



Written Questions & Comments

EVENT #32801-11595 TWRA Access Control System and Support

DATE: 10/13/2020

1. State responses to questions and comments in the table below will be posted with the Invitation to Bid.

QUESTION / COMMENT	STATE RESPONSE																					
<p>1 Can the State provide a system inventory for each location? The quantity of cameras, quantity of card readers and quantity of Access Control and Video Client stations is requested.</p>	<p>Yes, please see below:</p> <table border="1" data-bbox="727 766 1416 1108"> <thead> <tr> <th data-bbox="737 772 846 835">Avigilon site</th> <th data-bbox="906 772 1040 835">Number of Cameras</th> <th data-bbox="1170 772 1305 835">Number of Readers</th> </tr> </thead> <tbody> <tr> <td data-bbox="737 846 846 877">Region 1</td> <td data-bbox="1122 846 1146 877">8</td> <td data-bbox="1386 846 1411 877">2</td> </tr> <tr> <td data-bbox="737 888 846 919">Region 2</td> <td data-bbox="1105 888 1146 919">16</td> <td data-bbox="1386 888 1411 919">9</td> </tr> <tr> <td data-bbox="737 930 846 961">Stones River</td> <td data-bbox="1122 961 1146 993">7</td> <td data-bbox="1386 961 1411 993">6</td> </tr> <tr> <td data-bbox="737 1003 846 1035">Region 3</td> <td data-bbox="1105 1003 1146 1035">14</td> <td data-bbox="1370 1003 1411 1035">12</td> </tr> <tr> <td data-bbox="737 1045 846 1077">Region 4</td> <td data-bbox="1105 1045 1146 1077">13</td> <td data-bbox="1370 1045 1411 1077">16</td> </tr> <tr> <td data-bbox="737 1087 846 1108">Region 5</td> <td data-bbox="1105 1087 1146 1108">33</td> <td data-bbox="1370 1087 1411 1108">30</td> </tr> </tbody> </table>	Avigilon site	Number of Cameras	Number of Readers	Region 1	8	2	Region 2	16	9	Stones River	7	6	Region 3	14	12	Region 4	13	16	Region 5	33	30
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<p>2 Does TWRA already have Open Options? If not, how many users are in the existing system that will need to be migrated?</p>	<p>No, TWRA is currently operating Facility Commander. 500 records will need to be migrated from Facility Commander to Open Options</p>																					
<p>3 The trip charges applicable to a general service call will not likely be appropriate to cover a full-scale migration of Access Control platforms, which depending on scale can take 2-4 days of labor. Can a line be added to allow for travel compensation when installation and upgrades are required as opposed to service and maintenance?</p>	<p>This line item will not be added at this time. However, if it is apparent that it will be necessary once the contract is in place the State will consider adding it in the future.</p>																					
<p>4 Will the TWRA entertain an alternate solution to Avigilon such as Milestone or Genetec for the VMS? Specifically, Milestone Pro+ which has a large presence within State of TN entities.</p>	<p>This is a proprietary solicitation for the goods and services outlined in the solicitation and solicitation documents. Responsive bids must include the specified brands and requirements.</p>																					

QUESTION / COMMENT	STATE RESPONSE
5 Will this contract be solely awarded based on price or will experience with similar contracts, migrations and qualifications with Open Options be taken into consideration as well?	A single contract will be awarded for all line items to the respondent whose response meets the requirements and criteria set forth in this ITB at the lowest cost.