Specifications for SWC 136 Pest Control Services

1. **Scope**

1.1. The purpose of this Invitation to Bid ("ITB") is to provide pest control services to include all labor, equipment and materials per specifications outlined below. Pest control is defined as the control and elimination of specific incidents of all nesting and breeding pests and the control treatment of all potential nesting and breeding areas to prevent infestation.

2. **Definitions**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
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<tbody>
<tr>
<td>Action Threshold</td>
<td>A point at which pest populations or environmental conditions indicate that additional pest control action must be taken.</td>
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<tr>
<td>Agency</td>
<td>The various departments, institutions, boards, commissions, and agencies of the executive branch of government of the State of Tennessee with exceptions as addressed in Tenn. Comp. R. &amp; Regs. 0690-03-01-.01.</td>
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<tr>
<td>Authorized User</td>
<td>Using Agency, local government, or other entity who is authorized to and elects to purchase off of this statewide contract.</td>
</tr>
<tr>
<td>Contract Administrator</td>
<td>Contractor’s main point of contact at the Central Procurement Office.</td>
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<tr>
<td>CPO</td>
<td>Central Procurement Office of the Tennessee Department of General Services.</td>
</tr>
<tr>
<td>Authorized User Personnel</td>
<td>Any Authorized User employee who is authorized to make decisions for their entity’s Facility; (e.g., a Facility Administrator or a person designated by the Facility Administrator).</td>
</tr>
<tr>
<td>Integrated Pest Management (&quot;IPM&quot;) Plan</td>
<td>The combining of various pest control tactics, into a single plan to prevent and manage pest infestations using an effective and environmentally sensitive approach that relies on a combination of common-sense practices.</td>
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<tr>
<td>Normal State Operating Hours</td>
<td>Monday through Friday 8:00AM – 4:30 PM, excluding legal State holidays. A listing of State holidays can be found at <a href="https://www.tn.gov/about-tn/state-holidays.html">https://www.tn.gov/about-tn/state-holidays.html</a></td>
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</tbody>
</table>
3. **IPM Plan**

3.1. Contractors shall provide pest control services using the "Integrated Pest Management" ("IPM") method. IPM plans use current, comprehensive information on the life cycles of pests and their interaction with the environment. This information, in combination with available pest control methods, is used to manage pest damage by the most economical means, and with the least possible hazard to people, property, and the environment.

3.2. The Contractor shall establish a tailored IPM plan at all awarded facilities to control and eliminate pest infestations. Contractor and Authorized Users shall include setting Action Thresholds as part of creating the IPM plan. Chemical treatment methods will be used only when non-chemical methods prove ineffective. When Action Thresholds determine chemical treatment methods are necessary to obtain adequate pest control, formulations and treatment techniques that minimize the amount of pesticide and its potential exposure to staff and the environment must be utilized.

3.3. Contractor shall provide a written IPM plan to each awarded Authorized Users within two (2) weeks following the initial scheduled inspection. The Contractor and Authorized User Personnel will sign & date the IPM plan document. A copy will be kept by the Contractor and the Authorized User.

4. **Services and Supplies Required**

4.1. **Monthly Service for General Pests**: The contract is to cover all monthly inspections and treatment at each location. Inspections and any necessary treatment will be conducted in all areas, to include the kitchens and food service areas, on a monthly basis at each location.

4.2. **Bid Amount - Monthly Service**: The bid amount shall be "per month" and is to include costs for travel, materials, supplies, and equipment for all pest control pest control forms, insecticides, pesticides, glue boards, bait traps, fly strips), labor, for each line item bid for on-site pest control service with unlimited return visits per the listed specifications. Note: the Contractor will not be reimbursed for lodging.

4.3. **Treatment Schedules**: The Contractor shall establish treatment schedules with the Authorized Users representative for all buildings and areas to be monitored and strictly adhere to those schedules. In the event a schedule cannot be met, the Contractor shall give a minimum of eight (8) hours advance notice to the Authorized User Personnel. Contractor shall coordinate with the Authorized User Personnel to re-schedule a new date and time for the monthly inspection at a mutually agreeable time and date.

4.4. **Return Visits**: In order to maintain satisfactory results, the Contractor shall be required to make unlimited return visits to treat substantial pest activity, at no additional cost. These return visits must be for pests covered in the monthly treatment, and the Authorized Users
must provide records that prove the need of an additional treatment outside of the monthly treatment.

4.5. **Monthly Treatment**: The Contractor shall perform monthly pest control over the entire interior areas of all awarded buildings to include insects and rodents through a method of control and elimination to include non-chemical and chemical integrated pest management (IPM) procedures. Control methods will also be performed on the exterior of facilities to deny entry to pests listed below in section 11.1. The exterior perimeter for outside coverage shall be the amount specified on the pesticide label directions, with consideration given for ornamentals, mulch landscaping and around dumpsters.

5. **Contractor Qualifications**

5.1. The Contractor and all technicians servicing the State of Tennessee facilities under this contract shall be trained and knowledgeable of IPM programs and procedures (to include non-chemical and chemical preventive methods).

5.2. The Contractor shall have a current Tennessee Pest Control Charter including licenses and servicing technicians shall have a Tennessee Applicator Certification to use chemicals to control/eliminate pests with all appropriate training in the use of chemicals and meet all requirements in accordance with the laws and regulations governing pest control operators and applicators of restricted use pesticides. The contract Contractor shall maintain their pest control charter and license for the duration of contract and their servicing technicians shall maintain their Tennessee Applicator Certifications as required by the Department of Agriculture for the duration of contract.

5.3. At a minimum, the Contractor is to submit the following with the bid package:
   - A copy of Contractor’s Tennessee Pest Control Charter and license
   - A list of pest control technicians who will be servicing Authorized Users under any resulting contract with a copy of their Tennessee Applicator Certification

5.4. The Contractor shall be required to provide pest control certifications to the Central Procurement Office (CPO) for personnel changes or upon receipt of an additional Pest Control Certification. The Contractor shall be required to provide a copy of their Pest Control Charter and their pest control technician’s certifications to Authorized Users upon request.

6. **Non-Chemical Preventive Methods**

6.1. Depending on the pest activity found, building inspections and treatment will be conducted by the Contractor inside and outside a facility, around dumpsters, in all non-asbestos crawl spaces, above drop ceilings and any other point of possible entry looking for pest entry points.

6.2. Sanitation/food storage will be reviewed to determine any problems which would attract pests or make it more difficult to eliminate infestations.
6.3. The Contractor will report any discrepancies found to the facility administrator or other personnel designated to oversee the pest control with recommended corrections on written service report forms. Recommendations are to be for methods of denying access or habitat to pests through such actions as observing Contractors delivering food supplies, eliminate storage of unnecessary boxes and paper products, fixing water leaks, and other forms of IPM methods to control pests.

7. **Chemical Preventive Methods:** When chemical methods become necessary the following procedures will be followed:

7.1. If it is determined by the facility administrator or other personnel designated to oversee the facility’s pest control that an active infestation still exists, the Contractor shall be required to retreat areas previously treated at no additional cost to the State.

7.2. The Contractor will give notice to the Authorized User Personnel of the need to provide chemical treatment. The Contractor will indicate what product(s) will be used, when, where and reason for chemical treatment.

7.3. The Contractor shall, at time of treatment, provide written recommendations to Authorized User Personnel on IPM methods which can be used to preclude any re-infestation of pests, including any sanitation problems encountered.

7.4. The Contractor shall provide to the Authorized Users, the chemical label and safety data sheets all approved chemicals used. Note: safety data sheets are to be provided to the Authorized User Personnel at each facility, this may be in the form of an electronic or hard copy.

7.5. When treatment is necessary, the least toxic chemical registered with the Department of Agriculture shall be initially used; other registered chemicals shall be used only when the least toxic chemical proves ineffective.

7.6. If fogging methods are used, the Contractor shall confirm with the Authorized User Personnel that the area(s) will be unoccupied and remain so for a period of time per label requirements.

7.7. Only EPA approved, non-flammable, non-injurious products may be used. Any materials used must also be in compliance with federal and Tennessee State regulation and specifically approved for areas in which used. The preferred methods or normal treatment is gel/paste bait, crack and crevice injection system, and ULV fogging for above ceilings and in crawl spaces.

7.8. Contractor shall conform to all fire prevention regulations and shall exercise every precaution when material storage is necessary under this specification. Contractor shall obtain written permission from the Authorized User Personnel prior to storing any material at the facility.
7.9. If chemical treatment is deemed necessary in food service areas, the treatment is only to be performed after all food serving activities are complete.

8. **IPM Training**

8.1. Contractor shall schedule on-site IPM training within four (4) weeks after award of contract at a mutually agreed upon date/time with the Authorized User Personnel for each awarded location, unless otherwise instructed by the Authorized Users. The training shall be conducted on-site at each location within sixty (60) days after award of contract. The on-site training shall consist of training a maximum of 20 people per location awarded for a minimum of two (2) hours and a maximum of four (4) hours.

8.2. Subjects to be taught include, but are not limited to, the following:

- Natural controls
- Biological controls
- Cultural controls
- Mechanical controls
- Sanitation controls
- Chemical controls
- Paper mites
- Exempt insects
- Instructions on Proper Record Keeping and filling out of the IPM forms for each building which comprises the facility.

8.3. After the training has been provided, the Contractor shall provide a list of subjects taught in the IPM training class, recommendation and comments to the Authorized User Personnel. The Contractor and Authorized User Personnel will sign & date the IPM training class document; a copy will be kept at the Authorized Users and with the contract administrator.

8.4. On an annual basis, as requested by the Authorized User Personnel, the Contractor shall provide IPM refresher training on-site and/or online to a maximum of 20 people for a minimum of two (2) hours and a maximum of four (4) hours at no additional cost to the State.

9. **General Instructions**

9.1. All calls for pest problems, other than for routine monthly inspections, will be made to the Contractor by the Authorized User Personnel. The contract Contractor will provide telephone numbers of personnel to contact on an as needed basis for “emergency” and “non-emergency” service calls. An outside answering service and/or voice mail system (i.e. answering machine/recorder) is not acceptable to the State as a contact for "Non-Emergency" or "Emergency" situations.
9.2. All calls for “per request” pests, such as poisonous spiders, termites, fire ants, and bed bugs are to be a separate price and treatment than the monthly treatment. Any “per request” pests treated or removed must be documented with the following:
   - Date and time of treatment
   - Brand name, manufacturer, and quantity of chemicals used
   - Areas of application

9.3. Normal State Operating Hours for the majority of state facilities are from 8:00 am to 4:30 pm, Monday through Friday, excluding State holidays. However it is the responsibility of the contract Contractor to verify what the normal working hours are for the facilities for which they have been awarded and to coordinate with the facilities administrator or other personnel designated to oversee the facilities pest control as to the date/times that he/she needs to have the services conducted.

9.4. All services shall be performed during Normal State Operating Hours; unless special treatments are required. Should any area require special treatment or evacuation for treatment, a schedule will be mutually coordinated with the Authorized User Personnel. There will be no additional charges to the state for work conducted after Normal State Operating Hours.

9.5. Contractor shall provide for "emergency" and "non-emergency" service. The Authorized User Personnel shall determine if the situation is an “emergency” or “non-emergency”. An “emergency” requiring service should be for an immediate and dangerous pest or infestation, an example of this could be a wasp nest, poisonous spiders, or bees. Contractor's on-site response time will commence upon state notification and will be as follows:
   - "Emergency" - services will require a six (6) hour on-site response time.
   - "Non-Emergency" - services will be required on-site within two (2) business days.

9.6. Contract Contractor shall be required to sign-in and sign-out at each facility each time they visit the site. Contractor shall also be required to present government-issued photo identification. Contractor shall sign-in and sign-out at the facilities guard station (if applicable) or if there is not a guard station at the facility, the Contractor shall sign-in and sign-out with the facility administrator or other designated personnel.

9.7. After each site visit (monthly service, “emergency”, “non-emergency” services or “per request” treatment), contract Contractor shall provide the Authorized User Personnel with a written list of buildings serviced, written service report forms for each building. The written service report forms shall include but not be limited to: Types of infestations found and location, entry points, harborage areas, and other pertinent information such as treatment remedies and any recommendations for methods that the Authorized Users may take to deny access or habitat to pests. The Contractor shall leave a copy of written service report signed by the Authorized User Personnel after each visit.
9.8. Authorized Users shall provide water and electricity should the Contractor require them in performance of their duties. Whenever conditions conducive to the breeding and harborage of pests or insects are found to exist, their existence shall be reported on the written service report form and submitted to the Authorized User Personnel that will cooperate in all reasonable manner to correct the adverse condition.

10. **Authorized Users Facility Instructions**

10.1. During inspections or treatments or anytime the Contractor visits a facility they will check in with Authorized User Personnel. Contractor shall coordinate after-hours access to the facility, when required, with the Authorized User Personnel. The state reserves the right to inspect and search all contract personnel and vehicles at any time while on the facility grounds.

10.2. At all locations, the Contractor’s onsite employee shall be required to provide a government-issued photo identification for inspection upon entering all state facilities and may be subject to TBI background checks. Upon request by the Authorized Users for background check(s), the Contractor shall absorb all costs to obtain the requested TBI background check(s). Visits to all state facilities require proper check-in and check-out; on no occasion will service be provided without proper contact with those personnel in charge of the facility. Security provisions for all state facilities must be strictly observed. The Contractor shall coordinate access to the state facility with the facility administrator or their designee.

10.3. At all locations, inspections shall be made of kitchen and dining areas during any time period, including operating hours. If chemical treatment is deemed necessary, the treatment is only to be performed after all food serving activities are complete. In most cases this would be after Normal State Operating Hours. For after-hours, the Contractor will coordinate with the Authorized User Personnel for access to the kitchen and dining areas. In the event of contamination of food, food contact surfaces or equipment, the food service supervisor will be notified immediately. Contractor shall be responsible for ensuring proper and thorough cleaning of the areas(s) to remove all insecticide residues. Authorized Users shall be responsible for storing all food items prior to application.

10.4. The Contractor is advised that for all State facilities, the Contractor and their employees shall strictly abide by all state policies and procedures at all times. Deviations from these policies by the Contractor, their employees or sub-Contractor personnel will not be tolerated and will be considered grounds for corrective action and may warrant contract cancellation. All state facilities are non-smoking; the Contractor, their employees and sub-Contractor personnel shall adhere to this requirement.

10.5. **Military locations, TNARNG Approved Pesticide List:** The contract Contractor shall only use the pesticide chemicals on the Military’s approved list titled “TNARNG Approved Pesticides and Herbicides for Use by Certified Applicator Only” for TN Army National Guard facilities. This list is reviewed annually and is subject to change. The Contractor shall adjust chemical usage if the
list changes and causes the previous chemical to become non-approved. The Contractor shall be notified if the list changes.

10.6. Military locations, DOD Pesticide List: The contract Contractor shall only use the approved pesticide chemicals and shall conform to the requirements listed in the “Armed Forces Pest Management Board (AFFMB) Standard Pesticides List” for TN Air National Guard facilities. This list is reviewed annually and is subject to change. The Contractor shall adjust chemical usage if the list changes and causes the previous chemical to become non-approved. The Contractor shall be notified if the list changes.

10.7. High Security Facilities are to be bid and serviced separately than the rest of the locations specified in an awarded County. Contractors bidding on High Security Locations are required to have background checks of onsite employees, give a forty eight (48) hour notice upon arrival, and must be escorted while on the premises. High Security Facilities are identified as such on the contract line items.

11. Pest Control—Monthly Treatment

11.1. The Contractor is to control mice, rats, and all types of insects to include, but not be limited to: cockroaches, ants (excluding fire ants, crazy ants, and carpenter ants), flies, fleas (inside), crickets, silverfish, ground beetles, spider mites, bees (except carpenter bees), wasps, hornets, yellow jackets, millipedes, centipedes, spider (excluding poisonous spiders) and other stored product type pests.

11.2. Exempt Pests for Monthly Treatment: The contract Contractor will notify the facility administrator upon finding evidence of exempt monthly treatment pests; fire ants, bed bugs, poisonous spiders, bed bugs, carpenter ants, crazy ants, termites, carpenter bees, and other wood destroying insects. The Contractor must offer a separate specialized treatment or removal option for poisonous spiders, termites, fire ants, and bed bugs. Authorized Users must utilize the Contractor who provided the lowest cost quote that can meet the request requirements, including the time frame.

11.3. In addition to any normal treatment for an infestation, additional ultra-low volume (ULV) fogging may be used, only when necessary, only in crawl spaces and above ceilings (as long as it does not contain asbestos). ULV fogging will only be performed when the facility will be closed for an extended period (i.e. weekends, holidays, and when building or building areas are unoccupied) at no additional cost to the State.

11.4. Fly strips and glue boards shall be replaced at regular intervals during the months of the scheduled inspections/treatment (i.e. when fly strips and glue boards are full or upon the direction of the Department of Health or the Department of Agriculture).

11.5. Authorized Users may request to have extra fly strips and glue boards left on site for use prior to the next scheduled inspection or Contractor shall replace supplies on an as requested basis.
on a non-emergency service call. Contractor shall provide fly strips and glue boards to the Authorized Users at the discretion of the contract Contractor. Note: Authorized Users shall retain used glue boards in sealed container(s) for the Contractors’ records and log keeping to be given to Contractor upon the next scheduled inspection.

11.6. Rodent control shall include the effective control of mice and rats necessary to maintain complete sanitary standards in and around habitable buildings. When rodenticides are employed, all label restrictions pertaining to their application shall be strictly enforced. The materials used in accessible areas shall be confined to Environmental Protection Authorized Users (EPA) approved tamper resistant bait stations which conform to all existing guidelines for construction and installation.

11.7. Rodent bait shall be replaced at regular intervals, not to exceed 90 days, and baits showing evidence of rodent ingestion shall be replaced when 2/3 of the bait has been depleted.

11.8. Rodent holes (inside and outside) will be treated deep enough to be out of reach of people. When a rodent hole is determined to be active, Contractor shall advise Authorized Users of recommended repairs/maintenance of structure to deny rodent access.

11.9. The Contractor must keep on hand, and make available, if requested, a map detailing the locations of all rodent control devices used in the interior and exterior of each facility where the Contractor places such devices. The devices shall have a date sticker to indicate inspection/service dates and be numbered to correspond with the map. The bait stations shall remain the property of the contract Contractor.

11.10. Contract Contractor shall be responsible for complying with any special construction and installation of tamper resistant rodent bait traps to ensure that people cannot come into contact with the bait or be injured by the traps.

12. **Added Locations - General Instructions**

12.1. The Contractor must provide pricing for recurring monthly services that would apply to any added state facility or local entity locations (university, County, City, etc.) not specified. The pricing for recurring monthly services will be a “do not exceed” rate, but the Contractor may offer pricing below the established price on individual per request quotes.

12.2. Authorized Users may acquire recurring monthly services for added locations from any Contractors on contract. Authorized Users must request a quote from the Contractor awarded the county in which the location needing service resides. Authorized Users may also request a quote from any additional Contractors on contract.

13. **Insect Control per Request – General Instructions**
13.1. The Contractor must provide pricing for per request services. The pricing for per request services will be a “do not exceed” rate, but the Contractor may offer pricing below the established price on individual per request quotes.

13.2. Authorized Users may acquire per request services from any Contractors on contract. Authorized Users must request a quote from the Contractor awarded the county in which the location needing service resides. Authorized Users may also request a quote from any additional Contractors on contract.

14. Insect Control per Request- Brown Recluse and Black Widow Spiders

14.1. Services will be required on an as requested basis and as authorized by the Authorized User Personnel. Contractor shall coordinate with the Facility Administrator and receive approval for the amount of square footage to be treated.

14.2. An infestation is considered to be a large number of brown recluse and/or black widow spiders that the Authorized Users considers unpleasant or unsafe. The Authorized Users shall consult with the Contractor to determine if there is an actual infestation.

14.3. The Contractor shall determine the best method of treatment to eradicate/eliminate brown recluse and black widow spiders. Contractor shall treat all areas where brown recluse and/or black widow spiders have been seen, found on glue boards, or where there have been reports of brown recluse or black widow spider bites, their harborage areas, and areas of pest entry to building/structure.

14.4. The Contractor shall vacuum all spiders and their webs found other than those found on glue boards. Contractor shall use only low odor type chemicals approved by the EPA and the state Department of Agriculture if chemicals are required to eradicate infestation. Cracks and crevices shall be treated with dusts which have a long residual effect and will coat the surface of the crack or void. Liquid residual insecticide spot treatments shall be applied to areas where spiders may crawl. In the case of a severe infestation and if there is high probability that re-infestation will occur from the outside, the Contractor shall treat the exterior foundation cracks and ground away from the building with an insecticidal dust.

14.5. The Contractor shall warrant each treatment for ninety (90) days. Contractor shall conduct inspection with the Authorized User Personnel of all glue boards placed in treated areas two (2) weeks after treatment. If it is determined by the Authorized User Personnel that an active infestation still exists, the Contractor shall be required to retreat areas previously treated for brown recluse and/or black widow spiders at no additional cost to the state.

14.6. The Contractor shall furnish and place an ample amount of glue boards to monitor any active infestation after each treatment.
14.7. The Authorized User Personnel will verify the amount of square footage treated and sign off on the service report form which will have the square footage treated amount listed. A copy of the service report form will be left on-site. Square footage shall include all areas treated to include, but not be limited to, walls, floors and ceilings.

15. **Insect Control per Request- Bed Bugs**

15.1. The Contractor is recommended to use a variety of methods for bed bug treatment. This could consist of the following methods:
- Physical removal though hepa vacuum
- Mortality control through temperature application, freezing or heat treatment
- Application of Insecticide Dust, such as CimeXa
- Depending on the severity of infestation, spot and localized treatment of liquid pesticides

15.2. The Contractor will conduct a mandatory follow-up inspection seven to ten (7-10) days after the initial treatment. If there is new bed bug activity at the time of follow-up inspection, the Contractor will continue treatment at no additional charge. This treatment shall continue every seven to (7-10) days until no new activity is found.

15.3. The Contractor will guarantee the effectiveness of the bed bug treatment up to thirty (30) days.

15.4. Upon the next two (2) normal monthly pest control treatments, the Contractor will additionally inspect for bed bugs at no extra charge.

16. **Insect Control per Request- Termites**

16.1. Termite treatment may be subterranean soil or bait method treatment.

16.2. There will be a listed base price covering a range of linear square feet, and an additional price for any coring or vertical drilling, up to 6 inches, that might be applied. Further structural modifications needed will be quoted separately by the Contractor and added to the base treatment price contractually agreed upon.

16.3. Any termite treatment must be effective for no less than five (5) years against infestation of subterranean termites. Treatment shall include annual inspection for termite activity and additional treatment to remain effective for up to five (5) years.

16.4. The termiticide shall be in a soluble or emulsible, concentrated formulation that dilutes with water or foaming agent, and formulated to prevent termite infestation. Use only soil treatment solutions that are not harmful to plants. Contractor shall provide quantity required for application at the label volume and rate for the maximum termiticide concentration allowed for each specific use, according to the product's EPA-Registered Label.
16.5. The Contractor shall not treat soil that is water saturated or frozen. Do not treat soil while precipitation is occurring. Contractor shall be responsible for ensuring that no termicide gets into storm drains or other areas where water can be contaminated and in air ducts underneath buildings.

16.6. The Contractor shall be responsible for removal of all extraneous sources of wood cellulose and other edible materials such as wood debris, tree stumps and roots, stakes, formwork, and construction waste wood from soil and around foundations.

16.7. The Contractor will fit filling hose connected to water source at the site with a backflow preventer, complying with requirements of Federal, State, and local regulations.

16.8. The Contractor shall mix soil treatment termiticide solution to a uniform consistency. Provide quantity required for application at the label volume and rate for the maximum specified concentration of termiticide, according to manufacturer's EPA-Registered Label, for a continuous horizontal and vertical termiticidal barrier or treated zone. The Contractor will distribute the treatment evenly.

16.9. The Contractor will protect termiticide solution, dispersed in treated soils and fills using waterproof barrier according to EPA-Registered Label instructions, and post warning signs of application.

16.10. The Contractor shall provide the State with a written warranty for a period of 5 years, signed by applicator and Contractor certifying that termite control work, consisting of applied termite treatment, will prevent infestation of subterranean termites. If subterranean termite activity or damage is discovered during warranty period, Contractor shall re-treat soil and repair or replace damage caused by termite infestation at no additional cost to the State.

16.11. When using the bait method treatment, the Contractor will place one (1) cluster of bait stations per twenty (20) linear feet, with no fewer than three (3) bait stations per cluster.

16.12. The Contractor will provide bait stations based on the dimensions of building perimeter indicated, according to product's EPA-Registered Label and manufacturer's written instructions. These bait stations should be placed in the following areas:

- Conducive sites and locations indicated
- In and around infested trees and stumps
- In mulch beds
- Where wood directly contacts soil
- Areas of high soil moisture
- Near irrigation sprinkler heads
- Each area where roof drainage system, including downspouts and scuppers, drains to soil
- Along driplines of roof overhangs without gutters
• Where condensate lines from mechanical equipment drip or drain to soil
• At plumbing penetrations through ground-supported slabs
• Other sites and locations as determined by licensed installer

17. **Insect Control per Request- Fire Ant**

17.1. The Contractor will implement at a direct mound treatment where indicated on the property to control the fire ant colony.

17.2. The Contractor will ensure that the treatment will remain effective for four (4) months.

17.3. Any activity before the end of the four (4) month period will warrant additional treatment without additional charge.