



STATE OF TENNESSEE
DEPARTMENT OF HEALTH

**REQUEST FOR INFORMATION # 34339-19226
AMENDMENT # 1 FOR SOFTWARE AND LICENSING
TO PROVIDE PERMITTING AND MOBILE
INSPECTIONS FOR ENVIRONMENTAL HEALTH**

DATE: JUNE 10, 2026

RFI # 34339-19226 IS AMENDED AS FOLLOWS:

1. This RFI Schedule of Events updates and confirms scheduled RFI dates. Any event, time, or date containing revised or new text is highlighted.

EVENT	TIME (Central Time)	DATE (all dates are state business days)
1. RFI Issued		CONFIRMED
2. Written "Questions & Comments" Deadline	2:00 p.m.	June 5, 2026
3. State Response to Written "Questions & Comments"		June 10, 2026
4. RFI Response Deadline	2:00 p.m.	June 22, 2026

2. State responses to questions and comments in the table below amend and clarify this RFI.

Any restatement of RFI text in the Question/Comment column shall NOT be construed as a change in the actual wording of the RFI document.

QUESTION / COMMENT	STATE RESPONSE
1 What is the anticipated contract value for this service?	This is just a Request for Information (RFI) and not a competitive process.
2 Is there a timeline in pursuing the project?	This is just a Request for Information (RFI) and not a competitive process.
3 Is there a current vendor providing this service or is it a new requirement? If there is a current vendor, could you please provide the current contract documents/information?	Yes.
4 Approximately how many internal users will require access to the system, and how many of those users will perform permitting, inspection, review, administrative, or supervisory functions?	Currently we have 223 internal users. All will perform some combination of permitting, inspecting, review, administrative, and supervisory functions.
5 How many Environmental Health programs, permit types, and inspection types are anticipated to be included in the initial implementation?	There are 12 programs. Food, Hotel, Pool, Camp, Child Care, School, Prisons, Bed & Breakfast, Tattoo Studio, Tattoo artist, Body Piercing Studio, Body Piercing Technician.

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6 What system(s) are currently being used to manage permits, inspections, and related records, and will data migration from those systems be required?	HsGovTech is currently being used. Yes, data migration will be required.
7 Approximately how many permit, inspection, violation, and compliance records would need to be migrated into the new platform?	Around a million files.
8 Will supporting documents, attachments, photos, correspondence, and historical inspection reports also require migration?	Yes.
9 How many field inspectors are expected to utilize mobile devices, and what mobile platforms are currently deployed (iOS, Android, Windows, etc.)?	223, ios mostly with some windows.
10 What integrations are anticipated, including financial systems, GIS platforms, payment processors, identity management solutions, or other State applications?	Financial systems, payment processors, GIS platforms, new establishment application.
11 Does the State anticipate implementing the solution statewide at initial deployment, or would implementation occur in phases by program, region, or department?	Statewide.
12 Are there any specific reporting, business intelligence, dashboard, or regulatory reporting requirements that should be considered as part of the response?	Public facing, searchable, inspection report database.
13 Does the State have an estimated budget range, funding source, or target implementation timeline established for this initiative?	This is just a Request for Information (RFI) and not a competitive process.
14 How many users do you anticipate having?	Currently, have 223 licensed users.
15 What types of programs does the platform need to support?	Application, permits, inspections, invoicing, statistical analysis.
16 The RFI describes a modern, configurable platform for inspections, permits, investigations, and compliance activities across multiple programs. Would the Department like a single platform that can support varied Environmental Health programs through configurable forms, inspection checklists, permit types, roles, notifications, and reports?	Yes.
17 The RFI emphasizes efficiency, data accuracy, analytics, repeat violation tracking, alerts, and communications. Would the Department be interested in AI-assisted capabilities in these areas, such as draft inspection summaries, data validation, repeat-violation identification, staff-facing recommendations, and correspondence, provided outputs are reviewable and auditable?	Yes.
18 For mobile inspections, would the Department like field capabilities such as	Yes.

QUESTION / COMMENT	STATE RESPONSE
native iPad/iOS support, offline inspection completion, attachments, synchronization after reconnecting, upload confirmation, and failed-submission handling?	
19 For reporting and data access, is the Department open to an approach where the platform serves as the primary operational system for permitting, inspections, compliance tracking, dashboards, audit history, and owner/operator communications, with targeted exports or integrations for required downstream State systems?	Yes.
20 The RFI references owners/operators, multiple locations, permits, inspections, violations, invoices, payments, follow-ups, and communications. Would the Department be interested in capabilities that link these records into a unified permit holder, facility, and compliance history?	Yes.

3. **RFI Amendment Effective Date.** The revisions set forth herein shall be effective upon release. All other terms and conditions of this RFI not expressly amended herein shall remain in full force and effect.