>
<td>May 24, 2022</td>
</tr>
<tr>
<td>4. Amended RFI Response Deadline</td>
<td></td>
<td>July 11, 2022</td>
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</tbody>
</table>

2. State amends RFI text to include the following in TECHNICAL INFORMATIONAL FORM add Number 14:
14. Explain the difference between potential vendor’s cloud and on-premise message switch solutions in regards to the following:
   • Network and hardware requirements,
   • TBI staff involvement during day-to-day operations related to switch and infrastructure,
   • Client software connections,
   • TBI access to real-time and historical data,
   • Transition from the current switch to new,
   • Change orders and bug fixes,
   • Timeline for cloud solution
   • Any other software considerations or additional contracts that the State would need to enter into in order to have solution—such as with a cloud provider.

3. State amends RFI text to add the following to the COST INFORMATIONAL FORM to include the following as Number 4.
   • Please list cost of the cloud solution and cost structure
   • Is this a subscription or resource-based cost structure?

4. **RFP Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFP not expressly amended herein shall remain in full force and effect.